

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, NOVEMBER 22, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	98.7%	8	7	53

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	119	4%
F LINE	20	21	5%
CABLE CAR	27	29	7%
WOODS	151	198	31%
KIRKLAND	111	125	13%
FLYNN	103	110	7%
POTRERO 40'	44	66	50%
POTRERO 60'	47	32	-32%
PRESIDIO	105	123	17%
TOTAL	722	823	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	114	19	3	9	6	1
Flynn	190	32	11	8	13	0
Green	202	31	11	11	9	0
Kirkland	214	43	19	9	14	1
Potrero	235	36	12	11	11	2
Presidio	180	27	7	13	6	1
Woods	337	63	23	14	20	6
TOTAL	1,472	251	86	75	79	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
08:24 11/22/11	031	45	STOCKTON & COLUMBUS (OB)	ACCIDENT (COACH / TRUCK) H/R, NO INJURY	08:24	09:00
		1203681	INSP SIGALA, J (1C2) RESP. HIT AND RUN, NO INJURY, NO DAMAGE TO COACH, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46*. VEH DELAY: 00:36			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
09:59 11/22/11	162	F	MARKET ST & 1ST ST (IB)	MUNI/MUNI ACCIDENT (PCC/MC)	09:59	
			1203846	SENIOR STAFF/SYSTEM SAFETY; PCC CAR OPERATOR CLAIMS THAT A 71 LINE COACH# 8405, TRAVELING IN THE SAME DIRECTION (IB) INVADED ITS SAFETY LINE AND MADE CONTACT WITH IT, AND KEPT GOING. M/C OPERATOR ID# 3437 (CLAIMS NO KNOWLEDGE) WAS INTERVIEWED BY INSP B LIANG AND INSTRUCTED TO FILL OUT PROPER REPORT. PCC CAR OPERATOR ID# 2678 WAS INTERVIEWED BY INSP G PINTO. NO 799; VIDEO* NO INJURIES. EVIDENCE OF NEW DAMAGE (LEFT REAR SIDE CORNER OF COACH) FOUND BY INSP IRBY @ 48TH & ORTEGA TERMNAL.		
10:35 11/22/11	060	71	MARKET & 1ST STREET NEAR ST (IB)	ACCIDENT (COACH / PCC CAR), NO INJURY.	10:35	
			1203825	OP OFF AT 1006 HRS. INSP IRBY, E (1T67) CHECKED OUT THE COACH AT ORTEGA / 48TH AVE, NEW DAMAGE WAS FOUND AT THE REAR LEFT CORNER OF COACH. INSP LIANG, B (1T65) INTERVIEWED THE OP AT 1203 HRS AT FITZGERALD / KEITH. OP STATED THAT SHE HAD NO KNOWLEGE. OP WAS INSTRUCTED TO FILL OUT PROPER FORM WITH DISP.		
12:21 11/22/11	031	M	GENEVA TERMINAL (IB)	MUNI/MUNI ACCIDENT (PCC/LRV)	12:21 12:21	12:29 12:29
			1203781	[LRV2=1502]SENIOR STAFF/SYSTEM SAFETY; INSP F CADELINA RESPONDED. CONTACT WAS MADE AS A SHOP PERSON (4V1) WAS HANDLING CAR 496 IN THE YARD, FAILED TO STOP & MADE CONTACT WITH A ^M^ LINE 2 CAR TRAIN STANDING @ THE TERMINAL (TRACK # 14) M LINE OPERATOR CONTINUED IN SERVICE AS A SINGLE CAR RUN (1426) DAMAGED CAR 1502 WAS UNCOUPLED IN THE YARD, WITH MINOR COUPLER DAMAGE (B) END. PCC SHOP 4V1 WAS 799. VIDEO* NO INJURIES. VEH DELAY: 00:08 LINE DELAY: 00:08		

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:22 11/22/11	024	5	POST & HYDE (PO)	ACCIDENT (C / A) NO INJURY	12:22	13:35
	1203860		INSP VONG, H (1T60) RESP. NO INJURY, NO 799, SYSTEM SFAETY*, VIDEO*, CLAIMS 6A45* VEH DELAY: 01:13			
16:00 11/22/11	092	L	TARAVAL ST & 19TH AVENUE (OB)	LRV/AUTO ACCIDENT (MINOR)	16:10 16:10	16:20 16:20
	1203901		[LRV2=1430]SENIOR STAFF/SYSTEM SAFETY; INSP C GONZALEZ RESPONDED AND ASSISTED. FRONT DOOR OF LRV MADE CONTACT WITH LEFT REAR SIDE OF AUTO WHEN OPERATOR OPENED THEM OUT. NO DAMAGE TO LRV. PAINT SCRATCHES TO AUTO. NO INJURIES. NO 799. CLAIMS 6A48* VIDEO* RUN BACK IN SERVICE. LSGP/ADGP. VEH DELAY: 00:10 LINE DELAY: 00:10			
16:00 11/22/11	092	L	TARAVAL ST & 19TH AVENUE (OB)	LRV/AUTO ACCIDENT (MINOR)	16:10 16:10	16:20 16:20
	1203900		[LRV2=1430]SENIOR STAFF/SYSTEM SAFETY; INSP C GONZALEZ RESPONDED AND ASSISTED. FRONT DOOR OF LRV MADE CONTACT WITH LEFT REAR SIDE OF AUTO WHEN OPERATOR OPENED THEM OUT. NO DAMAGE TO LRV. PAINT SCRATCHES TO AUTO. NO INJURIES. NO 799. CLAIMS 6A48* VIDEO* RUN BACK IN SERVICE. LSGP/ADGP. VEH DELAY: 00:10 LINE DELAY: 00:10			
17:50 11/22/11			MARKET STREET & FERRY TERMINAL (IB,OB)	OCCUPY SAN FRANCISCO DEMONSTRATORS	17:50	18:15
	1203898		A GROUP OF 60 DEMONSTRATORS WALKED DOWN MARKET TO FERRY, WHICH CAUSED A ROLLING DELAY TO MARKET STREET TRANSIT. THE GROUP HAS ENDED ITS MARCH AND THEY ARE NOW AT THE JUSTIN HERMAN PLAZA, INSP. J. GIANG & SFPD ON SCENE. VEH DELAY: 00:25			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
17:58 11/22/11	183	71	FERRY (OB)	R,T: SHUTTLE. (SFPD)	17:58	20:30
		1203903	COACH DEAHHEADED TO MAIN AND MARKET AROUND THE CORNER FROM 101 MARKET THE FEDERAL RESERVE BANK, CONTACT PERSON CAPTAIN ORKS, OPERATOR CLEARED BY SFPD. OPERATOR INSTRUCTED TO PUT IN FOR FOREIGN LINE PAY. VEH DELAY: 02:32			
20:12 11/22/11	543	38L	GEARY & WEBSTER (IB)	NON INJURY MUNI ACCIDENT.	20:12	21:05
		1203927	SFPD #3E15, #3E102, INSP GEETER A, S/S*, VIDEO*, CLAIMS #6A46*. SI FLYNN N/R [EOR 21:25] VEH DELAY: 01:13			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
07:21 11/22/11		59	MASON BETWEEN WASHINGTON & TAYLOR (IB,OB)	SPLICE CHECK ON MASON LINE	07:21 07:21	08:11 08:11
		1203758	CABLE MACHINERY CLEARED, INSP C ALLEN, INSP A JAHN, MGR D BANBURY*, J TYRONE*, 311* VEH DELAY: 00:50 LINE DELAY: 00:50			
11:50 11/22/11		59	CABLE CAR HOUSE (IB,OB)	MASON CABLE DOWN FOR SPLICE CHECK	11:50 11:50	14:57
		1203836	CABLE MACHINERY CLEARED. INSP A JAHN; INSP C ALLEN RESP. MGR D BANBURY RESP. CABLE SHOP 655 TOWED MASON CARS IN CABLE CAR HOUSE. TWO SHUTTLES USED FROM FOREIGN LINES. FOUR SHUTTLES USED FROM CABLE CAR RUNS. LINE DELAY: 03:07			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:44 11/22/11	9	59	MASON & GREENWICH (OB)	CAR NEED TO BE TOWED DUE TO SPLICE CHECK ON MASON LINE, CABLE DOWN UNTIL FURTHER NOTICE.	11:50 11:50	12:53 12:53
		1203828	CABLE SHOP TRUCK CLEARED, INSP C ALLEN, CABLE MACHINERY* VEH DELAY: 01:03 LINE DELAY: 01:03			