



**Muni  
Service Delivery  
Daily Report**

Sunday, October 4, 2009





## Content

• Football Game Service Summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14



**SAN FRANCISCO MUNICIPAL RAILWAY  
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - ST. LOUIS RAMS  
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT:      **SCHEDULED**      **ACTUAL**  
     

**PRE GAME SERVICE:**

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	28	465	
	87 / T SHUTTLE	4	19	605	
	75 X	9	17	1227	
	77 X	16	29	884	
	78 X	17	21	730	
	79 X	16	35	1230	
	<b>TOTAL</b>	<b>66</b>	<b>149</b>	<b>5141</b>	

LRV SERVICE	K T LINE	4 EXTRA TRAINS	17	HEADWAY	PASSENGERS
				9:15	890

**POST GAME SERVICE:**

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	9	395
	87/T SHUTTLE	9	340
	75X	9	895
	77X	13	735
	78X	10	712
	79X	14	1205
	<b>TOTAL</b>	<b>64</b>	<b>4282</b>

CANCELLED COACHES	<input type="text" value="2"/>
-------------------	--------------------------------

LOADED COMPLETED @:

LRV SERVICE	K T LINE	4 EXTRA TRAINS	6	HEADWAY	PASSENGERS
				5:10	755

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

**MONDAY 10/05/09 AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	14X=1; 38=1
<b>Kirkland</b>	2	0	0	0	12=1; 47=1
<b>Woods</b>	3	0	1	1	48=1; 71=1; 30X=1
<b>Potrero</b>	0	0	0	2	
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	6	0	1	0	K=2; N=1; M=2; L=1
<b>F line</b>	2	0	0	0	F=2
<b>TOTAL</b>	15	0	2	3	

**Special Events**

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

**SUNDAY 10 04 09 PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	11	0	1	0	1=9 3=9X 4=38 3=71
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	2	0	0	0	1=27 1=29
<b>Potrero</b>	2	0	0	0	2=30
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	3	0	0	0	1=KT 1=L 1=M
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	19	0	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 10/04/09 -</b>							
Revised 2/21/08							
<b>Cable Car</b> one-piece	2	10	9.1%	<b>46</b>	3	10	5.4%
<b>Cable Car</b> multi-piece	1		16.7%				
<b>Flynn</b> one-piece	8	9	21.1%	<b>107</b>	14	9	13.1%
<b>Flynn</b> multi-piece	12		17.6%				
<b>Kirkland</b> one-piece	0	0	0.0%	<b>138</b>	0	0	0.0%
<b>Kirkland</b> multi-piece	0		0.0%				
<b>Woods</b> one-piece	1	1	1.1%	<b>156</b>	1	1	0.6%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	1	5	1.5%	<b>136</b>	1	5	0.7%
<b>Potrero</b> multi-piece	0		0.0%				
<b>Presidio</b> one-piece	0	0	0.0%	<b>113</b>	0	0	0.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	1	13	1.5%	<b>79</b>	1	13	1.3%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	2	5	20.0%	<b>30</b>	3	5	10.0%
<b>F Line</b> multi-piece	2		22.2%				
<b>System total</b>				<b>805</b>	23	43	2.8%

# Accidents

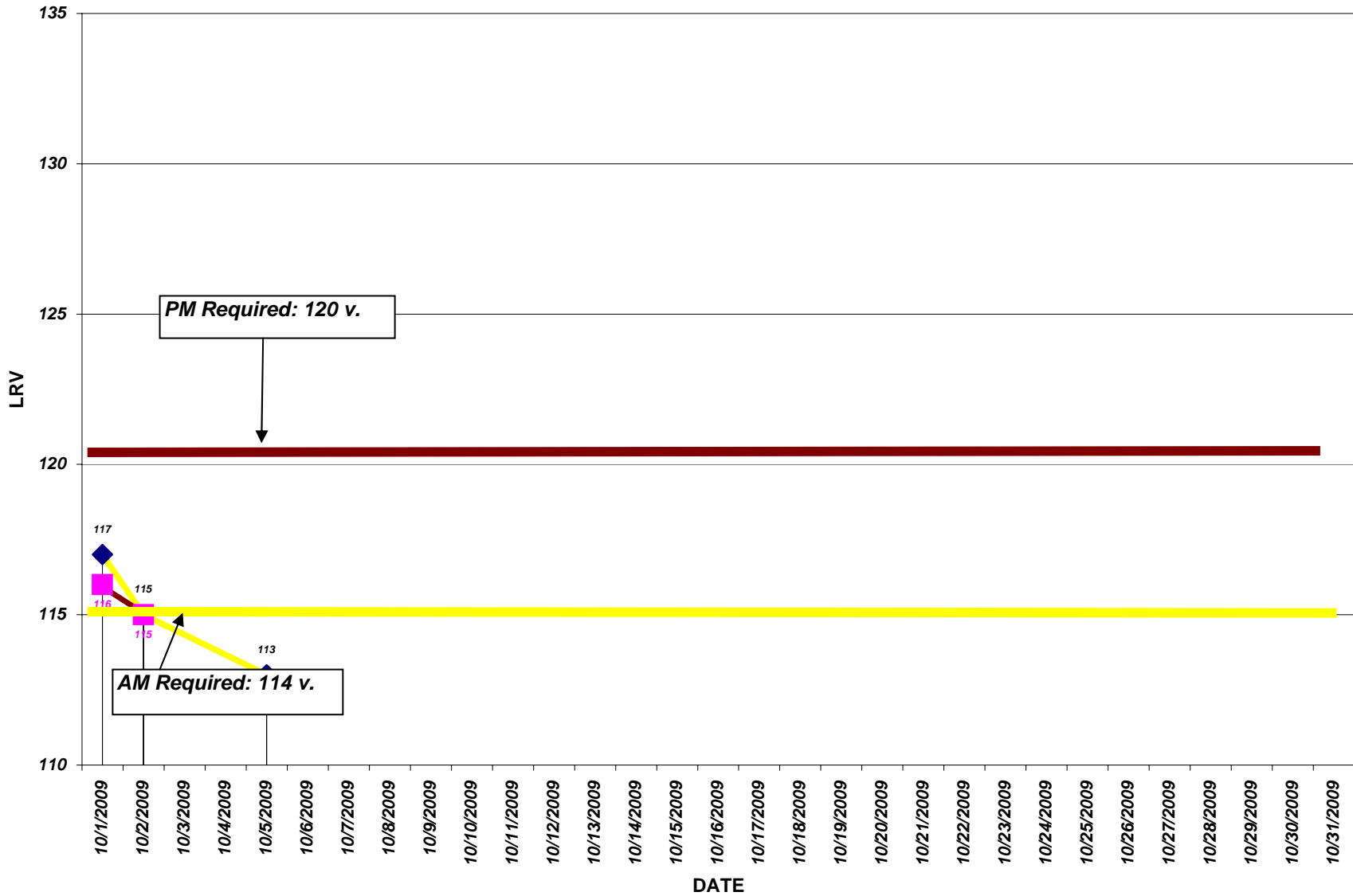
Sun Oct 04, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:30 10/04/09	R OPERATOR WO	16	4	245	L	8401	255 WOODSIDE (OB)	WHEELCHAIR LOCK (STUCK)	OB	02:30	03:05	16
						1070321	INSP. A. VELACRUZ, RCS 853*, SFPD 3F-109 CLEARED VEH DELAY: 00:35					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:46 10/04/09	R OPERATOR CA	39	1	24	60	20	POWELL & ELLIS (OB)	B/O GRIP	OB	11:46	12:12	39
						1070357	INSP R. JONES, C/S TOWED, 311*, Y. KWAN*, 2 SHUTTLES USED, CABLE CARS WENT AROUND THE HORN AT WASHINGTON & POWELL SI CABLE CAR 20 @13:05 VEH DELAY: 01:19 LINE DELAY: 00:26					

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability 
 ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	
10/06/09	TUESDAY		
10/07/09	WEDNESDAY		
10/08/09	THURSDAY		
10/09/09	FRIDAY		
10/12/09	MONDAY		
10/13/09	TUESDAY		
10/14/09	WEDNESDAY		
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

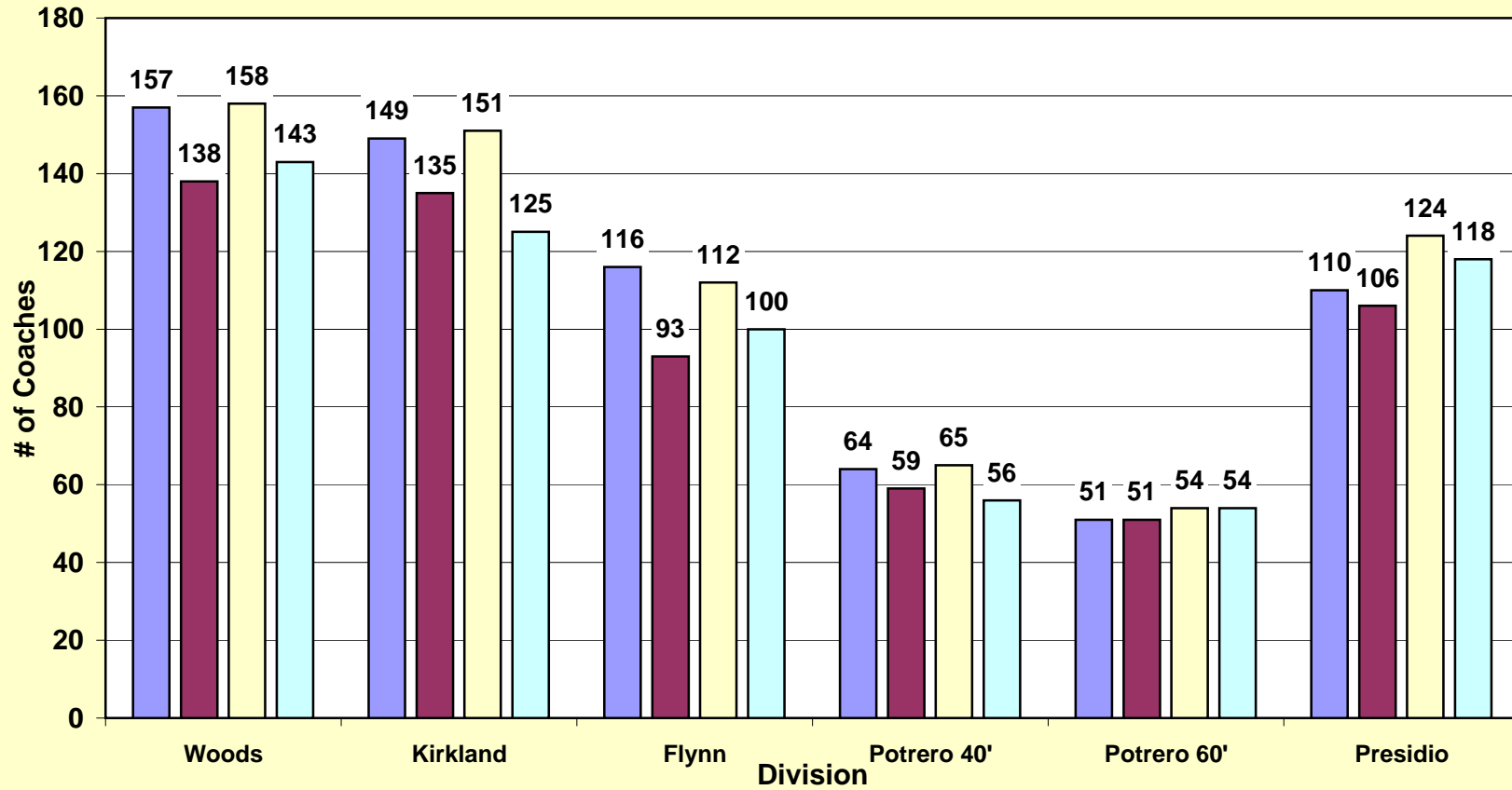
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>October 5, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	1
ATCS	5
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	4
BODY/PAINT SHOP	3
FLEET APPEARANCE	2
PARTS	0
DESTSIGN / ELECT.	3
ACCIDENT & DERAIL	1
BREDA / VENDOR	0
ENGR / PROJECT	0
LONG TERM HOLDS	2
QUALITY ASSURANCE	10
<b>TOTAL</b>	<b>38</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      October</b>				
<b>5, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>38</b>	<b>10</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>113</b>	<b>11</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 10/5/09 & 10/2/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/5/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	2	2	4	15
Campaigns / retrofits	6	0	1	7	0	0	7	7	14
Maintenance Holds	24	6	8	38	11	22	55	88	126
Awaiting parts	4	2	0	6	5	6	10	21	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	157	149	116	422	64	51	110	225	647
Final a.m. pull-out	138	135	93	366	59	51	106	219	585
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	2	2	7	0	0	0	0	7
<b>Afternoon (p.m.) availability</b>									
<b>10/2/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	23	4	12	39	10	19	41	70	109
Awaiting parts	4	2	0	6	5	6	10	21	27
Radio	0	0	0	0	0	0	1	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	158	151	112	421	65	54	124	243	664
Final p.m. pull-out	143	125	100	368	56	54	118	230	598
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	1	2	3	2	0	5	7

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, OCTOBER 04, 2009</b>											
Green	117	30	8	4	9	9	25.6	6.8	3.4	7.7	7.7
Cable Car	118	36	18	6	7	5	30.5	15.3	5.1	5.9	4.2
Potrero	179	46	22	3	14	7	25.7	12.3	1.7	7.8	3.9
Presidio	137	22	9	3	6	4	16.1	6.6	2.2	4.4	2.9
Kirkland	172	36	10	5	13	8	20.9	5.8	2.9	7.6	4.7
Woods	224	48	15	1	20	12	21.4	6.7	0.4	8.9	5.4
Flynn	133	47	26	2	14	5	35.3	19.5	1.5	10.5	3.8
<b>Total</b>	<b>1,080</b>	<b>265</b>	<b>108</b>	<b>24</b>	<b>83</b>	<b>50</b>	<b>24.5%</b>	<b>10.0%</b>	<b>2.2%</b>	<b>7.7%</b>	<b>4.6%</b>
<b>Summary For The Last 7 Days</b>											
SUNDAY 9 27	1,091	263	103	27	82	51	24%	9%	2%	7%	5
MONDAY 9 28	1,656	361	136	44	116	65	22%	8%	3%	7%	4
TUESDAY 9 29	1,619	331	113	40	111	67	20%	7%	2%	7%	4
WEDNESDAY 9 30	1,624	325	108	37	110	70	20%	7%	2%	7%	4
THURSDAY 10 1	1,602	336	113	36	111	76	21%	7%	2%	7%	5
FRIDAY 10 02	1,633	330	130	37	110	53	20%	8%	2%	7%	3
SATURDAY 10 03	1,134	248	90	31	76	51	22%	8%	3%	7%	5