# DAILY SERVICE DELIVERY OVERVIEW

## SUNDAY, November 14, 2010

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	773	95.7	33	63

#### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
FLINE	18	23	28%
CABLE CAR	26	26	0%
WOODS	143	168	17%
KIRKLAND	110	125	14%
FLYNN	100	110	10%
POTRERO 40'	44	59	34%
POTRERO 60'	47	43	-9%
PRESIDIO	98	98	0%
TOTAL	700	764	9%

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	125	35	2	7	20	6
Cable Car	106	26	4	6	10	6
Potrero	166	50	12	5	24	9
Presidio	134	27	6	6	9	6
Kirkland	143	34	6	7	13	8
Woods	227	46	12	2	24	8
Flynn	150	35	7	6	16	6
TOTAL	1,051	253	49	39	116	49

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

Тіме	Call	То			_			DCATION NATURE OF OCCURRENCE ACTION TAKEN		DELAY		
DATE	From Division	ĊĊ	OP#	RUN	LINE	VEH	LOCATION			Start	End	сс
12:42 11/14/10	 OPERATOR FL	30	2963	453	38	6246	GEARY BLVD & 23RD AVE (IB)	ALLEGED ACCIDENT, COACH AND AUTO	IB	12:42	13:35	27
				1	13839	9	DAMAGE TO COACH, AU UP WITH COACH, NO 799	SP. KONG (1T64), SFPD UNIT #3G64, STAR #649, VIDEO*, 6A46*, NO MAGE TO COACH, AUTO MIRROR CRACKED, NO DAMGE THAT LINES WITH COACH, NO 799, OPERATOR GIVEN ORDERS AND CONTINUED SERVICE. Veh delay: 00:53				
	 OPERATOR	15	1758	33	59	5	JACKSON & MASON	OPERATOR ASSAULTED	IB	16:16	19:05	15
11/14/10	CA			1	13844	4	101058409, SFFD MEDIC	ISP S GARNICA, E DENNIS; W VALARES; SFPD 3-A-13-D; CASE# 01058409, SFFD MEDIC 89; TRANSPORTED OPERATOR TO SFGH WITH RM INJURY, SENIOR STAFF / SAFETY*, 49/60/21 WITNESSED INCIDENT, /eh delay: 02:49				
	 OPERATOR	18	3064	212	29	8401	BAKERS BEACH (OB)	ACCIDENT, COACH AND GUARD RAIL	OB	16:59	17:20	27
11/14/10	WO			1	13841	7	VIDEO*, NO 799, NO DAM WALL, INSP. KONG AND I	. BROWN (1T66), 6A46*, SYSTEM SAFETY*, AGE TO COACH AND NO DAMAGE TO FIRE NSP. BROWN FOUND NO MERIT. OPERATOR ICED BACK IN SERVICE. VEH DELAY: 00:21				

## *LINE DELAY > 20 MINUTES:*

Тіме	Call	То		D		V		NATURE OF OCCURRENCE		DELAY		
Date	From Division	СС	OP#	RUN	LINE	VEH	LOCATION	Action Taken	DI	Start	End	сс
11:41 11/14/10	OPERATOR ME	20	1861	053	N	1409	JUDAH ST & BLOCKED BY NON MUNI ACCIDENT SUNSET BLVD (IB) (INJURY)			11:41 <b>11:41</b>	12:24 <b>12:24</b>	
				1	13839	02	[LRV2=1452]SENIOR STAFF* INSP W COLLAZOS & G PINTO RESPONDED AND ASSISTED; 2 M/C SHUTTLES USED; LSGP; 311 CENTER* ADJUSTMENTS MADE. VEH DELAY: 00:43 LINE DELAY: 00:43					
16:34 11/14/10	OPERATOR CA	15	2209	39	60	16	POWELL & POST (OB)	PUSH		16:34 <b>16:34</b>		
				1	13844	6	CABLE SHOP; TOWED IN SI CABLE CAR 23 @17:55 VEH DELAY: 01:21 LINE DELAY: 00:26			10.04	17.00	