

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, November 11, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>99.2</b>	<b>9</b>	<b>29</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>172</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>129</b>	<b>16%</b>
<b>FLYNN</b>	<b>100</b>	<b>110</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>61</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>35</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>131</b>	<b>27%</b>
<b>TOTAL</b>	<b>713</b>	<b>802</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	210	42	7	8	14	13
Cable Car	117	16	2	2	8	4
Potrero	227	44	13	3	17	11
Presidio	189	23	6	6	6	5
Kirkland	209	38	13	9	9	7
Woods	316	49	13	5	20	11
Flynn	183	29	11	7	2	9
<b>TOTAL</b>	<b>1,451</b>	<b>241</b>	<b>65</b>	<b>40</b>	<b>76</b>	<b>60</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:12 11/11/10	R OPERATOR PR	35	3606	44	1	5602	SACRAMENTO & STOCKTON (OB)	ACCIDENT COACH/VAN HIT & RUN	OB	09:12		12
						1137850	OPERATOR CLEARED SEE INTERVIEW.					
09:16 11/11/10	R OPERATOR FL	30	2683	502	14L	6421	OTIS & SOUTH VAN NESS (OB)	ACCIDENT COACH/TRUCK HIT & RUN	OB	09:16	09:47	12
						1137854	INSP JOMOC. SYSTEM*. PASSING TRUCK HIT COACH LEFT MIRROR NO DAMAGE VEH DELAY: 00:31					
12:33 11/11/10	R OPERATOR WO	39	0869	119	52	8513	DIAMOND & BOSWORTH (OB)	ACCIDENT COACH/AUTO HIT & RUN	OB	12:33		12
						1137885	SEE INTERVIEW					
16:43 11/11/10	R OPERATOR CA	27	1047	44	61	52	CALIFORNIA STREET & TAYLOR STREET (OB)	PASSENGER FELL OFF MOVING CABLE CAR	OB LD	16:43 16:43	17:14 17:14	26
						1137932	INSP. BARTH (8T43)*, INSP. GARNICA (8T54), SYSTEM SAFETY*, D. BANBURY (8M8)*, 6A50, MED #73, SFPD UNIT #3A11D, CASE #101 049 408, FEMALE PASSENGER STEPPED OFF CAR WHILE IT WAS IN MOTION, PASSENGER TRANSPORTED TO ST. FRANCIS EMERGENCY ROOM, OPERATOR'S 799. PAGED @ 1700 AND 1727 HRS. SI CABLE CAR N/R VEH DELAY: 00:31 LINE DELAY: 00:31					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:52 11/11/10	R OPERATOR PR	27	2851	125	1	5513	SACRAMENTO & FILLMORE (IB)	ACCIDENT (COACH / AUTO), NO INJURY.	IB	18:52	19:19	26
							1137952	INSP A. GEETER RESP, MINOR DAMAGE TO LEFT REAR BUMPER. MODERATE MAMMAGE TO THE RIGHT SIDE OF AUTO, NO INJURY, NO 799. SYSTEM SAFETY*, CLAIMS 6A50*, VIDEO*. VEH DELAY: 00:27				
20:06 11/11/10	R OPERATOR GV	23	1854	182	F	1057	EMBARCADERO & BROADWAY (IB)	ACCIDENT, NONE INJURY, PCC / AUTO	IB LD	20:05 20:05	21:05 21:05	20
							1137970	INSP K WILLIAMS; MRU 4S24; PCC SHOP; CLAIMS*, SAFETY* MOTORCOACH SHUTTLE SI GREEN N/R [EOR 02:00] VEH DELAY: 05:55 LINE DELAY: 01:00				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:18 11/11/10	R OPERATOR WO	39	3681	55	108	8117	BAY BRIDGE (IB)	CHP,SFPD ACTIVITY	IB LD	07:18 07:18	08:21 08:21	12
							1137836	INSP FLORES. MGR STUART. SUICIDE ATTEMPT. ONE ARREST. SYSTEM* VEH DELAY: 01:03 LINE DELAY: 01:03				
15:20 11/11/10	R OPERATOR WO	39			54		PLYMOUTH & LOBOS (IB,OB)	SFPD ACTIVITY BLOCKING	IB LD	15:20 15:20	17:00	26
							1137931	INSP B. NEWMAN (1T67) RESP. 54 LINE COACHES REROUTE, INSP A. ANDREWS (1L2)*. PAGE SENT OUT. LINE DELAY: 01:40				
16:43 11/11/10	R OPERATOR CA	27	1047	44	61	52	CALIFORNIA STREET & TAYLOR STREET (OB)	PASSENGER FELL OFF MOVING CABLE CAR	OB LD	16:43 16:43	17:14 17:14	26
							1137932	INSP. BARTH (8T43)*, INSP. GARNICA (8T54), SYSTEM SAFETY*, D. BANBURY (8M8)*, 6A50, MED #73, SFPD UNIT #3A11D, CASE #101 049 408, FEMALE PASSENGER STEPPED OFF CAR WHILE IT WAS IN MOTION, PASSENGER TRANSPORTED TO ST. FRANCIS EMERGENCY ROOM, OPERATOR^S 799. PAGED @ 1700 AND 1727 HRS. SI CABLE CAR N/R VEH DELAY: 00:31 LINE DELAY: 00:31				
20:06 11/11/10	R OPERATOR GV	23	1854	182	F	1057	EMBARCADERO & BROADWAY (IB)	ACCIDENT, NONE INJURY, PCC / AUTO	IB LD	20:05 20:05	21:05 21:05	20
							1137970	INSP K WILLIAMS; MRU 4S24; PCC SHOP; CLAIMS*, SAFETY* MOTORCOACH SHUTTLE SI GREEN N/R [EOR 02:00] VEH DELAY: 05:55 LINE DELAY: 01:00				
20:16 11/11/10	R OPERATOR WO	11	3922	217	44	8163	INNES & MIDDLE POINT (IB)	SFPD BLOCKING	IB LD	20:16 20:16	20:27 22:16	25
							1137978	RE-ROUTE 44 LINE I/B VIA KEITH, HUDSON, O/B RE-ROUTE VIA HUDSON, KEITH. 311* INSP. NEWMAN/ESPINOZA CLEARED VEH DELAY: 00:11 LINE DELAY: 02:00				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:10 11/11/10	T CABLE MACHINE CA	32			59		WASHINGTON & MASON (IB,OB)	MASON LINE DOWN DEFECTIVE SPLICE	IB LD	21:10 20:10	23:36	25
					1137988		INSP A. BEMNET AND S. GARNICA RESP. C/S TRK 665 TOW TO CARS. FOUR SHUTTLE USED LINE DELAY: 03:26					