

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, NOVEMBER 1, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	96.2%	25	21	60

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	22	10%
CABLE CAR	27	27	0%
WOODS	151	185	23%
KIRKLAND	111	126	14%
FLYNN	103	110	7%
POTRERO 40'	44	70	59%
POTRERO 60'	47	40	-15%
PRESIDIO	105	110	5%
TOTAL	722	804	11%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	110	15	4	7	4	0
Flynn	190	37	10	12	14	1
Green	198	44	22	14	7	1
Kirkland	214	45	14	15	14	2
Potrero	238	47	22	11	13	1
Presidio	179	25	5	11	8	1
Woods	340	69	29	16	22	2
TOTAL	1,469	282	106	86	82	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
08:17 11/01/11	368	33	18TH STREET & DELORES (OB)	ACCIDENT (COACH / VAN) HIT & RUN	08:17	08:44
		1200206	INSP K. JOMOC RESPONDED, VAN MADE CONTACT WITH COACH, MINOR DAMAGE TOTO COACH, LEFT QUARTER PANEL & LEFT MIRROR, SYS/SAFETY*, CLAIMS 6-A-42*, VIDEO, NO INJURIES, NO 799 VEH DELAY: 00:27			
11:58 11/01/11	33	44	8TH AVENUE & CLEMENT (IB)	ACCIDENT (COACH & PARKED MOTORCYCLE)	11:58	13:02

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:58 11/01/11	33	44	8TH AVENUE & CLEMENT (IB)	ACCIDENT (COACH & PARKED MOTORCYCLE)	11:58	13:02
		1200264	INSP R. JONES (1T64A) RESPONDED, OPER MADE CONTACT WITH PARKED MOTORCYCLE, MINOR DAMAGE TO CYCLE, NO DAMAGE TO COACH, CLAIMS 6A45*, S/SAFETY*. VIDEO*, NO INJURIES, NO 799 VEH DELAY: 01:04			
17:08 11/01/11	93	1	CLAY & DRUMM (IB)	VEHICLE ACCIDENT COACH / TOUR BUS	17:08	17:39
		1200303	INSP L. DAVIS RESP S/SAFET* CLAIMS 6A40* VIDEO* NO INJURIES REPORTED AT SCENE, MGR A. ANDREWS* NO 799 MINOR DAMAGE TO COACH (MIRRORS CONTACTED) VEH DELAY: 00:31			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:05 11/01/11	32	J	CHURCH & CHATANOOGA (IB)	FEEDER E-2 OPEN DUE TO OVERLOAD	15:05	15:26
		1200276	INSP HENLEY; 4S37; 4S35; LSGP*; 311*; OH 817; 5 SHUTTLES PROVIDED; J IB VIA K; J OB VIA WEST PORTAL TO METRO. VEH DELAY: 00:21 LINE DELAY: 00:21			

5. NX Bus Express

Ridership	Counts
Morning	735
Afternoon	723
TOTAL	1,458

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%