



**Muni
Service Delivery
Daily Report**

Tuesday, May 26, 2009





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	Count	Time
Baseball Game Service Summary Report MAY 26, 2009		
ATTENDANCE: 29485		
NUMBER OF PASSENGERS (appr.): 3150		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:05
First IB trip at Embarcadero		16:03
Last IB trip at Embarcadero		19:27
Number of special IB trips	7	
Number of regular IB trips	43	
Total pre-game trips	50	
Average IB headway		3:57
Standard deviation		2:22
Post-game outbound (OB) service		
Game ended		21:24
First OB trip at Embarcadero		21:10
Last OB trip at Embarcadero		22:00
Load completed		21:40
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	3	
L	1	
M	0	
N	6	
Total post-game trips	10	
Average OB headway		5:02
Standard deviation		1:01

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 5 27 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	3	0	
Kirkland	9	0	1	0	2=1, 10=1, 12=2, 19=1, 28=2, 43=1, 47=1
Woods	0	0	0	0	
Potrero	3	0	0	1	14=1, 41=1, 49=1
Presidio	1	0	0	0	31=1
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	13	0	4	1	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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05 26 09 TUESDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	5	0	0	0	9=1 9X=2 14L=1 38=1
Kirkland	15	0	0	0	1X=2 10=2 12=1 19=3 28=3 43=2 47=2
Woods	3	0	0	0	36=2 37=1
Potrero	8	0	0	0	6=1 7=2 22=1 30=1 41=2 49=1
Presidio	0	0	0	0	
Metro	11	0	0	0	KT=7 L=1 M=1 N=2
F line	0	0	0	0	
TOTAL	42	0	0	0	

Special Events

0

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 5/26/2009							
Revised 2/21/09							
Cable Car one-piece	1	0		49	1	0	2.0%
Cable Car multi-piece	0						
Flynn one-piece	2	1		154	3	1	1.9%
Flynn multi-piece	2						
Kirkland one-piece	6	3		212	14	3	6.6%
Kirkland multi-piece	16						
Woods one-piece	0	0		251	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	2	3		212	6	3	2.8%
Potrero multi-piece	8						
Presidio one-piece	0	4		174	0	4	0.0%
Presidio multi-piece	0						
Metro one-piece	6	11		146	11	11	7.5%
Metro multi-piece	10						
F Line one-piece	1	3		33	1	3	3.0%
F Line multi-piece	0						
System total				1231	36	25	2.9%

Accidents

Tue May 26, 2009

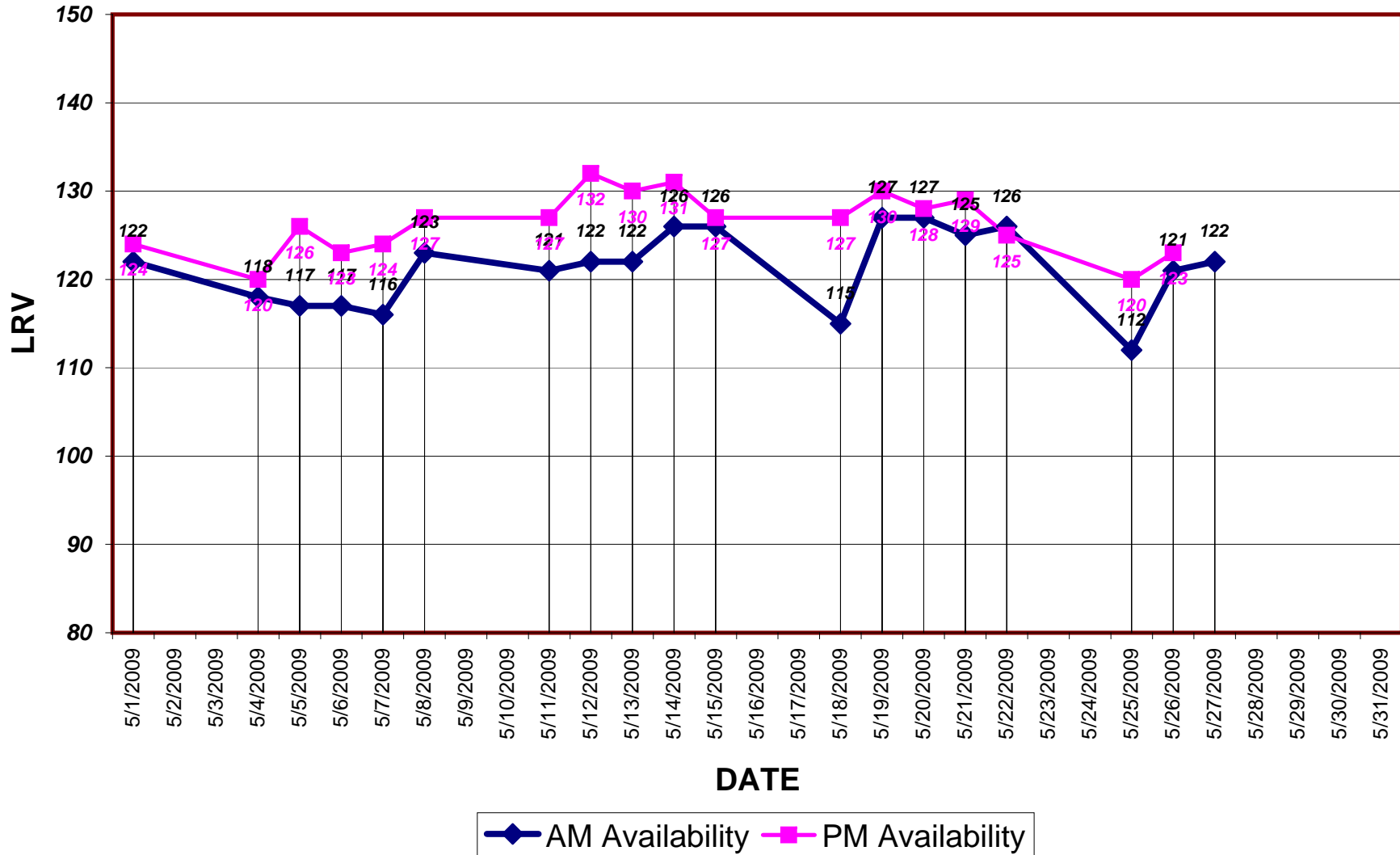
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:47 05/26/09	R OPERATOR FL	35	4	444	38L	6277	GEARY & GRANT (OB)	ACCIDENT, COACH / AUTO	OB	07:47	09:24	35
				1049567			INSP P.JONES CLEARED OPER 799 AUTO TOWED, NO DAMAGE TO COACH. INSP J.CLARK TRANSPORT OPER TO PULL COACH IN. VEH DELAY: 01:37					
08:49 05/26/09	R OPERATOR FL	35	2	432	38L	6236	FREMONT & MARKET (OB)	ACCIDENT, COACH / AUTO H&R	OB	08:49	09:51	35
				1049586			METRO UNIT INSP 4C55 CLEARED SI FLYNN N/R VEH DELAY: 01:02					
09:27 05/26/09	R OPERATOR FL	35	8	463	14L	6291	MISSION & 20TH ST (IB)	ACCIDENT COACH & TRUCK (NO DAMAGE TO COACH)	IB	09:27	10:15	39
				1049617			INSP T.C. JOHNSON, NO 799, MINOR DAMAGE TO TRUCK VEH DELAY: 00:48					
09:58 05/26/09	R OPERATOR KI	11	4	686	19	8217	3RD ST & 19TH ST (PI)	ACCIDENT COACH & TREE (TOP PART OF MIRROR CRACK; BOTTOM PART OF MIRROR BROKEN)	PI	09:58	11:00	39
				1049603			INSP LAVIGNE, MANAGER ESPINOZA*, DISPATCHER*, WOODS OPERATOR PULL COACH IN TO KIRKLAND, OP 799 SI KIRKLAND N/R VEH DELAY: 01:02					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:02 05/26/09	R OPERATOR WO	24	4	182	71	8428	MARKET & JONES (IB)	MULTIPLE INJURY ACCIDENT COACH & AUTO.	IB	20:02	21:25	25
						1049688	23 PASSENGERS CLAIM INJURY, 7 TRANSPORTED, 2 TO SFGH, 5 TO ST.FRANCIS MED. OPER. POST ACCIDENT DRUG TEST. MEDICS/SFPD/CLAIMS/SYS.SAFETY/INSP.TUCKER/WILLIAMS RESPONDED. VIDEO* SI WOODS N/R VEH DELAY: 01:23					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:40 05/26/09	R OPERATOR	87					MARKET BETWEEN 6TH STREET & CASTRO (IB,OB)	PROTEST MARCH (BLOCKING)	IB LD	19:40 19:40	23:30	16
						1049691	INSP. L. DAVIS, SENIOR STAFF / SAFETY*, 1M4 ANDREWS*, TWO SHUTTLES USED ON 24-LINE, 311*, ROLLING DELAY LINE DELAY: 03:50					

LIGHT RAIL AM/PM Availability



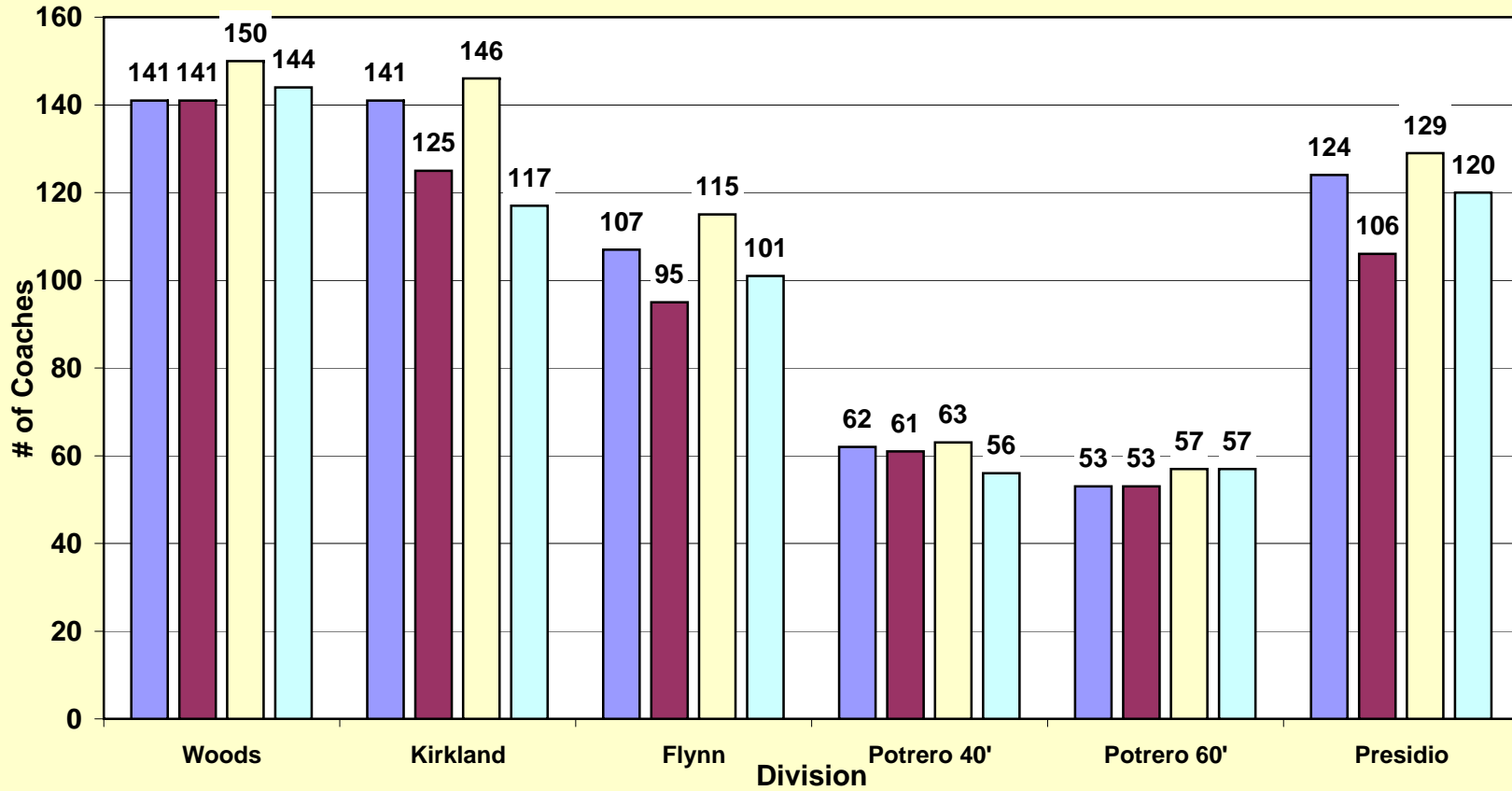
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	127
05/18/09	MONDAY	115	127
05/19/09	TUESDAY	127	130
05/20/09	WEDNESDAY	127	128
05/21/09	THURSDAY	125	129
05/22/09	FRIDAY	126	125
05/25/09	MONDAY	112	120
05/26/09	TUESDAY	121	123
05/27/09	WEDNESDAY	122	
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report Wednesday 05/27/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	1
Automatic Train Control System (ATCS)	2
Brakes	2
Coupler	3
Doors / steps	0
Heating, Ventilation, Air Conditioner (HVAC)	1
Lights	0
Pantographs	0
Propulsion	2
Flats	1
PM	3
Support shop	3
Body/paint shop	10
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	1
Vendor	0
Engineering	0
Total	29

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 05/27/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	29	15	3	3
Equipment available for service @ 7:30 a.m.	122	13	7	5

Motor & Trolley Coaches Availability
A.M. 5/27/09 & 5/26/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/27/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	5	9	0	2	2	4	13
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance Holds	40	11	12	63	12	21	42	75	138
Awaiting parts	10	3	1	14	0	0	22	22	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	141	141	107	389	62	53	124	239	628
Final a.m. pull-out	141	125	95	361	61	53	106	220	581
Reserve fleet usage	10	0	0	10	0	0	0	0	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	12	0	12	0	3	0	3	15
Afternoon (p.m.) availability									
5/26/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	2	4	1	0	0	1	5
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance holds	31	9	9	49	12	28	36	76	125
Awaiting parts	11	3	0	14	0	0	22	22	36
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	150	146	115	411	63	57	129	249	660
Final p.m. pull-out	144	117	101	362	56	57	120	233	595
Reserve fleet usage	6	0	0	6	0	0	0	0	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	5	0	5	3	2	0	5	10

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, MAY 26, 2009											
Green	237	56	18	9	16	13	23.6	7.6	3.8	6.8	5.5
Cable Car	130	31	6	6	11	8	23.8	4.6	4.6	8.5	6.2
Potrero	268	58	22	7	13	16	21.6	8.2	2.6	4.9	6.0
Presidio	207	35	15	6	7	7	16.9	7.2	2.9	3.4	3.4
Kirkland	250	58	26	13	9	10	23.2	10.4	5.2	3.6	4.0
Woods	303	48	12	5	16	15	15.8	4.0	1.7	5.3	5.0
Flynn	201	45	16	8	16	5	22.4	8.0	4.0	8.0	2.5
Total	1596	331	115	54	88	74	20.7%	7.2%	3.4%	5.5%	4.6%
Summary For The Last 7 Days											
TUESDAY 5 19	1,587	312	105	49	101	57	20%	7%	3%	6%	4
WEDNESDAY 5 20	1,593	337	123	46	100	68	21%	8%	3%	6%	4
THURSDAY 5 21	1,605	330	113	49	102	66	21%	7%	3%	6%	4
FRIDAY 5 22	1,644	339	125	50	98	66	21%	8%	3%	6%	4
SATURDAY 5 23	1,130	256	102	33	77	44	23%	9%	3%	7%	4
SUNDAY 5 24	1,068	258	97	27	80	54	24%	9%	3%	7%	5
MONDAY 5 25	1,084	165	77	30	48	10	15%	7%	3%	4%	1
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											