



MUNI

Service Delivery

Daily Report

Wednesday , November 25, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

11 26 09 Thursday

Morning Report

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	0	0	10=1; 47=1; 43=1
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	1	0	0	0	3=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	4	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
WEDNESDAY 11 / 25 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	9	0	0	0	9X=3 14L=4 38=1 38L=1
Kirkland	11	0	1	0	2=3 10=1 12=1 19=1 28=2 43=2 47=1
Woods	12	0	0	0	16X=1 23=3 27=2 54=2 36=1 71=2 89=1
Potrero	17	0	1	0	7=3 6=1 14=5 24=2 30=1 41=3 49=2
Presidio	10	0	0	0	1=2 4=1 5=1 21=1 30=1 31=2 45=2
Metro	0	0	1	1	
F line	0	0	0	0	
TOTAL	59	0	3	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY 11/25/2009							
Revised 6/15/09							
Cable Car one-piece	0	5	0.0%	49	0	5	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	0	13.2%	154	9	0	5.8%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	9	0	15.8%	212	11	0	5.2%
Kirkland multi-piece	4		4.0%				
Woods one-piece	8	0	9.2%	251	12	0	4.8%
Woods multi-piece	8		8.0%				
Potrero one-piece	9	0	13.4%	212	13	0	6.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	5	0	9.6%	174	11	0	6.3%
Presidio multi-piece	12		14.1%				
Metro one-piece	1	11	1.5%	146	1	11	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	1	0	10.0%	33	1	0	3.0%
F Line multi-piece	0		0.0%				
System total				1231	58	16	4.7%

Accidents

Wed Nov 25, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:57 11/25/09	R OPERATOR KI	39	29	632	47	8207	VAN NESS & MCALLISTER (OB)	ACCIDENT COACH/AUTO MINOR	OB	10:57	13:05	12
							1079454	INSP WILCHER. MGR STUART* 6A46* SYSTEM SAFETY* COACH STOPPED IN ZONE. AUTO HIT REAR OF COACH. NO INJURY. VEH DELAY: 02:08				
12:56 11/25/09	R OPERATOR ME	20	0	38	KT	1472	OCEAN & HOWTH (OB)	ACCIDENT LRV/AUTO, NO INJURY, MINOR.	OB	12:56	13:14	28
							1079387	INSPECTOR 4C52 RESPOND, AUTO ALONG RIGHT SIDE OF LRV MADE LEFT TURN INFRONT OF LRV CONTACT MADE, MINOR TO AUTO AND LRV, NO INJURIES, LRV SEND IN TO CHECK OUT COUPLER, CLAIMS 6A46*, VIDEO*, 4M3*, 4A46, 4S41, SYSTEM SAFETY*, FORM ^R^ MADE, TWO SHUTTLES USED, OPERATOR NO 799. SI GREEN N/R [EOR 13:56] VEH DELAY: 01:00 LINE DELAY: 00:18	LD	12:56	13:14	

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:40 11/25/09	R OPERATOR CA	39	1454	012	59	0018	BAY & TAYLOR (IB)	GRIP	IB	15:40		26
							1079509	INSP ALLEN, CABLE MACHINERY, SHOP TRUCK 655 RESP, J. RANCE*, 311* SI CABLE CAR N/R LINE DELAY: 00:30	LD	15:40	16:10	
21:53 11/25/09	T SFPD CA	28			61		CALIFORNIA & DAVIS (IB,OB)	POLICE ACTIVITY	IB	21:53	22:10	16
							1079563	INSP. A. BEMNET, 1M4*, TWO SHUTTLES USED, J. RANCE*, K. HOLLAND*, 311* VEH DELAY: 00:17 LINE DELAY: 01:06	LD	21:53	22:59	
21:54 11/25/09	T SFPD CA	77			61		CALIFORNIA & DAVIS (IB,OB)	SUSPICIOUS PACKAGE	IB	21:54		25
							1079553	CALIFORNIA CABLE CAR LINE SHUT DOWN. ONE SHUTTLE COACH UTILIZED. INSP.BEMNET CLEARED. LINE DELAY: 01:07	LD	21:54	23:01	
22:02 11/25/09	R OPERATOR CA	25		41	61	58	CALIFORNIA & DRUMM (OB)	SFPD BLOCKING 9SUSPUICIOUS PACKAGE)	OB	22:02	23:01	25
							1079554	SFPD CLEARED VEH DELAY: 00:59 LINE DELAY: 00:59	LD	22:02	23:01	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, NOVEMBER 25, 2009											
Green	241	59	15	8	19	17	24.5	6.2	3.3	7.9	7.1
Cable Car	131	33	11	6	11	5	25.2	8.4	4.6	8.4	3.8
Potrero	273	66	25	7	20	14	24.2	9.2	2.6	7.3	5.1
Presidio	203	38	19	7	6	6	18.7	9.4	3.4	3.0	3.0
Kirkland	249	48	16	8	12	12	19.3	6.4	3.2	4.8	4.8
Woods	286	51	7	9	21	14	17.8	2.4	3.1	7.3	4.9
Flynn	200	51	18	7	18	8	25.5	9.0	3.5	9.0	4.0
Total	1,583	346	111	52	107	76	21.9%	7.0%	3.3%	6.8%	4.8%

Summary For The Last 7 Days

WEDNESDAY 11 18	1,590	351	129	34	114	74	22%	8%	2%	7%	5
THURSDAY 11 9	1,570	386	148	40	123	75	25%	9%	3%	8%	5
FRIDAY 11 20	1,612	392	154	45	112	81	24%	10%	3%	7%	5
SATURDAY 1 21	1,124	256	100	11	80	65	23%	9%	1%	7%	6
SUNDAY 11 22	1,069	230	83	15	82	50	22%	8%	1%	8%	5
MONDAY 11 23	1,616	344	115	50	111	68	21%	7%	3%	7%	4
TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.