



**Muni  
Service Delivery  
Daily Report**

Wednesday, November 18, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

Thursday 11 19 2006

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	14X=1; 9X=1; 38=1
<b>Kirkland</b>	12	0	0	0	12=2; 47=2; 2=1; 28=3; 19=2; 30X= 1; 10=1
<b>Woods</b>	10	0	0	1	29=3; 30X=2; 54=1; 26=1; 44=1; 16X=2
<b>Potrero</b>	10	0	0	0	49=2; 14=3; 22=1; 6=1; 30=3
<b>Presidio</b>	23	0	0	0	30=2; 4=1; 1=8; 45=2; 21=3; 3=4; 31=1; 5=2
<b>Green F line</b>	2 0	0 0	0 0	0 0	K=1; L=1
<b>TOTAL</b>	60	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**WEDNESDAY 11 / 18 / 09**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	61=1
<b>Flynn</b>	17	0	0	0	1X=1 9=5 9X=3 38=8
<b>Kirkland</b>	15	0	0	0	1X=1 2=3 10=3 12=3 19=3 28=1 47=1
<b>Woods</b>	8	0	0	0	23=1 26=1 27=2 36=1 44=1 52=1 71=1
<b>Potrero</b>	17	0	0	0	7=3 14=4 22=3 30=2 41=1 49=4
<b>Presidio</b>	10	0	0	0	1=2 5=3 21=1 30=2 31=1 45=1
<b>Metro</b>	0	0	1	0	
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>70</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY 11/18/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	3	0.0%	49	0	3	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	8	0	21.1%	154	15	0	9.7%
<b>Flynn multi-piece</b>	14		20.6%				
<b>Kirkland one-piece</b>	11	0	19.3%	212	14	0	6.6%
<b>Kirkland multi-piece</b>	6		5.9%				
<b>Woods one-piece</b>	8	0	9.2%	251	11	0	4.4%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	10	0	14.9%	212	14	0	6.6%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	7	0	13.5%	174	11	0	6.3%
<b>Presidio multi-piece</b>	8		9.4%				
<b>Metro one-piece</b>	2	7	3.0%	146	3	7	2.1%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	2	10.0%	33	2	2	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>70</b>	<b>12</b>	<b>5.7%</b>

# Accidents

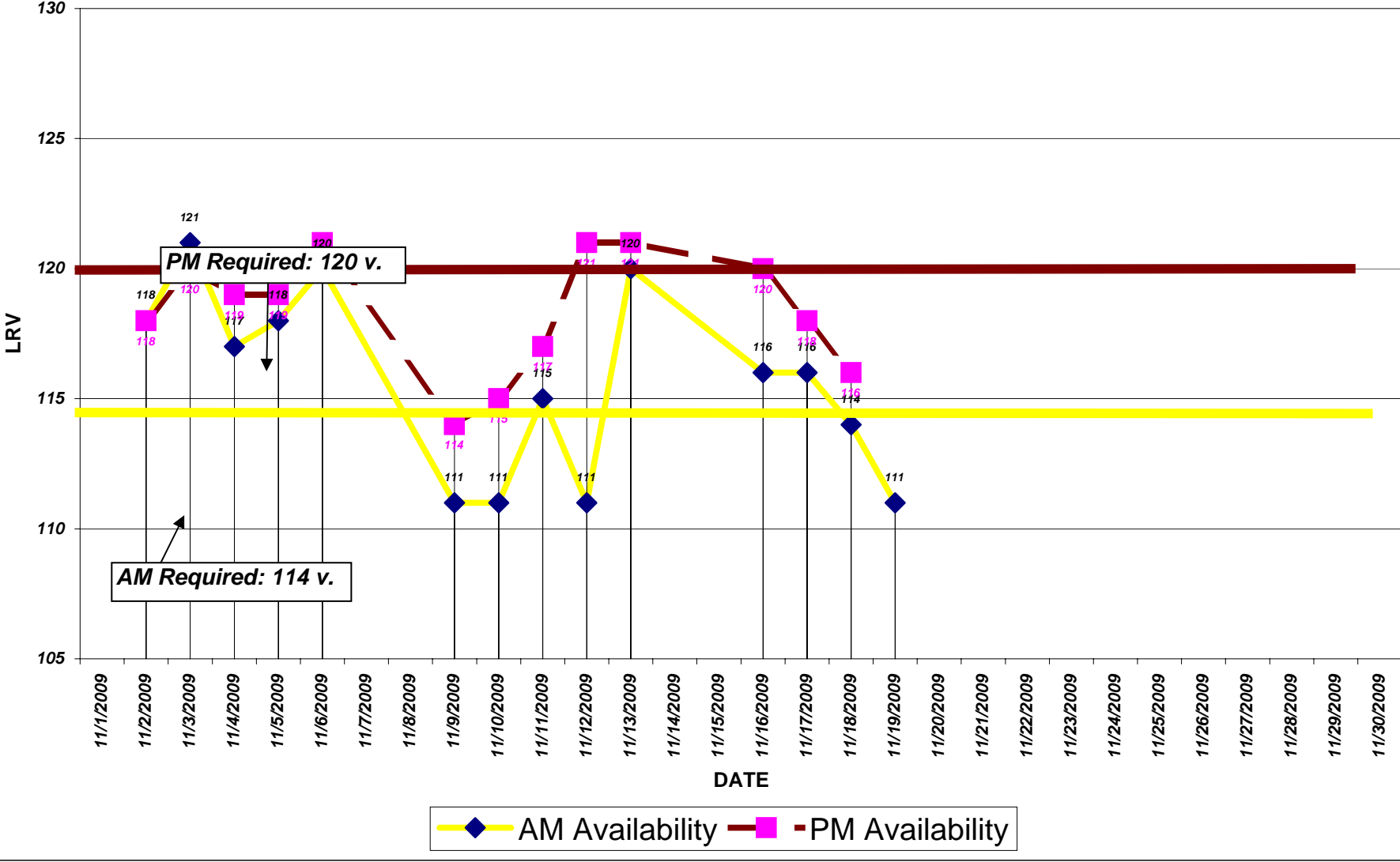
Wed Nov 18, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:23 11/18/09	R OPERATOR WO	19	4	87	44	8114	O^SHAUGHNESSY & CONGO (OB)	ACCIDENT, COACH / TREE	OB	11:23	13:30	32
							1078411	INSPECTOR JOHNSON, T. VIDEO*, SHOP TRUCK 853, S/S*, MANAGER ESPINOZA, M.* DISPATCHER*, INSPECTOR WILCHER, C. TRANSPORTED RESCUE OPERATOR TO PULL COACH IN. INSPECTOR FOLRES, J. TRANSPORTED OPERATOR FOR 799., BROKEN RIGHT MIRROR, N/R SI WOODS N/R VEH DELAY: 02:07				
14:35 11/18/09	R OPERATOR WO	07	2614	179	27	8135	HYDE & PINE (OB)	COACH & AUTO COLLIDE(MINOR NO 799)	OB	14:38	15:24	29
							1078349	HOLMES,V VEH DELAY: 00:46				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:53 11/18/09	R CABLE MACHINE CA	35			60		HYDE & BEACH (IB)	TURN TABLE	IB	04:53	06:41	12
							1078331	MGR.KWAN. HILL,C, BAKER, ESPINOZA, & 311. RANCE * 6. OPERATOR TRANSP. TO KIRKLAND FROM CABLE DIV. TURN TABLE REPAIRED & CABLE RUNNING AT 8 MPH. VEH DELAY: 01:48 LINE DELAY: 01:48				

# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	121
11/13/09	FRIDAY	120	121
11/16/09	MONDAY	116	120
11/17/09	TUESDAY	116	118
11/18/09	WEDNESDAY	114	116
11/19/09	THURSDAY	111	
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/09	MONDAY		



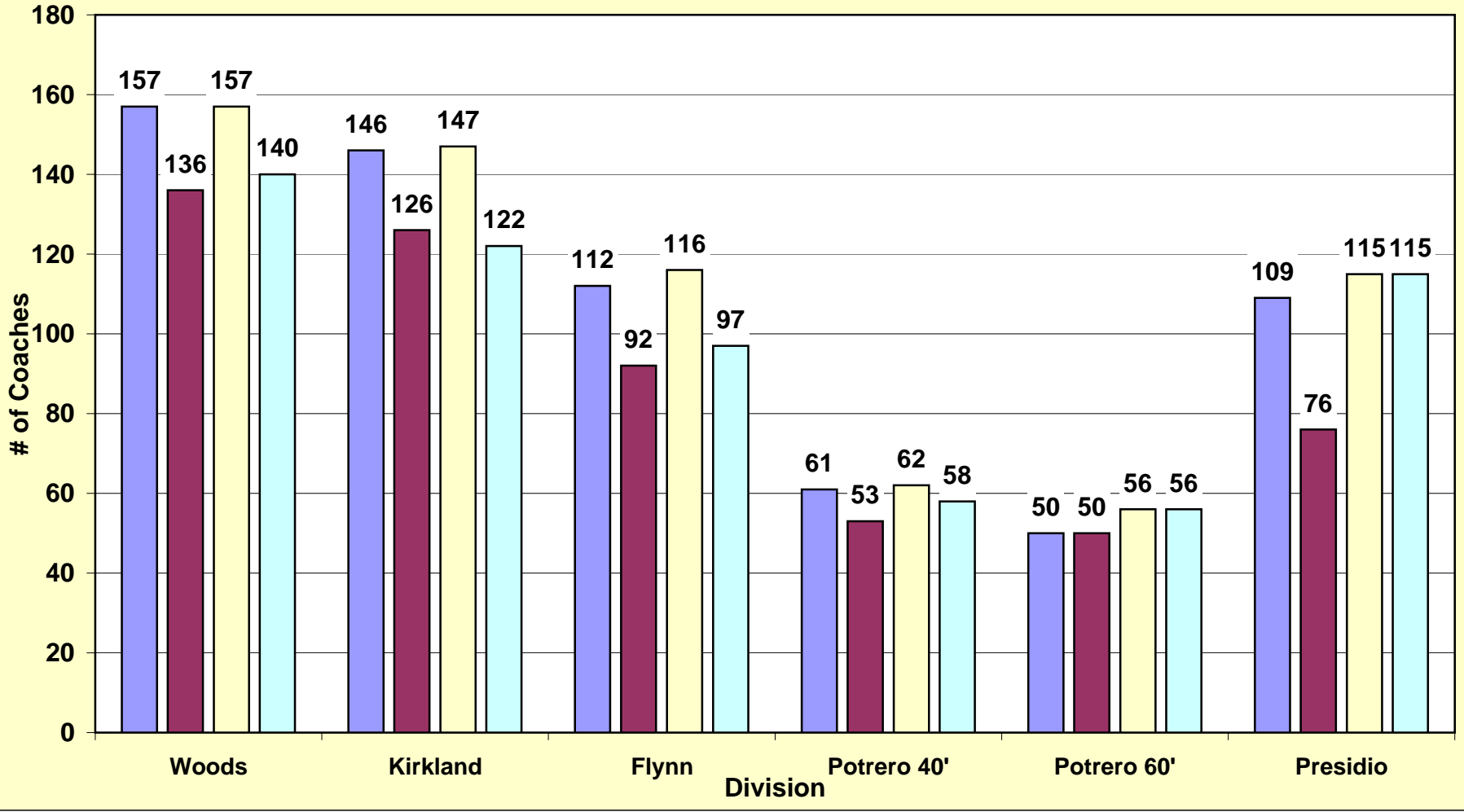
	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>November 19, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	2
BODY/PAINT/LEAKER	5
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	2
ENGR / PROJECT	4
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>40</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>November 19, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>40</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>111</b>	<b>13</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
 A.M. 11/19/09 & 11/18/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>11/19/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	5	1	4	10	3	0	0	3	13
Campaigns / retrofits	5	0	4	9	0	0	0	0	9
Maintenance Holds	24	9	12	45	14	30	56	100	145
Awaiting parts	4	0	0	4	2	4	34	40	44
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	157	146	112	415	61	50	109	213	628
Final a.m. pull-out	136	126	92	354	53	50	76	179	533
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	10	11	3	24	3	6	30	39	63
<b>Afternoon (p.m.) availability</b>									
<b>11/18/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	2	3	11	0	0	0	0	11
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	24	8	8	40	13	27	50	90	130
Awaiting parts	4	0	0	4	2	4	33	39	43
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	157	147	116	420	62	56	115	223	643
Final p.m. pull-out	140	122	97	359	58	56	115	229	588
Reserve fleet usage	7	0	0	7	0	10	0	10	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	4	4	11	1	2	3	6	17

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, NOVEMBER 18, 2009</b>											
Green	244	60	22	3	17	18	24.6	9.0	1.2	7.0	7.4
Cable Car	132	33	11	1	9	12	25.0	8.3	0.8	6.8	9.1
Potrero	270	64	29	4	21	10	23.7	10.7	1.5	7.8	3.7
Presidio	208	45	24	6	5	10	21.6	11.5	2.9	2.4	4.8
Kirkland	243	46	13	10	12	11	18.9	5.3	4.1	4.9	4.5
Woods	293	50	12	4	26	8	17.1	4.1	1.4	8.9	2.7
Flynn	200	53	18	6	24	5	26.5	9.0	3.0	12.0	2.5
<b>Total</b>	<b>1,590</b>	<b>351</b>	<b>129</b>	<b>34</b>	<b>114</b>	<b>74</b>	<b>22.1%</b>	<b>8.1%</b>	<b>2.1%</b>	<b>7.2%</b>	<b>4.7%</b>

**Summary For The Last 7 Days**

WEDNESDAY 11 11	1,496	229	85	28	61	55	15%	6%	2%	4%	4
THURSDAY 11 12	1,591	321	101	40	121	59	20%	6%	3%	8%	4
FRIDAY 11 13	1,634	374	150	46	108	70	23%	9%	3%	7%	4
SATURDAY 11 14	1,134	294	114	40	80	60	26%	10%	4%	7%	5
SUNDAY 11 15	1,079	278	104	33	84	57	26%	10%	3%	8%	5
MONDAY 11 16	1,600	363	127	46	121	69	23%	8%	3%	8%	4
TUESDAY 11 17	1,584	332	111	38	107	76	21%	7%	2%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.