

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, November 23, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.4</b>	<b>31</b>	<b>47</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>172</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>57</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>42</b>	<b>-11%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>135</b>	<b>31%</b>
<b>TOTAL</b>	<b>713</b>	<b>809</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	219	59	12	12	21	14
Cable Car	123	26	5	5	11	5
Potrero	235	64	7	10	32	15
Presidio	204	28	8	7	5	8
Kirkland	226	44	8	8	23	5
Woods	361	67	13	6	38	10
Flynn	191	40	17	9	9	5
<b>TOTAL</b>	<b>1,559</b>	<b>328</b>	<b>70</b>	<b>57</b>	<b>139</b>	<b>62</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:01 11/23/10	R OPERATOR KI	18	3434	612	28	8327	19TH AVENUE & SLOAT (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	08:01	09:05	14
							1140098	INSP. E. TUCKER CLEARED. VIDEO*, CLAIMS 6A45*, NO OP 799 VEH DELAY: 01:04				
08:37 11/23/10	R OPERATOR WO	39	8124	4	9	8124	POTRERO & 23RD AVENUE (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	08:37	09:46	14
							1140110	INSP. R. FISHER CLEARED. VIDEO*, CLAIMS 6A45* NO OP 799 VEH DELAY: 01:09				
18:12 11/23/10	R OPERATOR PR	36	3054	116	21	5579	MARKET & 2ND STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	18:12	18:59	15
							1140231	INSP J GIANG; VIDEO*, CLAIMS 6-A-50*, SYSTEM SAFETY*, MODERATE DAMAGE TO AUTO, NO INJURIES / NO 799 VEH DELAY: 00:47				
19:45 11/23/10	T 311 PR	36			5		FULTON & HYDE (IB)	ALLEGED VEHICLE ACCIDENT COACH / BICYCLE	IB	19:15		15
							1140237	OPERATOR WORKING 129/5/5544, 132/5/5536, 150/5/5532 CALLED AND HAD NO KNOWLEDGE OF INCIDENT.				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:15 11/23/10	R OPERATOR CA	40	1668	4	59	28	MASON & GREENWICH (IB)	SPARKS FROM CABLE	IB LD	06:21 06:21	07:50 07:50	40
							1140115					
08:55 11/23/10	R OPERATOR KI	35	2151	637	47	8338	VAN NESS & O^FARRELL (IB)	BLOCKED BY NON-MUNI INJURY ACCIDENT	IB LD	08:55 08:55	09:00 09:25	14
							1140106					
09:01 11/23/10	R OPERATOR CA	40	2837	11	61	53	CALIFORNIA & GRANT (IB)	SLOT BLADE	IB LD	09:01 09:01	09:23 09:23	40
							1140101					
16:13 11/23/10	R CCO OBSERVED ME	83	0744	063	M	1455	CHURCH STREET (OB)	CCO OBSERVED TRAIN NOT CLOSING THE DOORS, NO RADIO CONTACT, PROPULSION	OB LD	16:13 16:13	16:34	23
							1140152					