

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, NOVEMBER 13, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM PM		WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>788</b>	<b>95.8%</b>	<b>19</b>	<b>14</b>	<b>103</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>108</b>	<b>74%</b>
<b>F LINE</b>	<b>20</b>	<b>28</b>	<b>40%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>89</b>	<b>191</b>	<b>115%</b>
<b>KIRKLAND</b>	<b>62</b>	<b>128</b>	<b>106%</b>
<b>FLYNN</b>	<b>75</b>	<b>107</b>	<b>43%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>66</b>	<b>57%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>35</b>	<b>-10%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>117</b>	<b>72%</b>
<b>TOTAL</b>	<b>484</b>	<b>807</b>	<b>67%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>92</b>	<b>14</b>	<b>5</b>	<b>6</b>	<b>3</b>	<b>0</b>
<b>Flynn</b>	<b>151</b>	<b>20</b>	<b>5</b>	<b>7</b>	<b>7</b>	<b>1</b>
<b>Green</b>	<b>118</b>	<b>17</b>	<b>7</b>	<b>5</b>	<b>4</b>	<b>1</b>
<b>Kirkland</b>	<b>133</b>	<b>24</b>	<b>9</b>	<b>10</b>	<b>3</b>	<b>2</b>
<b>Potrero</b>	<b>160</b>	<b>18</b>	<b>7</b>	<b>6</b>	<b>4</b>	<b>1</b>
<b>Presidio</b>	<b>117</b>	<b>20</b>	<b>4</b>	<b>9</b>	<b>7</b>	<b>0</b>
<b>Woods</b>	<b>178</b>	<b>30</b>	<b>18</b>	<b>8</b>	<b>4</b>	<b>0</b>
<b>TOTAL</b>	<b>949</b>	<b>143</b>	<b>55</b>	<b>51</b>	<b>32</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
07:52 11/13/11	332	14	MISSION & 26TH ST (OB)	SFPD REQUEST	07:52	08:00
		<b>1202216</b>	SFPD D13A CLEARED. NO ARREST. INSP B LIANG*. VEH DELAY: 00:08			
12:19 11/13/11	456	14L	MISSION & 5TH ST. (OB)	PEDESTRIAN COLLISION.	12:19	13:17
		<b>1202256</b>	INSP JIANG J, JONES R, 1L1, SFPD #4C101, MEDIC #16 TRANSPORTED TO SFGH, CLAIMS #6A45, S/S, VIDEO, HALEY J, KELLY J*, HILL D*, PEER ASSISTANCE*, WORKERS COMP*, TWU 250-A*, ROSE P*, TOWED IN PUT ON HOLD, 799, BRITT S*, DISP*, REPORT OPERATOR TO FINISH RUN. SI FLYNN VEH DELAY: 00:58			

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
00:35 11/13/11	478	14	MISSION & NEW MONTGOMERY (OB)	SFPD BLOCKING	00:35 00:35	00:41 01:05
		<b>1202231</b>	INSP.ALDANA CLEARED, 14 LINE S/B @ 3RD & MISSION I/O & ALTERNATE SERVICE I/B ON MARKET. <b>VEH DELAY: 00:06 LINE DELAY: 00:30</b>			
08:05 11/13/11		2	CLEMENT & 3RD AVE (IB,OB)	SFPD BLOCKING / WORKING FIRE	08:05 08:05	10:30
		<b>1202222</b>	INSP J GIANG RESP. REROUTES FOR THE 2-LINE INBOUND AND OUTBOUND. ONE STOP MISSED. MGR J STUART*. <b>LINE DELAY: 02:25</b>			