



**Muni
Service Delivery
Daily Report**

Monday, November 9, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Tuesday, 11 10 0

Morning Report

Cable Car	0	0	0	0	
Flynn	4	0	0	0	9=1, 9x=1, 38=2
Kirkland	3	0	1	0	2=1, 28=2
Woods	2	0	0	0	30x=1, 44=1
Potrero	0	0	0	0	
Presidio	3	0	0	0	1=1, 30=1, 31=1
Green	1	0	0	0	k=1
F line	1	0	0	0	f=1
TOTAL	14	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
MONDAY 11 / 09 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	9	0	0	0	1X=1 9X=3 38=4 38L=1
Kirkland	0	0	0	0	
Woods	5	0	0	0	26=1 27=1 48=1 94=2
Potrero	4	0	0	0	7=1 22=2 49=1
Presidio	0	9	0	0	1=4 3=2 21=2 31=1
Metro	7	0	4	0	L=1 N=2 J=1 KT=1 S=1 M=1
F line	3	0	0	0	
TOTAL	28	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 11/08/2009							
Revised 6/15/09							
Cable Car one-piece	0	0	0.0%	49	0	0	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	0	18.4%	154	11	0	7.1%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	1	0	1.8%	212	1	0	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	5	0	5.7%	251	8	0	3.2%
Woods multi-piece	6		6.0%				
Potrero one-piece	1	0	1.5%	212	1	0	0.5%
Potrero multi-piece	0		0.0%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	1	4.5%	146	8	1	5.5%
Metro multi-piece	10		20.4%				
F Line one-piece	3	0	30.0%	33	5	0	15.2%
F Line multi-piece	4		44.4%				
System total				1231	34	1	2.8%

Accidents

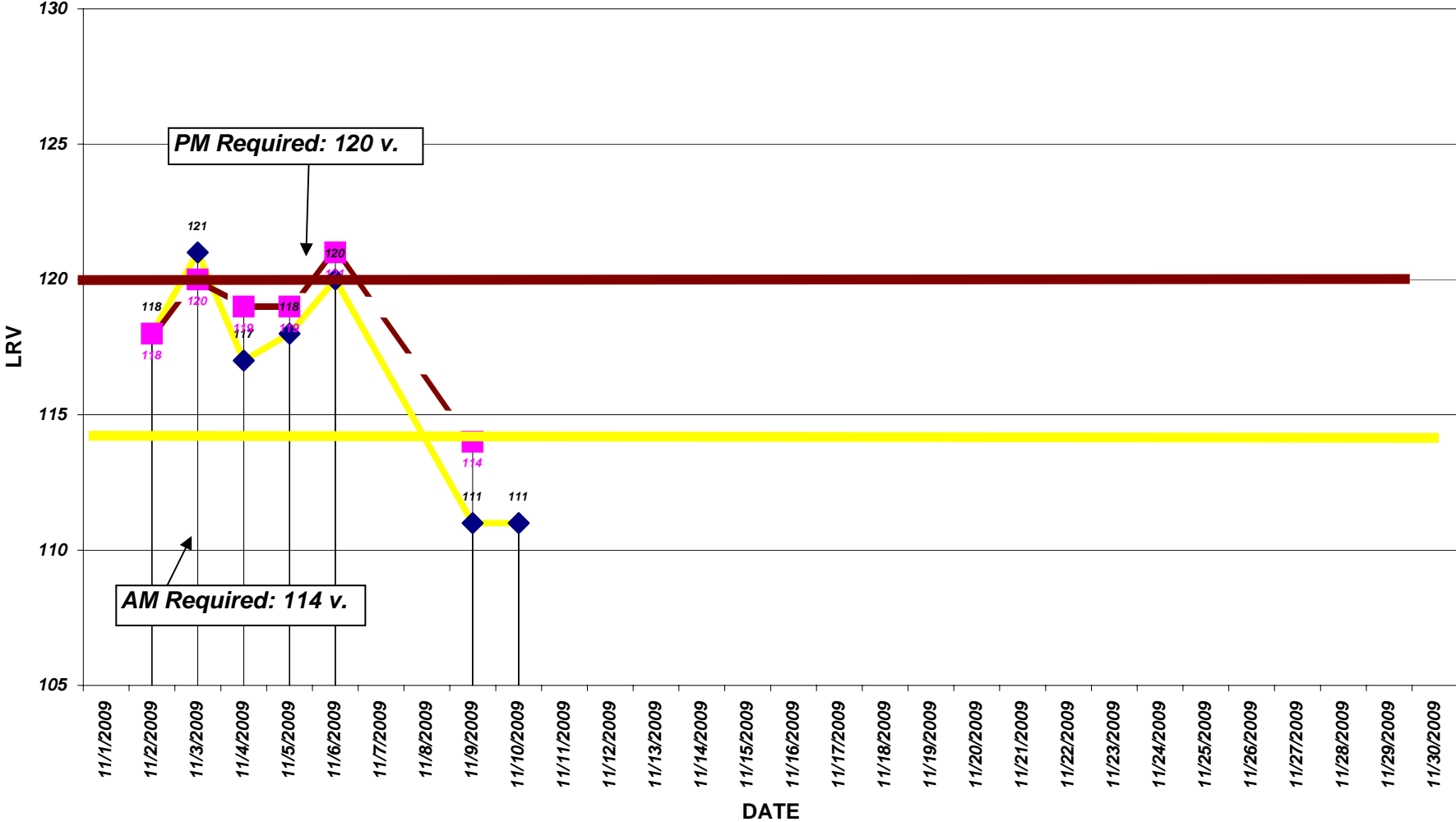
Mon Nov 09, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:37 11/09/09	R	INSP L DAVIS WO	30	1 2	79	53	8518	16TH ST & MISSION (IB)	ACCIDENT COACH & UCSF SHUTTLE VAN/NO INJURY.	IB	07:37	08:28	30
							1076908	INSP J CLARK CLEARED. UC POLICE STAR #231 RESP. MINOR DAMAGE TO RIGHT REAR OF THE COACH. MINOR DAMAGE TO LEFT SIDE OF THE SHUTTLE. SAFETY K. ANDERSON*. VEH DELAY: 00:51					
15:01 11/09/09	R	OPERATOR PO	17	1 0	345	49	7007	MISSION BETWEEN 22ND ST. & 23RD ST. (OB)	NON INJURY ACCIDENT, COACH / POLICE CAR.	OB	15:01	16:20	24
							1076973	INSP CLARK J, IM5, S/S*, CLAIMS #6A42*, VIDEO*, MINOR, 799, RESCUE OPERATOR PULLED IN COACH. SI POTRERO N/R [EOR 16:21] VEH DELAY: 01:20					
18:39 11/09/09	T	INSP FONG D PO	24	4	432	41	2822	LYON & GREENWICH (IB,PI)	SUSPECT COACH IN ALLEDGED NON INJURY ACCIDENT, (119-45-5572).	IB	19:24	19:52	24
							1077014	INSP FONG D. VEH DELAY: 00:28					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:38 11/09/09	R OPERATOR ME	87	4	023	J	1470	OCEAN AVENUE & HWY 280 ON RAMP (OB)	BLOCKED BY A NON MUNI ACCIDENT	OB	13:38	14:06	74
						1076894	SENIOR STAFF/SYSTEM SAFETY; INSP M ECHIVARRE & R MCCRAY ASSISTED; LSGP; 311 CENTER* J LINE RE-ROUTED OUTBOUND TO SAN JOSE AVE & NIAGARA ST & 49 LINE SWITCHED BACK OUTBOUND TO INBOUND @ MISSION AND PERSIA ST. 911* SFPD* VEH DELAY: 00:28 LINE DELAY: 00:28		LD	13:38	14:06	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	
11/11/09	WEDNESDAY		
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report November 10, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

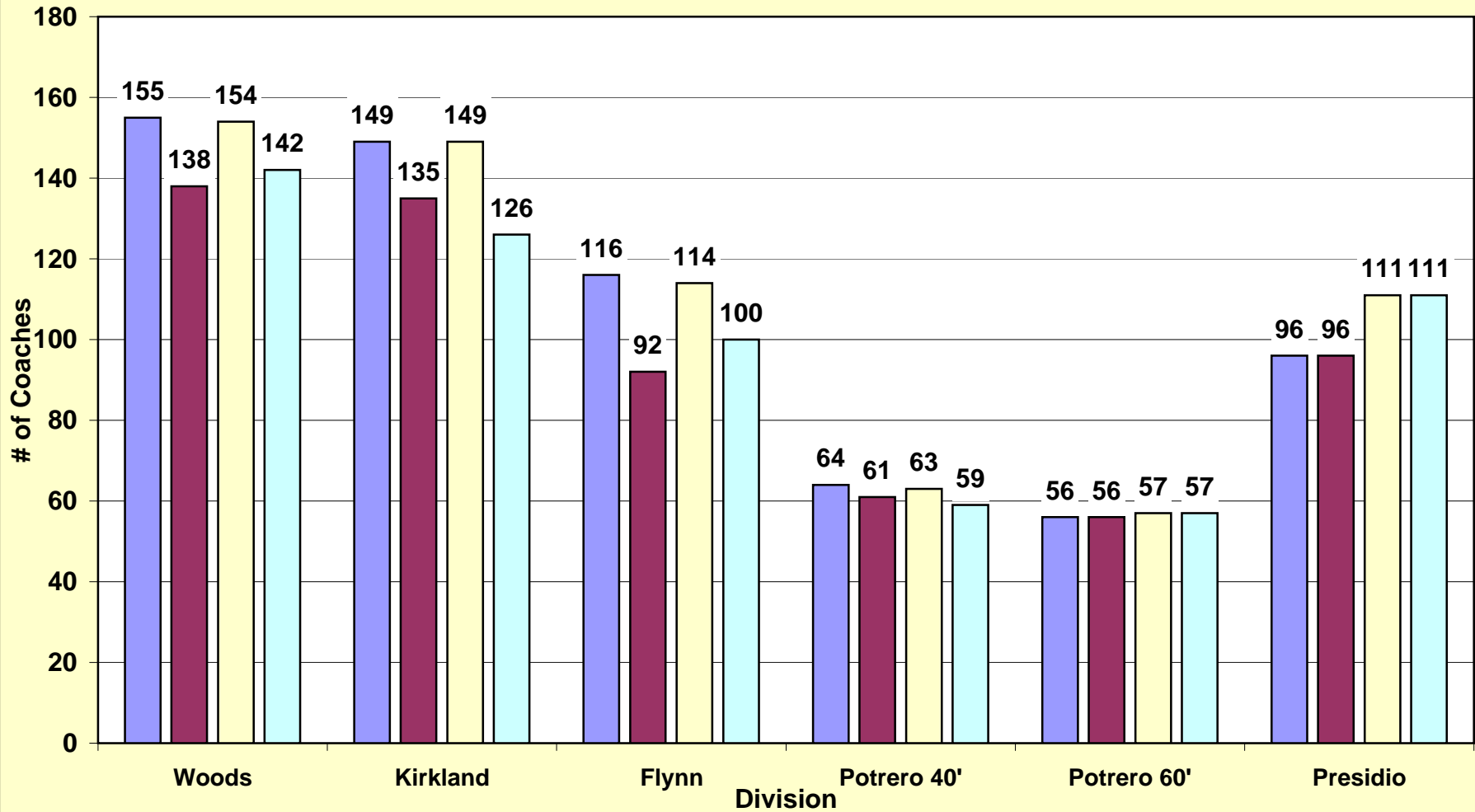
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	5
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	2
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	3
ACCIDENT & DERAIL	0
BREDA / VENDOR	2
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **40**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 10, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	40	9	3	3
Equipment available for service @ 7:30 a.m.	111	12	7	5

Motor & Trolley Coaches Availability
 A.M. 11/10/09 & 11/9/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/10/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	3	1	5	9	1	0	2	3	12
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	26	6	8	40	11	25	69	105	145
Awaiting parts	4	0	0	4	4	5	29	38	42
Radio	0	0	0	0	1	0	2	3	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	149	116	420	64	56	96	208	628
Final a.m. pull-out	138	135	92	365	61	56	96	213	578
Reserve fleet usage	0	0	0	0	0	8	0	8	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	2	3	8	0	0	10	10	18
Afternoon (p.m.) availability									
11/9/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	4	7	0	0	0	0	7
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	27	6	10	43	12	24	54	90	133
Awaiting parts	4	0	0	4	4	5	29	38	42
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	154	149	114	417	63	57	111	223	640
Final p.m. pull-out	142	126	100	368	59	57	111	227	595
Reserve fleet usage	0	0	0	0	0	8	0	8	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	1	2	0	1	7	8	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, NOVEMBER 9, 2009											
Green	244	58	18	6	17	17	23.8	7.4	2.5	7.0	7.0
Cable Car	143	25	5	2	11	7	17.5	3.5	1.4	7.7	4.9
Potrero	284	61	28	4	17	12	21.5	9.9	1.4	6.0	4.2
Presidio	212	35	17	6	6	6	16.5	8.0	2.8	2.8	2.8
Kirkland	262	47	16	6	17	8	17.9	6.1	2.3	6.5	3.1
Woods	306	62	16	11	21	14	20.3	5.2	3.6	6.9	4.6
Flynn	194	49	21	6	16	6	25.3	10.8	3.1	8.2	3.1
Total	1,645	337	121	41	105	70	20.5%	7.4%	2.5%	6.4%	4.3%

Summary For The Last 7 Days

MONDAY 11 02	1,648	403	165	47	122	69	25%	10%	3%	7%	4
TUESDAY 11 03	1,614	354	129	47	99	79	22%	8%	3%	6%	5
WEDNESDAY 11 04	1,615	345	118	46	100	81	21%	7%	3%	6%	5
THURSDAY 11 05	1,605	332	104	52	108	68	21%	6%	3%	7%	4
FRIDAY 11 06	1,648	364	135	55	106	68	22%	8%	3%	6%	4
SATURDAY 11 07	1,149	261	82	44	79	56	23%	7%	4%	7%	5
SUNDAY 11 08	1,086	243	80	35	78	50	22%	7%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.