

## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, MAY 30, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>98.5%</b>	<b>11</b>	<b>7</b>	<b>12</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F-LINE</b>	<b>18</b>	<b>23</b>	<b>28%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>171</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>56</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>32</b>	<b>-32%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>115</b>	<b>17%</b>
<b>TOTAL:</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	93	37	5	9	6	17
<b>Cable Car</b>	98	24	5	4	9	6
<b>Potrero</b>	146	101	21	11	18	51
<b>Presidio</b>	140	75	4	5	6	60
<b>Kirkland</b>	121	94	4	9	10	71
<b>Woods</b>	165	65	14	11	18	22
<b>Flynn</b>	139	39	13	7	12	7
<b>TOTAL:</b>	<b>902</b>	<b>435</b>	<b>66</b>	<b>56</b>	<b>79</b>	<b>234</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:30 05/30/11	R OPERATOR WO	13	2757	249	L	8407	MARKET & 9TH ST (OB)	ACCIDENT, COACH / AUTO, NO INJURY NO 799	OB	04:30	05:12	35
						1173199	INSP T.ALDANA. SYSTEM SAFETY*VIDEO* CLAIMS 6A50* VEH DELAY: 00:42					

#### LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:29 05/30/11	R OPERATOR PO	14	2696	338	33	5470	CLAYTON & MARKET (IB)	POLE IN OVERHEAD	IB	07:29	07:55	39
						1172841	INSP Y. CHAN, POT #93, LINE TRUCK #819, LEAD INSP STUART*, 311*, VEH DELAY: 00:26 LINE DELAY: 00:26		LD	07:29	07:55	