



MUNI

Service Delivery

Daily Report

Friday , November 27, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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SATURDAY AM NOLO REPORT 11 28 09

Cable Car	0	0	0	0	
Flynn	7	0	0	0	9X=3, 9=1, 38=2, 71=1
Kirkland	0	0	0	0	
Woods	2	0	0	0	44=1, 54=1
Potrero	1	0	0	0	49=1
Presidio	3	0	1	0	3=1, 21=1 31=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	13	0	1	0	

Special Events
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
FRIDAY 11 / 27 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	12	0	0	0	1X=2 9X=4 14L=3 38=3
Kirkland	3	0	1	0	12=1 19=1 47=1
Woods	3	0	0	0	26=1 27=1 54=1
Potrero	16	0	0	0	6=2 7=2 14=3 22=3 30=1 41=3 49=2
Presidio	3	0	0	0	5=1 31=1 45=1
Metro	1	0	0	0	S=1
F line	0	0	0	0	
TOTAL	38	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY 11/27/2009							
Revised 6/15/09							
Cable Car one-piece	0	0	0.0%	49	0	0	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	0	18.4%	154	11	0	7.1%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	2	2	3.5%	212	4	2	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	2	0	2.3%	251	3	0	1.2%
Woods multi-piece	2		2.0%				
Potrero one-piece	8	0	11.9%	212	12	0	5.7%
Potrero multi-piece	8		9.0%				
Presidio one-piece	5	0	9.6%	174	6	0	3.4%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	9	1.5%	146	2	9	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	1	4	10.0%	33	1	4	3.0%
F Line multi-piece	0		0.0%				
System total				1231	39	15	3.2%

Accidents

Fri Nov 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:21 11/27/09	R INSPECTOR LAV WO	14	3423	82	71	8155	HAIGHT & MASONIC (IB)	ACCIDENT COACH/AUTO HIT & RUN	IB	11:52	12:37	12
							1079663	INSP LAVIGNE. SYSTEM SAFTY*, 6A46*, VIDEO*, MGR ANDREWS*. COACH IN ZONE WAITING FOR SHOP WHEN AUTO REAR ENDED COACH. AUTO BACK UP LEFT SCENE NO DAMAGE TO COACH. VEH DELAY: 00:45				
14:56 11/27/09	R OPERATOR FL	15	2779	523	38	6202	OFARRELL BETWEEN JONES & TAYLOR (IB)	ACCIDENT COACH & AUTO H/R	IB	14:50	15:23	25
							1079723	INSP.FLORES CLEARED VEH DELAY: 00:33				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:47 11/27/09	R CASTRO ST. AG ME	20	2874	54	L	1517	CASTRO STATION (IB)	PANTOGRAPH DOWN ON SECOND CAR, ARCHING,SOMKE	IB LD	12:17 12:17	14:30 13:00	75
							1079667	[LRV2=1536]MRU 4S48, OVERHEAD DEPT. 818, STATION HOLDS,SUBAWAY PA. MGR J. KELLY, MRO 4T41 W. GARCIA; OVERHEAD FOUND NO PROBLEMS. SI GREEN 1517 @14:30 VEH DELAY: 02:13 LINE DELAY: 00:43				
13:11 11/27/09	R WEST PORTALA ME	87	1041	98	M	1417	WEST PORTAL STATION (IB)	ATCS, TRAINLINE	IB LD	13:11 13:11	13:16 13:56	75
							1079665	[LRV2=1490]MRO 4C32, UPCHURCH SI GREEN 1468 @13:56 VEH DELAY: 00:45 LINE DELAY: 00:45				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:36 11/27/09	R CHANNEL #1, H ME	23	876	47	N	1479	JUDAH & FUNSTON (IB)	BLOCKED BY DISABLE MOTORCOACH	IB	16:38	17:10	75
							1079719 [LRV2=1478]MRO 4T40 CHAVEZ, MRU 4S30, MRO 4T78 R. MCCRAE, 1347 N 1513-1463 SWITCH BACK AT CARL-HILLWAY FOR SERVICE INBOUND VEH DELAY: 00:32 LINE DELAY: 00:32		LD	16:38	17:10	
18:57 11/27/09	R OPERATOR CA	39	2133	49	60	28	HYDE & BEACH (IB)	LOST BOLTS ON GRIP	IB	18:57	19:24	39
							1079735 INSP BEMNET, C/S TOWED, MANAGER J. RANCE*, C/M*, HYDE CABLE HAD TO SHUT DOWN FOR A FEW MINUTES PER CABLE SHOP, CABLE TOO CLOSE TO GRIP SI CABLE CAR N/R VEH DELAY: 00:27 LINE DELAY: 00:27		LD	18:57	19:24	
22:20 11/27/09	R OPERATOR ME	13	1274	125	L	1473	DUBOCE JUNCTION & SIGNAL #D10 (OB)	SWITCH MALFUNCTION (FALSE OCCUPANCY) LOCKED IN DIVERGE POSITION	OB	22:20	22:28	86
							1079760 TRAIN ROUTED OUT TO DUBOCE AND ROUTE CHANGED TO J-LINE. USE TRAIN BEHIND 123/J/1455 TO COVER HEADWAY OUT TO L-LINE. INSP.WILLIAMS*, INSP.WELLS*, INSP.GARCIA*. SIGNAL MAINT #501 & 502 CLEARED DELAY. STATION AGENTS*, OPERATORS & PASSENGERS NOTIFIED. LSGP*, PA*. STATION HOLDS*, PORTAL HOLDS*. WEST PORTAL BOUND TRAINS SINGLE-TRACKING FROM VNL-CHR-CAL-WPL. SENIOR STAFF/SAFETY/RAILS/TRACKS & SIGNAL* UPAGED. W.TOM*. VEH DELAY: 00:08 LINE DELAY: 01:01		LD	22:20	23:21	
22:28 11/27/09	R CENTRAL CONTR ME	86	2275	144	K	1442	VAN NESS STATION (OB)	SWITCH MALFUNCTION #D1 (FALSE OCCUPANCY). SINGLE-TRACKING FROM VNL-CHR-CAR TO WEST PORTAL.	OB	22:28	22:30	86
							1079762 STATION AGENTS, OPERATORS & PASSENGERS INFORMED. SIGNAL MAINT.#501 & 502 CLEARED. W.TOM*, SENIOR STAFF/SAFETY/RAILS/TRACK & SIGNAL*. VEH DELAY: 00:02 LINE DELAY: 01:01		LD	22:20	23:21	
22:35 11/27/09	R CENTRAL CONTR ME	86	3182	140	L	1458	VAN NESS STATION (OB)	SINGLE-TRACKING FROM VNL-CHR-CAR TO WEST PORTAL.	OB	22:35	22:38	86
							1079765 STATION AGENTS, OPERATORS & PASSENGERS INFORMED. SIGNAL MAINT.#501 & 502 CLEARED. W.TOM*, SENIOR STAFF/SAFETY/RAILS/TRACK & SIGNAL*. VEH DELAY: 00:03 LINE DELAY: 01:01		LD	22:20	23:21	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, NOVEMBER 27, 2009											
Green	215	45	17	8	12	8	20.9	7.9	3.7	5.6	3.7
Cable Car	115	24	12	2	7	3	20.9	10.4	1.7	6.1	2.6
Potrero	265	65	32	5	16	12	24.5	12.1	1.9	6.0	4.5
Presidio	186	30	17	6	2	5	16.1	9.1	3.2	1.1	2.7
Kirkland	255	53	21	7	14	11	20.8	8.2	2.7	5.5	4.3
Woods	277	45	10	8	11	16	16.2	3.6	2.9	4.0	5.8
Flynn	185	52	30	6	9	7	28.1	16.2	3.2	4.9	3.8
Total	1,498	314	139	42	71	62	21.0%	9.3%	2.8%	4.7%	4.1%

Summary For The Last 7 Days

FRIDAY 11 20	1,612	392	154	45	112	81	24%	10%	3%	7%	5
SATURDAY 1 21	1,124	256	100	11	80	65	23%	9%	1%	7%	6
SUNDAY 11 22	1,069	230	83	15	82	50	22%	8%	1%	8%	5
MONDAY 11 23	1,616	344	115	50	111	68	21%	7%	3%	7%	4
TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4
WEDNESDAY 11 25	1,583	346	111	52	107	76	22%	7%	3%	7%	5
THURSDAY 11 26	1,027	243	98	21	55	69	24%	9%	2%	5%	7

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.