



**Muni
Service Delivery
Daily Report**

Sunday , November 29, 2009





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**SAN FRANCISCO MUNICIPAL RAILWAY
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - JACKSONVILLE
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT: **SCHEDULED** **ACTUAL**

PRE GAME SERVICE:

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	18	481	
	87 / T SHUTTLE	4	22	541	
	75 X	11	17	1260	
	77 X	8	20	859	
	78 X	10	16	600	
	79 X	24	28	1011	
	TOTAL	61	121	4752	

LRV SERVICE	K T LINE		8	HEADWAY	PASSENGERS
		2		9:50	320

POST GAME SERVICE:

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	9	352
	87/T SHUTTLE	8	375
	75X	10	515
	77X	12	750
	78X	10	590
	79X	13	1170
	TOTAL	62	3752

CANCELLED COACHES	<input type="text" value="5"/>
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LOADED COMPLETED @:

LRV SERVICE	K T LINE	2	5	HEADWAY	PASSENGERS
				10:20	390

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Monday, 11 30 2009

MORNING REPORT

Cable Car	2	0	0	0	59=1, 60=1
Flynn	8	0	0	0	9X=4, 14X=2, 38=2
Kirkland	7	0	0	0	2=1, 10=1, 28=1, 43=2, 47=1
Woods	10	0	0	0	29=3, 30X=2, 44=3, 54=1, 71=1
Potrero	5	0	0	0	14=2, 30=1, 24=1, 49=1
Presidio	0	0	1	0	
Green F line	4	0	0	0	K=2, M=2
	1	0	0	0	F=1
TOTAL	37	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SUNDAY 11 / 29 / 09
 Afternoon report

Cable Car	1	0	0	0	60=1
Flynn	13	0	0	0	9=2 9X=5 38=3 71=2 91=1
Kirkland	4	0	0	0	12=1 19=1 28=1 43=1
Woods	7	0	0	0	17=1 27=1 29=2 44=1 54=1 67=1
Potrero	7	0	2	0	14=4 22=1 30=2
Presidio	8	0	0	0	1=1 3=1 5=1 30=2 21=2 31=1
Metro	1	0	0	0	M=1
F line	0	0	0	0	
TOTAL	41	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 11/29/09 -							
Revised 6/18/09							
Cable Car one-piece	1	7	4.5%	46	1	7	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	9	0	23.7%	107	16	0	15.0%
Flynn multi-piece	14		20.6%				
Kirkland one-piece	3	0	5.3%	138	5	0	3.6%
Kirkland multi-piece	4		4.0%				
Woods one-piece	5	1	5.7%	156	7	1	4.5%
Woods multi-piece	4		4.0%				
Potrero one-piece	2	0	3.0%	136	3	0	2.2%
Potrero multi-piece	2		2.2%				
Presidio one-piece	5	0	9.6%	113	7	0	6.2%
Presidio multi-piece	4		4.7%				
Metro one-piece	1	14	1.5%	79	2	14	2.5%
Metro multi-piece	2		4.1%				
F Line one-piece	1	6	10.0%	30	2	6	6.7%
F Line multi-piece	2		22.2%				
System total				805	43	28	5.3%

Accidents

Sun Nov 29, 2009

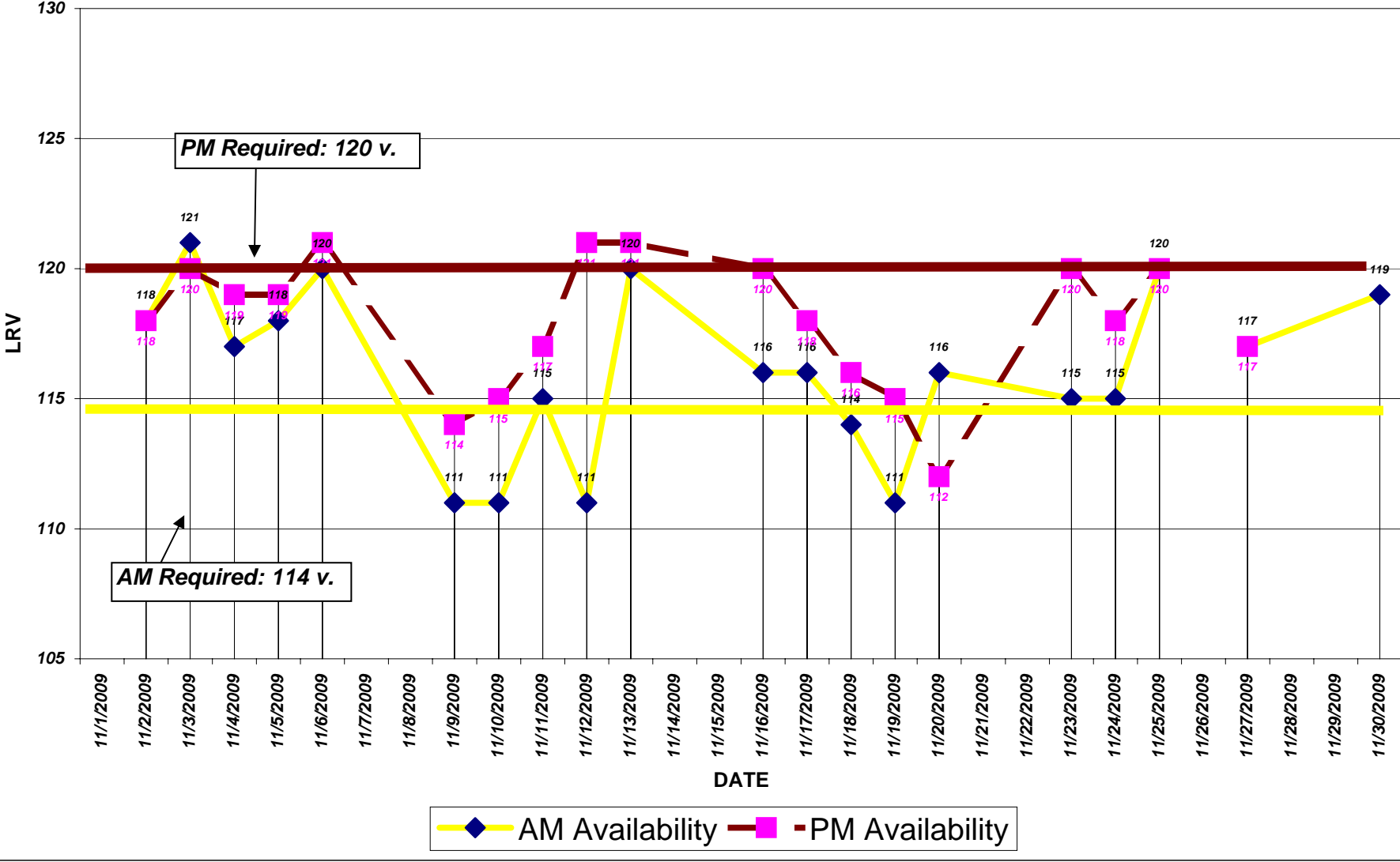
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:59 11/29/09	R OPERATOR KI	39	27	602	2	8340	SUTTER & DIVISADERO (IB)	VEHICLE ACCIDENT AUTO LOST CONTROL & MADE CONTACT WITH COACH AND ANOTHER AUTO. NO INJURIES, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTOS	IB	10:59	12:30	17
							1079947	INSP T KONG CLEARED, MGR J STUART*, 6-A-42*, SYSTEM SAFETY*, VIDEO* SI KIRKLAND N/R [EOR 11:10] VEH DELAY: 00:11				
13:36 11/29/09	R OPERATOR WO	30	13	107	54	8178	UNIVERSITY & FELTON (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	13:36	14:28	26
							1079995	INSP J. CLARK RESP, SYSTEM SAFETY*, VIDEO*, CLAIM 6A42*. NO INJURY, NO 799. MINOR DAMAGE TO AUTO AT RIGHT CORNER OF FRONT BUMPER & FENDER. MINOR DAMAGE TO COACH AT LOWER LEFT PANEL NEAR LEFT REAR TIRE. VEH DELAY: 00:52				
17:25 11/29/09	R OPERATOR WO	26	7	156	29	8409	SUNSET & OCEAN (OB)	ACCIDENT-COACH AND AUTOMOBILE	OB	17:25	18:00	38
							1079982	CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED*; INSP. S. WONG. AUTOMOBILE ATTEMPTED TO PASS COACH ON THE LEFTSIDE. R/FRONT HEADLIGHT MADE CONTACT WITH THE L/REAR BUMPER OF STOPPED AND STATIONARY COACH. MINOR DAMAGE TO AUTOMOBILE; NO VISIBLE DAMAGE TO COACH; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:35				
18:49 11/29/09	R OPERATOR KI	15	1	747	2	8041	POST & VAN NESS (IB)	ACCIDENT-COACH AND SUV AND AUTOMOBILE	IB	18:49	20:30	38
							1080039	SFPD UNIT-4B7D, CASE #091224972; SFPD ENGINE #38; MEDIC #73; SYSTEM SAFETY*; CLAIMS-6A42-L. BERNABEI; VIDEO PULLED*; INSP. D. FONG; INSP. E. DENNIS REPORTS THAT OPERATOR WAS I/B IN THE #3 LANE GOING E/B ON POST STREET, WAITING FOR A RED TRAFFIC LIGHT. AN SUV WAS IN THE #2 LANE ALSO WAITING FOR A RED TRAFFIC LIGHT. WHEN THE LIGHT TURNED GREEN BOTH VEHICLES BEGAN TO CROSS THE INTERSECTION. A LIGHT BLUE HONDA ACCORD TRAVELLING SOUTH ON VAN NESS RAN A RED LIGHT AND STRUCK THE LEFT FRONT OF THE SUV CAUSING IT TO SPIN CLOCKWISE. THE RIGHT FRONT PASSENGER DOOR OF THE SUV MADE CONTACT WITH THE L/FRONT CORNER OF THE COACH'S FRONT BUMPER. MINOR DAMAGE TO COACH. MEDIC 73 TRANSPORTED THE DRIVER OF THE SUV TO S.F. GENERAL HOSPITAL FOR OBSERVATION. NO POST ACCIDENT TEST REQUESTED. VEH DELAY: 01:41				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:53 11/29/09	T SFPD KI	25	84	786	43	8330	GENEVA & MUNICH (IB)	SFPD REQUEST OPERATOR INTERVIEW. RE: ALLEGED ROBBERY SUSPECTS LEAVING COACH. SEE ACCOMPANYING TAG#1080018 FOR INCIDENT DETAILS.	IB	22:55	23:22	25
						1080019	SFPD#3114E CS#091225419. VIDEO* INSP.VELACRUZ CLEARED VEH DELAY: 00:27					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:14 11/29/09	R OPERATOR WO	30	32	215	23	8189	MONTEREY & CONGO (IB)	DISABLED TRACTOR-TRAILER BLOCKING INTERSECTION	IB LD	16:14 16:28	17:54	38
							1080010	T. ARANAS*; 311 CALL CENTER; FIRST PAGE: 1647 HRS; FINAL PAGE 1757 HRS. INSP. T. ESPINOZA REROUTED I/B 23 LINE UNTIL TOW TRUCK ARRIVED. REROUTE AS FOLLOWS: R/FORESTER; L/JUDSON; L/CIRCULAR; L/BADEN; R/MONTEREY TO REGULAR ROUTE. 3 STOPS MISSED. LINE DELAY: 01:26				
23:19 11/29/09	R OPERATOR CA	36	9	32	60	14	POWELL & MARKET (OB)	GRIP (C/M REQUEST CABLE STOP TO PULL GRIP)	OB LD	23:19 23:19	23:45 23:46	36
							1080043	INSP A BEMNET RESP. C/S 665 RESP, C/M*, MRG J. RANCE*, MGR J. BAKER* END OF SHIFT SI CABLE CAR N/R VEH DELAY: 00:26 LINE DELAY: 00:27				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	121
11/13/09	FRIDAY	120	121
11/16/09	MONDAY	116	120
11/17/09	TUESDAY	116	118
11/18/09	WEDNESDAY	114	116
11/19/09	THURSDAY	111	115
11/20/09	FRIDAY	116	112
11/23/09	MONDAY	115	120
11/24/09	TUESDAY	115	118
11/25/09	WEDNESDAY	120	120
11/26/09	THURSDAY(HOLIDAY)		
11/27/09	FRIDAY	117	117
11/30/09	MONDAY	119	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 30, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

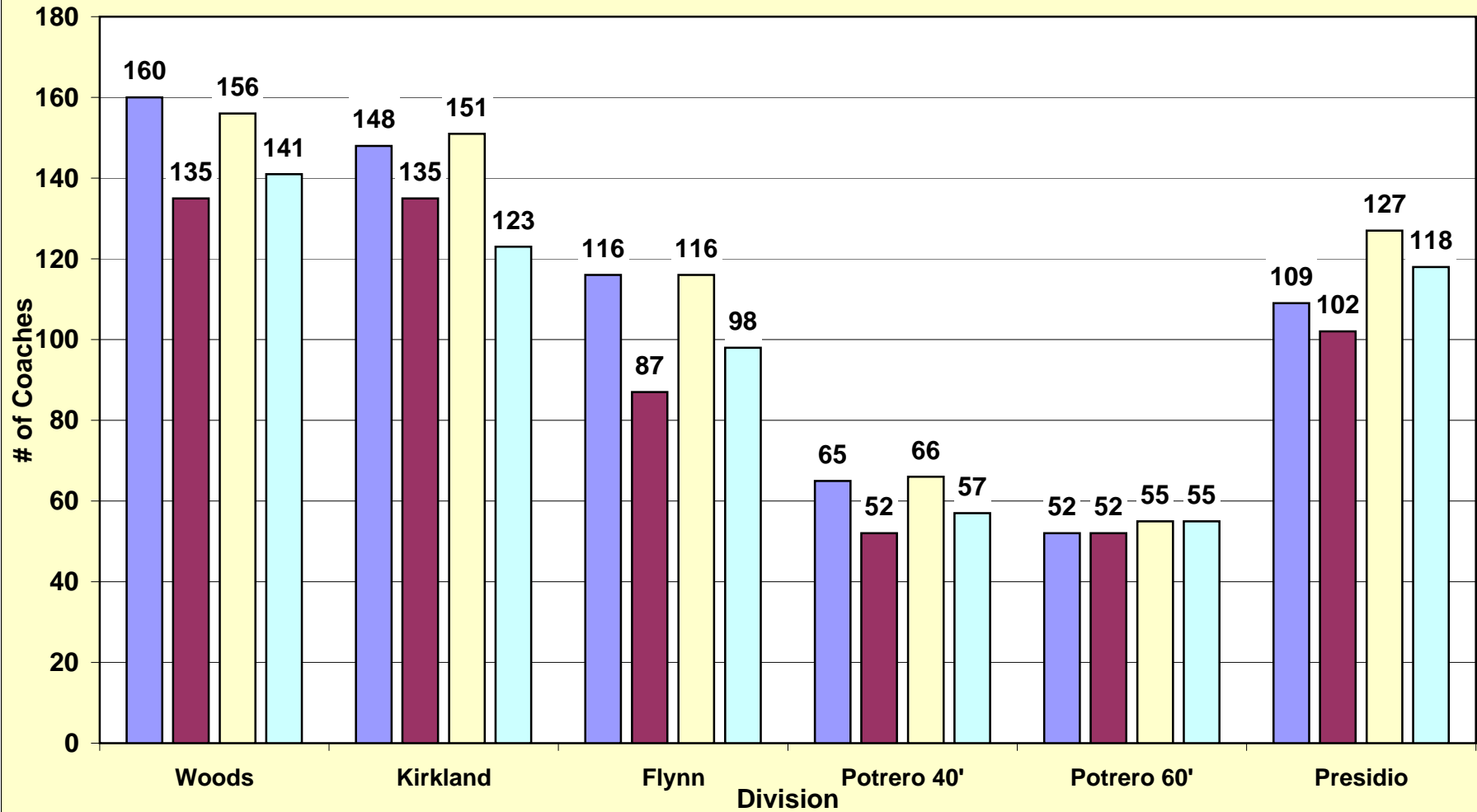
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	5
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	5
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **32**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 30, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	32	10	4	3
Equipment available for service @ 7:30 a.m.	119	11	6	5

Motor & Trolley Coaches Availability
 A.M. 11/30/09 & 11/27/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/30/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	4	1	4	9	2	0	3	5	14
Campaigns / retrofits	5	0	3	8	0	0	0	0	8
Maintenance Holds	21	7	8	36	10	32	56	98	134
Awaiting parts	3	0	0	3	3	3	32	38	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	160	148	116	424	65	52	109	215	639
Final a.m. pull-out	135	135	87	357	52	52	102	206	563
Reserve fleet usage	0	0	0	0	0	11	0	11	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	2	8	21	4	4	4	12	33
Afternoon (p.m.) availability									
11/27/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	25	4	8	37	9	27	38	74	111
Awaiting parts	3	0	0	3	3	3	32	38	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	2	0	0	2	1	0	0	1	3
Equipment available for service @ 5:30 p.m.	156	151	116	423	66	55	127	239	662
Final p.m. pull-out	141	123	98	362	57	55	118	230	592
Reserve fleet usage	5	0	0	5	0	9	0	9	14
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	3	3	8	2	3	0	5	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, NOVEMBER 29, 2009											
Green	133	40	14	3	14	9	30.1	10.5	2.3	10.5	6.8
Cable Car	117	31	10	5	10	6	26.5	8.5	4.3	8.5	5.1
Potrero	177	43	14	2	16	11	24.3	7.9	1.1	9.0	6.2
Presidio	134	29	13	2	7	7	21.6	9.7	1.5	5.2	5.2
Kirkland	174	42	13	5	13	11	24.1	7.5	2.9	7.5	6.3
Woods	198	47	21	2	13	11	23.7	10.6	1.0	6.6	5.6
Flynn	132	44	23	3	9	9	33.3	17.4	2.3	6.8	6.8
Total	1,065	276	108	22	82	64	25.9%	10.1%	2.1%	7.7%	6.0%

Summary For The Last 7 Days

SUNDAY 11 22	1,069	230	83	15	82	50	22%	8%	1%	8%	5
MONDAY 11 23	1,616	344	115	50	111	68	21%	7%	3%	7%	4
TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4
WEDNESDAY 11 25	1,583	346	111	52	107	76	22%	7%	3%	7%	5
THURSDAY 11 26	1,027	243	98	21	55	69	24%	9%	2%	5%	7
FRIDAY 11 27	1,498	314	139	42	71	62	21%	9%	3%	5%	4
SATURDAY 11 28	1,122	267	101	23	82	61	24%	9%	2%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.