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**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, MAY 27, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>777</b>	<b>93.7%</b>	<b>31</b>	<b>18</b>	<b>80</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>112</b>	<b>78%</b>
<b>F LINE</b>	<b>24</b>	<b>18</b>	<b>-25%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>184</b>	<b>119%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>133</b>	<b>122%</b>
<b>FLYNN</b>	<b>82</b>	<b>111</b>	<b>35%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>57</b>	<b>36%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>50</b>	<b>28%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>137</b>	<b>101%</b>
<b>TOTAL</b>	<b>487</b>	<b>832</b>	<b>71%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	92	24	15	4	4	1
Flynn	170	26	11	11	4	0
Green	111	25	12	7	6	0
Kirkland	161	29	16	8	5	0
Potrero	144	26	17	6	2	1
Presidio	146	20	8	10	2	0
Woods	205	32	17	10	3	2
<b>TOTAL</b>	<b>1,029</b>	<b>182</b>	<b>80</b>	<b>57</b>	<b>26</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:34 05/27/12	257	N	8160	MARKET & 10TH ST (OB)	ACCIDENT COACH & TAXI, NO INJURY, HIT & RUN	04:34	04:57
					INSP A VELACRUZ CLEARED. MINOR DAMAGE TO COACH. NO OP 799. VIDEO*. VEH DELAY: 00:23		
05:10 05/27/12	323	14	8163	WOODS DIVISION (PO)	INJURED OPERATOR	05:10	05:45
					INSP L WILSON CLEARED, LEAD INS J STUART*, MEDIC 77 TRANSPORTED OPERATOR TO SAINT FRANCIS HOSPITAL, SYSTEM SAFETY*, 6-A-42* VEH DELAY: 00:35		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:54 05/27/12	185	23	8186	DIAMOND & BOSWORTH (OB)	EMERGENCY ALARM	14:54	15:08
			<b>1233329</b>	INSPECTOR T. ESPINOZA CLEARED, SFPD - CAD #1606*, NO MERIT - FAULTY ALARM SI WOODS 8139 @16:13 <b>VEH DELAY: 01:19</b>			
17:43 05/27/12	576	28L	8336	CQUALIFORNIA & ARGUELLO (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:43	18:12
			<b>1233340</b>	INSPECTOR J. GIANG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 <b>VEH DELAY: 00:29</b>			
23:52 05/27/12	478	22	8128	HERMAN & CHURCH (IB)	RENDERING AID	23:52	00:23
			<b>1233372</b>	INSP^S. R. STANTON, A. WONG, SFPD 3E-12E CLEARED, CASE # 120-421-287, AT 16TH STREET/VALENCIA, PATRON BOARDED COACH AND WAS BLEEDING FROM HIS EYE, KING AMERICAN MEDIC 15 TRANSPORTED ONE 20 YR. OLD MALE TO UCSF MED. CTR. <b>VEH DELAY: 00:31</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:57 05/27/12	166	F	1059	BEACH & JONES (OB)	FIRE BLOCKING	21:57	22:47
			<b>1233368</b>	INSP HENLEY, F CARS SWITCH BACK AT PIER 39 IB TO OB; ANNOUNCEMENTS	<b>VEH DELAY: 00:50 LINE DELAY: 00:50</b>	<b>21:57</b>	<b>22:47</b>
22:00 05/27/12				HYDE & CHESTNUT (IB)	BLOCKED BY DISABLE VEHICLE	22:00	22:36
			<b>1233370</b>	SFPD CLEARED	<b>LINE DELAY: 00:36</b>		