

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, OCTOBER 4, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,186	97.6%	15	14	69

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	20	19	-5%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	151	191	26%
<b>KIRKLAND</b>	111	130	17%
<b>FLYNN</b>	103	112	9%
<b>POTRERO 40'</b>	44	65	48%
<b>POTRERO 60'</b>	47	32	-32%
<b>PRESIDIO</b>	105	116	10%
<b>TOTAL</b>	722	804	11%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>104</b>	<b>16</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>3</b>
<b>Flynn</b>	<b>193</b>	<b>32</b>	<b>9</b>	<b>7</b>	<b>12</b>	<b>4</b>
<b>Green</b>	<b>178</b>	<b>31</b>	<b>10</b>	<b>12</b>	<b>5</b>	<b>4</b>
<b>Kirkland</b>	<b>213</b>	<b>27</b>	<b>9</b>	<b>6</b>	<b>11</b>	<b>1</b>
<b>Potrero</b>	<b>234</b>	<b>57</b>	<b>25</b>	<b>15</b>	<b>14</b>	<b>3</b>
<b>Presidio</b>	<b>176</b>	<b>24</b>	<b>10</b>	<b>7</b>	<b>6</b>	<b>1</b>
<b>Woods</b>	<b>331</b>	<b>69</b>	<b>29</b>	<b>21</b>	<b>16</b>	<b>3</b>
<b>TOTAL</b>	<b>1,429</b>	<b>256</b>	<b>96</b>	<b>72</b>	<b>69</b>	<b>19</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:31	16	5	FULTON & 10TH AVE (IB)	NON INJURY VEHICLE ACCIDENT COACH / AUTO	13:31	14:00
10/4/2011	1195223	INSP B LUM; VIDEO*, CLAIMS 6-A-45*, SYSTEM SAFETY*, NO INJURIES / NO 799 Veh delay: 00:29				
15:18	123	29	GENEVA & CAYUGA (IB)	ACCIDENT (COACH /SCHOOL BUS), NO INJURY	15:18	16:29
10/4/2011	1195258	INSP IRBY, E (1T67B) RESP. COACH IN ZONE, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A50*. Veh delay: 01:11				

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
0:36	41	61	CALIFORNIA & HYDE (PI)	BROKEN SWITCH HANDLE	0:36	1:12
10/4/2011	1195162		INSP A. BEMNET RESP C/M RESP C/S TRK 665 RESP Veh delay: 00:36 Line delay: 00:36		0:36	1:12
9:01		8X	GENEVA & MADRID (IB,OB)	SFPD ACTIVITY	9:01	
10/4/2011	1195114		INSP CLARK, J (1T65), TUCKER, E (1T67) RESP. 1L1*, LMC*, 311*, 511*, 54 & 8X LINE COACHES REROUTE, NO STOP MISSING. Line delay: 01:51		9:01	10:52
15:10	18	60	POWELL & CALIFORNIA	BUMPER BAR (782)	15:10	15:35
10/4/2011	1195250		INSP 4C55.CABLE ALL CLEAR FOR NORMAL OPERATION. CAR TOWED IN BY 655. NO INJURY NO 799. SHUTTLES REQUESTED BUT THEN CANCELLED.PAGE 1515. FINAL 1540 Veh delay: 00:25 Line delay: 00:25		15:10	15:35

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>710</b>
<b>Afternoon</b>	<b>535</b>
<b>TOTAL</b>	<b>1,245</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>13</b>	<b>63%</b>