

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, November 5, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.8</b>	<b>26</b>	<b>37</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>143</b>	<b>178</b>	<b>24%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>129</b>	<b>16%</b>
<b>FLYNN</b>	<b>100</b>	<b>111</b>	<b>11%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>59</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>44</b>	<b>-6%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>128</b>	<b>24%</b>
<b>TOTAL</b>	<b>713</b>	<b>821</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	227	63	10	11	24	18
Cable Car	128	25	4	5	12	4
Potrero	239	71	20	5	37	9
Presidio	198	34	13	6	7	8
Kirkland	226	47	11	11	20	5
Woods	372	77	19	10	34	14
Flynn	197	34	11	5	13	5
<b>TOTAL</b>	<b>1,587</b>	<b>351</b>	<b>88</b>	<b>53</b>	<b>147</b>	<b>63</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:18 11/05/10	R OPERATOR PR	11	3618	43	5	5585	MARKET BETWEEN 7TH ST & 8TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN.	IB	09:18	10:44	30
						1136622	INSP C WILCHER RESP. MINOR DAMAGE TO LEFT REAR OF THE COACH. OPERATOR PLACED ON NON-DRIVING STATUS DUE TO OPERATOR HAS NO VALID DRIVER'S LICENSE. NO 799. INSP J SIGALA TRANS NEW OPERATOR TO PULL COACH IN. DISP*. SYSTEM SAFETY*. SI PRESIDIO N/R [EOR 10:44] VEH DELAY: 01:26					
14:16 11/05/10	R OPERATOR ME	72	2019	064	M	1486	19TH. AVENUE & WINSTON DRIVE (IB)	NON-INJURY ACCIDENT LVR AND AUTO.	IB LD	14:16 14:16	14:26 14:26	23
						1136556	INSP. 4-C-50A KINDSTEDT RESP, 4-S-30 RESP, NO 799, RUN 20/K/T/1504 ROUTE CHANGED TO AN M-LINE DUE TO GAP IN SERVICE. CLAIMS UNIT#06-A-45*, SYSTEM SAFETY PINO MEDINA*, E. KRETZ* REQUEST VIDEO PULL. NO MOTORCOACH SHUTTLES USED. VEH DELAY: 00:10 LINE DELAY: 00:10					
14:23 11/05/10	R OPERATOR PR	32			5		FULTON & LAPLAYA	ALLEGE, PEDESTRIAN LEG HIT BY COACH	IB	13:58		12
						1136789	311 COMPLAINT #766772, VIDEO* 311 WAS UNABLE TO OBTAIN ANY OTHER INFORMATION.					
15:44 11/05/10	R OPERATOR KI	27	2821	718	28	8016	LOMBARD & DIVISADERO (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	15:44	16:30	26
						1136706	INSP L. BROWN (1T66) RESP. NO INJURY, , NO 799. SYSTEM SAFETY*, CLAIMS 6A46*, VIDEO*. VEH DELAY: 00:46					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:24 11/05/10	R CABLE MACHENR CA	40					POWELL & POST (OB)	STRAND ALARM	OB LD	07:24 07:24		11:37	12
					1136600		MGR 8M8 , 4M1* . INSP JAHN & FORSE. CABLE SHOP* .STRAND AT SPLICE. CABLE IN HOUSE FOR REPAIR .4 SHUTTLES PULLED. FINAL PAGE 1146 HRS <b>LINE DELAY: 04:13</b>						
19:59 11/05/10	R OPERATOR KI	39		756	19	8218	POLK & BAY (IB,OB)	NON MUNI ACCIDENT BLOCKING	IB LD	19:59 19:59		20:50	36
					1136797		INSP E. DENNIS RESP. LINE REROUTE <b>LINE DELAY: 00:51</b>						
20:41 11/05/10	T CABLE MACHINE CA	32			61		1201 MASON (IB,OB)	BAD SPLICE (CALIFORNIA LINE)	IB LD	20:41 20:41		21:00 00:25	16
					1136779		INSP. BARTH, CABLE MACHINERY, TRUCK 665 TOWED CARS IN FROM 61-LINE, TWO SHUTTLES, IB/OB <b>VEH DELAY: 00:19 LINE DELAY: 03:44</b>						