

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, November 27, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>97.5</b>	<b>20</b>	<b>42</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>57</b>	<b>100</b>	<b>75%</b>
<b>F LINE</b>	<b>19</b>	<b>23</b>	<b>21%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>64</b>	<b>103</b>	<b>61%</b>
<b>KIRKLAND</b>	<b>63</b>	<b>100</b>	<b>59%</b>
<b>FLYNN</b>	<b>78</b>	<b>101</b>	<b>29%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>57</b>	<b>68%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>43</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>116</b>	<b>76%</b>
<b>TOTAL</b>	<b>445</b>	<b>673</b>	<b>51%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	144	39	6	8	20	5
Cable Car	108	27	5	5	12	5
Potrero	171	44	9	4	22	9
Presidio	145	29	9	3	6	11
Kirkland	138	36	9	7	15	5
Woods	219	42	5	4	25	8
Flynn	168	44	18	5	12	9
<b>TOTAL</b>	<b>1,093</b>	<b>261</b>	<b>61</b>	<b>36</b>	<b>112</b>	<b>52</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:53 11/27/10	R OPERATOR CA	30	0464	26	60	24	POWELL & JACKSON (OB)	ACCIDENT CABLE CAR & AUTO, NO INJURY.	OB	12:53	13:20	30
							1140851	INSP J KWAN; INSP A FORSE RESP. SHOP TRUCK 665 PUSHED CAR UP HILL. INSP A FORSE WILL INTERVIEW THE CREW AT HYDE & BEACH. SYSTEM SAFETY*. MGR D BANBURY*. CLAIMS 6A50*. VEH DELAY: 00:27 LINE DELAY: 00:27	LD	12:53	13:20	
16:24 11/27/10	R OPERATOR ME	83	2718	078	M	1409	BROAD ST & PLYMOUTH ST (OB)	LRV / AUTO ACCIDENT	OB	16:24	16:34	74
							1140875	SENIOR STAFF/SYSTEM SAFETY; LSGP; INSP M CONTRERAS & MRU 4S30 RESPONDED AND CLEARED; 311 CENTER* VIDEO* CLAIMS UNIT# 6-A-46* MINOR DAMAGE TO AUTO; PAINT SCRATCHES TO LRV; NO INJURIES; NO POST ACCIDENT 799. VEH DELAY: 00:10 LINE DELAY: 00:10	LD	16:24	16:34	

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
21:52 11/27/10	R OPERATOR CA	36			59		(IB,OB)	MASON LINE DOWN UNTIL END OF SERVICE	IB LD	21:52 21:52		01:30	36
					1140927		INSP S. GARNICA RESP. TWO SHUTTLE USED, MASON LINE TOW BY C/S TRK 665 LINE DELAY: 03:38						