



**Muni  
Service Delivery  
Daily Report**

Tuesday , November 3, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**WEDNESDAY 11 04 2009**

**Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	6	0	0	0	1X=2, 9=1, 9X=1, 14X=1, 38=1
<b>Kirkland</b>	9	0	0	1	2=2, 12=1, 19=1, 28=2, 30X=1, 43=1, 47=1
<b>Woods</b>	1	0	0	0	26=1
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	2	1	
<b>Green F line</b>	3	0	0	0	K=1, L=1, M=1
	0	0	0	0	
<b>TOTAL</b>	16	0	2	2	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**TUESDAY 11 /03/ 09**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	8	0	0	0	9=1 9X=4 14L=1 38=2
<b>Kirkland</b>	11	0	0	0	2=1 10=3 12=1 28=3 43=1 47=2
<b>Woods</b>	9	0	0	0	18=1 23=1 27=1 30X=1 36=1 44=2 48=1 71=1
<b>Potrero</b>	10	0	0	0	7=2 14=1 22=2 30=2 41=1 49=2
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	1	0	M=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	40	0	1	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>TUESDAY 11/03/2009</i>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	1	0.0%	49	0	1	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	3	8	7.9%	154	5	8	3.2%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	5	2	8.8%	212	7	2	3.3%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	4	13	4.6%	251	8	13	3.2%
<b>Woods multi-piece</b>	8		8.0%				
<b>Potrero one-piece</b>	3	2	4.5%	212	7	2	3.3%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	0	7	0.0%	174	0	7	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	13	3.0%	146	4	13	2.7%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	1	3	10.0%	33	2	3	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>33</b>	<b>49</b>	<b>2.7%</b>

# Accidents

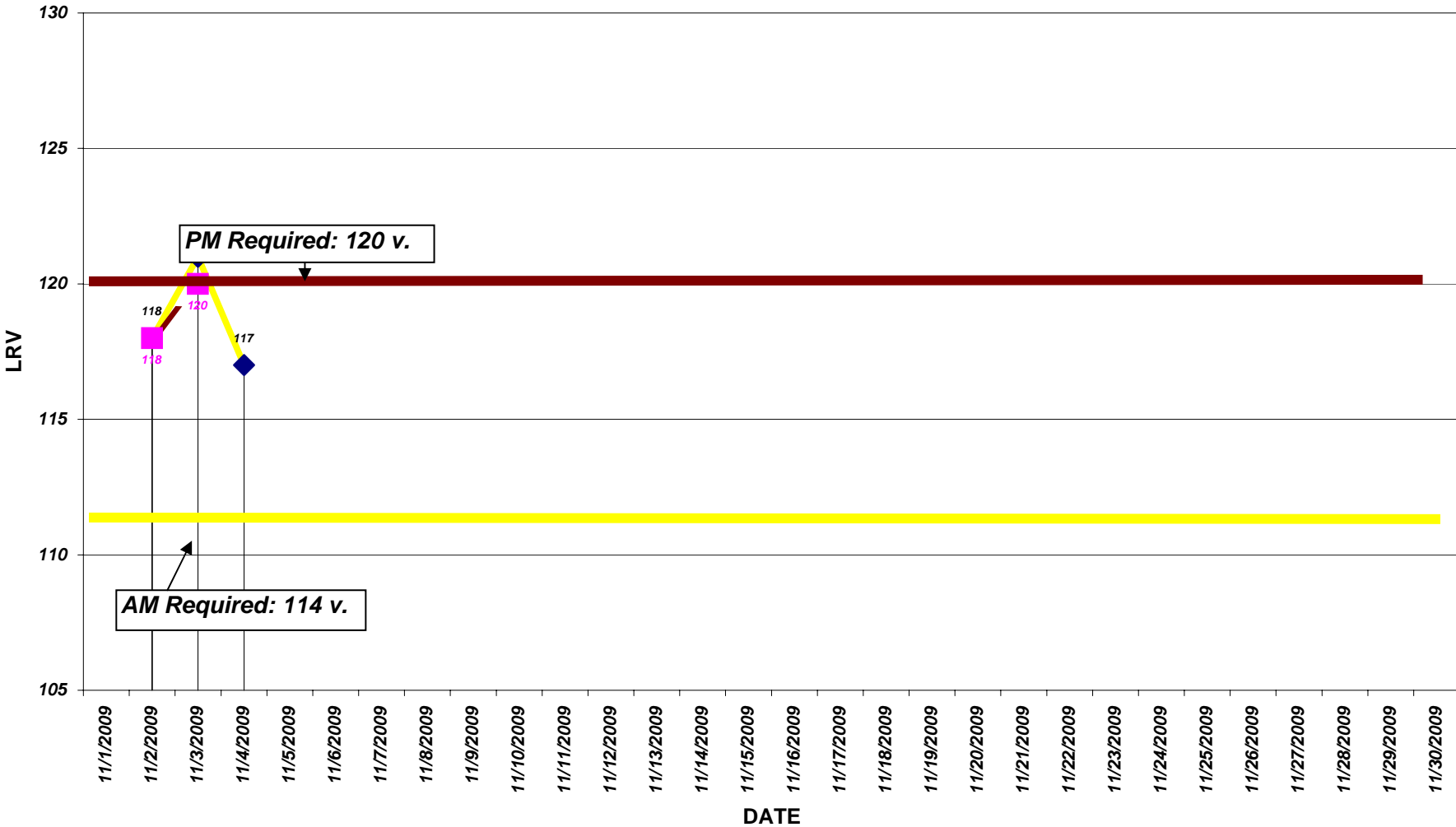
Tue Nov 03, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:19 11/03/09	R OPERATOR WO	35	5	36	36	8515	WOODSIDE & PORTOLA (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	06:19	07:10	14
							<b>1075741</b>	INSP. TC JOHNSON CLEARED. NO OP 799. VEH DELAY: 00:51				
12:01 11/03/09	R OPERATOR PO	17	0	352	6	5448	10TH AVENUE BETWEEN ORTEGA & PACHECO (IB)	ACCIDENT, COACH/TAXI, MINOR, NO INJURIES	IB	12:01	13:14	14
							<b>1075823</b>	INSP. TC JOHNSON CLEARED. NO OP 799 VIDEO*, SAFETY* VEH DELAY: 01:13				
16:24 11/03/09	R OPERATOR PO		33	467	24	5401	25TH ST & CASTRO (IB)	ALLEGED COACH & AUTO COLLIDE	IB	16:24	17:27	29
							<b>1075910</b>	JOMOC,K VIDEO* SAFETY* MINOR NO 799 VEH DELAY: 01:03				
21:05 11/03/09	R OPERATOR WO	29	15	799	54	2833	CHURCH & 19TH STREET (IB)	ACCIDENT, COACH / AUTO	IB	21:05	22:20	16
							<b>1075939</b>	INSP. A. GEETER, TRAINING COACH / PARKED AUTO, MINOR DAMAGE TO R-SIDE OF COACH, MINOR DAMAGE TO AUTO'S TIRE (NOT FLAT), NO INJURIES, NO (799), VIDEO* VEH DELAY: 01:15				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:03 11/03/09	R OPERATOR CA	40	9	25	59	17	POWELL & ELLIS (OB)	FEMALE PASSENGER JUMPED FROM CAR	OB	12:03	12:44	40
							1075821	8C35 FORSE, 8M1 RANCE, * SFPD 4M92, MEDIC 85 TRANSPORTED TO ST. FRANCIS HOSP. CLAIMS 6A48 SYSTEM SAFETY*. 1 SHUTTLE., NO FORM ^R^ NEEDED AS PER MR. PINO SYSTEM SAFETY. VEH DELAY: 00:41 LINE DELAY: 00:41	LD	12:03	12:44	
21:49 11/03/09	R OPERATOR GV	86	5	177	F	1078	EMBARCADERO & PIER 35 (IB)	POWER SURGE & NOISE UNDER TRAIN	IB	21:49	22:13	86
							1075934	INSP. GONZALEZ & MRU 4S37 CLEARED. RUN 183/F/1062 USED AS RESCUE & TOWED DISABLED #1078 TO THE MINT YARD. MRU 4S49 USED TRAIN #1443 AND TOWED FROM THE MINT YARD TO GENEVA YARD. SENIOR STAFF/SAFETY/RAILS*UPAGED. SHUTTLE RUN 800/19/8316 COVERED OB-IB HEADWAY FOR THE F-LINE. NO RESPONSE FROM THE PCC SHOP VIA THE RADIO CHANNEL. SI MINT YARD / GREEN N/R [EOR 00:30] VEH DELAY: 02:41 LINE DELAY: 00:24	LD	21:49	22:13	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	
11/05/09	THURSDAY		
11/06/09	FRIDAY		
11/09/09	MONDAY		
11/10/09	TUESDAY		
11/11/09	WEDNESDAY		
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>November 4, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

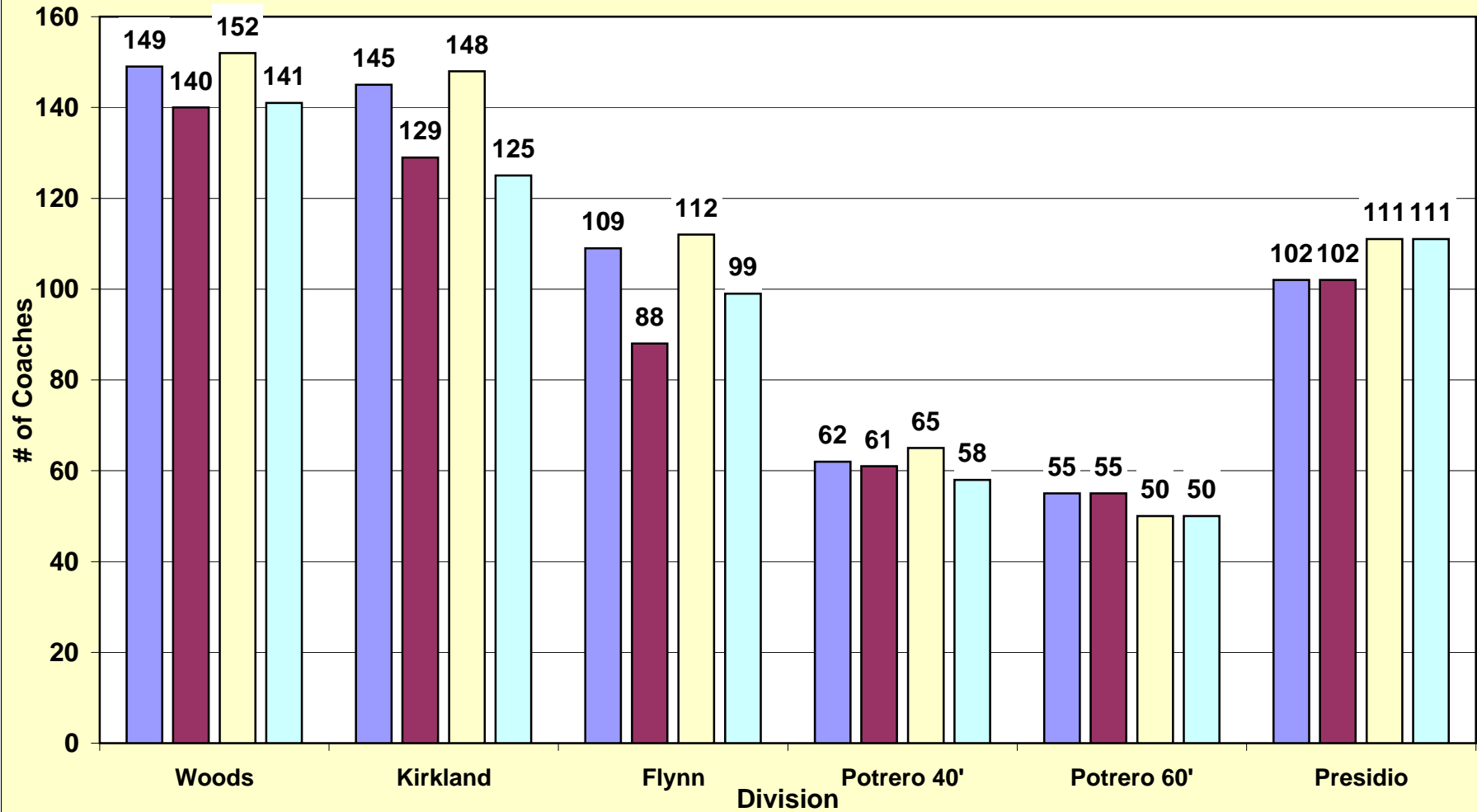
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	3
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	2
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	2
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **34**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>November 4, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	34	9	4	3
<b>Equipment available for service @ 7:30 a.m.</b>	117	12	6	5

**Motor & Trolley Coaches Availability**  
 A.M. 11/4/09 & 11/3/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>11/4/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	4	1	7	12	0	2	2	4	16
Campaigns / retrofits	3	0	3	6	0	0	0	0	6
Maintenance Holds	32	10	15	57	13	30	63	106	163
Awaiting parts	7	0	0	7	4	5	23	32	39
Radio	0	0	0	0	0	0	1	1	1
Farebox	3	0	0	3	0	0	1	1	4
Equipment available for service @ 7:45 a.m.	149	145	109	403	62	55	102	207	610
Final a.m. pull-out	140	129	88	357	61	55	102	218	575
Reserve fleet usage	0	0	0	0	0	12	0	12	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	8	7	16	0	1	4	5	21
<b>Afternoon (p.m.) availability</b>									
<b>11/3/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	2	1	5	8	0	0	0	0	8
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance holds	29	7	12	48	10	23	54	87	135
Awaiting parts	7	0	0	7	4	5	25	34	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	2	0	0	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	152	148	112	412	65	50	111	226	638
Final p.m. pull-out	141	125	99	365	58	50	111	224	589
Reserve fleet usage	5	0	0	5	0	5	0	5	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	1	2	5	1	3	7	11	16

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, NOVEMBER 3, 2009</b>											
Green	243	59	19	5	14	21	24.3	7.8	2.1	5.8	8.6
Cable Car	135	29	7	3	10	9	21.5	5.2	2.2	7.4	6.7
Potrero	281	66	30	7	17	12	23.5	10.7	2.5	6.0	4.3
Presidio	210	39	16	7	7	9	18.6	7.6	3.3	3.3	4.3
Kirkland	251	47	20	9	12	6	18.7	8.0	3.6	4.8	2.4
Woods	299	66	18	6	24	18	22.1	6.0	2.0	8.0	6.0
Flynn	195	48	19	10	15	4	24.6	9.7	5.1	7.7	2.1
<b>Total</b>	<b>1,614</b>	<b>354</b>	<b>129</b>	<b>47</b>	<b>99</b>	<b>79</b>	<b>21.9%</b>	<b>8.0%</b>	<b>2.9%</b>	<b>6.1%</b>	<b>4.9%</b>

**Summary For The Last 7 Days**

TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5
WEDNESDAY 10 28	1,629	431	173	52	119	87	27%	11%	3%	7%	5
THURSDAY 10 29	1,614	418	172	50	117	79	26%	11%	3%	7%	5
FRIDAY 10 30	1,655	423	181	49	114	79	26%	11%	3%	7%	5
SATURDAY 10 31	1,147	329	136	43	91	59	29%	12%	4%	8%	5
SUNDAY 11 01	1,090	297	136	28	84	49	27%	13%	36%	8%	5
MONDAY 11 02	1,648	403	165	47	122	69	25%	10%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.