

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, MAY 23, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	96.5%	24	17	56

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F-LINE	20	21	5%
CABLE CAR	26	30	15%
WOODS	140	167	19%
KIRKLAND	111	123	11%
FLYNN	103	107	4%
POTRERO 40'	49	53	8%
POTRERO 60'	53	33	-38%
PRESIDIO	103	108	5%
TOTAL:	719	759	6%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	198	43	11	9	10	13
Cable Car	121	22	4	4	12	2
Potrero	231	69	14	11	33	11
Presidio	195	37	7	9	16	5
Kirkland	226	45	10	7	14	14
Woods	340	94	12	11	55	16
Flynn	204	47	14	5	15	13
TOTAL:	1,515	357	72	56	155	74

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:39 05/23/11	R OPERATOR KI	27	4084	722	2	8234	15TH AVE & GEARY (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	IB	15:39	16:37	24
							1172071	INSP KONG T, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:58				
15:50 05/23/11	R OPERATOR WO	27	1615	138	9	8421	BAYSHORE & MARIN (IB)	INJURY MUNI ACCIDENT, COACH/ AUTO.	IB	15:50	17:25	24
							1172031	INSP CLARK J, SFPD #3C12B, CASE #110416549, E-9, MEDIC #95 TRANSPORTED TO SFGH, SHOP TRUCK #854, S/S*, VIDEO*, CLAIMS #6A46*, 4M3*, KELLY J*, PUGLISI D*, HALEY JR J*, MARY TRAVIS ALLEN*, 799. SI WOODS N/R VEH DELAY: 01:35				
18:11 05/23/11	R OPERATOR PO	34	4006	450	24	5439	26TH ST. BETWEEN NOE & CASTRO (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	OB	18:11	19:03	24
							1172094	INSP WILSON L, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:52				

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:12 05/23/11	R OPERATOR ME	23	2909	134	KT	1437	3RD STREET & PALOU (IB)	STRONG ARM ROBBERY ON TRAIN	IB	19:12	19:40	83
							1172102	TWO JUVENILES MUGGED A FEMALE PASSENGER; SFPD 3C42A CLEARED; CASE#110-417-111; MEDIC 55 TREATED AND RELEASED THE VICTIM. TWO MOTOR COACH SHUTTLES; INSP MCGEHEE RESPONDED; SS/SAFETY/RAIL*. 110/KT/1514 SWITCHED BACK AT ARMSTRONG. VEH DELAY: 00:28 LINE DELAY: 00:28				
19:50 05/23/11	R SFPD ME	83					26TH AVE BETWEEN IRVING & JUDAH (IB,OB)	SFFD BLOCKING	IB	19:50		83
							1172051	ALL N TRAINS SWITCH BACK AT JUDAH AND 19TH AVE; INSP CHAVEZ AND MCCRAY RESPONDED; 3 MOTOR COACH SHUTTLES. SS/SAFETY/RAILS*. LINE DELAY: 00:31				