

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, November 29, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.5</b>	<b>29</b>	<b>44</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>173</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>54</b>	<b>10%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>39</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>123</b>	<b>19%</b>
<b>TOTAL</b>	<b>713</b>	<b>789</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	220	56	5	9	27	15
Cable Car	130	33	7	7	13	6
Potrero	240	68	14	4	32	18
Presidio	205	32	9	6	8	9
Kirkland	229	50	6	6	27	11
Woods	365	84	22	6	43	13
Flynn	194	39	13	2	14	10
<b>TOTAL</b>	<b>1,583</b>	<b>362</b>	<b>76</b>	<b>40</b>	<b>164</b>	<b>82</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:14 11/29/10	R OPERATOR PR	39	1986	50	3	5625	KEARNY BETWEEN BUSH & SUTTER (IB)	ACCIDENT COACH & TRUCK (BROKEN MIRROR)	IB	09:14	10:55	39
							1141094	INSP WILCHER, SYSTEM SAFETY*, PRES #601 REPAIRED, NO 799, 6A50*, VIDEO* SI PRESIDIO N/R [EOR 09:45] VEH DELAY: 00:31				
15:00 11/29/10	R OPERATOR PO	18	0558	364	30	7115	STOCKTON & CLAY (IB)	NON INJURY MUNI ACCIDENT, MINOR.	IB	15:00	16:02	24
							1141130	INSP WONG S, S/S*, VIDEO*, CLAIMS #6A01*, NO 799. VEH DELAY: 01:02				
16:10 11/29/10	R OPERATOR ME	83	3260	101	L	1406	TARAVAL ST & 37TH AVE (OB)	ACCIDENT, LRV & AUTO, MINOR DAMGE.	OB LD	16:10	16:31	87
							1141171	[LRV2=1477]INSP CARLOS GONZALEZ CLEARED, SS/SAFETY & RAILS* BY PHONE & PAGE, TWO L-LINE RUNS SWITCHED BACK AT TARAVAL ST/SUNSET BLVD OUTBOUND TO INBOUND, ONE MOTOR COACH SHUTTLE USED FOR BUS BRIDGE, INSP E CASTRO*. VEH DELAY: 00:21 LINE DELAY: 00:21				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:58 11/29/10	T 134/T/1449	77					THIRD STREET & LECONTE^ (OB)	AUTO ON TRACKS	OB LD	00:58 00:58	01:45 01:45	77
							1141017	DISPATCHED TRACK DEPT, INSPECTORS VELACRUZ AND MCGEEHE TO SCENE . SFPD RESP. CASE NUMBER:101101898 VEH DELAY: 00:47 LINE DELAY: 00:47				
07:02 11/29/10	R OPERATOR PO	35	3250	308	49	7043	PHELAN LOOP (IB)	OPEN FEEDER SJ-13, POLE IN OVERHEAD / BROKEN POLE OPER 799 NO INJURIES	IB LD	07:06 07:02	08:48 07:27	35
							1141079	INSP Y.CHAN, 1L1- J.STUART. M.ESPINOZA* DISPATCHER* OH LINE TRUCK 820, POTRERO SHOP 093. OPEN FEEDER SJ-13, 49 SWITCHED OB / IB OCEAN- PERSIA. 1 SHUTTLE USED FROM PHELAN LOOP TO MISSION AND BACK. OPERATOR 799, NON-DRIVING STATUS. RESCUE OPERATOR TRANSPORTED TO COACH. SI TOWED TO POTRERO N/R [EOR 12:46] VEH DELAY: 05:40 LINE DELAY: 00:25				
08:55 11/29/10	T CABLE MACH. CA	39			61		CALIFORNIA LINE (IB,OB)	CALIFORNIA LINE DOWN ( BROKEN DRY SHAFT FROM THE MOTOR)	IB LD	08:55 08:55	13:07 13:07	39
							1141093	INSP C. ALLEN, INSP J. KWONG, D. BANBURY*, J. BAKER*, C/M, C/S TOWED CABLE CAR IN, 3 SHUTTLES USED, 311 CENTER*, HYDE CABLE TIED TOGETHER WITH CALIFORNIA CABLE, HYDE CABLE WENT DOWN AT 1246 HOURS TO 1307 HOURS, 3 SHUTTLES USED FOR HYDE LINE VEH DELAY: 04:12 LINE DELAY: 04:12				
16:10 11/29/10	R OPERATOR ME	83	3260	101	L	1406	TARAVAL ST & 37TH AVE (OB)	ACCIDENT, LRV & AUTO, MINOR DAMGE.	OB LD	16:10 16:10	16:31 16:31	87
							1141171	[LRV2=1477]INSP CARLOS GONZALEZ CLEARED, SS/SAFETY & RAILS* BY PHONE & PAGE, TWO L-LINE RUNS SWITCHED BACK AT TARAVAL ST/SUNSET BLVD OUTBOUND TO INBOUND, ONE MOTOR COACH SHUTTLE USED FOR BUS BRIDGE, INSP E CASTRO*. VEH DELAY: 00:21 LINE DELAY: 00:21				