

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MAY 31, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,190	94.4%	29	38	55

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	24	22	-8%
CABLE CAR	27	27	0%
WOODS	154	198	29%
KIRKLAND	115	129	12%
FLYNN	103	111	8%
POTRERO 40'	49	54	10%
POTRERO 60'	40	49	23%
PRESIDIO	123	139	13%
TOTAL	749	845	13%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	21	3	8	10	0
Flynn	205	38	14	9	15	0
Green	221	47	23	11	12	1
Kirkland	217	31	9	11	10	1
Potrero	228	34	15	10	7	2
Presidio	210	34	10	9	14	1
Woods	364	54	23	13	17	1
TOTAL	1,570	259	97	71	85	6

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:40 05/31/12	260	17	8445	WEST PORTAL & ULLOA (IB)	VEHICLE ACCIDENT COACH / AUTO (MINOR)	06:40	06:45
			1233765	INSP. D. DIAL (4C32) RESPONDED, S/S*, CLAIMS 6A47* VIDEO*, 1M1* VEH DELAY: 00:05			
08:19 05/31/12	067	3	5637	KEARNY BETWEEN BUSH & SUTTER (IB)	ACCIDENT (COACH / AUTO), NO INJURY.	08:19	09:00
			1233797	INSP LEE, D (1T60) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A47* VEH DELAY: 00:41			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:30 05/31/12	612	2	8037	PRESIDIO & CALIFORNIA (OB)	FALL ALIGHTING FROM FRONT DOOR	10:30	11:49
			1233826	INSP. J. GIANG (1C6) RESPONDED, WONG . A. (1C14), LUM. B (1T62) RESPONDED, SYSTEM SAFETY*, CLAIM 6A47*, 1L1*. DISP*, PAGE SENT OUT. VEH DELAY: 01:19			
13:50 05/31/12	436	22	5439	HAYES & DIVISADERO (IB)	ACCIDENT COACH & AUTO, NO INJURY	13:52 13:52	15:17 14:26
			1233845	INSP J GIANG; INSP L BROWN RESP. COACH WAS STOPPED. RIGHT FRONT OF AUTO MADE CONTACT WITH RIGHT REAR OF COACH. MODERATE DAMAGE TO RIGHT FRONT OF AUTO. MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A47*. VEH DELAY: 01:25 LINE DELAY: 00:34			
16:55 05/31/12	125	45	5528	LYON & GREENWICH (IB)	OPERATOR FELL	16:55	18:15
			1233884	INSP BROWN, L (1T66) RESP, INSP GIANG, J (1T64) TRANSPORTED RESCUE OPERATOR TO PULL COACH IN. 4M3*, DISP*, VIDEO*, TWU 250A*, WORKERS COMP*, PAGE SENT OUT. VEH DELAY: 01:20			
18:39 05/31/12	789	84	6220	MARKET & 12TH STREET (IB)	ACCIDENT (COACH / AUTO), H/R	18:39	18:57
			1233889	INSP BANIAS,A (1T61B) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48*. VEH DELAY: 00:18			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:50 05/31/12	436	22	5439	HAYES & DIVISADERO (IB)	ACCIDENT COACH & AUTO, NO INJURY	13:52 13:52	15:17 14:26
			1233845	INSP J GIANG; INSP L BROWN RESP. COACH WAS STOPPED. RIGHT FRONT OF AUTO MADE CONTACT WITH RIGHT REAR OF COACH. MODERATE DAMAGE TO RIGHT FRONT OF AUTO. MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A47*. VEH DELAY: 01:25 LINE DELAY: 00:34			