



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, October 10, 2009





## CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 9

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

**SUNDAY 10/11/09 AM NOLO REPORT**

<b>Cable Car</b>	0				
<b>Flynn</b>	5			2	9=1; 9X=2; 71=1; 38=1
<b>Kirkland</b>	2				12=1; 28=1
<b>Woods</b>	6		4	1	T=1; 48=1; 23=2; 27=1; 29=1
<b>Potrero</b>	2				22=1; 49=1
<b>Presidio</b>	0		2		
<b>Metro</b>	1				L=1
<b>F line</b>	1				F=1
<b>TOTAL</b>	<b>17</b>		<b>6</b>	<b>3</b>	

Special Events

Division

REPORT DATA AS OF 0740 AM

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	--	--	-----------------------

**10 10 09 SATURDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	8	0	0	0	9X=4 14L=1 38=2 71=1
<b>Kirkland</b>	6	0	0	0	12=1 19=2 38=1 43=1 91=1
<b>Woods</b>	4	0	0	0	29=2 44=1 48=1
<b>Potrero</b>	2	0	0	0	14=1 49=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	2	0	0	0	KT=1 N=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	24	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 10/10/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	5	4.5%	46	2	5	4.3%
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	6	8	15.8%	117	11	8	9.4%
<b>Flynn multi-piece</b>	10		14.7%				
<b>Kirkland one-piece</b>	2	6	3.5%	137	3	6	2.2%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	1	6	1.1%	160	1	6	0.6%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	2	5	3.0%	142	3	5	2.1%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	1	4	1.9%	130	1	4	0.8%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	4	17	6.0%	103	6	17	5.8%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	1	4	10.0%	30	2	4	6.7%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>865</b>	<b>29</b>	<b>55</b>	<b>3.4%</b>

## Accidents

Sat Oct 10, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:52 10/10/09	R OPERATOR KI	26	62	627	19	8336	POLK & POST (OB)	ALLEGED PEDESTRIAN COLLISION(NO CONTACT MADE) CITIZEN WALKED AWAY	OB	11:08		29
							<b>1071311</b>	OPERATOR CLEARED				
13:05 10/10/09	R OPERATOR PR			135	1	5503	CALIFORNIA BETWEEN DIVISADERO & PIERCE (IB)	ACCIDENT COACH & LIGHT POLE (CONVEX MIRROR FELL OFF	IB	13:05	13:39	25
							<b>1071369</b>	INSP.GIANG RESPONDED, SYS.SAFETY*PRESIDIO SHOP CLEARED. OPERATOR POST ACCIDENT DRUG TEST. SI PRESIDIO N/R [EOR 21:32] <b>VEH DELAY: 08:27</b>				
13:14 10/10/09	R OPERATOR PO	14	34	378	6	5419	FREDRICK & ASHBURY (OB)	NON INJURY ACCIDENT, COACH / PARKED MOTORCYCLE.	OB	13:14	13:58	24
							<b>1071271</b>	INSP WONG S, CLAIMS #6A46*, S/S*, 1M1*, NO 799. <b>VEH DELAY: 00:44</b>				
15:24 10/10/09	R OPERATOR KI	25	83	594	47	8311	VAN NESS & GEARY (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	15:24	17:10	24
							<b>1071342</b>	INSP CORBIN S, CLAIMS #6A46, S/S*, VIDEO*, 1M4*, NO 799. <b>VEH DELAY: 01:46</b>				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:49 10/10/09	R OPERATOR PO	15	2	430	14	7003	4TH ST. & FOLSOM (NB)	NON INJURY ACCIDENT, COACH / POLE	NB	17:49	18:49	24
						<b>1071334</b>	INSP GIANG J, LINE TRUCK #817, NO DAMAGE , NO 799 SI POTRERO N/R [EOR 19:08] <b>VEH DELAY: 01:19</b>					
17:59 10/10/09	R OPERATOR FL	38	0	520	38	6221	GEARY & STEINER (OB)	INJURY ACCIDENT, COACH / AUTO.	OB	17:59	19:42	24
						<b>1071376</b>	INSP GEETER A, ESCOBARA, CLAIMS #6A46, SFPD #E11D, CASE 091047702, MEDIC #51 TRANSPORTED TO KAISER, S/S*, VIDEO*, HILL D*, FORRESTER K*, LOUIE G*, NO 799. <b>VEH DELAY: 01:43</b>					
19:59 10/10/09	R OPERATOR PO	15	0	464	49	7106	MISSION & 14TH ST. (OB)	NON INJURY ACCIDENT, COACH / AUTO, HJIT & RUN.	OB	19:59	20:26	24
						<b>1071389</b>	INSP HENDERSON B, CLAIMS #6A46*, S/S*, VIDEO*, NO 799. SI POTRERO N/R [EOR 20:22] <b>VEH DELAY: 00:23</b>					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:27 10/10/09	R OPERATOR ME	85	9	084	N	1506	EMBARCADERO & BRANNON STREET (OB)	INJURY ACCIDENT LRV AND AUTO ( BLOCKING ) IN THE INTERSECTION. PASSENGER IN AUTO CLAIMING INJURY TO LEFT SHOULDER. AUTO MADE LEFT TURN INFRONT OF LRV. MODERATE DAMAGE TO AUTO, MINOR DAMAGE TO LRV.	OB LD	16:27 16:27	17:37 17:37	23
					1071339		[LRV2=1531]INSP. 4-C-53B MCGEHEE RESP., INSP. 4-T-42A PINTO RESP., , 4-M-2 JULIAN RESP., SYSTEM SAFETY KARTIC SHAH RESP., 4-S-27 RESP., SFPD UNIT# 4-B-8-B AND 3-B-1-D RESP., CASE# 091047508, SFFD ENGINE#8 RESP., MEDIC#89 RESP. TREATED AND RELEASED, NO TRANSPORT. INSP. 1-T-60B E. DENNIS RESP. TO TRANSPORT OPERATOR FOR POST ACCIDENT DRUG TEST.TWO (2) MOTORCOACH SHUTTLES PROVIDED SERVICE FROM 4TH. STREET AND CHANNEL TO MARKET STREET FOR STRANDED N AND K/T LINE PASSENGERS.LSGP*, PA*, S/A PHONE TREE*, N-LINE CARS SWITCHED-BACK INBOUND TO OUTBOUND AT MMT OR EMBARCADERO AND HARRISON. K/T LINES SWITCHED-BACK AT 4TH. STREET AND CHANNEL OUTBOUND TO INBOUND. L AND M-LINE CARS WERE SELECTIVELY ROUTE CHANGED FOR SERVICE OUTBOUND ON THE K/T LINE. CPUC FORM MTA-R GENERATED.CLAIMS UNIT 6-A-46*, 311*, G.M. DAVID HILL*, MGR. YORK KWAN*, J. TRUE*, S.O.M JIM KELLY*, VIDEO PULL REQUESTED FROM AFTER HRS. UNIT. SI OUT OF SERVICE TO METRO EAST (MME ) VEH DELAY: 01:10 LINE DELAY: 01:10					



	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, OCTOBER 10, 2009</b>											
Green	154	45	14	5	15	11	29.2	9.1	3.2	9.7	7.1
Cable Car	118	31	14	4	10	3	26.3	11.9	3.4	8.5	2.5
Potrero	183	47	27	3	11	6	25.7	14.8	1.6	6.0	3.3
Presidio	154	29	14	6	4	5	18.8	9.1	3.9	2.6	3.2
Kirkland	170	39	16	2	13	8	22.9	9.4	1.2	7.6	4.7
Woods	207	51	17	9	15	10	24.6	8.2	4.3	7.2	4.8
Flynn	118	31	14	4	10	3	26.3	11.9	3.4	8.5	2.5
<b>Total</b>	<b>1,104</b>	<b>273</b>	<b>116</b>	<b>33</b>	<b>78</b>	<b>46</b>	<b>24.7%</b>	<b>10.5%</b>	<b>3.0%</b>	<b>7.1%</b>	<b>4.2%</b>

**Summary For The Last 7 Days**

SATURDAY 10 03	1,134	248	90	31	76	51	22%	8%	3%	7%	5
SUNDAY 10 04	1,080	265	108	24	83	50	25%	10%	2%	8%	5
MONDAY 10 05	1,640	374	154	44	117	59	23%	9%	3%	7%	4
TUESDAY 10 06	1,613	341	117	48	111	65	21%	7%	3%	7%	4
WEDNESDAY 10 07	1,620	360	132	46	119	63	22%	8%	3%	7%	4
THURSDAY 10 08	1,598	346	129	39	116	62	22%	8%	2%	7%	4
FRIDAY 10 09	1,629	353	142	43	111	57	22%	9%	3%	7%	3

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.