



**Muni
Service Delivery
Daily Report**

Tuesday, November 10, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

11 11 2009 WEDNESDAY

Morning Report

Cable Car	0	0	0	0	
Flynn	1	0	1	0	38=1
Kirkland	0	0	0	0	
Woods	1	0	0	0	30X=1
Potrero	0	0	0	0	
Presidio	0	0	0	1	
Green F line	0	0	0	0	
TOTAL	2	0	1	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
Tuesday 11 / 10 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	6	0	0	0	9=1 9x=2 14l=1 38=1 38L=1
Kirkland	6	0	0	0	2=1 12=1 10=1 28=2 43=1
Woods	7	0	0	0	26=1 23=1 27=1 54=2 71=2
Potrero	10	0	0	0	7=2 14=1 22=3 24=1 49=3
Presidio	2	0	0	0	5=1 30=1
Metro	4	0	0	0	S=2 KT=1 N=1
F line	2	0	0	0	
TOTAL	37	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 11/10/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	0	10.5%	154	8	0	5.2%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	2	0	3.5%	212	3	0	1.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	4	0	4.6%	251	7	0	2.8%
Woods multi-piece	6		6.0%				
Potrero one-piece	2	0	3.0%	212	4	0	1.9%
Potrero multi-piece	4		4.5%				
Presidio one-piece	2	0	3.8%	174	3	0	1.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	3	0	4.5%	146	4	0	2.7%
Metro multi-piece	2		4.1%				
F Line one-piece	2	0	20.0%	33	4	0	12.1%
F Line multi-piece	4		44.4%				
System total				1231	33	2	2.7%

Accidents

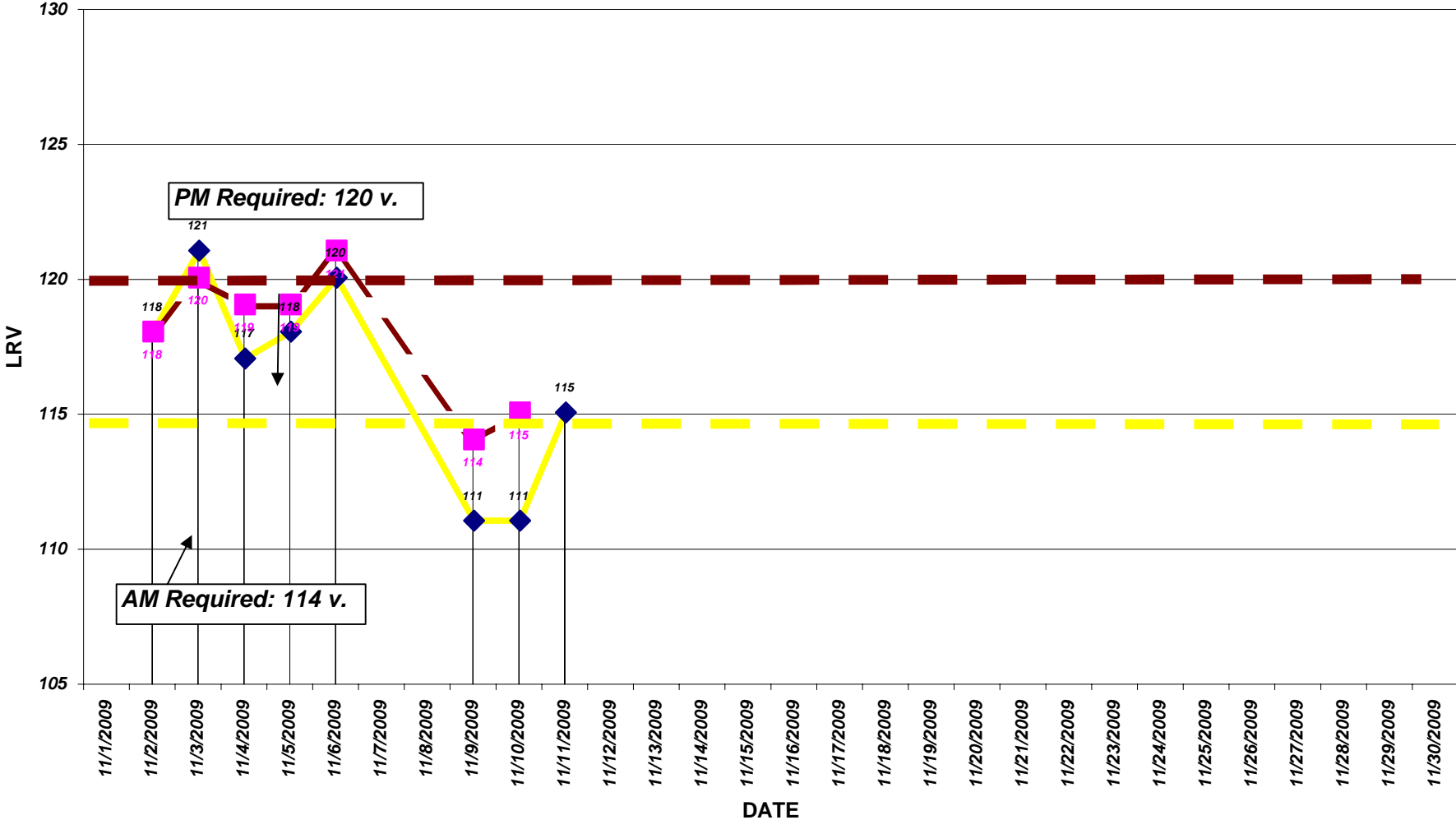
Tue Nov 10, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:46 11/10/09	R OPERATOR PR	88	8	012	1	5579	CALIFORNIA & PRESIDIO (IB)	ACCIDENT COACH & AUTO, HIT & RUN.	IB	08:41	08:43	30
							1077077	OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT CALIFORNIA & PRESIDIO OB. VEH DELAY: 00:02				
17:13 11/10/09	R OPERATOR PO	30	4	450	14	7010	MISSION & 22ND ST (IB)	OPERATOR REPORTING COACH/PEDESTRIAN ACCIDENT, INVOLVING 437-14-7116, OPERATOR TO BE INTERVIEWED	IB	17:13	17:50	07
							1077116	INSP E. TUCKER VEH DELAY: 00:37				
23:55 11/10/09	R OPERATOR PO	16	31	485	33	5405	18TH STREET & MISSION (IB)	ACCIDENT / COACH-AUTO	IB	23:55	00:26	16
							1077197	INSP. L. WILSON, NO INJURIES, NO (799), COACH WAS IN ZONE BOARDING VEH DELAY: 00:31				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:28 11/10/09	R OPERATOR ME	23	3	017	J	1458	CHURCH ST & CLIPPER ST (OB)	NO FORWARD MOTION	OB	11:21	12:00	87
						1077132	MRU 4S48, INSP G PINTO & M ECHIVARRE ON SCEN CLRD WITH RESCUE CAR RUN 79/JJ/1527, LSGP*, SS/SAFETY & RAILS* BY PHONE & PAGE. SIGREEN 1474 @12:30 VEH DELAY: 01:09 LINE DELAY: 00:39					
13:00 11/10/09	T STEPHEN MARTI CA	40				59	FILBERT & MASON (IB)	WATER MAIN BROKEN	IB	13:00		29
						1077154	INSP ALLEN & JAHN, RANCE* CABLE MACHINERY* 311 * TWO SHUTTLES LINE DELAY: 01:13		LD	13:00	14:13	
18:52 11/10/09	R OPERATOR CA	29		21	61	66	CALIFORNIA & HYDE (IB)	NEED PUSH	IB	18:52		29
						1077184	BARTH CABLE SHOP 665 CABLE MACHINERY CAR TOWED IN LINE DELAY: 00:31		LD	18:52	19:23	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 11, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

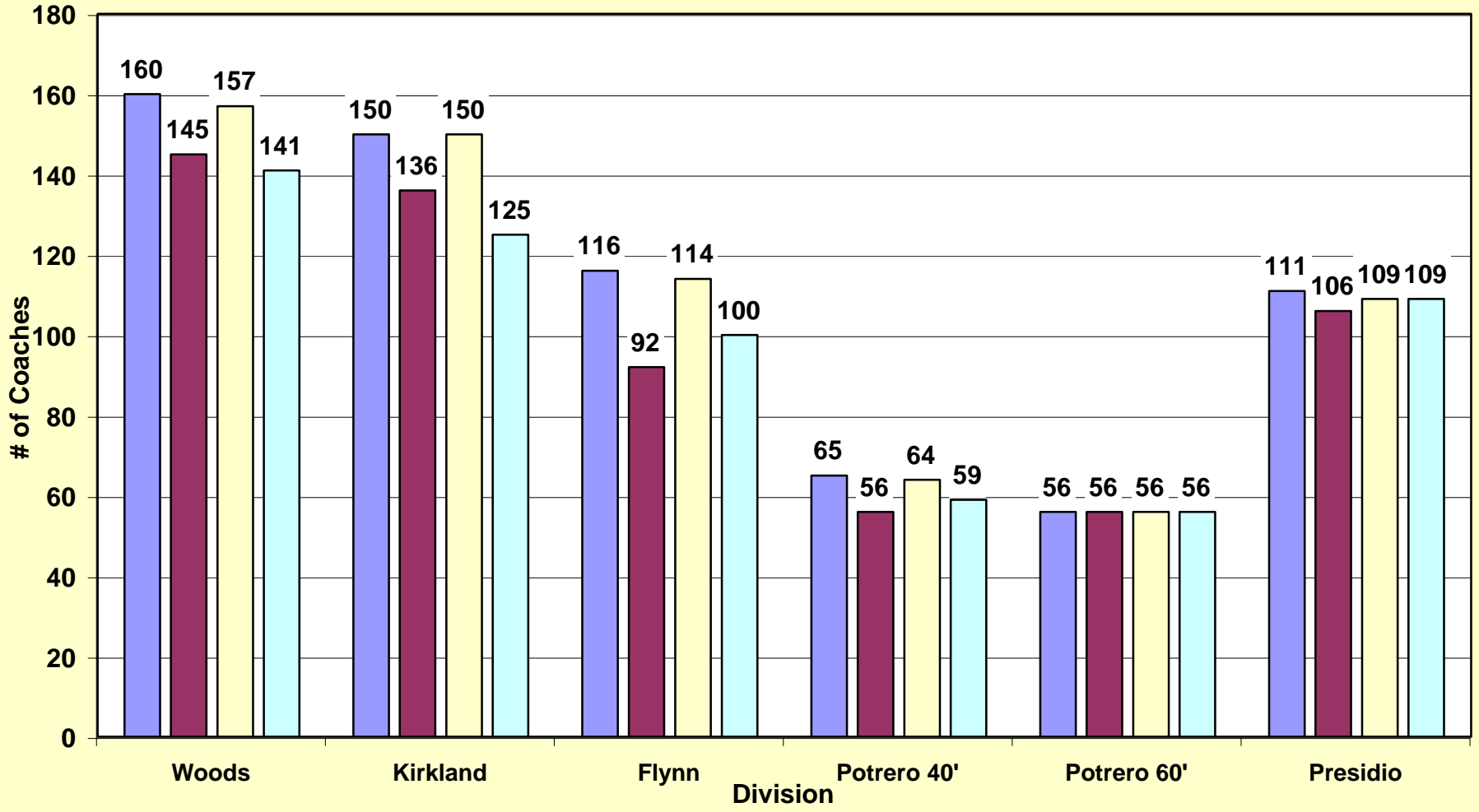
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	1
PROPULSION	0
TRUCK NOISE/ FLAT	5
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	2
ENGR / PROJECT	5
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 11, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	36	8	3	3
Equipment available for service @ 7:30 a.m.	115	13	7	5

Motor & Trolley Coaches Availability
 A.M. 11/11/09 & 11/10/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/11/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	4	1	5	10	1	1	1	3	13
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	21	5	8	34	10	24	54	88	122
Awaiting parts	4	0	0	4	4	5	29	38	42
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	160	150	116	426	65	56	111	225	651
Final a.m. pull-out	145	136	92	373	56	56	106	218	591
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	3	5	0	0	0	0	5
Afternoon (p.m.) availability									
11/10/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	4	1	4	9	0	0	0	0	9
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	24	5	10	39	11	24	56	91	130
Awaiting parts	4	0	0	4	4	5	29	38	42
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	157	150	114	421	64	56	109	222	643
Final p.m. pull-out	141	125	100	366	59	56	109	224	590
Reserve fleet usage	4	0	0	4	0	7	0	7	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	1	1	4	0	2	9	11	15

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, NOVEMBER 10, 2009											
Green	241	46	13	1	17	15	19.1	5.4	0.4	7.1	6.2
Cable Car	135	31	5	4	11	11	23.0	3.7	3.0	8.1	8.1
Potrero	276	55	22	2	20	11	19.9	8.0	0.7	7.2	4.0
Presidio	209	34	15	4	6	9	16.3	7.2	1.9	2.9	4.3
Kirkland	251	42	9	10	14	9	16.7	3.6	4.0	5.6	3.6
Woods	300	53	11	5	23	14	17.7	3.7	1.7	7.7	4.7
Flynn	195	44	16	6	15	7	22.6	8.2	3.1	7.7	3.6
Total	1,607	305	91	32	106	76	19.0%	5.7%	2.0%	6.6%	4.7%

Summary For The Last 7 Days

TUESDAY 11 03	1,614	354	129	47	99	79	22%	8%	3%	6%	5
WEDNESDAY 11 04	1,615	345	118	46	100	81	21%	7%	3%	6%	5
THURSDAY 11 05	1,605	332	104	52	108	68	21%	6%	3%	7%	4
FRIDAY 11 06	1,648	364	135	55	106	68	22%	8%	3%	6%	4
SATURDAY 11 07	1,149	261	82	44	79	56	23%	7%	4%	7%	5
SUNDAY 11 08	1,086	243	80	35	78	50	22%	7%	3%	7%	5
MONDAY 11 09	1,645	337	121	41	105	70	21%	7%	2%	6%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.