



**Muni  
Service Delivery  
Daily Report**

Monday , November 2, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hour**

11 03 09 Tuesday

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	1	0	
<b>Kirkland</b>	5	0	0	0	12=1, 28=2, 43=1, 47=1
<b>Woods</b>	2	0	0	1	30x=2
<b>Potrero</b>	0	0	0	2	
<b>Presidio</b>	0	0	1	0	
<b>Green</b>	2	0	0	1	m=2
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	9	0	2	4	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
Monday 11 /02/ 09  
Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	11	0	0	0	1=9 1=9X 1=14L 1=14X 7=38
<b>Kirkland</b>	15	0	1	0	1=2 3=10 2=12 1=19 1=28 1=30X 3=43 3=47
<b>Woods</b>	10	0	1	1	1=26 2 =27 2=29 2=30X 1=44 1=54 1=71
<b>Potrero</b>	16	7	0	0	2=6 1=7 5=14 4=22 2=24 2=30 1=33 1=41 5=49
<b>Presidio</b>	2	5	0	0	3=1 1=3 1=5 2=21
<b>Metro</b>	5	0	0	0	3=KT 1=L 1=M
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>59</b>	<b>12</b>	<b>2</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>MONDAY 11/02/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	0	1	0.0%	49	0	1	0.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	8	6	21.1%	154	14	6	9.1%
<b>Flynn</b> multi-piece	12		17.6%				
<b>Kirkland</b> one-piece	7	5	12.3%	212	12	5	5.7%
<b>Kirkland</b> multi-piece	10		9.9%				
<b>Woods</b> one-piece	9	7	10.3%	251	16	7	6.4%
<b>Woods</b> multi-piece	14		14.0%				
<b>Potrero</b> one-piece	7	4	10.4%	212	11	4	5.2%
<b>Potrero</b> multi-piece	8		9.0%				
<b>Presidio</b> one-piece	2	4	3.8%	174	3	4	1.7%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	5	8	7.5%	146	7	8	4.8%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	2	2	20.0%	33	3	2	9.1%
<b>F Line</b> multi-piece	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>66</b>	<b>37</b>	<b>5.4%</b>

# Accidents

Mon Nov 02, 2009

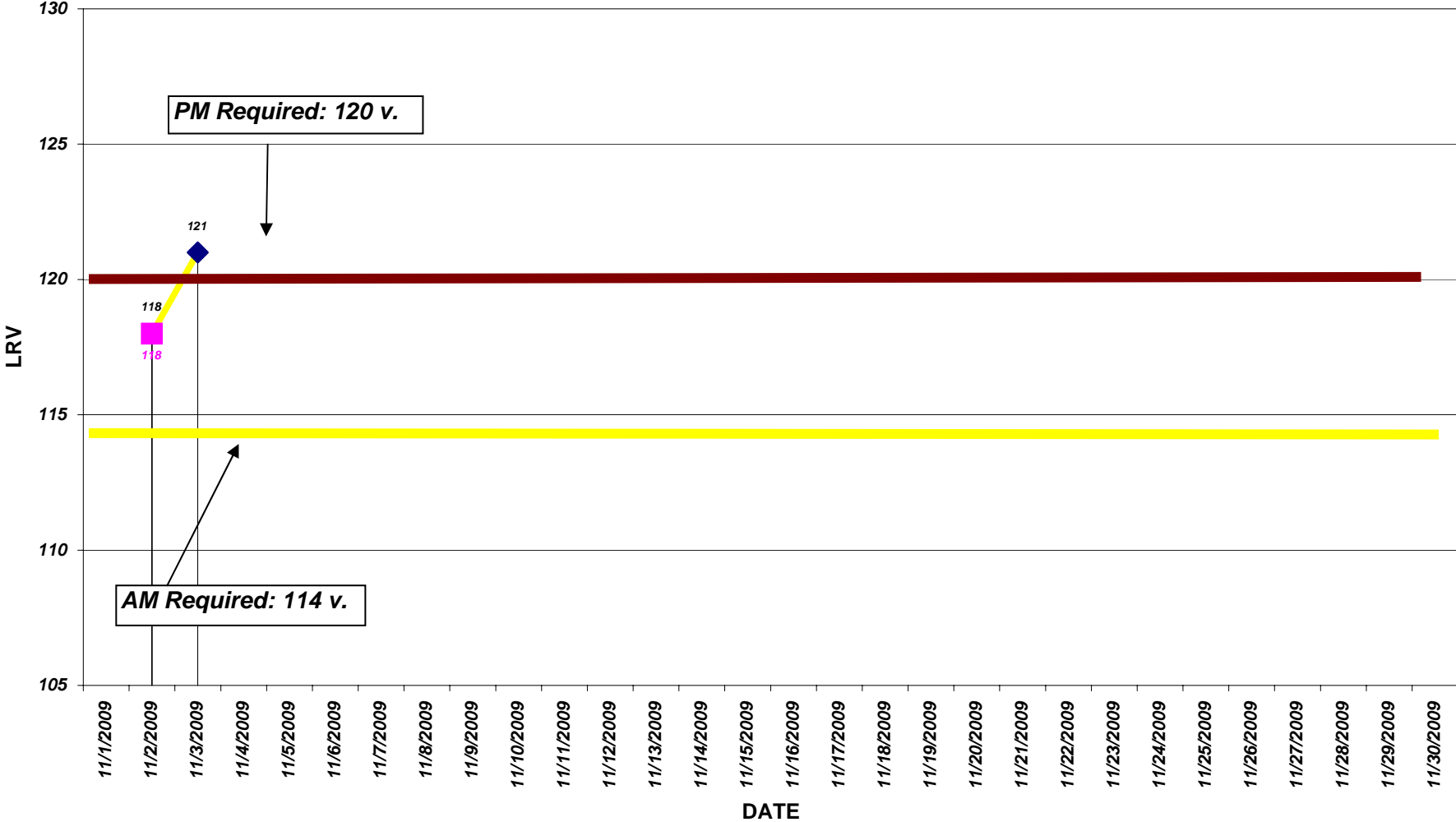
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:55 11/02/09	R OPERATOR PO	17	9	377	14	7119	MISSION & 15TH STREET (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	07:55	08:43	14
							<b>1075520</b>	INSP. J. CLARK CLEARED, NO OP 799, SAFETY* VEH DELAY: 00:48				
08:11 11/02/09	R OPERATOR KI	40	6	645	12	8235	FOLSOM & 22ND STREET (IB)	DEFECTIVE EMERGENCY ALARM	IB	08:11		14
							<b>1075566</b>	INSP. B. LUM CLEARED. SFPD* SI KIRKLAND N/R				
09:57 11/02/09	R OPERATOR PR	30	1	21	30	5602	STOCKTON & GREEN (OB)	ACCIDENT COACH & TAXI/NO INJURY	OB	09:57	10:45	30
							<b>1075507</b>	INSP W WOON CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. SAFETY K. ANDERSON*. VEH DELAY: 00:48				
14:56 11/02/09	R OPERATOR ME	74	0	75	N	1408	JUDAH & 9TH. AVENUE (IB)	WHEEL CHAIR PATRON FELL OFF RAMP	IB	14:56	15:06	75
							<b>1075628</b>	[LRV2=1427]MRO 4T40 CASTILLO, LSGP,SYSTEM SAFETY,CLAIMS, MINO SCRATCHES, TREATED AND RELEASE VEH DELAY: 00:10 LINE DELAY: 00:10				
17:08 11/02/09	R OPERATOR PO	38	16	354	22	5457	FILLMORE & GEARY (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	17:08	18:36	15
							<b>1075648</b>	INSP D FONG; 6-A-42*, VIDEO*, SYSTEM SAFETY*, NO INJUROES / NO 799 MINOR DAMAGE TO AUTO VEH DELAY: 01:28				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no major delay > 20 minutes.**

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	
11/04/09	WEDNESDAY		
11/05/09	THURSDAY		
11/06/09	FRIDAY		
11/09/09	MONDAY		
11/10/09	TUESDAY		
11/11/09	WEDNESDAY		
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/302009	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>November 3, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

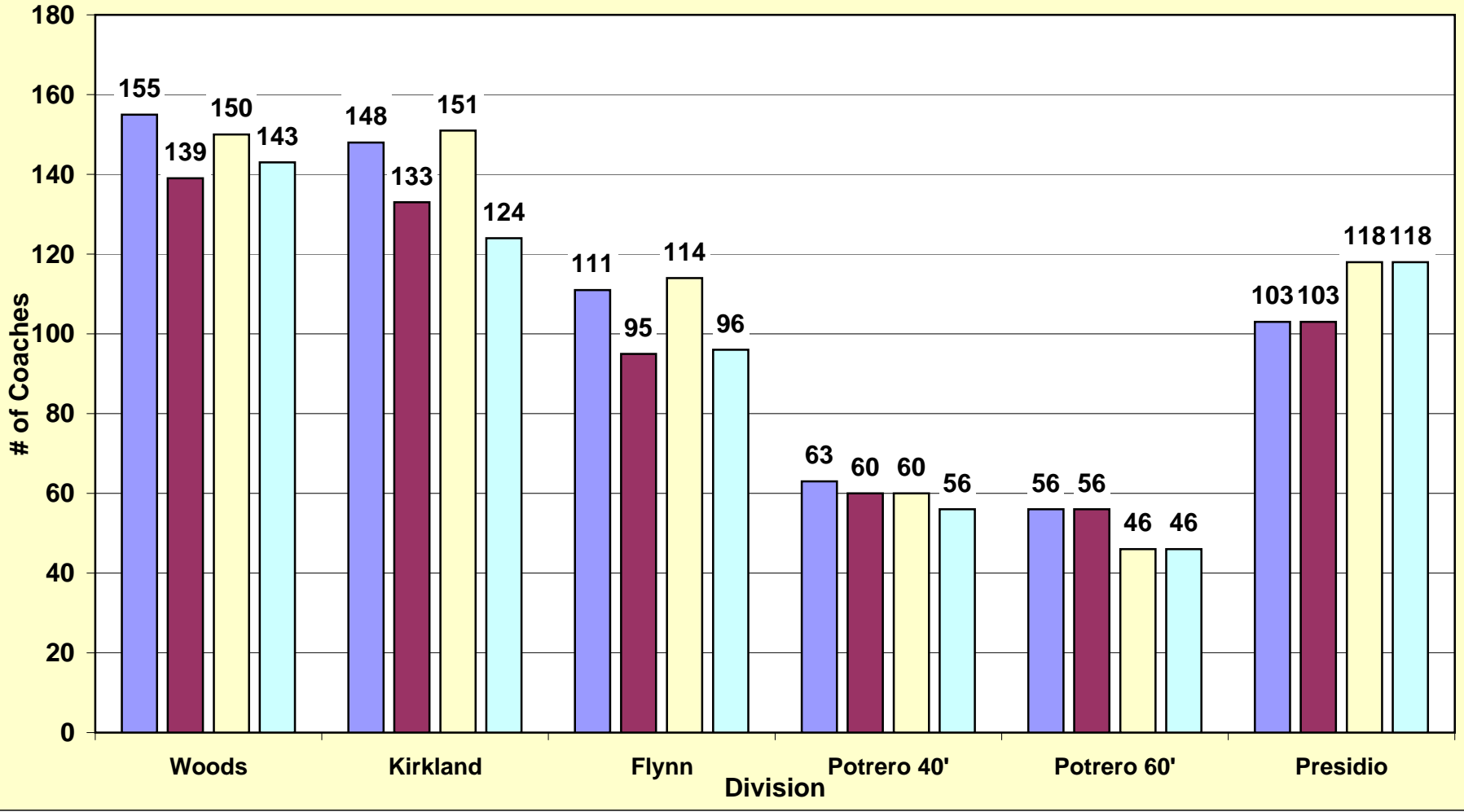
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	3
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	0
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	1
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	3
LONG TERM HOLDS	9
QUALITY ASSURANCE	0

**TOTAL** **30**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>November 3, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>30</b>	<b>8</b>	<b>4</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>121</b>	<b>13</b>	<b>6</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 11/3/09 & 11/2/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>11/3/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	2	1	6	9	0	2	2	4	13
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	26	7	13	46	12	28	62	102	148
Awaiting parts	6	0	0	6	4	5	19	28	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	3	0	0	3	0	1	0	1	4
Equipment available for service @ 7:45 a.m.	155	148	111	414	63	56	103	211	625
Final a.m. pull-out	139	133	95	367	60	56	103	219	586
Reserve fleet usage	2	0	0	2	0	3	0	3	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	4	0	6	1	0	3	4	10
<b>Afternoon (p.m.) availability</b>									
<b>11/2/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	4	6	0	0	0	0	6
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	31	4	10	45	15	27	47	89	134
Awaiting parts	6	0	0	6	4	5	19	28	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	150	151	114	415	60	46	118	224	639
Final p.m. pull-out	143	124	96	363	56	46	118	228	591
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	5	7	3	4	0	7	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY NOVEMBER 2, 2009</b>											
Green	237	61	23	6	17	15	25.7	9.7	2.5	7.2	6.3
Cable Car	142	28	7	3	11	7	19.7	4.9	2.1	7.7	4.9
Potrero	288	83	40	7	25	11	28.8	13.9	2.4	8.7	3.8
Presidio	215	39	18	7	7	7	18.1	8.4	3.3	3.3	3.3
Kirkland	261	62	27	7	20	8	23.8	10.3	2.7	7.7	3.1
Woods	310	77	28	8	26	15	24.8	9.0	2.6	8.4	4.8
Flynn	195	53	22	9	16	6	27.2	11.3	4.6	8.2	3.1
<b>Total</b>	<b>1,648</b>	<b>403</b>	<b>165</b>	<b>47</b>	<b>122</b>	<b>69</b>	<b>24.5%</b>	<b>10.0%</b>	<b>2.9%</b>	<b>7.4%</b>	<b>4.2%</b>

<b>Summary For The Last 7 Days</b>											
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5
TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5
WEDNESDAY 10 28	1,629	431	173	52	119	87	27%	11%	3%	7%	5
THURSDAY 10 29	1,614	418	172	50	117	79	26%	11%	3%	7%	5
FRIDAY 10 30	1,655	423	181	49	114	79	26%	11%	3%	7%	5
SATURDAY 10 31	1,147	329	136	43	91	59	29%	12%	4%	8%	5
SUNDAY 11 01	1,090	297	136	28	84	49	27%	13%	36%	8%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.