

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, November 22, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

|                    |             | PULLED OUT<br>IN SERVICE<br>% | RUNS<br>NON OUT | RUNS<br>WORKED<br>AT OVER<br>TIME |
|--------------------|-------------|-------------------------------|-----------------|-----------------------------------|
| <b>SYSTEM WIDE</b> | <b>1172</b> | <b>97.4</b>                   | <b>30</b>       | <b>62</b>                         |

### 2. VEHICLES AVAILABILITY

|                    | SCHEDULED  | AVAILABLE  | SPARE RATIO |
|--------------------|------------|------------|-------------|
| <b>LRV</b>         | <b>114</b> | <b>111</b> | <b>-3%</b>  |
| <b>F LINE</b>      | <b>20</b>  | <b>23</b>  | <b>15%</b>  |
| <b>CABLE CAR</b>   | <b>26</b>  | <b>29</b>  | <b>12%</b>  |
| <b>WOODS</b>       | <b>143</b> | <b>172</b> | <b>20%</b>  |
| <b>KIRKLAND</b>    | <b>111</b> | <b>127</b> | <b>14%</b>  |
| <b>FLYNN</b>       | <b>100</b> | <b>108</b> | <b>8%</b>   |
| <b>POTRERO 40'</b> | <b>49</b>  | <b>59</b>  | <b>20%</b>  |
| <b>POTRERO 60'</b> | <b>47</b>  | <b>42</b>  | <b>-11%</b> |
| <b>PRESIDIO</b>    | <b>103</b> | <b>132</b> | <b>28%</b>  |
| <b>TOTAL</b>       | <b>713</b> | <b>803</b> | <b>13%</b>  |

### 3. OPERATORS' ABSENTEEISM:

|              | Scheduled WF |            |           | Vacation  | Unplanned Leave | Other Reasons |
|--------------|--------------|------------|-----------|-----------|-----------------|---------------|
| Green        | 220          | 62         | 15        | 10        | 19              | 18            |
| Cable Car    | 131          | 26         | 5         | 4         | 11              | 6             |
| Potrero      | 235          | 63         | 9         | 9         | 28              | 17            |
| Presidio     | 203          | 29         | 10        | 7         | 8               | 4             |
| Kirkland     | 229          | 50         | 9         | 7         | 25              | 9             |
| Woods        | 368          | 70         | 12        | 7         | 36              | 15            |
| Flynn        | 187          | 46         | 15        | 9         | 12              | 10            |
| <b>TOTAL</b> | <b>1,573</b> | <b>346</b> | <b>75</b> | <b>53</b> | <b>139</b>      | <b>79</b>     |

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

| TIME DATE         | CALL FROM DIVISION | To CC | OP#  | RUN | LINE | VEH  | LOCATION                | NATURE OF OCCURRENCE ACTION TAKEN   | DELAY |       |       |    |
|-------------------|--------------------|-------|------|-----|------|------|-------------------------|---|-------|-------|-------|----|
|                   |                    |       |      |     |      |      |                         |   | DI    | START | END   | CC |
| 07:54<br>11/22/10 | R OPERATOR PR      | 30    | 1662 | 23  | 1    | 5613 | SACRAMENTO & GOUGH (IB) | ACCIDENT, COACH/AUTO, MINOR, NO INJURIES  | IB    | 07:54 | 08:35 | 14 |
|                   |                    |       |      |     |      |      | 1139840                 | INSP. L. BROWN CLEARED. VIDEO*, CLAIMS 6A45* NO OP 799 VEH DELAY: 00:41   |       |       |       |    |
| 08:15<br>11/22/10 | R OPERATOR CA      | 30    | 1668 | 004 | 59   | 0014 | WASHINGTON & MASON (IB) | BUMPER BAR (NO INJURY)  | IB    | 08:15 | 08:35 | 26 |
|                   |                    |       |      |     |      |      | 1139872                 | INSP A, JAHN (8C35), T. ALDANA (8T43A), SHOP TRUCK 665, CABLE MACHINERY RESP. MGR D. BANBURY*, PAGE SENT OUT. SI CABLE CAR 0017 @09:02 VEH DELAY: 00:47 LINE DELAY: 00:15 |       |       |       |    |
| 13:42<br>11/22/10 | R OPERATOR FL      | 39    | 3329 | 427 | 38   | 6280 | GEARY & 42ND AVE (OB)   | VEHICLE ACCIDENT COACH / AUTO   | OB    | 13:42 | 14:22 | 15 |
|                   |                    |       |      |     |      |      | 1139816                 | INSP T KONG; CLAIMS 6-A-45*, VIDEO*, NO INJURIES / NO 799, NINOR DAMAGE TO AUTO VEH DELAY: 00:40  |       |       |       |    |

**LINE DELAY > 20 MINUTES:**

| TIME DATE         | CALL FROM DIVISION | To CC | OP#  | RUN | LINE | VEH  | LOCATION                          | NATURE OF OCCURRENCE ACTION TAKEN  | DELAY |       |       |    |
|-------------------|--------------------|-------|------|-----|------|------|-----------------------------------|--|-------|-------|-------|----|
|                   |                    |       |      |     |      |      |                                   |  | DI    | START | END   | CC |
| 05:57<br>11/22/10 | R OPERATOR<br>CA   | 30    | 2220 | 2   | 61   | 56   | CALIFORNIA & HYDE<br>(OB)         | SLOT BLADE (NO INJURY)   | OB    | 05:57 | 06:23 | 30 |
|                   |                    |       |      |     |      |      | 1139850                           | CABLE SHOP 665 TOW CAR IN HOUSE. INSP L DAVIS TRANS INSP A JAHN TO TAKE THE REPORT. CABLE MACHINERY CLEARED. TWO SHUTTLES USED. SI CABLE CAR 53 @07:15<br>VEH DELAY: 01:18 LINE DELAY: 00:26 | LD    | 05:57 | 06:23 |    |
| 21:15<br>11/22/10 | R OPERATOR<br>PO   | 26    | 1217 | 446 | 22   | 5461 | 16TH STREET &<br>GUERRERO (IB,OB) | BLOCKED NON MUNI ACCIDENT  | IB    | 21:15 |       | 36 |
|                   |                    |       |      |     |      |      | 1139996                           | INSP L. WILSON RESP. 22 LINE REROUTED SENIOR MRS PAGED LINE DELAY: 00:45   | LD    | 21:15 | 22:00 |    |
| 21:55<br>11/22/10 | R OPERATOR<br>CA   | 25    | 1688 | 45  | 60   | 16   | NORTH POINT & HYDE<br>(OB)        | SLOTBLADE, NO INJURIES REPORTED. AUTO CUTOFF.  | OB    | 21:55 | 00:24 | 25 |
|                   |                    |       |      |     |      |      | 1139942                           | CABLE MACHINERY, INSP BEMNET RESPONDED. CABLE SHOP TRUCK TOWED CAR INTO BARN. SEN.STAFF* SI CABLE CAR N/R VEH DELAY: 02:29 LINE DELAY: 00:39   | LD    | 21:55 | 22:34 |    |