

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, November 17, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>96.6</b>	<b>40</b>	<b>54</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>171</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>130</b>	<b>17%</b>
<b>FLYNN</b>	<b>100</b>	<b>104</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>62</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>48</b>	<b>2%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>134</b>	<b>30%</b>
<b>TOTAL</b>	<b>713</b>	<b>812</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	223	59	13	7	24	15
Cable Car	123	23	5	7	11	0
Potrero	238	62	13	8	34	7
Presidio	196	32	11	6	6	9
Kirkland	225	49	7	9	25	8
Woods	364	75	16	6	37	16
Flynn	190	38	18	5	12	3
<b>TOTAL</b>	<b>1,559</b>	<b>338</b>	<b>83</b>	<b>48</b>	<b>149</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:04 11/17/1 0	R OPERATOR CA	17	3012	22	60	11	POWELL & ELLIS (IB)	NON INJURY CABLE CAR & AUTOMOBILE COLLISION, MINOR DAMAGE TO AUTOMOBILE, NO DAMAGE TO CABLE CAR	IB	11:04	11:30	17
									LD	11:04	11:30	0
				1138946		INSP A FORSE CLEARED VEH DELAY: 00:26 LINE DELAY: 00:26						
10:13 11/17/1 0	R INSP B.JOHNSO WO	35	860	1	18	8194	CABRILLO & 46TH AVE (IB)	ACCIDENT, COACH/ AUTO, MODERATE DAMAGE TO COACH NO INJURY, NO 799	IB	10:13	11:05	35
							1138921		INSP B.JOHNSON. VIDEO* SI WOODS 8449 @12:00 VEH DELAY: 01:47			
12:47 11/17/1 0	R OPERATOR FL	40	1430	403	38L	6272	GEARY BLVD BETWEEN LEAVENWORTH STREET & HYDE STREET (OB)	ACCIDENT, COACH AND AUTO DOOR	O B	12:47	14:18	27
							1138933		INSP. SIGALA (1T62), 6A40*, SYSTEM SAFETY*, VIDEO*, NO 799 MOTORIST OPENED DOOR MAKING CONTACT WITH COACH. VEH DELAY: 01:31			
12:57 11/17/1 0	R OPERATOR WO	17	2913	135	9L	8180	SAN BRUNO AVE & STILLMAN STREET (IB)	ALLEGED ACCIDENT, COACH AND AUTO	IB	12:39	14:14	27
							1138932		INSP. TUCKER (1T67), VIDEO*, 6A40*, SYSTEM SAFETY*, MINOR DAMAGE TO AUTO MIRROR. VEH DELAY: 01:35			

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:31 11/17/10	R OPERATOR WO	40	2116	50	29	8179	PAUL AVE & CRANE STREET (OB)	ACCIDENT, COACH AND AUTO	OB	14:31	15:10	27
							1138959					
15:53 11/17/10	R OPERATOR KI	40	2827	756	19	8215	8TH STREET & HOWARD STREET (OB)	ACCIDENT, COACH AND TRUCK (H&R)	OB	15:53	16:25	27
							1138960					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:04 11/17/10	R OPERATOR ME	78	2815	38	KT	1478	BAYSHORE & SUNNYDALE (IB)	NO PERMISSIVE SIGNAL	IB LD	06:04	06:49	81
							1138779	SIGNAL 501; TRACK R. HERNANDEZ* VEH DELAY: 00:45 LINE DELAY: 00:45				
10:25 11/17/10	R OPERATOR CA	17	2207	20	60	3	POWELL & SACRAMENTO (OB)	NON INJURY COLLISION (CABLE CAR & AUTOMOBILE)	OB LD	10:25	10:47	17
							1138913	INSP A FORCE CLEARED, MGR D BANBURY* VEH DELAY: 00:22 LINE DELAY: 00:22				
12:27 11/17/10	R 425/38/6262 FL	40					GEARY BLVD & LEAVENWORTH STREET (OB)	NON MUNI ACCIDENT BLOCKING	OB LD	12:27	15:12	27
							1138938	INSP. JONES (1T61), LEAD INSP. ANDREWS (1L2), LEAD INSP. LAVEIGNE (1L3)*, C. CARRILLO*, SFPD, 3 STOPS MISSED OUTBOUND. RE-ROUTE: R-TAYLOR, L-SUTTER, L-POLK, R-GEARY TO REGULAR ROUTE. ALSO THERE WAS A RE-ROUTE ON THE 27 LINE COACHES. RE-ROUTE: R-O*FARRELL, L-TAYLOR, LL-POST, R-LEAVENWORTH TO REGULAR ROUTE VEH DELAY: 02:45 LINE DELAY: 02:45				
13:19 11/17/10	R OPERATOR ME	23	1201	045	N	1448	JUDAH ST & 17TH AVENUE (IB,DH)	NO PROPULSION	IB LD	13:19	14:18	74
							1138935	[LRV2=1483]SENIOR STAFF* MRU 4S46 & 4S24 RESPONDED AND CLEARED, INSP J CHAVEZ ASSISTED; LSGP; PORTAL INSPECTORS* 311 CENTER* *N* LINE WAS SWITCHED BACK OB TO IB @ CARL & HILLWAY; IB TO OB @ JUDAH & 19TH AVENUE; M/C SHUTTLES USED TO COVER THE GAP. END OF RUN. RELIEF RUN (46-N) INSTRUCTED TO PULL OUT. INSP D DICKERSON* SI METRO EAST N/R [EOR 14:33] VEH DELAY: 01:14 LINE DELAY: 00:59				
16:34 11/17/10	R OPERATOR CA	39	1925	28	61	60	CALIFORNIA & GRANT (OB)	BLOCKED NON-MUNI ACCIDENT	OB LD	16:34	17:39	11
							1139018	MRO INSPECTOR WILLIAMS,K;GARNICA,S;CABLE MACHINERY CALE CAR SHOP TRUCK 665 SFPD RESPOND 2 AUTOS TOWED AWAY.DEBRIS AND FLUIDS CLEARED FROM TRACKS CABLE CAR TOWED TO GET ROPE,311 INFO.CTR*,CARRILLO,C*,3 SHUTTLES USED VEH DELAY: 01:05 LINE DELAY: 01:05				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY							
									DI	START	END	CC				
18:01 11/17/10	R	OP 107/KT/151 ME	87	554	74	J	1511	OCEAN & PULL IN GATE NEAR AT HWY 280 (OB)	DERAILMENT	OB	18:01	21:16	88			
						1139067	SYSTEM SAFETY R MASON & K SHAH; INSP D KINDSTEDT, INSP J CASTILLO; MGR F LUM; MGR E DEL BARRIO; SIGNAL MAINTENANCE 501; OVERHEAD LINES 817; METRO SHOP SUPT M ELLIS; METRO SHOP EMERGENCY RESPONSE UNIT; MRU 4S50; TRACK DEPT; 3 TRAINS BLOCKED ON OCEAN AVENUE OUTBOUND, 100/L/1406/1543, 120/KT/1523, & 11/KKT/1549; 49 LINE BLOCKED INBOUND & OUTBOUND; 49 LINE SWITCH BACK OUTBOUND TO INBOUND AT OCEAN & PERSIA; KT LINE REROUTED OUTBOUND VIA M LINE FROM ST FRANCIS CIRCLE TO BROAD & SAN JOSE AND SWITCH BACK TO INBOUND; J LINE REROUTED ON SAN JOSE FROM OCEAN TO NIAGARA AND SWITCH BACK TO INBOUND; 8 MOTOR COACH SHUTTLES ON KT & 49 LINES; POST ACCIDENT TEST FOR OPERATOR; CLAIMS] VEH DELAY: 01:16 LINE DELAY: 03:15						LD	18:01	21:16	