



MUNI

Service Delivery

Daily Report

Thursday , November 26, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Friday, 11 27 2009

MORNING REPORT

Cable Car	0	0	0	0	
Flynn	10	0	1	1	1X=2, 9=1, 9X=3, 38=4
Kirkland	3	0	0	0	10=1, 12=2
Woods	3	0	0	0	16X=2, 29=1
Potrero	9	0	1	0	7=2, 14=2, 22=1, 30=1, 41=2, 49=1
Presidio	3	0	0	0	5=1, 30=1, 31=1
Green	1	0	0	0	M=1
F line	0	0	0	0	
TOTAL	29	0	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
THURSDAY 11 / 26 / 09
 Afternoon report

Cable Car	4	0	0	0	59=2 60=1 61=1
Flynn	7	0	1	0	9=2 9X=1 38=2 71=2
Kirkland	1	0	1	0	2=1
Woods	1	0	0	0	27=1
Potrero	8	0	0	0	6=2 14=3 49=2 22=1
Presidio	2	0	1	0	30=1 45=1
Metro	1	0	0	0	L=1
F line	1	0	0	0	
TOTAL	25	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY 11/26/09 -							
Revised 6/18/09							
Cable Car one-piece	1	0	4.5%	46	1	0	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	0	13.2%	107	7	0	6.5%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	3	1	5.3%	138	5	1	3.6%
Kirkland multi-piece	4		4.0%				
Woods one-piece	1	0	1.1%	156	2	0	1.3%
Woods multi-piece	2		2.0%				
Potrero one-piece	4	0	6.0%	136	7	0	5.1%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	0	1.9%	113	3	0	2.7%
Presidio multi-piece	4		4.7%				
Metro one-piece	0	2	0.0%	79	0	2	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	3	10.0%	30	1	3	3.3%
F Line multi-piece	0		0.0%				
System total				805	26	6	3.2%

Accidents

Thu Nov 26, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no accident on Thursday, November 26, 2009

Happy Thanksgiving!

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:18 11/26/09	R CCO OBSERVED ME	23	1599	091	L	1516	LOOP#6 BETWEEN CASTRO STATION & CASTRO X-OVER (IB)	OPERATOR CALLED OCC TO REPORT HEARING NOISE FROM THE UNDERCARRIAGE @ 1117 HRS. LOOP#6 DISTURBED, BROKEN SANDER HOSE (INTERMITTENT, ROLLING DELAY) INCIDENT TRAIN CAR#1516 S/B I/B TO O/B @ EMB. & HARRISON, BACK IN SERVICE AT EML @ 1154 HRS.	IB LD	11:18 11:18	11:54 13:00	23
						1079525	4-S-48 RESP. AND RODE WITH CAR OUT OF SERVICE OUT FPR. 4-S-43 RESP. ON TRAIN FROM CHURCH AND DUBOCE LOOKING FOR DEBRI. STATION HOLDS, SIGNAL#501 AND SIGNAL#502 RESP. 311*, LSGP*. PA*, STATION AGENT PHONE TREE*, PORTAL HELD AT WEST PORTAL STATION. TRAINS FROM WEST PORTAL OPERATED IN CUT OUT AT A RESTRICTED SPEED OF (5) FIVE MPH. DUBOCE PORTAL TRAINS HELD TO CLEAR MAIN-LINE TRAFFIC TO ALLOW SIGNAL CREW TO FIND THE BREAK AND BEGIN REPAIRS. SENIOR STAFF/SAFETY/RAIL* S.O.M. J. KELLY*, (12) TWELVE MOTORCOACH SHUTTLES USED TO BRIDGE GAPS IN SERVICE. 10 AT WEST PORTAL, 2 ON THE T-LINE, CAL-TRAIN I/B AND BAYSHORE & SUNNYDALE O/B. RUN 87/K/T/1459 ROUTE CHANGED TO AN L-LINE FOR SERVICE OUTBOUND FROM EML. @ 1132 HRS. INSP. 4-C-30 COLLAZOS*, INSP. 4-T-41A ECHIVARRE*, INSP. 4-C-33A HAYNES*, INSP. 4-C-53A UPCHURCH*, INSP. 4-C-52A COLEMAN* SI OUT OF SERVICE OUT FERRY PORTAL VEH DELAY: 00:36 LINE DELAY: 01:42					
23:20 11/26/09	R 801/19/8337 KI	16				19	WISCONSIN & 25TH STREET (OB)	SFPD ACTIVITY / BLOCKING	OB LD	23:20 23:20	23:44	16
						1079640	INSP. T. ESPINOZA, REROUTED 19-LINE AS FOLLOWS: OB ONLY; FR. 26TH STREET, CONTINUE STRAIGHT, TO R-CONNECTICUT TO REGULAR ROUTE LINE DELAY: 00:24					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, NOVEMBER 26, 2009											
Green	127	34	12	1	8	13	26.8	9.4	0.8	6.3	10.2
Cable Car	110	22	9	4	6	3	20.0	8.2	3.6	5.5	2.7
Potrero	177	55	20	4	11	20	31.1	11.3	2.3	6.2	11.3
Presidio	125	19	14	0	1	4	15.2	11.2	0.0	0.8	3.2
Kirkland	169	43	16	3	13	11	25.4	9.5	1.8	7.7	6.5
Woods	183	34	9	7	8	10	18.6	4.9	3.8	4.4	5.5
Flynn	136	36	18	2	8	8	26.5	13.2	1.5	5.9	5.9
Total	1,027	243	98	21	55	69	23.7%	9.5%	2.0%	5.4%	6.7%

Summary For The Last 7 Days

THURSDAY 11 9	1,570	386	148	40	123	75	25%	9%	3%	8%	5
FRIDAY 11 20	1,612	392	154	45	112	81	24%	10%	3%	7%	5
SATURDAY 1 21	1,124	256	100	11	80	65	23%	9%	1%	7%	6
SUNDAY 11 22	1,069	230	83	15	82	50	22%	8%	1%	8%	5
MONDAY 11 23	1,616	344	115	50	111	68	21%	7%	3%	7%	4
TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4
WEDNESDAY 11 25	1,583	346	111	52	107	76	22%	7%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.