



**Muni
Service Delivery
Daily Report**

Sunday, October 11, 2009





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**SAN FRANCISCO MUNICIPAL RAILWAY
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - ATLANTA
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT: **SCHEDULED** **ACTUAL**

PRE GAME SERVICE:

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	27	507	
	87 / T SHUTTLE	4	18	795	
	75 X	9	17	1147	
	77 X	13	26	1205	
	78 X	16	20	828	
	79 X	16	33	1462	
	TOTAL	62	141	5944	

LRV SERVICE	K T LINE	3 EXTRA TRAINS	14	HEADWAY	PASSENGERS
				10:02	805

POST GAME SERVICE:

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	7	375
	87/T SHUTTLE	11	458
	75X	8	670
	77X	17	1085
	78X	11	1060
	79X	13	2275
	TOTAL	67	5923

CANCELLED COACHES	0

LOADED COMPLETED @:

LRV SERVICE	K T LINE	3 EXTRA TRAINS	5	HEADWAY	PASSENGERS
				6:12	715

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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10 12 2009 MONDAY AM NOLO REPORT

Cable Car	0				
Flynn	1				38=1
Kirkland	2				10=1, 28=1
Woods	2				88=1, 29=1
Potrero	5	1		1	EQUIP: 22=1. OPER:6=1, 7=1, 24=1
Presidio	0				
Metro	5				K=2, L=1, M=2
F line					
TOTAL	15	1		1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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SUNDAY 10 11 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	9	0	0	0	2=9 2=9X 2=38 3=71
Kirkland	7	0	1	0	1=2 1=10 1=12 2=28 1=47 1=91
Woods	4	0	0	0	1=23 1=26 1=27 1=29
Potrero	1	0	0	0	1=33
Presidio	1	0	0	0	1=3
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	22	0	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 10/11/09 -							
Revised 6/18/09							
Cable Car one-piece	0	4	0.0%	46	0	4	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	8	4	21.1%	107	14	4	13.1%
Flynn multi-piece	12		17.6%				
Kirkland one-piece	6	4	10.5%	138	9	4	6.5%
Kirkland multi-piece	6		5.9%				
Woods one-piece	5	6	5.7%	156	7	6	4.5%
Woods multi-piece	4		4.0%				
Potrero one-piece	4	7	6.0%	136	5	7	3.7%
Potrero multi-piece	2		2.2%				
Presidio one-piece	2	4	3.8%	113	3	4	2.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	17	1.5%	79	1	17	1.3%
Metro multi-piece	0		0.0%				
F Line one-piece	2	8	20.0%	30	2	8	6.7%
F Line multi-piece	0		0.0%				
System total				805	41	54	5.1%

Accidents

Sun Oct 11, 2009

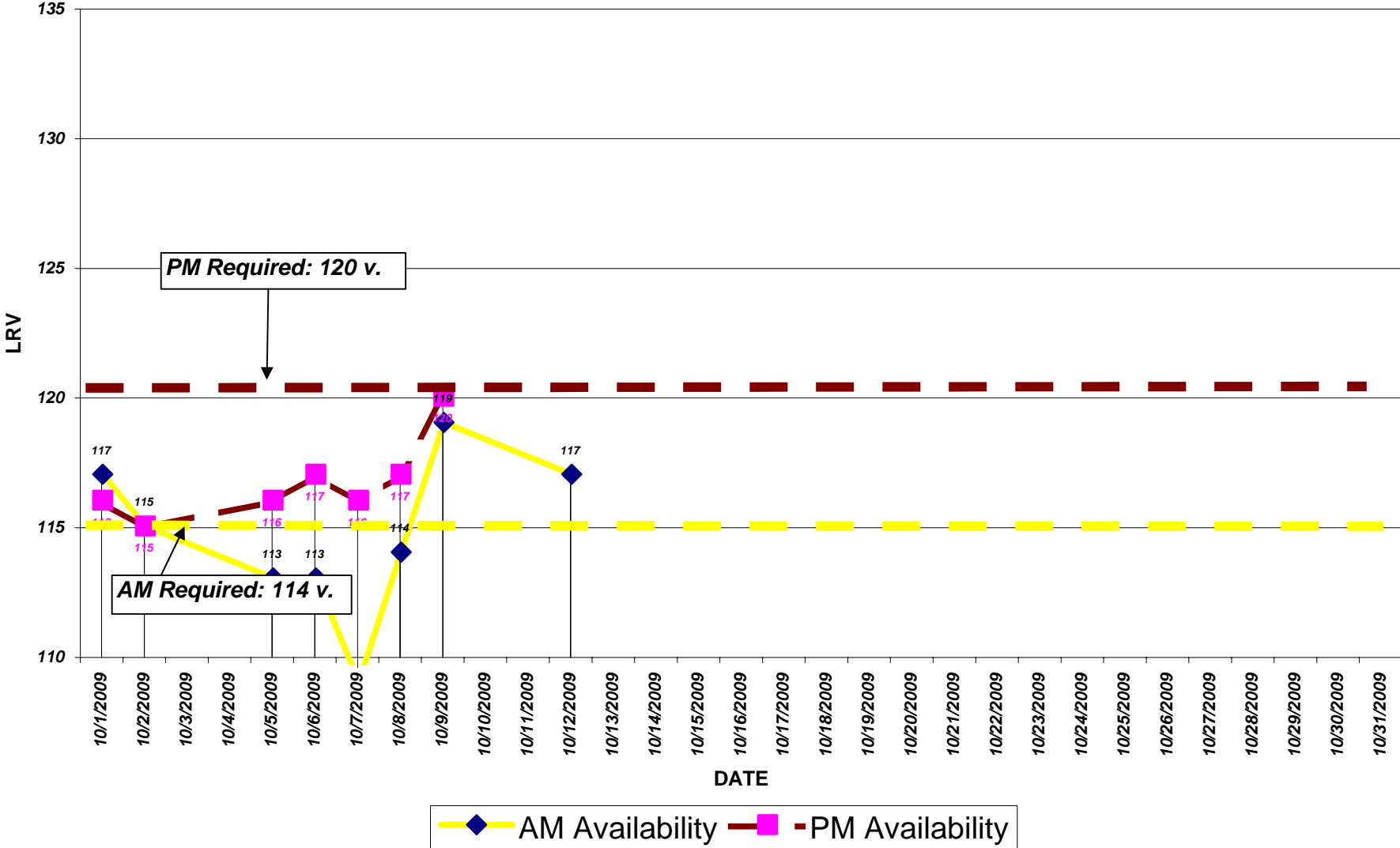
TIME DATE	CALL FROM DIVISION	TO CC	OP #	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	C C
02:28 10/11/09	T SFPD ME	86			N		DUBOCE PORTAL & CHURCH (IB)	AUTO ON TRACKWAY	IB	02:28	03:18	86
							1071317	SFPD CAD.#446, SFPD UNIT.#E-5-E. CASE.# 092-840-446. MOTORIST ABANDONED VEHICLE AND PASSENGER. TOW TRUCK REMOVED VEHICLE AND CLEARED. SIGNAL MAINT.#501 REPAIRED BROKEN ENTRY LOOP. SENIOR STAFF/SAFETY/RAILS/SECURITY UPAGED. CLAIMS 6-A-46 NOTIFIED. SWEEP TRAIN TO TEST PORTAL LOOP BEFORE REVENUE SERVICE. VEH DELAY: 00:50				
12:59 10/11/09	R OPERATOR ME	20	52	078	K/T	1508	CASTRO STATION (OB)	RENDERING AID TO PATRON WHO FELL ON BOARD SUSTAINING A DEEP CUT TO HER ANKLE, BLEEDING PROFUSELY PER CASTRO STREET STATION AGENT.	OB LD	12:59 12:59	00:20 13:20	23
							1071474	CASTRO STATION AGENT RESP., INSP. 4-T-42A PINTO RESP., INSP. 4-T-78 MCCRAY RESP., STATION AGENT SUPERVISOR 4-C-91 LEE,P. RESP., MEDIC#54 RESP. AND TRANSPORTED INJURED PARTY TO DAVIES MEDICAL CENTER, LSGP*, PA*, S/A PHONE TREE, 311*, STATION HOLDS, W.P. OUTBOUND TRAINS HELD IN THE MMT POCKETS & OUT FPR ALLOWING DUBOCE PORTAL TRAIN TO CONTINUE O/B WITHOUT BEING DELAYED, (1) K/T-LINE CAR RUN49 WAS ROUTE CHANGED TO A J-LINE CAR @ VNL TO EXPIDITE SERVICE FOR THE N AND J-LINE CARS OUT DUBOCE. INSP. 4-C-32A ECHIVARRE*, INSP. 4-C-30A AREVALO*,CLAIMS UNIT#06-A-46*, TRUE,J., S.O.M. KELLY,J.*, 4-M-2 JULIAN*, VIDEO PULL REQUESTED., DATA DUMP REQUEST. SI OUT OF SERVICE- GREEN DUE TO BIO/HAZARD 1530 @14:00 VEH DELAY: 01:01 LINE DELAY: 00:21				
13:24 10/11/09	R OPERATOR WO	24	30	17	27	8147	5TH ST BETWEEN MARKET & MISSION (OB)	ACCIDENT COACH & AUTO	OB	13:24	14:25	39
							1071462	INSP R. JONES, SYSTEM SAFETY*, MINOR DAMAGE TO RIGHT FRONT CORNER OF COACH, NO 799, PARK AUTO OPEN DOOR VEH DELAY: 01:01				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:27 10/11/09	R OPERATOR PO	14	7	452	14	7046	MISSION & 23RD ST (OB)	ACCIDENT COACH & AUTO (HIT & RUN)	OB	13:27	13:50	39
							1071439	INSP A. CHAU, SYSTEM SAFETY *, MINOR DAMAGE TO COACH LEFT SIDE LOWER PANEL REAR WHEEL, NO 799 VEH DELAY: 00:23				
15:58 10/11/09	R OPERATOR ME	85	9	141	L	1404	CIVIC CENTER STATION (IB)	INTRUDER ON THE TRACWAY.	IB	15:58	16:10	85
							1071491	[LRV2=1436]STATION HOLDS,LSGP*, SUBWAY PA.11F32 RESPONDED.SFPD DETAINED AT CIVIC CENTER. CCO SWEPT IB CIVIC TO POWELL,OB POWELL TO CIVIC CENTER. SS/STAFF*. VEH DELAY: 00:12 LINE DELAY: 00:12	LD	15:58	16:10	
16:54 10/11/09	R OPERATOR CA	38	1	33	59	2	POWELL & WASHINGTON (IB)	ACCIDENT-CABLE CAR & AUTOMOBILE	IB	16:54	17:19	38
							1071499	D. HILL*; SYSTEM SAFETY*; CLAIMS-6A46*; 8M1-Y. KWON*; CPUC*; INSP. A. BEMNET; CABLE CAR MAKING RIGHT TURN I/B, FROM WASHINGTON ONTO POWELL STREET WHEN AN AUTOMOBILE MADE A LEFT TURN FROM WASHINGTON ONTO POWELL AND STOPPED ABRUPTLY IN FRONT OF THE CABLE CAR. RIGHT FRONT OF CABLE CAR MADE CONTACT WITH R/REAR CORNER OF AUTOMOBILE BUMPER; MINOR DAMAGE TO AUTOMOBILE; NO DAMAGE TO CABLE CAR; NO POST ACCIDENT OPERATOR TEST REQUIRED. VEH DELAY: 00:25				
18:05 10/11/09	R INSP M MCGEEH ME	74					KING ST & 3RD ST	PROPERTY DAMAGE (BY AUTO ACCIDENT)		18:05		74
							1071494	2 PIECES OF METAL CROWD CONTROL BARRICADES DAMAGED BY AUTO ACCIDENT. SFPD RESPONDED. NO SERVICE DELAY.				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:59 10/11/09	R OPERATOR ME	20	2	078	K/T	1508	CASTRO STATION (OB)	RENDERING AID TO PATRON WHO FELL ON BOARD SUSTAINING A DEEP CUT TO HER ANKLE, BLEEDING PROFUSELY PER CASTRO STREET STATION AGENT.	OB	12:59	00:20	23
						1071474	CASTRO STATION AGENT RESP., INSP. 4-T-42A PINTO RESP., INSP. 4-T-78 MCCRAY RESP., STATION AGENT SUPERVISOR 4-C-91 LEE, P. RESP., MEDIC#54 RESP. AND TRANSPORTED INJURED PARTY TO DAVIES MEDICAL CENTER, LSGP*, PA*, S/A PHONE TREE, 311*, STATION HOLDS, W.P. OUTBOUND TRAINS HELD IN THE MMT POCKETS & OUT FPR ALLOWING DUBOCE PORTAL TRAIN TO CONTINUE O/B WITHOUT BEING DELAYED, (1) K/T-LINE CAR RUN49 WAS ROUTE CHANGED TO A J-LINE CAR @ VNL TO EXPIDITE SERVICE FOR THE N AND J-LINE CARS OUT DUBOCE. INSP. 4-C-32A ECHIVARRE*, INSP. 4-C-30A AREVALO*, CLAIMS UNIT#06-A-46*, TRUE, J., S.O.M. KELLY, J.*, 4-M-2 JULIAN*, VIDEO PULL REQUESTED., DATA DUMP REQUEST. SI OUT OF SERVICE- GREEN DUE TO BIO/HAZARD 1530 @14:00 VEH DELAY: 01:01 LINE DELAY: 00:21	LD	12:59	13:20		

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	
10/13/09	TUESDAY		
10/14/09	WEDNESDAY		
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

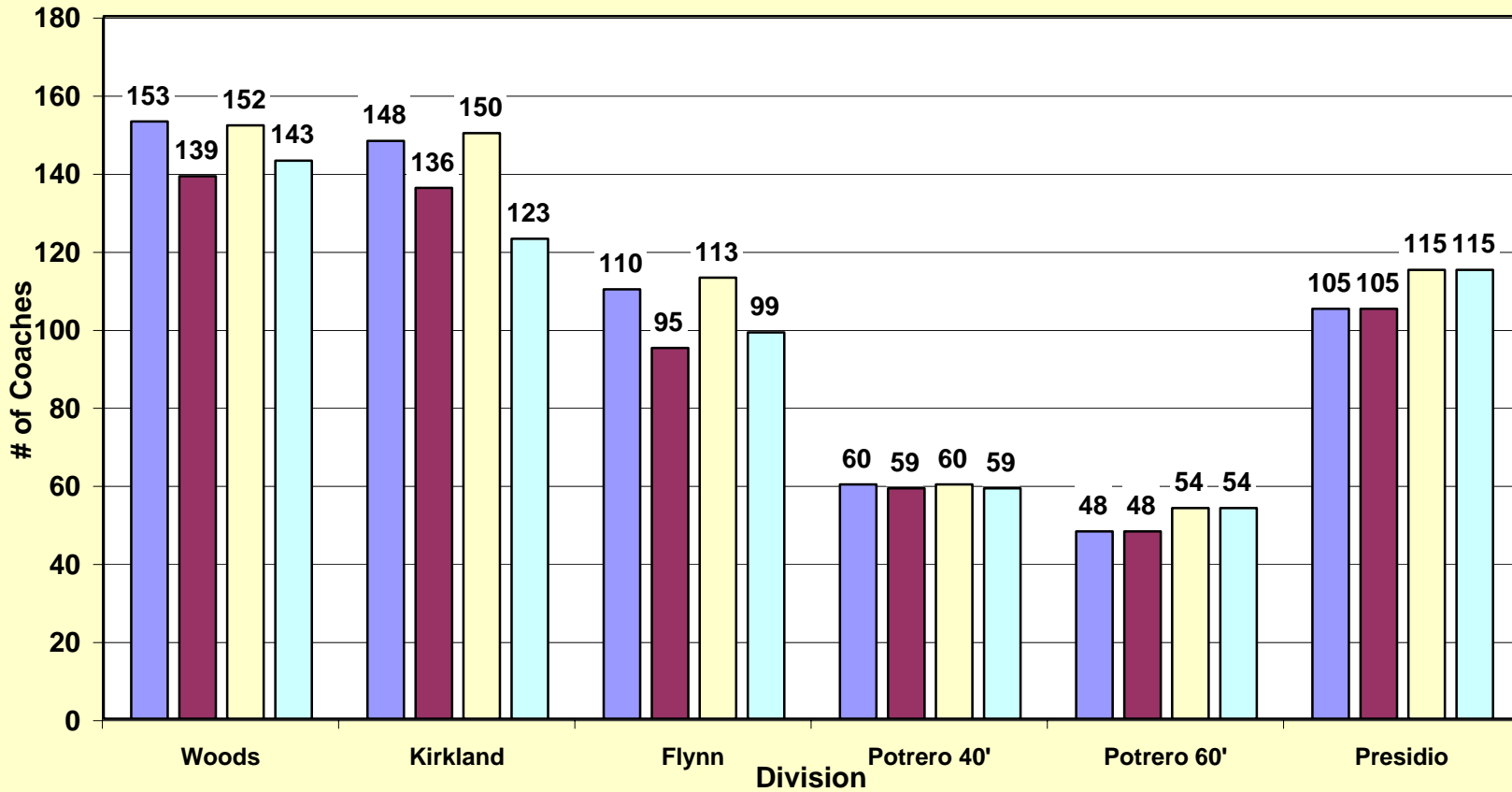
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 12, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	1
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	5
SUPPORT SHOP	3
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	3
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	34

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
12, 2009				October
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	34	10	4	3
Equipment available for service @ 7:30 a.m.	117	11	6	5

Motor & Trolley Coaches Availability
 A.M. 10/12/09 & 10/9/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/12/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	2	0	2	4	17
Campaigns / retrofits	4	1	3	8	0	0	4	4	12
Maintenance Holds	28	7	14	49	15	25	60	100	149
Awaiting parts	4	1	0	5	6	6	12	24	29
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	1	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	153	148	110	411	60	48	105	213	624
Final a.m. pull-out	139	136	95	370	59	48	105	212	582
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	1	0	3	0	3	1	4	7
Afternoon (p.m.) availability									
10/9/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	5	1	0	6	0	0	5	5	11
Maintenance holds	29	5	11	45	15	19	50	84	129
Awaiting parts	5	2	0	7	6	6	11	23	30
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 5:30 p.m.	152	150	113	415	60	54	115	229	644
Final p.m. pull-out	143	123	99	365	59	54	115	228	593
Reserve fleet usage	11	0	0	11	0	0	0	0	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	2	5	0	3	3	6	11

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, OCTOBER 11, 2009											
Green	127	36	8	2	14	12	28.3	6.3	1.6	11.0	9.4
Cable Car	117	25	11	2	7	5	21.4	9.4	1.7	6.0	4.3
Potrero	176	53	29	4	12	8	30.1	16.5	2.3	6.8	4.5
Presidio	138	33	15	6	7	5	23.9	10.9	4.3	5.1	3.6
Kirkland	171	45	24	2	11	8	26.3	14.0	1.2	6.4	4.7
Woods	215	56	23	7	17	9	26.0	10.7	3.3	7.9	4.2
Flynn	131	36	17	4	12	3	27.5	13.0	3.1	9.2	2.3
Total	1,075	284	127	27	80	50	26.4%	11.8%	2.5%	7.4%	4.7%

Summary For The Last 7 Days

SUNDAY 10 04	1,080	265	108	24	83	50	25%	10%	2%	8%	5
MONDAY 10 05	1,640	374	154	44	117	59	23%	9%	3%	7%	4
TUESDAY 10 06	1,613	341	117	48	111	65	21%	7%	3%	7%	4
WEDNESDAY 10 07	1,620	360	132	46	119	63	22%	8%	3%	7%	4
THURSDAY 10 08	1,598	346	129	39	116	62	22%	8%	2%	7%	4
FRIDAY 10 09	1,629	353	142	43	111	57	22%	9%	3%	7%	3
SATURDAY 10 10	1,104	273	116	33	78	46	25%	10%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.