



**Muni  
Service Delivery  
Daily Report**

Monday, May 24, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**05 25 2010 TUESDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	1	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	1	0	0	0	52=1
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	1	0	1	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 0730 HOURS (TIME)**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**05 24 10 MONDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	1	0	0	0	2=1
<b>Woods</b>	4	0	0	0	9=1 29=2 44=1
<b>Potrero</b>	4	0	0	0	49=3 6=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	0	2	L=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	10	0	0	2	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY, MAY 24, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	0	4	0.0%	49	0	4	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	2	0.0%	154	0	2	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	3	1.8%	189	1	3	99.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	0	11	0.0%	262	2	11	99.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	6	1.5%	181	3	6	98.3%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	1	0.0%	161	0	1	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	5	0.0%	151	0	5	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	1	10.0%	32	1	1	96.9%
F Line multi-piece	0		0.0%				
<b>System total</b>				<b>1179</b>	<b>7</b>	<b>33</b>	<b>99.4%</b>

# Accidents

Mon May 24, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:26 05/24/10	R	OPERATOR WO	17	3580	89	48	8506	GRANDVIEW & ELIZABETH (IB)	ACCIDENT, COACH / PARKED AUTO NO DAMAGE TO COACH, MINOR TO AUTO	IB	07:38	09:05	35
								1108610	INSP T.C.JOHNSON. MNGR J.STUART* SYSTEM SAFETY* COACHES REROUTED: IB- VIA CLIPPER,L-DOUGLASS, R-24TH ST TO REGULAR ROUTE. OB: VIA 24TH ST, L-DOUGLASS, R-CLIPPER TO REGULAR ROUTE VEH DELAY: 01:27 LINE DELAY: 00:37				
16:42 05/24/10	R	311 PO	18	1419	429	22	5415	FILLMORE STREET & BAY STREET (OB)	ALLEGED PASSENGER/PEDESTRIAN FELL ON GROUND OUTSIDE OF COACH (INTERVIEW)	OB	17:51	17:53	27
								1108641	INSP. FONG (1T68) INTERVIEW OPERATOR, CALL ORIGINALLY CALL IN BY 311 SERVICE REQUEST #662031, 6A46*, VIDEO*, OPERATOR STATED THAT THE PASSENGER WAS ON THE GROUND AND OPENED HIS DOORS AN ASKED IF SHE NEEDED AID, AID WAS REFUSED. NOTE: SEE ORIGINAL INCIDENT TAGE #1108639 VEH DELAY: 00:02				
18:12 05/24/10	R	OPERATOR PO	27	3034	431	49	5422	VAN NESS AVE & GROVE STREET (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	18:12		27
								1108704	OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1108705				
18:12 05/24/10	R	OPERATOR PO	18	3034	431	49	5422	VAN NESS AVE & MARKET STREET (OB)	ACCIDENT, COACH AND TRUCK (H&R) INTERVIEW	OB	18:12	18:40	27
								1108705	INSP. GIANG (1T60), 6A46*, VIDEO*, SYSTEM SAFETY*, NO DAMAGE TO COACH AND NO 799. J. KELLY*, M. TRAVIS-ALLEN*, NOTE SEE ORIGINAL INCIDENT TAG #1108704 VEH DELAY: 00:28				
18:18 05/24/10	R	OPERATOR WO	38	3887	143	54	8194	NORTH RIDGE & INGALLS STREET (IB)	FALL ALIGHTING	IB	18:18	19:03	27
								1108706	MGR. LAVIGNE (1M1)*, INSP. ARMSTRONG (1T63), VIDEO*, SYSTEM SAFETY*, 6A46*, SFFD*, PASSENGER WAS SLIGHTLY INTOXICATED, SFFD CALLED TWICE FOR PASSENGER HE WAS REFUSED TWICE, PASSENGER HAD SMALL BUMP ON FOREHEAD, NOSE AND FOREHEAD. J. KELLY*, M. TRAVIS ALLEN*, N/R VEH DELAY: 00:45				

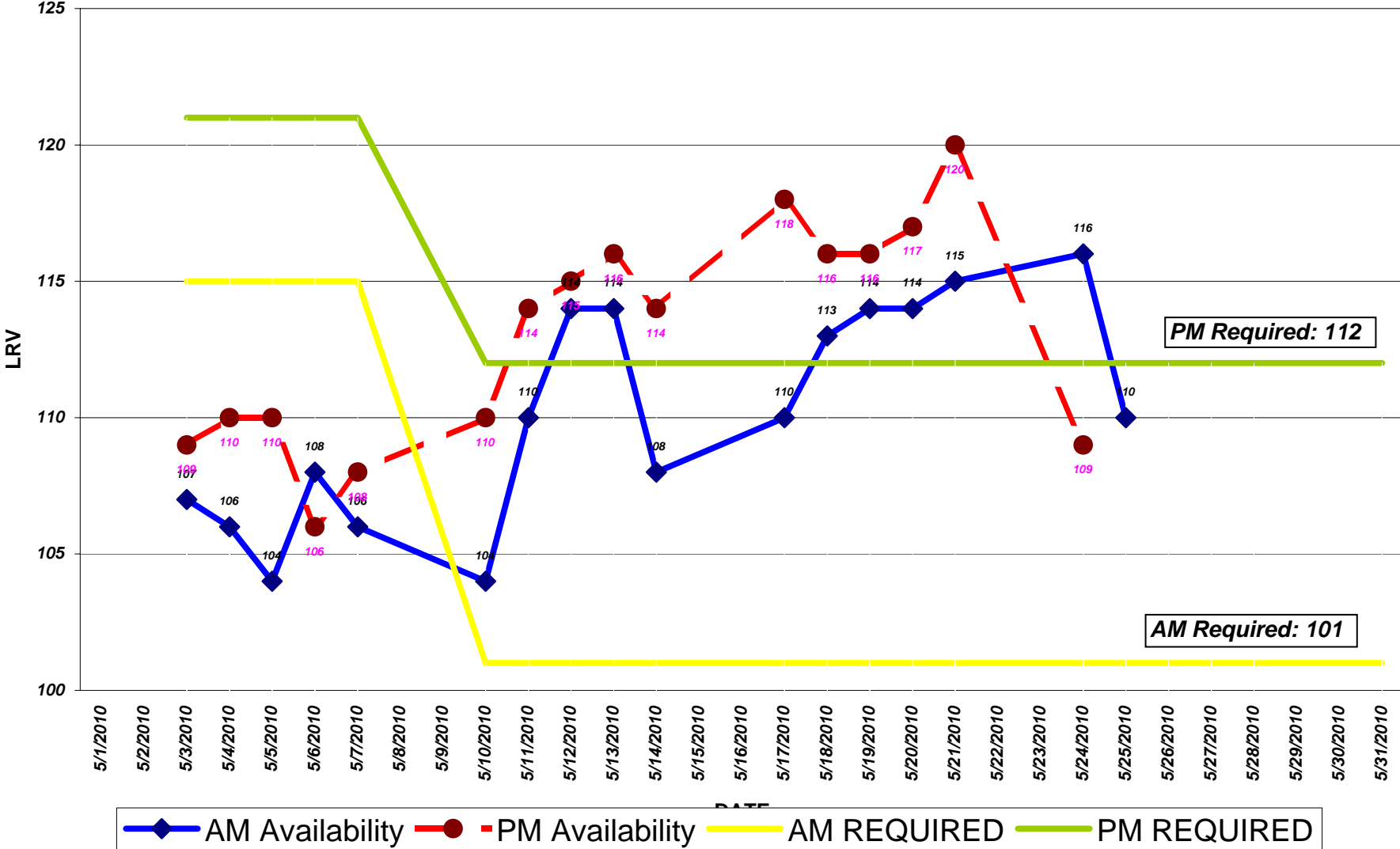
## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:26 05/24/10	R OPERATOR WO	17	3580	89	48	8506	GRANDVIEW & ELIZABETH (IB)	ACCIDENT, COACH / PARKED AUTO NO DAMAGE TO COACH, MINOR TO AUTO	IB LD	07:38 07:38	09:05 08:15	35
							1108610	INSP T.C.JOHNSON. MNGR J.STUART* SYSTEM SAFETY* COACHES REROUTED; IB- VIA CLIPPER,L-DOUGLASS, R-24TH ST TO REGULAR ROUTE. OB: VIA 24TH ST, L-DOUGLASS, R- CLIPPER TO REGULAR ROUTE VEH DELAY: 01:27 LINE DELAY: 00:37				
10:07 05/24/10	R OPERATOR ME	72	1463	52	N	1486	DUBOCE & CHURCH (IB)	SPLIT SWITCH	IB LD	10:07 10:07	10:30 10:30	85
							1108645	[LRV2=1440]SWITCHBACK IB/OB @ HILLWAY. 4C33,4S44.W.TOM*,OVERHEAD LINE,4T40.4C33.311* LSGP,M.ELLIS.4M1*.4M2*.SS/STAFF, J. KELLY*, C. CARRILLO*, ALL PULL INS USED SUBWAY VEH DELAY: 00:23 LINE DELAY: 00:23				
14:10 05/24/10	R OPERATOR ME	88	0973	83	L	1510	CASTRO STATION (IB)	SANDER HOSE	IB LD	14:07 14:07	14:35 14:35	72
							1108256	[LRV2=1431]MRU-4S35, 4S51 REPAIRED, DEADHEADED TO EMBARCADERO & PUT BACK IN SERVICE. VEH DELAY: 00:28 LINE DELAY: 00:28				
15:46 05/24/10	R OPERATOR ME	88			N		DUBOCE & CHURCH (IB)	SWITCH - PLUGED	IB LD	15:46 15:46	02:00 02:00	13
							1108749	SWITCHBACK IB/OB @ HILLWAY. 4C33,4S44.W.TOM*,OVERHEAD LINE,4T40.4C33.311* LSGP,M.ELLIS.4M1*.4M2*.SS/STAFF, J. KELLY*, C. CARRILLO*, ALL PULL INS USED SUBWAY PLUGED TO END OF DAY VEH DELAY: 10:14 LINE DELAY: 10:14				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:17 05/24/10	R OPERATOR ME	26	1365	122	N	1426	JUDAH ST & 46TH AVE (IB)	LOCKED BRAKES	IB	17:17	19:21	87
							1108710	[LRV2=1418]INSP J CHAVEZ & MRU 4S35 CLRD, INSP J CASTILLO ASSISTED WITH N-LINE SWITCH BACK OUTBOUND TO INBOUND AT JUDAH ST/SUNSET BLVD, LSGP*, TWO SHUTTLES USED FOR BUS BRIDGE. SS/SAFETY & RAILS* BY PHONE & PAGE. SEE INCIDENT #1108711 CT 1519<>1458 @19:21 VEH DELAY: 02:04 LINE DELAY: 00:38	LD	17:17	17:55	
18:09 05/24/10	T BART MGMT ME	20					COLMA BART STATION & 24TH ST BART STA (IB,OB)	BART MGMT REQUESTED MUTUAL AID FROM MUNI RAILWAY DUE MAJOR SERVICE DELAYS.	IB	18:09		87
							1108707	ADVISED MUNI RAILWAY SERVICE VEHICLES IN AFFECTED AREA TO ACCOMMODATE BART CUSTOMERS. LINE DELAY: 00:41	LD	18:09	18:50	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
MAY 2010					
05/03/10	MONDAY	115	<b>107</b>	121	<b>109</b>
05/04/10	TUESDAY	115	<b>106</b>	121	<b>110</b>
05/05/10	WEDNESDAY	115	<b>104</b>	121	<b>110</b>
05/06/10	THURSDAY	115	<b>108</b>	121	<b>106</b>
05/07/10	FRIDAY	115	<b>106</b>	121	<b>108</b>
05/10/10	MONDAY (NEW SCHEDULE)	101	<b>104</b>	112	<b>110</b>
05/11/10	TUESDAY	101	<b>110</b>	112	<b>114</b>
05/12/10	WEDNESDAY	101	<b>114</b>	112	<b>115</b>
05/13/10	THURSDAY	101	<b>114</b>	112	<b>116</b>
05/14/10	FRIDAY	101	<b>108</b>	112	<b>114</b>
05/17/10	MONDAY	101	<b>110</b>	112	<b>118</b>
05/18/10	TUESDAY	101	<b>113</b>	112	<b>116</b>
05/19/10	WEDNESDAY	101	<b>114</b>	112	<b>116</b>
05/20/10	THURSDAY	101	<b>114</b>	112	<b>117</b>
05/21/10	FRIDAY	101	<b>115</b>	112	<b>120</b>
05/24/10	MONDAY	101	<b>116</b>	112	<b>109</b>
05/25/10	TUESDAY	101	<b>110</b>	112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	<b>May</b>
<b>25, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

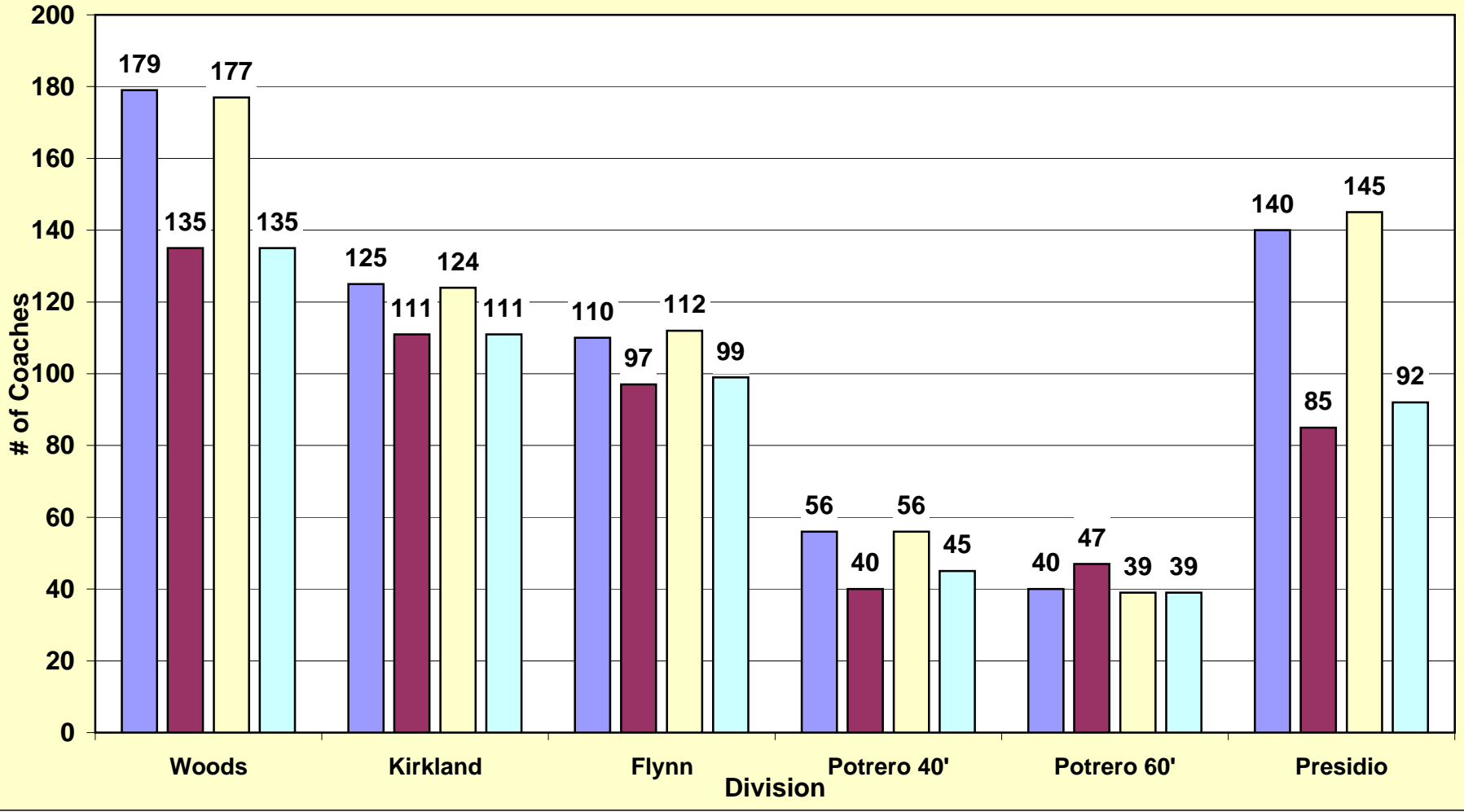
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	2
PANTOGRAPHS	1
PROPULSION	2
TRUCK RELATED/ FLAT	2
SUPPORT SHOP	5
PREVENTIVE MAINTENANCE	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	2
AWAITING PARTS	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

**TOTAL** **41**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
				<b>May</b>
<b>25, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	41	7	6	4
<b>Equipment available for service @ 7:30 a.m.</b>	110	14	4	4

**Motor & Trolley Coaches Availability**  
**A.M. 5/25/10 & 5/24/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out





	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, MAY 24, 2010</b>											
Green	257	66	18	9	22	17	25.7	7.0	3.5	8.6	6.6
Cable Car	139	26	5	1	9	11	18.7	3.6	0.7	6.5	7.9
Potrero	231	58	20	9	18	11	25.1	8.7	3.9	7.8	4.8
Presidio	200	37	11	7	9	10	18.5	5.5	3.5	4.5	5.0
Kirkland	234	46	11	12	13	10	19.7	4.7	5.1	5.6	4.3
Woods	342	58	15	2	23	18	17.0	4.4	0.6	6.7	5.3
Flynn	196	40	15	6	14	5	20.4	7.7	3.1	7.1	2.6
<b>Total</b>	<b>1,599</b>	<b>331</b>	<b>95</b>	<b>46</b>	<b>108</b>	<b>82</b>	<b>20.7%</b>	<b>5.9%</b>	<b>2.9%</b>	<b>6.8%</b>	<b>5.1%</b>
<i>MONDAY 05 17 10</i>	1587	314	99	44	91	80	19%	6%	3%	6%	5%
<i>TUESDAY 05 18 10</i>	1582	298	93	37	99	69	19%	6%	3%	6%	4%
<i>WEDNESDAY 05 19 10</i>	1569	305	81	38	102	84	19%	5%	2%	6%	5%
<i>THURSDAY 05 20 10</i>	1552	288	72	35	110	71	19%	5%	2%	7%	5%
<i>FRIDAY 05 21 10</i>	1580	333	100	40	107	86	21%	6%	2%	7%	5%
<i>SATURDAY 05 22 10</i>	1091	255	69	28	89	69	23%	6%	3%	8%	6%
<i>SUNDAY 05 23 10</i>	1065	235	62	20	88	65	22%	6%	2%	8%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.

