



**Muni
Service Delivery
Daily Report**

Monday , November 23, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Tuesday 11 24 09

Morning Report

Cable Car	0	0	0	0	
Flynn	1	0	4	0	1X= 1
Kirkland	5	0	0	0	12=1; 2=1; 28=2; 43=1
Woods	5	0	0	0	30X=2; 54=1; 29=1; 16X=1
Potrero	9	0	1	0	14=2; 24=2; 6=1; 30=2; 41=2
Presidio	4	0	0	0	5=2; 3=1; 21=1
Green F line	0	0	0	1	
	0	0	0	0	
TOTAL	24	0	5	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
MONDAY 11 / 23 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	9	0	0	0	9=1 9X=4 14X=1 38=3
Kirkland	7	0	0	0	10=1 12=1 28=2 43=1 47=2
Woods	7	0	0	0	23=1 27=1 29=2 48=1 54=1 89=1
Potrero	16	0	1	0	6=3 7=1 14=3 22=3 30=1 41=2 49=3
Presidio	0	6	0	0	1=3 3=1 4=1 21=1
Metro	4	0	0	0	M=3 L=1
F line	0	0	0	0	
TOTAL	43	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 11/23/2009							
Revised 6/15/09							
Cable Car one-piece	0	5	0.0%	49	0	5	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	0	10.5%	154	8	0	5.2%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	5	0	8.8%	212	7	0	3.3%
Kirkland multi-piece	4		4.0%				
Woods one-piece	4	0	4.6%	251	7	0	2.8%
Woods multi-piece	6		6.0%				
Potrero one-piece	9	0	13.4%	212	13	0	6.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	0	1.9%	174	2	0	1.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	10	1.5%	146	2	10	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	0	1	0.0%	33	0	1	0.0%
F Line multi-piece	0		0.0%				
System total				1231	39	16	3.2%

Accidents

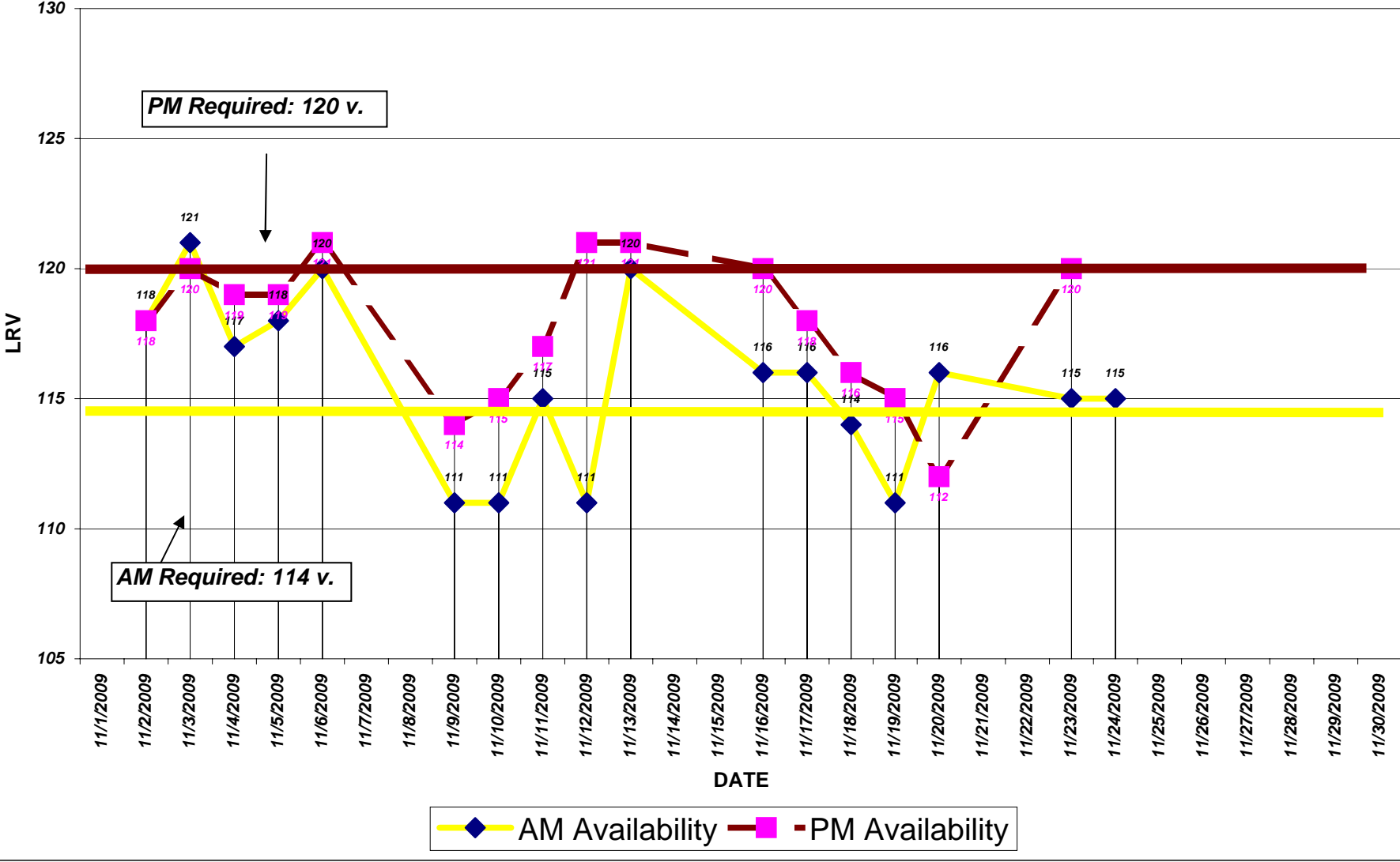
Mon Nov 23, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:51 11/23/09	R OPERATOR FL	14	06	407	38	6262	1ST STREET BETWEEN MARKET & MISSION (IB)	ACCIDENT-COACH AND AUTOMOBILE (S.U.V.)	IB	11:51	13:40	38
				1079171			J. KELLY*; 1M1-J. STUART; SYSTEM SAFETY-S. KARTIK; A. ANTONIO; CLAIMS 6A46-T. KUAN* VIDEO PULLED*; SFPD UNIT-3B60; MEDIC #59; MEDIC #18; INSP. S. WONG; INSP. B. WONG. FIRST PAGE: 1210 HRS; LAST PAGE: 1241 HRS.; A S.U.V. MADE A LEFT TURN FROM THE MIDDLE LANE S/B ON 1ST STREET. L/FENDER MADE CONTACT WITH R/FRONT OF COACH. MAJOR DAMAGE TO COACH, MINOR DAMAGE TO SUV. TWO (2) PASSENGERS INJURED-1 PASSENGER TREATED AND RELEASED AT THE SCENE, 1 LATINO MALE, 75 YEARS OLD TRANSPORTED BY MEDIC #18 TO SAINT FRANCIS EMERGENCY FOR HEAD AND ARM PAIN. INSP. S. WONG TRANSPORTED RESCUE OPERATOR FROM FLYNN TO TAKE COACH BACK TO FLYNN SHOP; INSP. S. WONG TRANSPORTED OPERATOR #0976 FROM SCENE TO TAKE POST ACCIDENT TEST. SI FLYNN N/R VEH DELAY: 01:49					
16:00 11/23/09	T SFPD DISPATCH PO	19	96	355	33	5427	CLAYTON BETWEEN 17TH STREET & TWIN PEAKS (OB)	SFPD REQUEST COACH TO STOP	OB	16:00	16:25	38
				1079189			SFPD SEARCHED COACH, CLEARED OPERATOR TO GO BACK IN SERVICE. VEH DELAY: 00:25					
18:26 11/23/09	R OPERATOR CA	26	44	047	61	0057	CALIFORNIA & POLK (OB)	ACCIDENT (CABLE CAR / AUTO), NO INJURY	OB	18:26	18:52	26
				1079210			INSP BEMNET RESP, SYSTEM SAFETY*, J. RANCE*, CLAIM 6A48*, CPUC*, NO INJURY, NO 799. AUTO MADE LEFT TURN FROM #2 LANE CUT INFRONT OF CABLE CAR. AUTO LEFT REAR MADE CONTACT WITH RIGHT FRONT OF CABLE CAR, MODERATE DAMAGE TO AUTO, LIGHT CONTACT MARK AT RIGHT SIDE OF CABLE CAR. VEH DELAY: 00:26					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:05 11/23/09	R OPERATOR GV	75	0	169	F	1815	MARKET ST & 9TH ST (IB,OB)	BLOCKED BY DEMONSTRATORS	IB LD	18:06 18:06	18:45 18:45	74
						1079201	SENIOR STAFF* 311 CENTER* LSGP; SFPD ON SITE; INSP J CASTILLO & D FONG RESPONDED AND ASSISTED; LINES AFFECTED F,6,7,9,21 & 71; RE-ROUTES WERE IMPLEMENTED; ^F^ LINE WAS SWITCHED BACK IN TO OUTBOUND @ MARKET ST & 11TH ST; OUT TO INBOUND @ THE FERRIES FOR THE TIME BEING. VEH DELAY: 00:39 LINE DELAY: 00:39					
18:09 11/23/09	R OPERATOR FL	18	98	531	9	6254	MARKET & 9TH STREET (IB,OB)	DEMONSTRATORS BLOCKING INTERSECTION	IB LD	16:08 16:08	18:46 18:46	38
						1079202	SFPD; INSP. D. FONG. VEH DELAY: 02:38 LINE DELAY: 02:38					
20:41 11/23/09	R INSP.GARCIA ME	75	41		J	1436	METRO PULL-IN GATE (OB,PI)	DERAILMENT	OB LD	20:41 20:41	22:30 22:30	86
						1079138	INSP.MCCRAY, INSP.MCGEHEE, MRU 4S3 AND TRACK DEPARTMENT CLEARED. OVERHEAD LINE #820. SYSTEM SAFETY*, D.HILL*, F.ALEJANDRO*, T.KENNEDY*, HOLLAND*, J.KELLY*, D.BANBURY*, J.DOUGHERTY*, F.LUM*, E.DELBARRIO*, M.ELLIS*, W.TOM*, R.RAMIREZ*, VIDEO PULL REQUESTED. INSP.GARCIA TRANSPORTED FOR POST-ACC.799. K/J LINE S/B AT SAN JOSE AVE. & NIAGRA OB-IB. NO FORM-R REQUIRED. SI GREEN N/R VEH DELAY: 01:49 LINE DELAY: 01:49					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	121
11/13/09	FRIDAY	120	121
11/16/09	MONDAY	116	120
11/17/09	TUESDAY	116	118
11/18/09	WEDNESDAY	114	116
11/19/09	THURSDAY	111	115
11/20/09	FRIDAY	116	112
11/23/09	MONDAY	115	120
11/24/09	TUESDAY	115	
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/09	MONDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 24, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

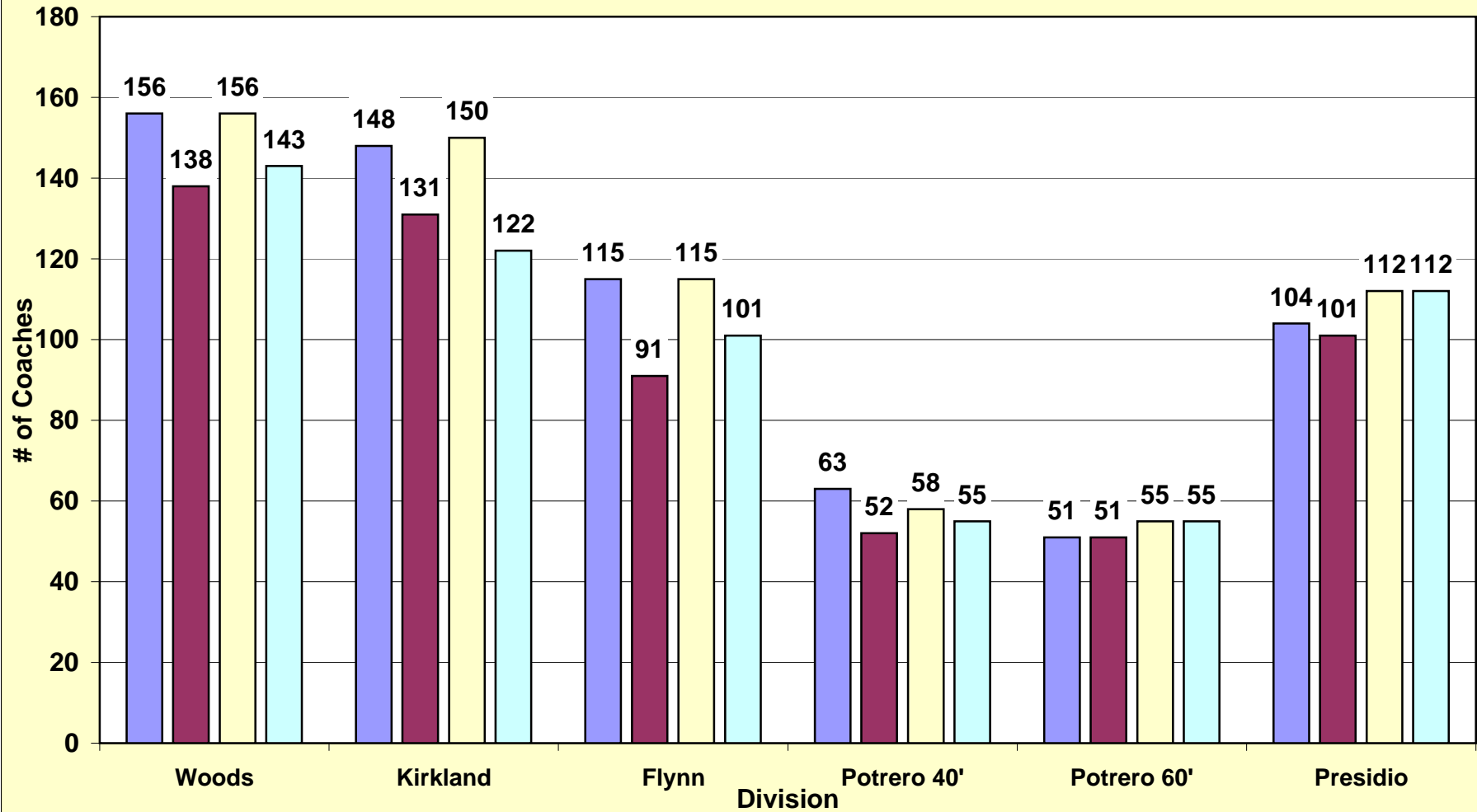
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER	0
PANTOGRAPHS	1
PROPULSION	0
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	1
AWAITING PARTS	3
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	5
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 24, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	36	10	3	3
Equipment available for service @ 7:30 a.m.	115	11	7	5

Motor & Trolley Coaches Availability
 A.M. 11/24/09 & 11/23/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/24/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	12	0	0	12	N/A	N/A	N/A	N/A	12
Scheduled maintenance	5	1	2	8	2	0	1	3	11
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	25	7	9	41	12	28	61	101	142
Awaiting parts	2	0	0	2	2	4	31	37	39
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	148	115	419	63	51	104	212	631
Final a.m. pull-out	138	131	91	360	52	51	101	204	564
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	8	6	4	18	4	5	5	14	32
Afternoon (p.m.) availability									
11/23/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	25	5	9	39	17	27	53	97	136
Awaiting parts	2	0	0	2	2	4	31	37	39
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	2	2	2
Equipment available for service @ 5:30 p.m.	156	150	115	421	58	55	112	216	637
Final p.m. pull-out	143	122	101	366	55	55	112	222	588
Reserve fleet usage	6	0	0	6	0	9	0	9	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	4	0	4	4	3	6	13	17

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, NOVEMBER 23, 2009											
Green	243	59	17	8	18	16	24.3	7.0	3.3	7.4	6.6
Cable Car	143	37	12	6	12	7	25.9	8.4	4.2	8.4	4.9
Potrero	273	68	26	7	22	13	24.9	9.5	2.6	8.1	4.8
Presidio	204	29	14	6	4	5	14.2	6.9	2.9	2.0	2.5
Kirkland	256	50	18	7	16	9	19.5	7.0	2.7	6.3	3.5
Woods	301	51	10	9	22	10	16.9	3.3	3.0	7.3	3.3
Flynn	196	50	18	7	17	8	25.5	9.2	3.6	8.7	4.1
Total	1,616	344	115	50	111	68	21.3%	7.1%	3.1%	6.9%	4.2%

Summary For The Last 7 Days

MONDAY 11 16	1,600	363	127	46	121	69	23%	8%	3%	8%	4
TUESDAY 11 17	1,584	332	111	38	107	76	21%	7%	2%	7%	5
WEDNESDAY 11 18	1,590	351	129	34	114	74	22%	8%	2%	7%	5
THURSDAY 11 9	1,570	386	148	40	123	75	25%	9%	3%	8%	5
FRIDAY 11 20	1,612	392	154	45	112	81	24%	10%	3%	7%	5
SATURDAY 1 21	1,124	256	100	11	80	65	23%	9%	1%	7%	6
SUNDAY 11 22	1,069	230	83	15	82	50	22%	8%	1%	8%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.