



**Muni
Service Delivery
Daily Report**

Wednesday, October 7, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 10/08/09 AM NOLO REPORT

<i>Cable Car</i>	0				
<i>Flynn</i>	0				
<i>Kirkland</i>	4				12=2; 19=1; 47=1
<i>Woods</i>	3				30X=1; 29=1; 44=1
<i>Potrero</i>	6		1		49=2; 14=2; 41=2
<i>Presidio</i>	0		2	1	
<i>Metro</i>	0		1	3	
<i>F line</i>	0		1		
TOTAL	13		5	4	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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10 07 09 WEDNESDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	38=3
Kirkland	9	0	0	0	1X=1 2=1 10=1 19=2 28=2 43=1 47=1
Woods	3	0	0	0	23=1 26=1 27=1
Potrero	9	0	0	0	6=1 7=2 14=2 30=1 49=2 41=1
Presidio	0	0	0	0	
Metro	1	0	0	0	KT=1
F line	0	0	0	0	
TOTAL	25	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>Weekday 10/07/2009</i>							
Revised 6/15/09							
Cable Car one-piece	0	4	0.0%	49	0	4	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	3	5.3%	154	3	3	1.6%
Flynn multi-piece	1		1.5%				
Kirkland one-piece	4	0	7.0%	212	7	0	3.3%
Kirkland multi-piece	6		5.9%				
Woods one-piece	5	9	5.7%	251	8	9	3.2%
Woods multi-piece	6		6.0%				
Potrero one-piece	6	3	9.0%	212	8	3	3.8%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	7	3.0%	146	3	7	2.1%
Metro multi-piece	2		4.1%				
F Line one-piece	2	1	20.0%	33	3	1	9.1%
F Line multi-piece	2		22.2%				
System total				1231	32	27	2.6%

Accidents

Wed Oct 07, 2009

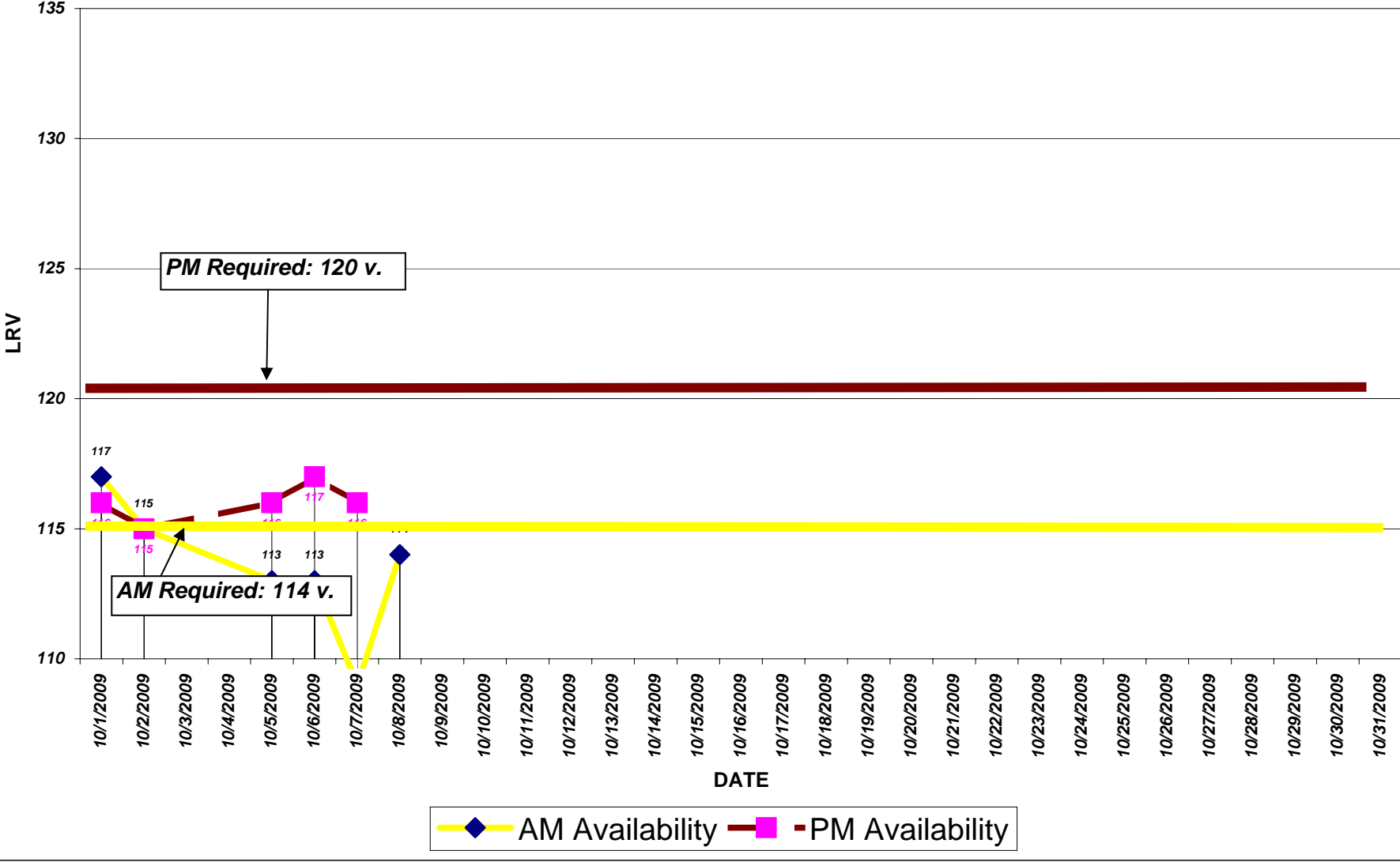
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:45 10/07/09	R T91 DAVIS,L FL	17	6	765	88	6244	SUNSET CIRCLE (IB)	ACCIDENT PGA SHUTTLE OUTSIDE RIGHT REAR DUAL FLAT. PCO OFFICER LANE CHANGE CAUSE COACHED TO HIT METAL AT CURB SIDE	IB	09:45	11:08	40
							1070778	FIRESTONE TIRE SHOP, INSP L DAVIS, MGR ESPINOZA*, SYSTEM SAFETY-K ANDERSON*. VEH DELAY: 01:23				
09:48 10/07/09	R OPERATOR ME	23	01	58	J	1493	30TH STREET & CHURCH (OB)	OPERATOR OF LRV # 1422 WITNESSED, ALLEGE ACCIDENT WITH GARBAGE TRUCK & 58/J/1493	OB	09:31		20
							1070638	SENIOR STAFF/SAFETY*, K. ANDERSON*, D. HILL*, F. ALEJANDRO*, J. KELLY*, E. DELBARRIO*, S. BRITT*, VIDEO*, ALLEGE CONTACT MADE WITH TRUCK MIRROR, INSP UPCHURCH INTERVIEWED OPERATOR AT METRO NO DAMAGE FOUND ON LRV.				
12:43 10/07/09	R OPERATOR PO	26	2	398	49	7011	MISSION & 20TH ST (OB)	COACH/AUTO MINOR ACCIDENT	OB	12:43	14:00	07
							1070827	INSP TC JOHNSON CLEARED, VIDEO*, SYSTEM SAFETY* VEH DELAY: 01:17				
17:50 10/07/09	R OPERATOR PR	29	2	165	31	5588	BALBOA BETWEEN 30TH AVE & 31ST AVE (OB)	COACH/AUTO MINOR ACCIDENT, HIT & RUN	OB	17:50	18:26	07
							1070864	INSP J. GIANG CLEARED VEH DELAY: 00:36				
18:10 10/07/09	R OPERATOR WO	38	8	178	29	8420	19TH AVE & LINCOLN WAY (IB)	COACH/AUTO MINOR ACCIDENT	IB	18:10	19:35	07
							1070870	INSP A. GEETER CLEARED, VIDEO*, SYSTEM SAFETY* VEH DELAY: 01:25				
18:12 10/07/09	R 311 OPERATOR KI	38	1	693	30X	8311	HOWARD & 1ST ST (OB)	ALLEGED ACCIDENT REAR DOOR CLOSED ON PATRON ALIGHTING	OB	17:45		07
							1070862	6A40*, VIDEO*, PATRON REFUSED AID. DID NO NOTIFY OPERATOR				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	
10/09/09	FRIDAY		
10/12/09	MONDAY		
10/13/09	TUESDAY		
10/14/09	WEDNESDAY		
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

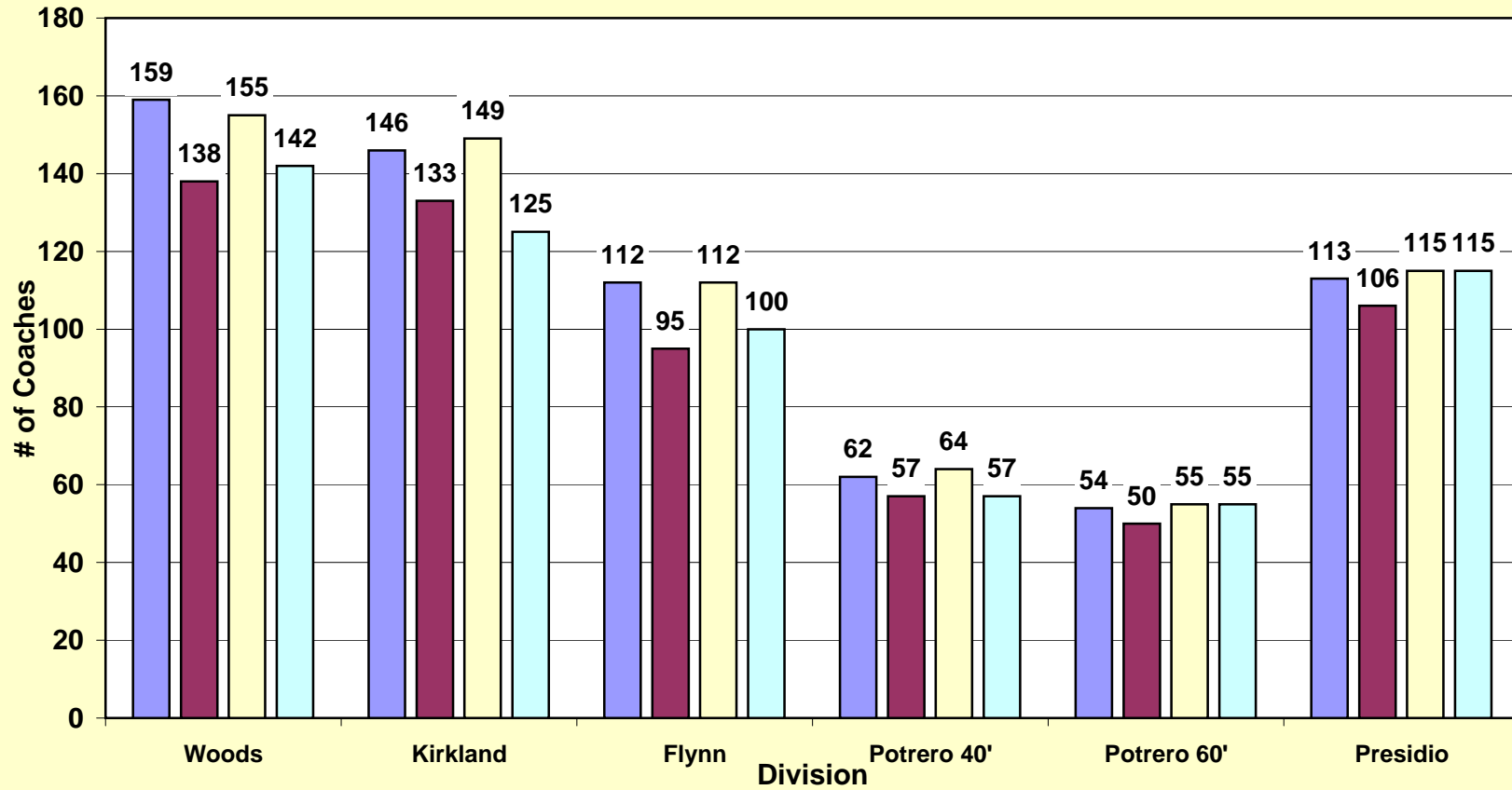
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 8, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	4
BODY/PAINT SHOP	5
FLEET APPEARANCE	4
PARTS	0
DESTSIGN / ELECT.	3
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	0
LONG TERM HOLDS	3
QUALITY ASSURANCE	10
	0
TOTAL	37

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
8, 2009				October
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	37	11	3	3
Equipment available for service @ 7:30 a.m.	114	10	7	5

Motor & Trolley Coaches Availability
A.M. 10/8/09 & 10/7/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/8/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	6	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	6	1	7	14	0	2	2	4	18
Campaigns / retrofits	5	0	1	6	0	0	5	5	11
Maintenance Holds	22	9	12	43	13	19	52	84	127
Awaiting parts	7	2	0	9	5	3	11	19	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	159	146	112	417	62	54	113	229	646
Final a.m. pull-out	138	133	95	366	57	50	106	213	579
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	4	0	7	2	5	0	7	14
Afternoon (p.m.) availability									
10/7/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	5	0	1	6	0	0	7	7	13
Maintenance holds	26	6	12	44	11	18	50	79	123
Awaiting parts	7	2	0	9	5	3	11	19	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 5:30 p.m.	155	149	112	416	64	55	115	234	650
Final p.m. pull-out	142	125	100	367	57	55	115	227	594
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	1	3	2	3	3	8	11

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, OCTOBER 07, 2009											
Green	236	57	18	10	14	15	24.2	7.6	4.2	5.9	6.4
Cable Car	130	33	14	4	7	8	25.4	10.8	3.1	5.4	6.2
Potrero	280	75	30	8	20	17	26.8	10.7	2.9	7.1	6.1
Presidio	215	33	13	6	12	2	15.3	6.0	2.8	5.6	0.9
Kirkland	253	51	19	5	20	7	20.2	7.5	2.0	7.9	2.8
Woods	308	72	23	9	30	10	23.4	7.5	2.9	9.7	3.2
Flynn	198	39	15	4	16	4	19.7	7.6	2.0	8.1	2.0
Total	1,620	360	132	46	119	63	22.2%	8.1%	2.8%	7.3%	3.9%
Summary For The Last 7 Days											
WEDNESDAY 9 30	1,624	325	108	37	110	70	20%	7%	2%	7%	4
THURSDAY 10 1	1,602	336	113	36	111	76	21%	7%	2%	7%	5
FRIDAY 10 02	1,633	330	130	37	110	53	20%	8%	2%	7%	3
SATURDAY 10 03	1,134	248	90	31	76	51	22%	8%	3%	7%	5
SUNDAY 10 04	1,080	265	108	24	83	50	25%	10%	2%	8%	5
MONDAY 10 05	1,640	374	154	44	117	59	23%	9%	3%	7%	4
TUESDAY 10 06	1,613	341	117	48	111	65	21%	7%	3%	7%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											