

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MAY 27, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	94.8%	31	30	54

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F-LINE	20	21	5%
CABLE CAR	26	30	15%
WOODS	140	169	21%
KIRKLAND	111	122	10%
FLYNN	103	106	3%
POTRERO 40'	49	55	12%
POTRERO 60'	53	35	-34%
PRESIDIO	103	98	-5%
TOTAL:	719	752	5%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	203	41	12	10	7	12
Cable Car	116	66	4	4	10	7
Potrero	230	53	16	11	8	18
Presidio	203	28	5	8	5	10
Kirkland	217	31	6	8	6	11
Woods	339	56	17	12	7	20
Flynn	204	33	10	2	10	11
TOTAL:	1,512	308	70	55	53	89

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:03 05/27/11	R OPERATOR KI	11	1050	696	28	8017	RICHARDSON & LOMBARD (IB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	IB	16:00		11
							1172813	OPERATOR CLEARED SALVATION ARMY TRUCK ,MIRROR BENT,SEE INTERVIEW TAG				
16:40 05/27/11	R OPERATOR KI	39	2125	90	54	8033	3RD ST & HUDSON (IB)	ACCIDENT COACH & TRUCK, NO INJURY.	IB	16:40	17:53	30
							1172848	INSP J JIANG CLEARED. RCS 854 REPAIRED LEFT SIDE MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICES. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 01:13				

ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS – CONTINUED

18:23 05/27/11	R	OPERATOR PO	24	2351	444	22	5419	16TH ST & BRYANT (OB)	ACCIDENT COACH & AUTO, ONE INJURY	OB	18:23	19:43	30
					1172833		INSP A GEETER RESP. A EIGHT YEAR OLD CHILD CLAIM HEAD & NECK INJURIES. SFFD ENGINE 29 RESP. SFPD 13D13 RESP. MEDIC 14 TRANS 8YRS OLD PASSENGER TO SFGH. OP 799 AND PLACED ON NON-DRIVING STATUS. INSP B HENDERSON TRANS NEW OP TO PULL COACH IN. MGR A ANDREWS RESP. SYSTEM SAFETY*. CLAIMS 6A46*. VIDEO*. DISP*. SI POTRERO N/R [EOR 23:50] VEH DELAY: 05:27						
					1172894		SHOP 4-S-37, 4-S-46, 4-S-35, TRACK DEPT.#559, & 539, SFPD CAD #3780,						

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
19:55 05/27/11	R	OCC OBSERVED ME	74	1726	109	L	1464	DUBOCE JUNCTION & VAN NESS STATION (IB)	LOOP #18 BROKEN/DISTURBED/DOWN	IB LD	19:55 19:55	20:28 20:47	87
					1172877		MRU 4S49 & 4S39 CLEARED TO SEND-IN NOT IN SERVICE, SIGNAL COMMUNICATION CREW OF FIVE PERSONNEL RESPONDED & REPAIRED, LSGP*, ALL PORTAL INSPS.*, SS/SAFETY & RAILS* BY PHONE & PAGE. SI MUNI METRO EAST 1530 @21:28 VEH DELAY: 01:33 LINE DELAY: 00:52						