



MUNI

Service Delivery

Daily Report

Saturday , November 14, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

11 14 09 SATURDAY

Morning Report

Cable Car	1	0	1	0	60=1
Flynn	2	0	0	0	9x=1, 71=1
Kirkland	1	0	0	0	10=1
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	1	0	0	0	30=1
Green	8	0	0	0	J=1, L=1, N=6
F line	0	0	0	0	
TOTAL	13	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
FRIDAY 11 / 13 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	7	0	0	1	9=1 9X=2 14L=1 38=3
Kirkland	6	0	0	0	10=1 12=2 1X=1 43=1 47=1
Woods	16	0	0	0	16X=1 18=2 23=1 26=1 27=3 29=2 36=1 44=1 48=1 54=2 67=1
Potrero	14	0	1	0	6=1 7=1 14=4 22=2 24=1 30=1 33=1 41=3
Presidio	4	0	0	0	1=2 21=1 31=1
Metro	13	0	1	0	KT=5 L=1 N=2 S=2 M=3
F line	1	0	0	0	
TOTAL	61	0	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 11/14/2009							
Revised 6/15/09							
Cable Car one-piece	1	10	4.5%	46	1	10	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	0	18.4%	117	16	0	13.7%
Flynn multi-piece	18		26.5%				
Kirkland one-piece	5	0	8.8%	137	7	0	5.1%
Kirkland multi-piece	4		4.0%				
Woods one-piece	5	0	5.7%	160	9	0	5.6%
Woods multi-piece	8		8.0%				
Potrero one-piece	4	0	6.0%	142	7	0	4.9%
Potrero multi-piece	6		6.7%				
Presidio one-piece	5	0	9.6%	130	6	0	4.6%
Presidio multi-piece	2		2.4%				
Metro one-piece	0	16	0.0%	103	0	16	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	4	10.0%	30	2	4	6.7%
F Line multi-piece	2		22.2%				
System total				865	48	30	5.5%

Accidents

Sat Nov 14, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:25 11/14/09	R OPERATOR CA			2	61	49	CALIFORNIA & GRANT (IB)	ACCIDENT WITH INJURY CABLE CAR & TRUCK	IB	08:25	09:15	12
							1077800	INSP C. ALLEN, MANAGER RANCE*, MANAGER Y. KWAN*, MEDIC #96 TRANSPORTED TRUCK DRIVER TO SFGH WITH NECK & LEG INJURY, SYSTEM SAFETY*, C/S TOWED CABLE CAR IN, POLICE #3A62, CASE #091172860, 6A01*, OPERATOR 799 SI CABLE CAR N/R VEH DELAY: 00:50 LINE DELAY: 00:50	LD	08:25	09:15	
09:02 11/14/09	R OPERATOR KI	40	9	639	10	8318	SANSOME & CLAY (OB)	ACCIDENT COACH & TAXI, ONE INJURY.	OB	09:02	11:10	30
							1077784	INSP B WONG RESP. MEDIC 75 TRANS FEMALE TAXI DRIVER TO SFGH FOR NECK INJURY. TAXI RAN A RED LIGHT, FRONT OF THE COACH HIT THE LEFT SIDE OF TAXI. MAJOR DAMAGE TO FRONT OF COACH. MAJOR DAMAGE TO LEFT SIDE OF TAXI. CLAIMS 6A01 RESP. INSP E TUCKER TRANS NEW OPERATOR TO PULL COACH IN KIRKLAND, THEN TRANS OP #3439 FOR 799. OPERATOR PLACED ON NON-DRIVING STATUS. SYSTEM SAFETY*. VIDEO*. SI KIRKLAND N/R VEH DELAY: 02:08				
18:59 11/14/09	R OPERATOR FL	38	63	538	9	6418	POTRERO & 16TH ST. (IB)	SFPD STOP COACH.	IB	19:08	19:34	24
							1077858	INSP WILSON W, SEE TAG #1077857 VEH DELAY: 00:26				
19:49 11/14/09	R OPERATOR WO	7	9	189	23	8149	DIAMOND & BOSWORTH (IB)	NON INJURY ACCIDENT, COACH / AUTO, MINOR.	IB	19:49	20:36	24
							1077863	INSP FLORES J, CLAIMS #6A01*, VIDEO*, MOTORIST LEFT BEFORE INSPECTORS ARRIVAL, NO DAMAGE. VEH DELAY: 00:47				
20:57 11/14/09	R OPERATOR PO	15	0	487	33	5476	25TH ST. & POTRERO (IB)	OPERATOR KNOCKED DOWN PG&E WIRE WITH TRILLEY POLE.	IB	20:57	21:18	24
							1077871	INSP WILSON L, SFPD #D14D, 311*. VEH DELAY: 00:21				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:25 11/14/09	R OPERATOR CA	12	8	2	61	49	CALIFORNIA & GRANT (IB)	ACCIDENT WITH INJURY CABLE CAR & TRUCK	IB	08:25	09:15	12
							1077800	INSP C. ALLEN, MANAGER RANCE*, MANAGER Y. KWAN*, MEDIC #96 TRANSPORTED TRUCK DRIVER TO SFGH WITH NECK & LEG INJURY, SYSTEM SAFETY*, C/S TOWED CABLE CAR IN, POLICE #3A62, CASE #091172860, 6A01*, OPERATOR 799 SI CABLE CAR N/R VEH DELAY: 00:50 LINE DELAY: 00:50	LD	08:25	09:15	
09:25 11/14/09	R OPERATOR CA	17	31	27	60	14	JACKSON & MASON (OB)	NEEDS PUSH	OB	09:25	09:51	12
							1077711	INSP ALLEN. CABLE SHOP 665. VEH DELAY: 00:26 LINE DELAY: 00:26	LD	09:25	09:51	
20:00 11/14/09	R MRO 4C55 GV	87	4	183	F	1007	JONES & BEACH (OB)	INTOXICATED WHITE MALE, AGRESSIVELY HARRASSING OPERATOR	OB	19:39	20:06	75
							1077865	MRO 4C55 CLEARED, MRO 4T42 C. GONZALEZ INTERVIEW OPERATOR, SFPD RESPONDED 3A13D, PASSENGER REMOVED FOR DETOX, UPAGE @ 2101 HOURS VEH DELAY: 00:27 LINE DELAY: 00:27	LD	19:39	20:06	
21:41 11/14/09	T CABLE MACHINE CA	36	0	30	60	9	HYDE & BEACH (OB)	BUMPER BAR #2786	OB	21:41	03:17	36
							1077883	INSP A. BEMNET RESP C/S TRK 665 TOWED ALL HYDE LINES AND PULLIN'S TWO SHUTTLE SECURED, MRG J. RANCE* U-PAGE @2151 HRS., 311* SI CABLE CAR VEH DELAY: 05:36 LINE DELAY: 05:36	LD	21:41	03:17	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, NOVEMBER 14, 2009											
Green	158	46	15	7	14	10	29.1	9.5	4.4	8.9	6.3
Cable Car	117	33	13	6	9	5	28.2	11.1	5.1	7.7	4.3
Potrero	180	42	17	2	14	9	23.3	9.4	1.1	7.8	5.0
Presidio	154	31	16	6	4	5	20.1	10.4	3.9	2.6	3.2
Kirkland	175	46	15	7	14	10	26.3	8.6	4.0	8.0	5.7
Woods	208	52	19	7	14	12	25.0	9.1	3.4	6.7	5.8
Flynn	142	44	19	5	11	9	31.0	13.4	3.5	7.7	6.3
Total	1,134	294	114	40	80	60	25.9%	10.1%	3.5%	7.1%	5.3%

Summary For The Last 7 Days

SATURDAY 11 07	1,149	261	82	44	79	56	23%	7%	4%	7%	5
SUNDAY 11 08	1,086	243	80	35	78	50	22%	7%	3%	7%	5
MONDAY 11 09	1,645	337	121	41	105	70	21%	7%	2%	6%	4
TUESDAY 11 10	1,607	305	91	32	106	76	19%	6%	2%	7%	5
WEDNESDAY 11 11	1,496	229	85	28	61	55	15%	6%	2%	4%	4
THURSDAY 11 12	1,591	321	101	40	121	59	20%	6%	3%	8%	4
FRIDAY 11 13	1,634	374	150	46	108	70	23%	9%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.