



**Muni
Service Delivery
Daily Report**

Thursday, May 28, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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FRIDAY 5 29 09 AM NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	0	0	2	0	
Kirkland	4	0	1	0	10=1, 28=1, 43=1, 47=1
Woods	0	0	0	0	
Potrero	0	6	0	0	14=1, 24=1, 30=1, 41=2, 49=1
Presidio	1	0	0	0	30=1
Metro	3	0	0	0	M=1, S=1, KT=1
F line	0	0	0	0	
TOTAL	9	6	0	0	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY/5 28 09 /PM NOLO REPORT

Cable Car	3	0	0	0	1=59 2=60
Flynn	0	0	0	0	
Kirkland	5	0	1	0	1=2 2=12 1=19 1=47
Woods	0	0	0	0	
Potrero	10	0	0	0	1=6 3=14 1=30 3=41 2=49
Presidio	0	0	0	0	
Metro	9	0	0	0	1=J 7=KT 1=L
F line	2	0	0	0	
TOTAL	29	0	1	0	

Special Events				
0				
Division				
REPORT DATA COMPILED AS OF - 1600HRS				

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY 5/28/2009							
Revised 2/21/09							
Cable Car one-piece	1	6		49	1	6	2.0%
Cable Car multi-piece	0						
Flynn one-piece	0	0		154	0	0	0.0%
Flynn multi-piece	0						
Kirkland one-piece	1	9		212	3	9	1.4%
Kirkland multi-piece	4						
Woods one-piece	0	0		251	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	2	3		212	6	3	2.8%
Potrero multi-piece	8						
Presidio one-piece	0	1		174	0	1	0.0%
Presidio multi-piece	0						
Metro one-piece	3	11		146	6	11	4.1%
Metro multi-piece	6						
F Line one-piece	1	4		33	1	4	3.0%
F Line multi-piece	0						
System total				1231	17	34	1.4%

Accidents

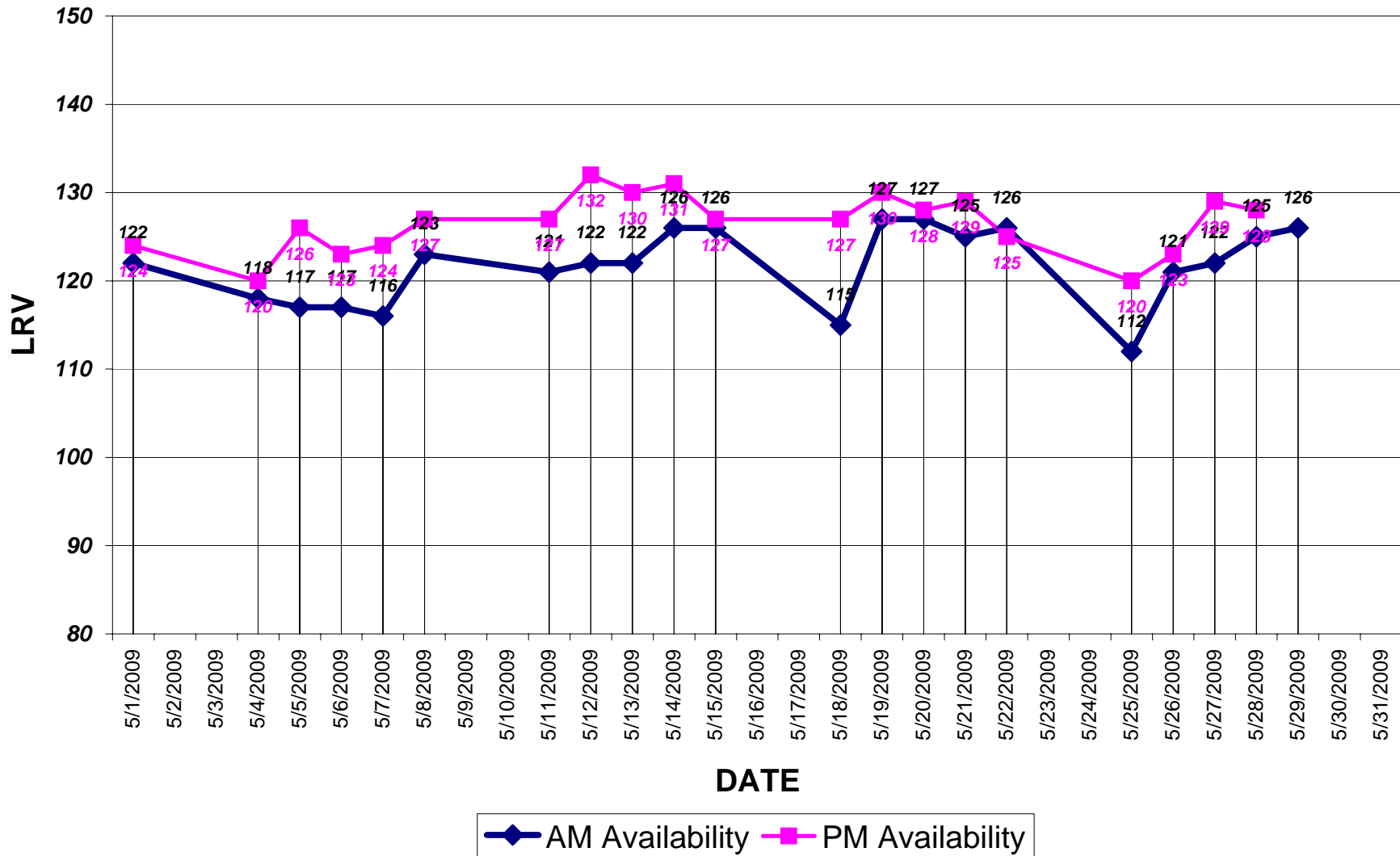
Thu May 28, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:56 05/28/09	R OPERATOR PR	11	6	38	31	5589	EDDY & JONES (IB)	ACCIDENT COACH & MOBILITY PLUS VAN(NO DAMAGE TO COACH)	IB	08:56	09:41	39
							1049889	INSP P. JONES, NO 799, MANAGER STUART*, 6A42* VEH DELAY: 00:45				
10:59 05/28/09	T SFPD WO	87	1858	99	89	8510	LAGUNA HONDA & DEWEY (OB)	ALLEGED ACCIDENT & AUTO(AUTO HAD 10 INCHES OF SCRATCH ON LEFT REAR BUMPER)	OB	09:25		39
							1049870	INSP B. JOHNSON, 311 SERVICE #439160, DISPATCHER*, INSP INTERVIEW AUTO OF DRIVER AT TARAVAL POLICE STATION, INSP B. WONG WILL INTERVIEW OPERATOR AT WOODS DIVISION				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:28 05/28/09	R OPERATOR PO	24	4	127	30	5632	SUTTER BETWEEN GRANT & STOCKTON (OB)	FIRE BLOCKING	OB	19:28	19:45	29
						1049970	MGR ANDREWS& INSP L,DAVIS D,FONG,FLORES	VEH DELAY: 00:17	LD	19:28	20:26	
							LINE DELAY: 00:58					

LIGHT RAIL AM/PM Availability



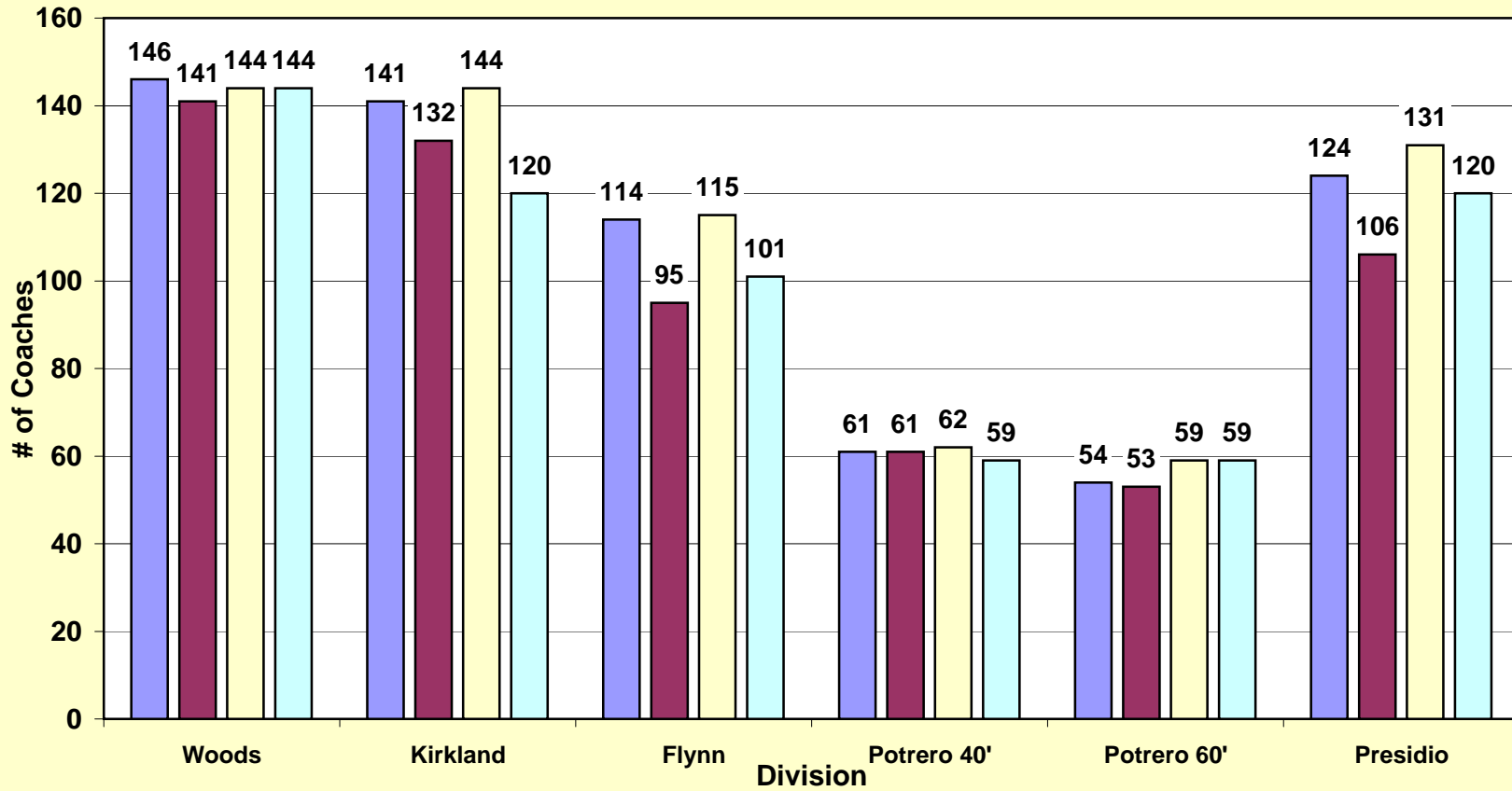
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	127
05/18/09	MONDAY	115	127
05/19/09	TUESDAY	127	130
05/20/09	WEDNESDAY	127	128
05/21/09	THURSDAY	125	129
05/22/09	FRIDAY	126	125
05/25/09	MONDAY	112	120
05/26/09	TUESDAY	121	123
05/27/09	WEDNESDAY	122	129
05/28/09	THURSDAY	125	128
05/29/09	FRIDAY	126	

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 05/29/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	2
Automatic Train Control System (ATCS)	2
Brakes	1
Coupler	1
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	1
Lights	0
Pantographs	0
Propulsion	2
Flats	0
PM	3
Support shop	1
Body/paint shop	9
Glass shop	0
Parts	1
Destination sign/electrical	0
Other	1
Vendor	0
Engineering	0
Total	25

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				Friday
05/29/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	25	16	3	3
Equipment available for service @ 7:30 a.m.	126	12	7	5

Motor & Trolley Coaches Availability
A.M. 5/29/09 & 5/28/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/29/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	3	5	0	0	2	2	7
Campaigns / retrofits	0	0	0	0	0	0	1	1	1
Maintenance Holds	35	14	10	59	14	20	41	75	134
Awaiting parts	10	3	0	13	0	2	22	24	37
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	146	141	114	401	61	54	124	239	640
Final a.m. pull-out	141	132	95	368	61	53	106	220	588
Reserve fleet usage	4	0	0	4	0	0	0	0	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	0	3	0	0	0	0	3
Afternoon (p.m.) availability									
5/28/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	7	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	0	1	4	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance holds	38	11	9	58	13	19	34	66	124
Awaiting parts	11	3	0	14	0	2	21	23	37
Radio	0	0	0	0	1	1	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	144	144	115	403	62	59	131	252	655
Final p.m. pull-out	144	120	101	365	59	59	120	238	603
Reserve fleet usage	8	0	0	8	0	3	0	3	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	0	2	0	0	0	0	2

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, MAY 28, 2009											
Green	239	60	19	11	17	13	25.1	7.9	4.6	7.1	5.4
Cable Car	129	28	8	7	10	3	21.7	6.2	5.4	7.8	2.3
Potrero	265	61	25	8	13	15	23.0	9.4	3.0	4.9	5.7
Presidio	205	30	8	6	8	8	14.6	3.9	2.9	3.9	3.9
Kirkland	256	44	9	10	14	11	17.2	3.5	3.9	5.5	4.3
Woods	308	49	13	6	19	11	15.9	4.2	1.9	6.2	3.6
Flynn	207	46	13	8	22	3	22.2	6.3	3.9	10.6	1.4
Total	1609	318	95	56	103	64	19.8%	5.9%	3.5%	6.4%	4.0%
Summary For The Last 7 Days											
THURSDAY 5 21	1,605	330	113	49	102	66	21%	7%	3%	6%	4
FRIDAY 5 22	1,644	339	125	50	98	66	21%	8%	3%	6%	4
SATURDAY 5 23	1,130	256	102	33	77	44	23%	9%	3%	7%	4
SUNDAY 5 24	1,068	258	97	27	80	54	24%	9%	3%	7%	5
MONDAY 5 25	1,084	165	77	30	48	10	15%	7%	3%	4%	1
TUESDAY 5 26	1,596	331	115	54	88	74	21%	7%	3%	6%	5
WEDNESDAY 5 27	1,601	329	112	56	92	69	20%	7%	4%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											