



**Muni  
Service Delivery  
Daily Report**

Sunday , November 1, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

11 02 2009 MONDAY

**Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	10	0	3	1	9=3, 9X=3, 14X=1, 38=3
<b>Kirkland</b>	14	0	0	0	1X=3, 12=2, 19=1, 28=4, 47=3, 43=1
<b>Woods</b>	11	0	1	0	16X=1, 23=1, 26=1, 27=1, 29=2, 30X=2, 44=1, 48=1, 71=1
<b>Potrero</b>	8	0	3	1	14=1, 24=1, 30=3, 33=1 41=1, 49=1
<b>Presidio</b>	5	0	1	0	1=3, 5=1, 21=1
<b>Green</b>	5	0	0	0	L=1, N=2, KT=1, S=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	53	0	8	2	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**Sunday 11 /01/ 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	8	0	2	0	1=9 3=9X 4=38
<b>Kirkland</b>	7	0	0	0	1=10 1=12 2=19 1=28 1=43 1=91
<b>Woods</b>	6	0	0	0	1=23 1=27 1=29 1=44 1=54
<b>Potrero</b>	3	0	0	0	1=22 1=30 1=33
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	2	0	0	0	2=L
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>26</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 11/01/09 -</b>							
Revised 6/18/09							
<b>Cable Car one-piece</b>	1	10	4.5%	<b>46</b>	1	10	2.2%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	6	7	15.8%	<b>107</b>	10	7	9.3%
<b>Flynn multi-piece</b>	8		11.8%				
<b>Kirkland one-piece</b>	3	0	5.3%	<b>138</b>	5	0	3.6%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	4	8	4.6%	<b>156</b>	7	8	4.5%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	2	5	3.0%	<b>136</b>	2	5	1.5%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	0	3	0.0%	<b>113</b>	0	3	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	15	4.5%	<b>79</b>	5	15	6.3%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	1	7	10.0%	<b>30</b>	2	7	6.7%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>805</b>	32	55	4.0%

## Accidents

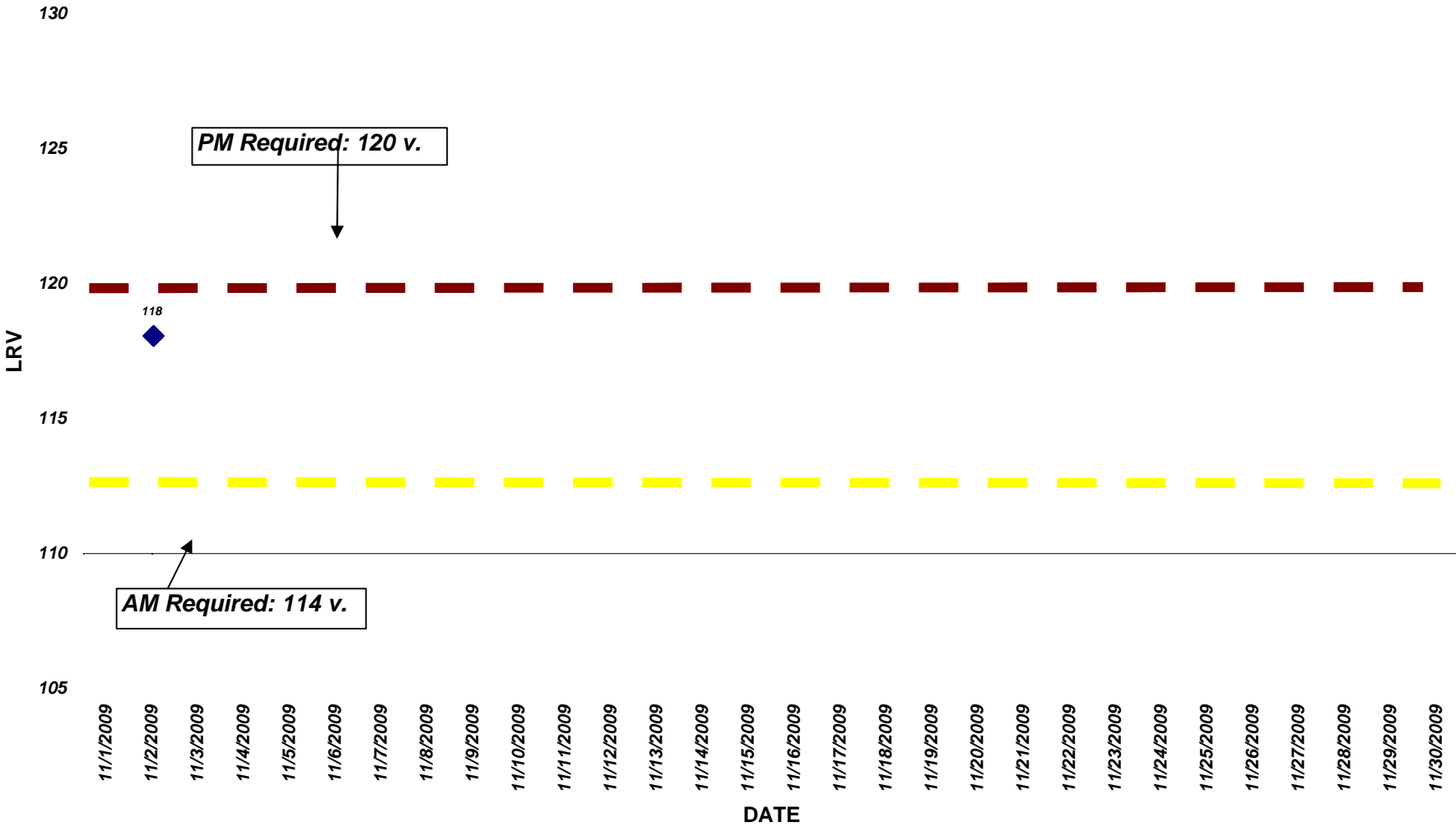
Sun Nov 01, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:24 11/01/09	R OPERATOR PR	26	3601	161	21	5619	GROVE BETWEEN FRANKLIN & GOUGH (IB)	ACCIDENT (COACH / AUTO), NO INJURY.	IB	16:24	17:25	26
						<b>1075464</b>	INSP R. FISHER RESP. COACH HIT THE PARKED CAR MIRROR, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A50* <b>VEH DELAY: 01:01</b>					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:57 11/01/09	R 172/30/5567 PO	16			22		FILLMORE BETWEEN CHESTNUT & LOMBARD (IB,OB)	ACCIDENT BLOCKING, (NON-MUNI)	IB LD	01:57 01:57	03:20 03:20	16
						<b>1075402</b>	INSP. A. VELACRUZ, SFPD CLEARED, 22-LINE SB IB/OB AT UNION / FILLMORE <b>VEH DELAY: 01:23 LINE DELAY: 01:23</b>					
19:36 11/01/09	R OPERATOR GV	74	1046	186	F	1051	17TH & CASTRO (IB)	BLOCKED BY DEMONSTRATORS	IB LD	19:36 19:36	20:30 20:30	85
						<b>1075478</b>	4T40,4C55* <b>VEH DELAY: 00:54 LINE DELAY: 00:54</b>					

# LIGHT RAIL VEHICLES AM/PM Required & Availability



PM Required: 120 v.

AM Required: 114 v.

AM Availability PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> November 2009			
11/02/09	MONDAY	118	
11/03/09	TUESDAY		
11/04/09	WEDNESDAY		
11/05/09	THURSDAY		
11/06/09	FRIDAY		
11/09/09	MONDAY		
11/10/09	TUESDAY		
11/11/09	WEDNESDAY		
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		



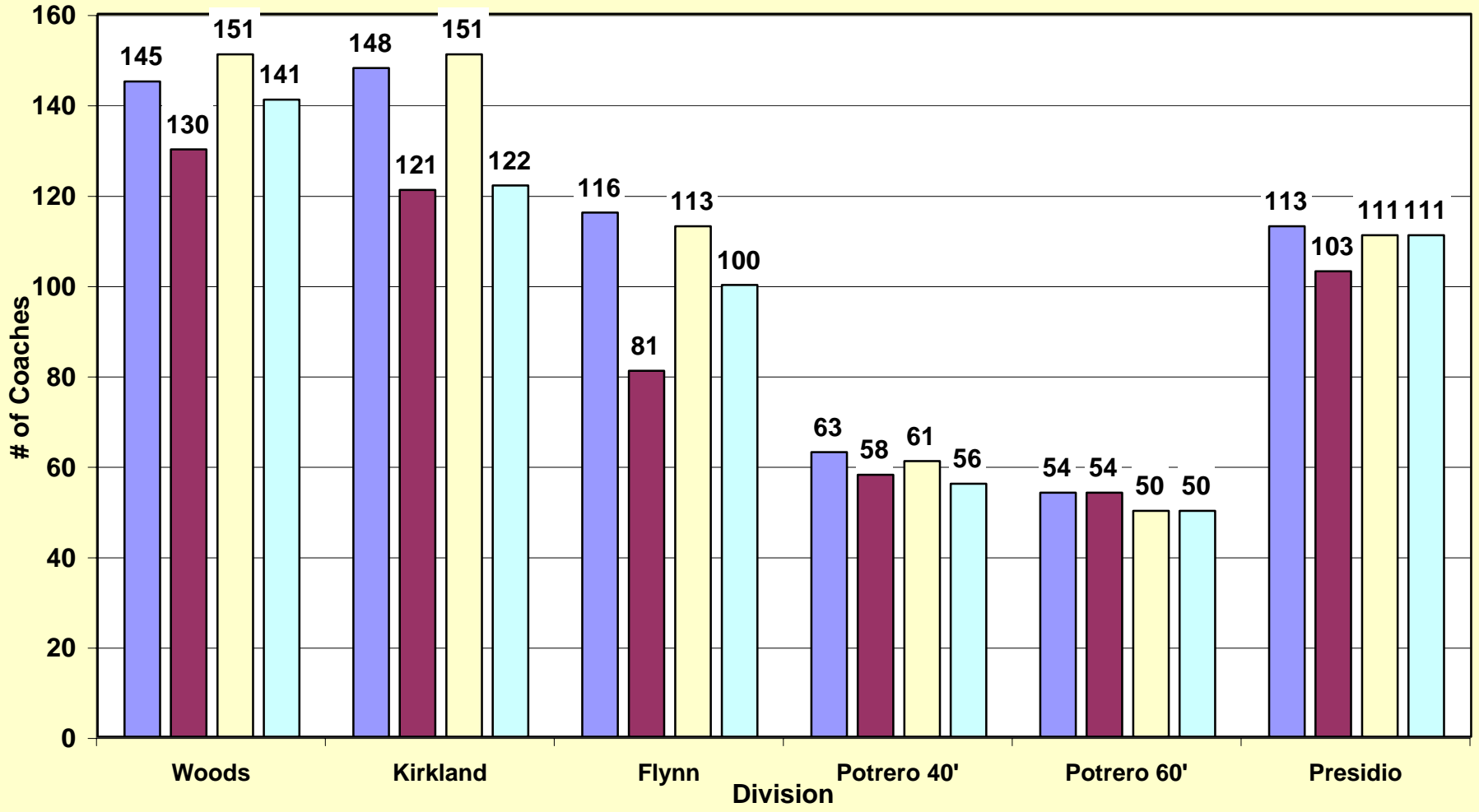
	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>November 02, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	6
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	3
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	1
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	3
LONG TERM HOLDS	9
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>33</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>November 2, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>33</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>118</b>	<b>13</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
 A.M. 11/2/09 & 10/30/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>11/2/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	1	1	3	5	16
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	36	7	8	51	12	26	52	90	141
Awaiting parts	5	0	0	5	4	5	19	28	33
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	1	1	2
Equipment available for service @ 7:45 a.m.	145	148	116	409	63	54	113	223	632
Final a.m. pull-out	130	121	81	332	58	54	103	215	547
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	16	14	41	3	2	3	8	49
<b>Afternoon (p.m.) availability</b>									
<b>10/30/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	0	0	0	0	12
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	30	4	11	45	14	23	54	91	136
Awaiting parts	6	0	0	6	4	5	20	29	35
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	151	113	415	61	50	111	222	637
Final p.m. pull-out	141	122	100	363	56	50	111	220	583
Reserve fleet usage	0	0	0	0	0	3	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	4	1	7	3	5	7	15	22

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY OCTOBER 31, 2009</b>											
Green	128	<b>38</b>	<b>15</b>	<b>2</b>	<b>12</b>	<b>9</b>	29.7	11.7	1.6	9.4	7.0
Cable Car	117	<b>31</b>	<b>14</b>	<b>4</b>	<b>8</b>	<b>5</b>	26.5	12.0	3.4	6.8	4.3
Potrero	179	<b>50</b>	<b>27</b>	<b>3</b>	<b>14</b>	<b>6</b>	27.9	15.1	1.7	7.8	3.4
Presidio	142	<b>27</b>	<b>10</b>	<b>6</b>	<b>5</b>	<b>6</b>	19.0	7.0	4.2	3.5	4.2
Kirkland	176	<b>47</b>	<b>22</b>	<b>3</b>	<b>14</b>	<b>8</b>	26.7	12.5	1.7	8.0	4.5
Woods	216	<b>62</b>	<b>29</b>	<b>6</b>	<b>17</b>	<b>10</b>	28.7	13.4	2.8	7.9	4.6
Flynn	132	<b>42</b>	<b>19</b>	<b>4</b>	<b>14</b>	<b>5</b>	31.8	14.4	3.0	10.6	3.8
<b>Total</b>	<b>1,090</b>	<b>297</b>	<b>136</b>	<b>28</b>	<b>84</b>	<b>49</b>	<b>27.2%</b>	<b>12.5%</b>	<b>2.6%</b>	<b>7.7%</b>	<b>4.5%</b>

**Summary For The Last 7 Days**

SUNDAY 10 25	1,089	265	85	32	78	70	24%	8%	3%	7%	6
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5
TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5
WEDNESDAY 10 28	1,629	431	173	52	119	87	27%	11%	3%	7%	5
THURSDAY 10 29	1,614	418	172	50	117	79	26%	11%	3%	7%	5
FRIDAY 10 30	1,655	423	181	49	114	79	26%	11%	3%	7%	5
SATURDAY 10 31	1,147	329	136	43	91	59	29%	12%	4%	8%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.