

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, November 10, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.4</b>	<b>30</b>	<b>41</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>176</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>59</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>41</b>	<b>-13%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>128</b>	<b>24%</b>
<b>TOTAL</b>	<b>713</b>	<b>804</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	223	54	7	8	19	20
Cable Car	123	19	3	4	10	2
Potrero	241	65	11	3	37	14
Presidio	194	38	11	8	7	12
Kirkland	224	44	12	9	19	4
Woods	368	61	15	7	33	6
Flynn	191	40	13	7	15	5
<b>TOTAL</b>	<b>1,564</b>	<b>321</b>	<b>72</b>	<b>46</b>	<b>140</b>	<b>63</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:39 11/10/10	R OPERATOR PO	40	2096	326	14	7005	MISSION & 8TH ST	ACCIDENT COACH/AUTO	IB	08:39	10:33	12
						1137676	INSP CLARK. MGR 1L3* SYSTEM, CLAIMS 6A48*, VIDEO. NO 799. MODERATE DAMAGE TO AUTO LEFT DOOR & FENDER & MINOR DAMAGE TO COACH LEFT SIDE FROM MID. COACH TO REAR DOOR. NO 799 NO INJURY. VEH DELAY: 01:54					
11:01 11/10/10	R OPERATOR PO	35	0604	324	22	5479	18TH ST & PENNSYLVANIA	ACCIDENT COACH/RENTAL TRUCK		11:01	12:10	12
						1137681	INSP CLARK. MGR LAVIGNE*, CLAIMS 6A48*, VIDEO, SYSTEM*, POPP MESS. POT SHOP* SFPD# 3C62, CASE# 1010449977. TRUCK RAN STOP SIGN MADE CONTACT WITH COACH. TWO WITNESS. MODERATE DAMAGE TO RIGHT FRONT OF COACH. MAJOR DAMAGE TO LEFT FRONT OF TRUCK. NO 799 NO INJURY SI POTRERO 5445 @13:26 VEH DELAY: 02:25					
16:03 11/10/10	R OPERATOR WO	12	1554	131	9	8101	MAIN & MARKET (OB)	ACCIDENT COACH AND TAXI (REAR PASSENGER DOOR)	OB	16:03	16:42	11
						1137642	INSPECTOR FLORES, J: CLEARED MINOR SCRAPER LEFT REAR WHEEL WELL NO 799, NO INJURIES VEH DELAY: 00:39					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:23 11/10/10	R OPERATOR PO	32	2216	360	24	5466	30TH STREET & DOLORES (OB)	BLOCKED BY NON MUNI INJURY ACCIDENT	OB	15:23	16:37	81
						1137638	INSP KEN JOMAC; INSP JOHNNY CLARK; INSP H. HENLEY; RCS 093; SENIOR STAFF* SFPD; 4 MOTOR COACH SHUTTLES AND SWITCH BACK. VEH DELAY: 01:14 LINE DELAY: 01:14		LD	15:23	16:37	