



**Muni
Service Delivery
Daily Report**

Sunday, November 15 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Monday, Nov 16, 2009

Morning Report

Cable Car	0	0	0	0	
Flynn	3	0	1	0	9X=2, 14X=1
Kirkland	8	0	2	0	2=1, 12=1, 19=1, 28=2, 47=3
Woods	8	0	0	0	18=1, 16X=1, 26=1, 30X=2, 36=1, 71=2
Potrero	8	0	1	0	14=2, 22=1, 24=1, 30=1, 41=2, 49=1
Presidio	1	0	0	1	5=1
Green F line	1	0	0	0	KT=1
	0	0	0	0	
TOTAL	29	0	4	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SUNDAY 11 / 15 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	8	0	0	0	9=2 9X=1 38=3 71=2
Kirkland	3	0	1	0	2=1 10=1 28=1
Woods	6	0	0	0	18=1 26=1 48=1 54=2 90=1
Potrero	3	0	0	0	22=1 30=1 49=1
Presidio	2	0	0	0	5=2
Metro	0	0	1	0	
F line	0	0	0	0	
TOTAL	22	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 11/15/09 -							
Revised 6/18/09							
Cable Car one-piece	5	8	22.7%	46	6	8	13.0%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	6	0	15.8%	107	12	0	11.2%
Flynn multi-piece	12		17.6%				
Kirkland one-piece	5	0	8.8%	138	8	0	5.8%
Kirkland multi-piece	6		5.9%				
Woods one-piece	4	1	4.6%	156	7	1	4.5%
Woods multi-piece	6		6.0%				
Potrero one-piece	2	0	3.0%	136	3	0	2.2%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	0	1.9%	113	2	0	1.8%
Presidio multi-piece	2		2.4%				
Metro one-piece	0	8	0.0%	79	0	8	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	7	10.0%	30	1	7	3.3%
F Line multi-piece	0		0.0%				
System total				805	39	24	4.8%

Accidents

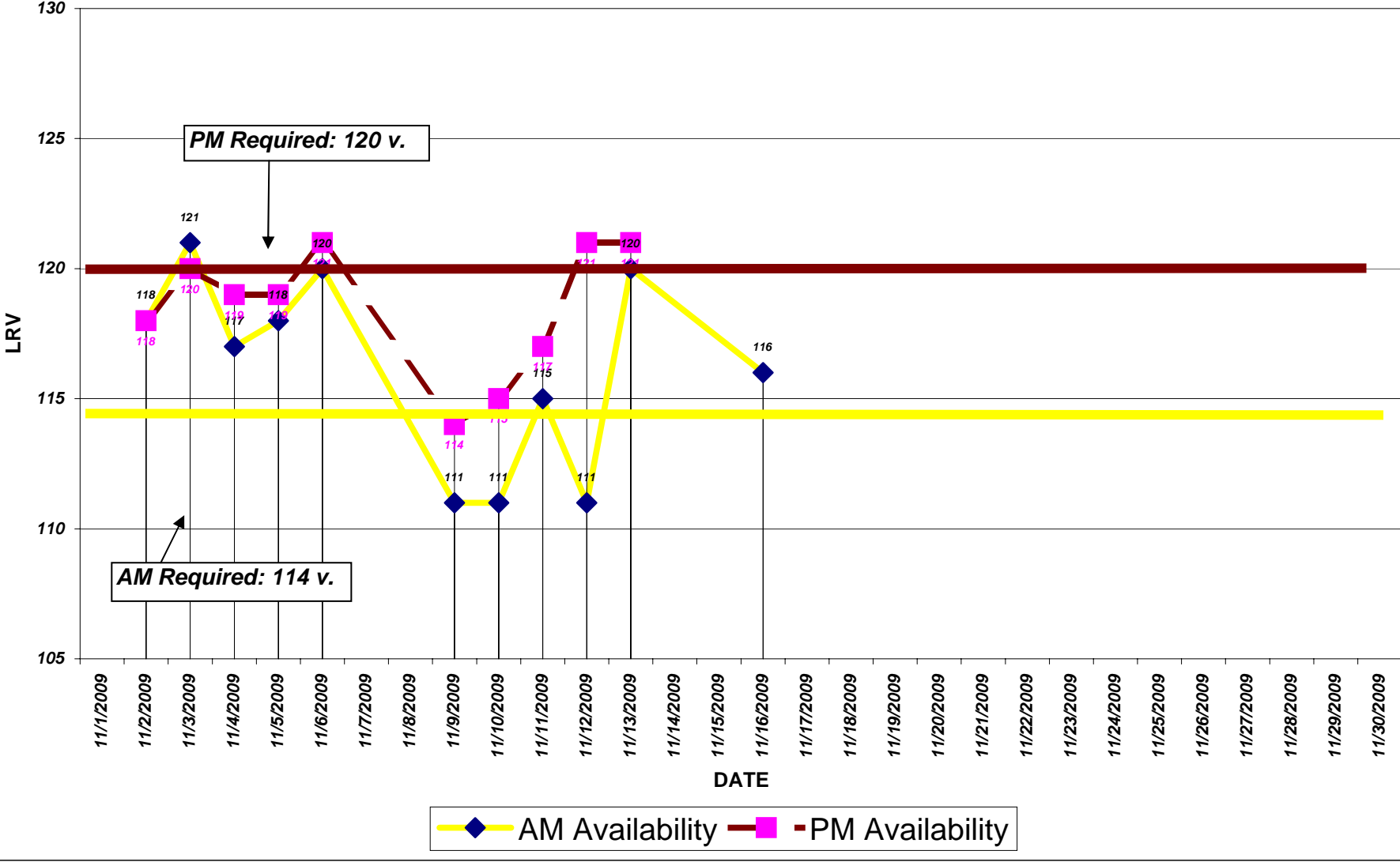
Sun Nov 15, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:30 11/15/09	R OPERATOR PR			117	5	5549	CABRILLO & LA PLAYA (IB)	COACH PEDESTRIAN ACCIDENT	IB	11:30	13:49	12
							1077924					
12:10 11/15/09	R AGENT A WONG ME	23					CIVIC CENTER STATION & MEZZANINE PRIMARY	PATRON REPORTED TO AGENT A BLACK MALE LYING ON FLOOR NEAR FARE GATES NOT RESPONSIVE.		12:10		87
							1077917					
16:57 11/15/09	R OPERATOR KI	38	8	740	76	8364	CONZELMAN & BATTERY SPENCER (IB)	ACCIDENT-COACH & PICKUP TRUCK	IB	16:57	17:59	38
							1077960					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:11 11/15/09	R OPERATOR PO	30	7	426	30	7015	4TH ST & MARKET (IB)	TROLLEY POLE IN OVERHEAD / LOW AIR	IB	17:11	17:43	39
				1077956		INSRP B. LIANG, LINE TRUCK #817, POT #91, 30 & 45 LINE SWITCHBACK AT STOCKTON & POST INBOUND/OUTBOUND VEH DELAY: 00:32 LINE DELAY: 00:32		LD	17:11	17:43		
17:24 11/15/09	R OPERATOR GV	23		162	F	1078	MARKET & 4TH STREET (IB)	BLOCKED BY TROLLY	IB	17:20	17:43	85
				1077958		LSGP, SWITCHBACK 11TH STREET, FERRY.C55. VEH DELAY: 00:23 LINE DELAY: 00:23		LD	17:20	17:43		
21:24 11/15/09	R OPERATOR PR	15		40	59	3	COLUMBUS & LOMBARD (IB)	SFPD BLOCKING	IB	21:24	21:48	25
				1077964		BEMNET CLEARED VEH DELAY: 00:24 LINE DELAY: 00:24		LD	21:24	21:48		

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	121
11/13/09	FRIDAY	120	121
11/16/09	MONDAY	116	
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 13, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

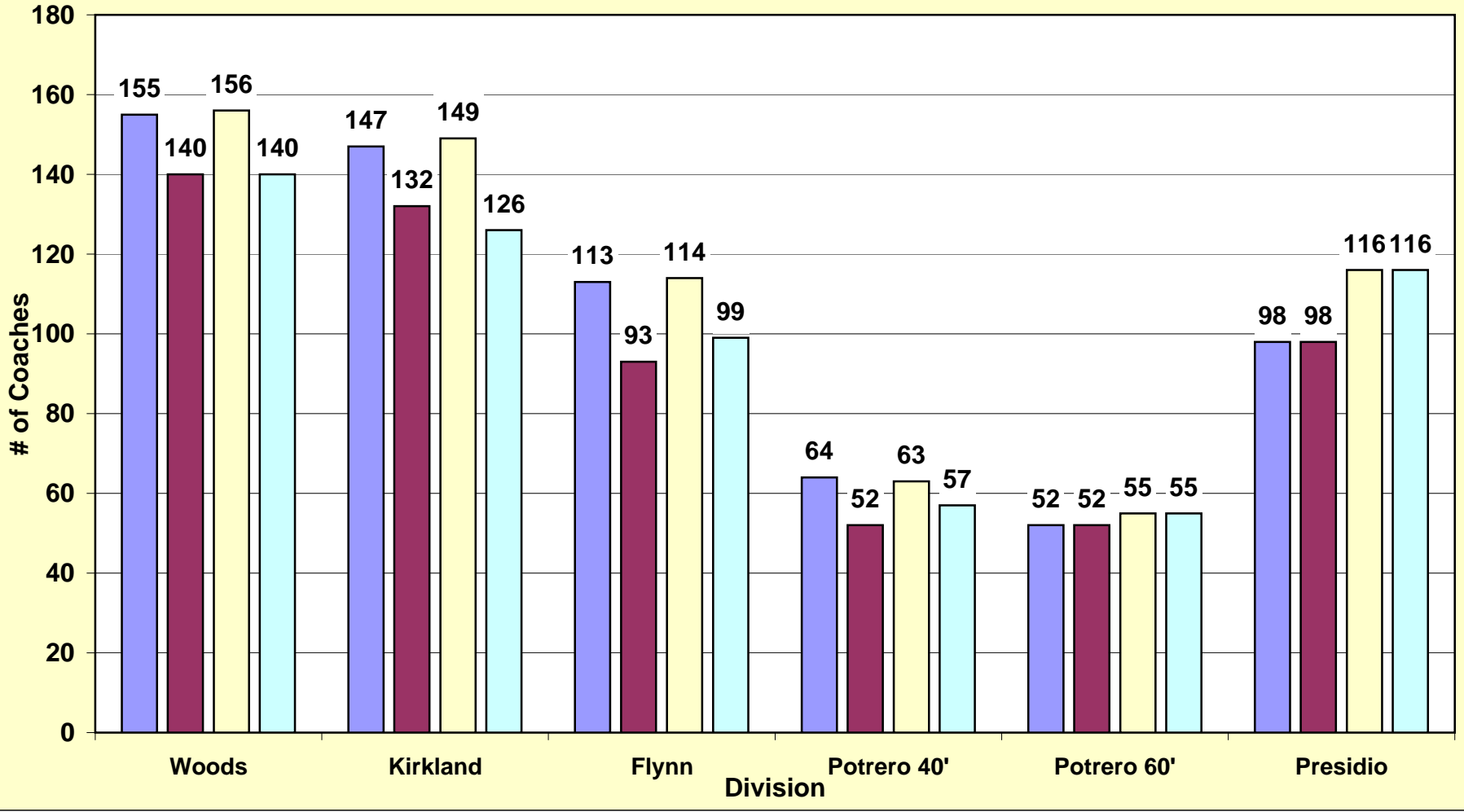
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	6
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	0
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	3
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	2
ENGR / PROJECT	4
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 13, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	31	8	4	3
Equipment available for service @ 7:30 a.m.	120	13	6	5

Motor & Trolley Coaches Availability
 A.M. 11/16/09 & 11/13/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/16/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	12	0	0	12	N/A	N/A	N/A	N/A	12
Scheduled maintenance	4	1	7	12	1	0	2	3	15
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	26	8	11	45	11	31	67	109	154
Awaiting parts	4	0	0	4	3	5	29	37	41
Radio	0	0	0	0	1	0	0	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	155	147	113	415	64	52	98	204	619
Final a.m. pull-out	140	132	93	365	52	52	98	202	567
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	2	3	3
Operator not outs	6	5	2	13	4	4	8	16	29
Afternoon (p.m.) availability									
11/13/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	4	1	4	9	0	0	0	0	9
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	25	6	10	41	12	24	49	85	126
Awaiting parts	4	0	0	4	3	5	28	36	40
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	149	114	419	63	55	116	228	647
Final p.m. pull-out	140	126	99	365	57	55	116	228	593
Reserve fleet usage	5	0	0	5	0	6	0	6	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	1	2	2
Operator not outs	3	0	2	5	2	3	2	7	12

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, NOVEMBER 15, 2009											
Green	137	42	11	7	13	11	30.7	8.0	5.1	9.5	8.0
Cable Car	115	32	13	3	9	7	27.8	11.3	2.6	7.8	6.1
Potrero	175	40	17	1	15	7	22.9	9.7	0.6	8.6	4.0
Presidio	138	27	10	7	4	6	19.6	7.2	5.1	2.9	4.3
Kirkland	173	48	21	4	14	9	27.7	12.1	2.3	8.1	5.2
Woods	211	52	19	8	14	11	24.6	9.0	3.8	6.6	5.2
Flynn	130	37	13	3	15	6	28.5	10.0	2.3	11.5	4.6
Total	1,079	278	104	33	84	57	25.8%	9.6%	3.1%	7.8%	5.3%

Summary For The Last 7 Days

SUNDAY 11 08	1,086	243	80	35	78	50	22%	7%	3%	7%	5
MONDAY 11 09	1,645	337	121	41	105	70	21%	7%	2%	6%	4
TUESDAY 11 10	1,607	305	91	32	106	76	19%	6%	2%	7%	5
WEDNESDAY 11 11	1,496	229	85	28	61	55	15%	6%	2%	4%	4
THURSDAY 11 12	1,591	321	101	40	121	59	20%	6%	3%	8%	4
FRIDAY 11 13	1,634	374	150	46	108	70	23%	9%	3%	7%	4
SATURDAY 11 14	1,134	294	114	40	80	60	26%	10%	4%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.