

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, NOVEMBER 25, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	96.9%	14	23	33

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	19	-5%
CABLE CAR	27	32	19%
WOODS	151	192	27%
KIRKLAND	111	128	15%
FLYNN	103	109	6%
POTRERO 40'	44	69	57%
POTRERO 60'	47	30	-36%
PRESIDIO	105	126	20%
TOTAL	722	819	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	168	20	4	6	7	3
Flynn	274	41	13	8	11	9
Green	298	30	19	6	4	1
Kirkland	295	38	25	7	2	4
Potrero	342	39	12	6	1	20
Presidio	248	28	9	9	5	5
Woods	471	59	28	10	11	10
TOTAL	2,096	255	110	52	41	52

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
04:50 11/25/11	003	KT	EMBARCADERO X-OVER (OB)	LRV/MALE TRESPASSER COLLISION	04:50 04:50	09:05 09:05

Time Date	Run	Line	Location	Nature of Occurrence	Delay			
				Action Taken	Start	End		
			1204226	SENIOR STAFF/SYSTEM SAFETY; 2M2, 2M5, 4M1, 1L1, MRU 4S22, 4S3, 4C90, CLAIMS 6A46, SFFD BATALION CHIEF # 3, ENGINE # 1 & TRUCK # 13, RESPONDED AND ASSISTED. SFPD UNITS 3B-16E, 3B-15E & 3B-12A CASE# 110947174. MEDICS 84 TRANSPORTED TO SFGH WITH LEFT LEG, CHEST AND MAYOR HEAD TRAUMA. LSGP/ADGP; 311 CENTER; STATION & PORTAL HOLDS. K, L & M LINE SERVICE WAS SWITCHED BACK IB TO OB @ VAN NESS STATION. J & N LINE SERVICE SWITCHED BACK IB TO OB @ CHURCH & DUBOCE. M/C SHUTTLE SERVICE IMPLEMENTED TO COVER SERVICE GAPS. VIDEO* OPERATOR 799; PEER ASSISTANCE & LOCAL 250A* LRV 1445 WAS PLACED ON HOLD @ METRO EAST YARD. SI METRO EAST YARD N/R [EOR 11:25] VEH DELAY: 06:35 LINE DELAY: 04:15				
12:31 11/25/11	21	45	3RD ST & BRYANT (OB)	ACCIDENT COACH & AUTO, NO INJURY	12:31	13:25		
			1204249	INSP C ARMSTRONG CLEARED. COACH WAS REAR ENDED BY AUTO. MINOR DAMAGES TO BOTH BEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 00:54				

Line Delays > 20 Minutes

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05:58 11/25/11	040	KT	OCEAN AVENUE & VICTORIA (IB)	LOW POWER	05:58 05:58	06:25 06:25
		1204229	SENIOR STAFF* MRU 4S31 RESPONDED AND CLEARED, UTILIZING RUN 49 K/T 1425 FOR RESCUE. RESCUE CAR CAME BACK OUT IN SERVICE @ 0655 HRS. INSP C DEBONO* SI GREEN 1544 @07:08 VEH DELAY: 01:10 LINE DELAY: 00:27			
06:15 11/25/11		60	HYDE LINE (IB,OB)	ELECTRICAL PROBLEM	06:15 06:15	11:29 11:29
		1204236	INSP JAHN. CABLE SHOP 665,& CABLE MACHINERY. INTERMITTENT PROBLEM WITH SAFETY CIRCUIT. STRAND ALARM WILL NOT WORK WITHOUT. TWO SHUTTLES PULLED FOR HYDE LINE. 60 LINE ROUTED TO 59 LINE. LINE DELAY: 05:14			
13:42 11/25/11	153	F	MARKET & 6TH. STREET (IB,OB)	BLOCKED BY A NON MUNI COLLISION	13:42 13:46	14:20 14:20
		1204290	MRO 4C55 HAYNES, SELECTIVE SWITCHBACK MARKET-11TH. STREET ; ASSISTED BY MOTORCOACH POOL ALLREADY IN PLACE BEFORE OCCURRENCE VEH DELAY: 00:38 LINE DELAY: 00:34			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:50 11/25/11	166	F	MARKET ST & 4TH ST (OB)	BLOCKED BY PROTESTERS	14:50 14:50	15:30 15:30
		1204328	INSP L HAYNES & K WILLIAMS ASSISTED. MGR 4M2 * INSP R MCCRAY MONITORING. SWITCH BACK IB TO OB @ MARKET/11TH ST & OB TO IB @ THE FERRIES. BACK TO REGULAR ROUTE @ 1838 HRS. LSGP VEH DELAY: 00:40 LINE DELAY: 00:40			
14:55 11/25/11	176	F	MARKET ST & 8TH ST (IB)	BLOCKED BY PROTESTERS	14:55 14:55	15:31 15:31
		1204326	INSP L HAYNES & K WILLIAMS ASSISTED. MGR J CASTILLO & INSP R MCCRAY MONITORING. ^F^ LINE WAS SWITCHED BACK IB TO OB @ MARKET & 11TH ST & OB TO IB @ THE FERRIES. BACK TO REGULAR ROUTE @ 1838 HRS. LSGP VEH DELAY: 00:36 LINE DELAY: 00:36			
19:30 11/25/11	170	F	MARKET & LAGUNA ST (OB)	PROPULSION	19:30 19:30	20:26 20:26
		1204353	4S46, CABLE CAR SHOP 665; 4S30 SI MINT YARD N/R [EOR 19:46] VEH DELAY: 00:16 LINE DELAY: 00:56			