



**Muni
Service Delivery
Daily Report**

Tuesday, November 17, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

11 18 2009 Wednesday

Morning Report

Cable Car	1	0	0	0	60=1
Flynn	8	0	0	0	9=1, 9X=3, 1X=1, 14X=1, 38=2
Kirkland	12	0	0	0	2=1, 10=2, 12=1, 19=1, 28=4, 43=1, 47=2
Woods	12	0	0	0	16X=2, 23=1, 29=2, 30X=1, 36=1, 44=2 54=1, 71=2
Potrero	7	0	1	0	22=1, 24=1, 30=1, 41=3, 49=1
Presidio	4	0	0	1	5=1, 30=1, 31=1, 45=1
Green	4	0	1	0	KT=1, M=2, N=1
F line	1	0	0	0	F=1
TOTAL	49	0	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
TUESDAY 11 / 17 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	5	0	0	0	9=1 9X=1 1X=1 38=2
Kirkland	11	0	0	0	2=3 12=1 1X=2 19=1 28=1 43=2 47=1
Woods	17	0	0	0	16X=3 23=1 27=2 36=2 29=1 71=2 54=2 52=1 89=1 44=2
Potrero	9	0	0	0	7=2 14=1 22=3 24=1 30=1 49=1
Presidio	11	0	0	0	1=4 4=1 5=1 30=2 21=1 31=1 45=1
Metro	4	0	0	0	N=2 M=1 J=1
F line	0	0	0	0	
TOTAL	57	0	0	0	

Special Events

Emergency Equipment Demand - Reason
Division
Number of coaches
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 11/17/2009							
Revised 6/15/09							
Cable Car one-piece	0	3	0.0%	49	0	3	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	0	7.9%	154	7	0	4.5%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	8	0	14.0%	212	11	0	5.2%
Kirkland multi-piece	6		5.9%				
Woods one-piece	9	0	10.3%	251	16	0	6.4%
Woods multi-piece	14		14.0%				
Potrero one-piece	8	0	11.9%	212	11	0	5.2%
Potrero multi-piece	6		6.7%				
Presidio one-piece	6	0	11.5%	174	10	0	5.7%
Presidio multi-piece	8		9.4%				
Metro one-piece	3	10	4.5%	146	4	10	2.7%
Metro multi-piece	2		4.1%				
F Line one-piece	1	3	10.0%	33	1	3	3.0%
F Line multi-piece	0		0.0%				
System total				1231	60	16	4.9%

Accidents

Tue Nov 17, 2009

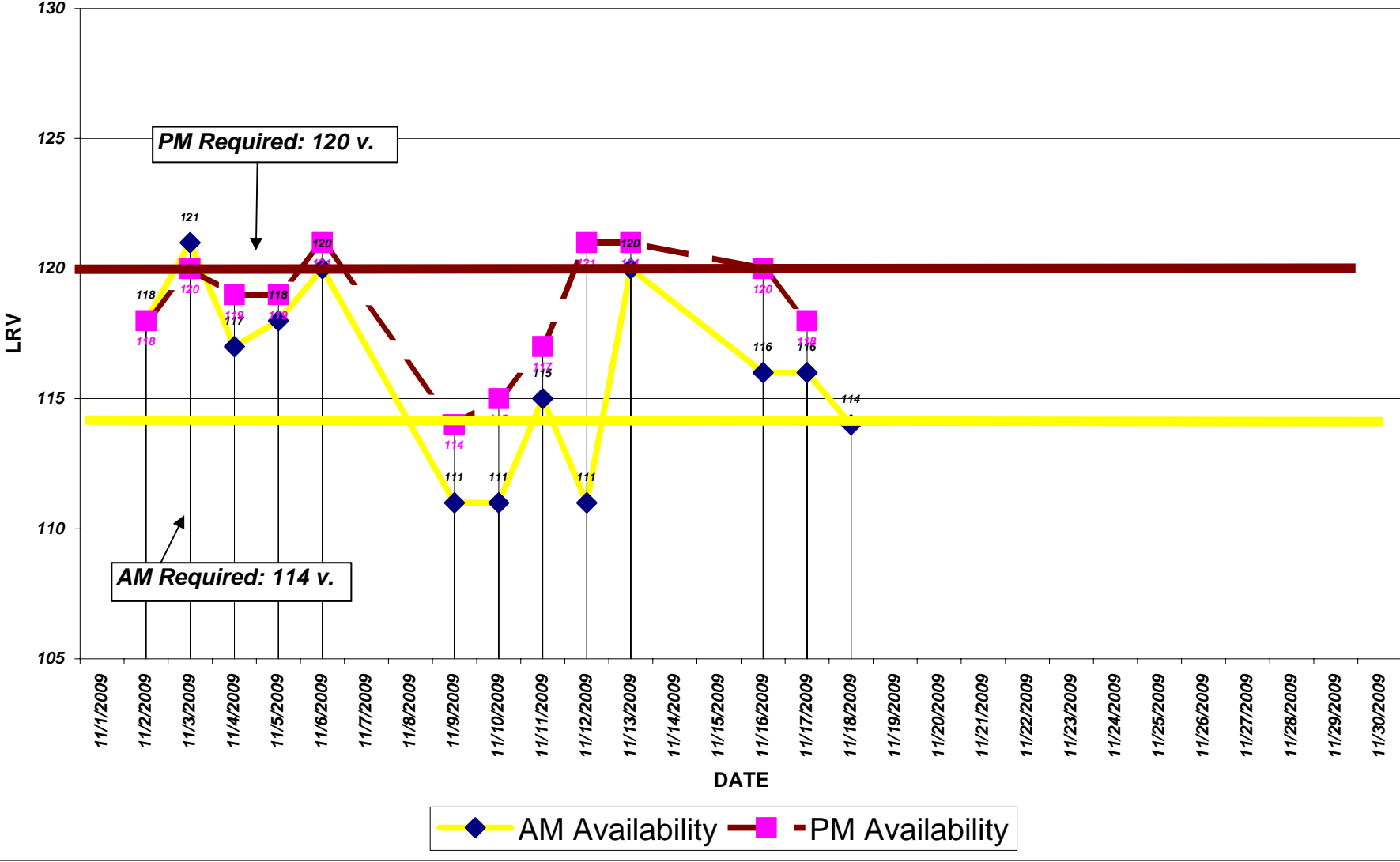
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:47 11/17/09	R OPERATOR ME	74	8	23	J	1475	CHURCH & JERSEY (IB)	INJURY ACCIDENT, LRV & AUTO	IB	06:47	07:58	20
							1078183	SENIOR STAFF & SAFETY*, SYSTEM SAFETY*, INSP EHIVARRE CLEARED,, INSP GUZMAN*, INSP COLLAZOS*, OPERATOR 799, EOR, J. TRUE*, J. KELLY*, 311*, SI GREEN N/R VEH DELAY: 01:11				
08:05 11/17/09	R OPERATOR PR	17	1	47	5	5632	FULTON & 15TH AVENUE (OB)	VEHICLE ACCIDENT, PROPERTY DAMAGE ONLY	OB	08:05	09:09	32
							1078175	INSPECTOR R. JONES RESPONDED, AUTO FRONT LEFT SIDE HEAD LAMP, MADE CONTACT WITH FRONT RIGHT LEFT LOWER SIDE OF BIKE RACK. AUTO HEAD LAMP LENS BROKEN, COACH HAS NO DAMAGE. NO 799. S/S*, VEH DELAY: 01:04				
08:36 11/17/09	R OPERATOR PO	14	2	313	24	5405	30TH STREET & MISSION (IB)	ACCIDENT, COACH/AUTO, MODERATE, NO INJURIES	IB	08:36	09:10	14
							1078076	INSP. A. CHAU CLEARED. NO OP 799. AUTO STRIKES REAR L. BUMPER OF COACH STOPPED IN ZONE. VEH DELAY: 00:34				
11:03 11/17/09	R OPERATOR ME	23	8	052	K/T	1547	3RD ST & CHANNEL ST (SB)	LRV/TRUCK ACCIDENT	SB	11:03	11:17	74
							1078200	SENIOR STAFF/SYSTEM SAFETY; LSGP; 4M2 (G WILLAIMS)* INSP C DEBONO* 311 CENTER* NO ^R^ FORM. VEH DELAY: 00:14 LINE DELAY: 00:14				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:03 11/17/09	R OPERATOR ME	23	8	52	KT	1547	3RD STREET & CHANNEL (IB)	ACCIDENT, LRV & TRUCK	IB	11:03	11:17	20
							1078211	4-M-9*, INSP DEBONO* VEH DELAY: 00:14 LINE DELAY: 00:14	LD	11:03	11:17	
11:52 11/17/09	R OPERATOR PO	14	6	307	24	5425	DIVISADERO & DUBOCE (OB)	VEHICLE ACCIDENT, COACH / CONSTRUCTION EQUIPMENT MINOR. NO INJURIES.	OB	11:52	12:23	32
							1078208	INSPECTOR G. LAVIGNE RESPONDED, CONSTRUCTION EQUIPMENT MADE CONTACT WITH LEFT MIDDLE SIDE OF COACH. MINOR DAMAGE. VEH DELAY: 00:31				
17:14 11/17/09	R OPERATOR ME	75	1	098	M	1507	SAN JOSE & 30TH. STREET (OB)	ACCIDENT LRV / AUTO (MINOR DAMAGE TO AUTO, NO DAMAGE TO LRV, AUTO ENTERED THE SAFETY ENVELOP / NORMAL PATH OF THE TRAIN. NO INJURIES.	OB	17:14	17:54	85
							1078265	[LRV2=1404]INSP. 4-T-79 MCGEHEE RESP. AND CLEARED, OPERATOR WAS NOT AWARE OF CONTACT, REPORTED BY A FOLLOWER / TRAIN BEHIND OPERATOR.MTA-R FORM GENERATED, NO SHUTTLES USED, CLAIMS 06-A-40*, KEN ANDERSON*, ROUTE CHANGE FROM EMBARCADERO OB. VEH DELAY: 00:40 LINE DELAY: 00:40	LD	17:14	17:54	
19:56 11/17/09	R OPERATOR ME	4s	5	122	L	1440	MONGOMERY (IB)	INTRUDER ON TRACKWAY	IB	20:20	20:29	87
							1078229	4S39,4C94,SFPD ON SCENE AND CLEARED. SFPD #3B11D. VEH DELAY: 00:09 LINE DELAY: 00:09	LD	20:20	20:29	

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:28 11/17/09	R CCO OBSERVED ME	72	12	32	L	1466	LOOP 3 & EUREKA	LOOP 3 DISTURBED. & DERAIL		07:28	18:09	87
						1078226	[LRV2=1445]MRU 4S43 RESPONDED TO SCENE, UNCOUPLED LEAD CAR, OPERATOR BANKED AT TARAVAL/46TH AVE.REPORT OPERATOR TRANSPORTED TO PULL TRAIN IN,OPERATOR RANDOM TEST. MRU,ERV,SIGNAL MAINTANCE,OVERHEAD LINE,TRACK DEPARTMENT ALL ON SCENE.SHUTTLES USED BETWEEN WEST PORTAL & CASTRO.SS/STAFF.LSGP.PHONE TREE.SUBWAY PA. TRAIN BACK ON THE RAIL AT 1703HRS.CPUC*,4T41,4M1,4M2,4M3,4M9,1M5,4S43,4S3,501,2M30,2M9,2E1,2E2, SI GREEN VEH DELAY: 10:41 LINE DELAY: 11:54	LD	07:28	19:22		
11:22 11/17/09	R OPERATOR ME	23	18	52	KT	1547	3RD STREET & MISSION BAY (IB)	OVERHEAD SUPPORT WIRE	IB	11:21	12:13	20
						1078203	SENIOR STAFF & SAFETY*, 311*, S. LAU*, F. ALEJANDRO*, J KELLY*, D BANBURY*, F LUM*, E DELBARRIO*, S. BRITT*, SUPT. FORESTER, MGR WEST, LSGP*, INSP DEBONO, LINE DEPT 820 CLEARED. , VEH DELAY: 00:52 LINE DELAY: 00:52	LD	11:21	12:13		
17:14 11/17/09	R OPERATOR ME	75	1	098	M	1507	SAN JOSE & 30TH. STREET (OB)	ACCIDENT LRV / AUTO (MINOR DAMAGE TO AUTO, NO DAMAGE TO LRV, AUTO ENTERED THE SAFETY ENVELOP / NORMAL PATH OF THE TRAIN. NO INJURIES.	OB	17:14	17:54	85
						1078265	[LRV2=1404]INSP. 4-T-79 MCGEHEE RESP. AND CLEARED, OPERATOR WAS NOT AWARE OF CONTACT, REPORTED BY A FOLLOWER / TRAIN BEHIND OPERATOR.MTA-R FORM GENERATED, NO SHUTTLES USED, CLAIMS 06-A-40*, KEN ANDERSON*, ROUTE CHANGE FROM EMBARCADERO OB. VEH DELAY: 00:40 LINE DELAY: 00:40	LD	17:14	17:54		

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	121
11/13/09	FRIDAY	120	121
11/16/09	MONDAY	116	120
11/17/09	TUESDAY	116	118
11/18/09	WEDNESDAY	114	
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 18, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

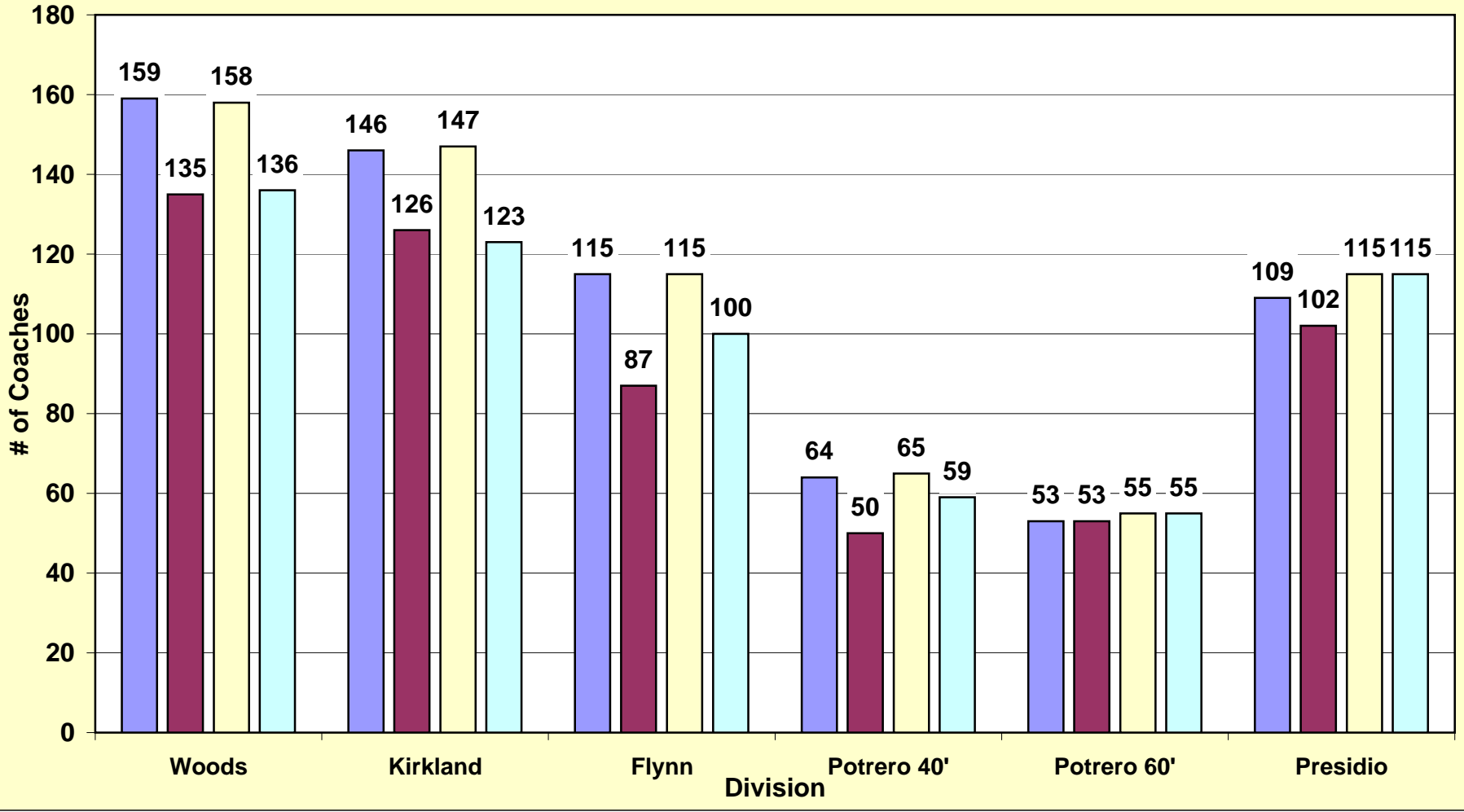
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	0
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	5
BREDA / VENDOR	2
ENGR / PROJECT	4
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 18, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	37	8	3	3
Equipment available for service @ 7:30 a.m.	114	13	7	5

Motor & Trolley Coaches Availability
 A.M. 11/18/09 & 11/17/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/18/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	12	2	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	5	11	1	1	2	4	15
Campaigns / retrofits	5	0	2	7	0	0	0	0	7
Maintenance Holds	22	9	9	40	11	28	56	95	135
Awaiting parts	4	3	0	7	3	5	33	41	48
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	159	146	115	420	64	53	109	218	638
Final a.m. pull-out	135	126	87	348	50	53	102	205	553
Reserve fleet usage	0	0	0	0	0	8	0	8	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	1	2	2
Operator not outs	11	11	8	30	6	3	4	13	43
Afternoon (p.m.) availability									
11/17/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	23	8	9	40	10	29	50	89	129
Awaiting parts	4	1	0	5	3	5	31	39	44
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	147	115	420	65	55	115	224	644
Final p.m. pull-out	136	123	100	359	59	55	115	229	588
Reserve fleet usage	9	0	0	9	0	11	0	11	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	7	3	1	11	0	3	3	6	17

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, NOVEMBER 17, 2009											
Green	238	63	22	4	17	20	26.5	9.2	1.7	7.1	8.4
Cable Car	135	32	9	2	10	11	23.7	6.7	1.5	7.4	8.1
Potrero	268	56	22	4	20	10	20.9	8.2	1.5	7.5	3.7
Presidio	204	38	19	7	6	6	18.6	9.3	3.4	2.9	2.9
Kirkland	248	45	13	10	13	9	18.1	5.2	4.0	5.2	3.6
Woods	294	57	13	4	24	16	19.4	4.4	1.4	8.2	5.4
Flynn	197	41	13	7	17	4	20.8	6.6	3.6	8.6	2.0
Total	1,584	332	111	38	107	76	21.0%	7.0%	2.4%	6.8%	4.8%

Summary For The Last 7 Days											
TUESDAY 11 10	1,607	305	91	32	106	76	19%	6%	2%	7%	5
WEDNESDAY 11 11	1,496	229	85	28	61	55	15%	6%	2%	4%	4
THURSDAY 11 12	1,591	321	101	40	121	59	20%	6%	3%	8%	4
FRIDAY 11 13	1,634	374	150	46	108	70	23%	9%	3%	7%	4
SATURDAY 11 14	1,134	294	114	40	80	60	26%	10%	4%	7%	5
SUNDAY 11 15	1,079	278	104	33	84	57	26%	10%	3%	8%	5
MONDAY 11 16	1,600	363	127	46	121	69	23%	8%	3%	8%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.