

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, October 11, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>99.0</b>	<b>12</b>	<b>39</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>187</b>	<b>31%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>121</b>	<b>9%</b>
<b>FLYNN</b>	<b>100</b>	<b>110</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>61</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>44</b>	<b>-6%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>124</b>	<b>20%</b>
<b>TOTAL</b>	<b>713</b>	<b>814</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	231	60	14	7	22	17
Cable Car	128	27	4	5	8	10
Potrero	243	54	11	8	28	7
Presidio	193	28	8	7	6	7
Kirkland	232	52	18	11	15	8
Woods	381	57	17	10	21	9
Flynn	194	45	10	8	17	10
<b>TOTAL</b>	<b>1,602</b>	<b>323</b>	<b>82</b>	<b>56</b>	<b>117</b>	<b>68</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE		CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
05:41 10/11/ 10	R	OPERATOR KI	17	1264	604	10	8307	PACIFIC & SANSOME (OB)	ACCIDENT, COACH/TREE MODERATE	OB	05:41	06:54	35
								1131330	INSP L.DAVIS, 1L1 J.STUART. SYSTEM SAFETY* PAGED. VIDEO* KIRK DISP* POST ACCIDENT 799. RESCUE OP ID# 3434 PULL-IN COACH. CLAIMS 6A46* SI KIRKLAND N/R [EOR 12:30] VEH DELAY: 06:49				
09:46 10/11/ 10	R	OPERATOR WO	11	778	51	29	8439	19TH AVE & LINCOLN (IB)	ACCIDENT, COACH/TRUCK NO INJURIES	IB	09:46	10:35	35
								1131374	INSP R.JONES. MINOR TO LEFT REAR OF COACH, VEH DELAY: 00:49				
14:23 10/11/ 10	R	OPERATOR PO	18	3916	441	14	5407	MISSION & 6TH STREET (IB)	ACCIDENT COACH AND AUTO	IB	14:23	15:05	11
								1131400	INSPECTOR ANDREWS,A;Cleared VIDEO*,CLAIMS*,SYSTEM SAFETY*, VEH DELAY: 00:42				
14:23 10/11/ 10	R	OPERATOR PO	27	3916	441	14	5407	MISSION STREET & 6TH STREET (IB)	ACCIDENT, COACH AND SUV	IB	14:23	15:05	27
								1131402	INSP. ANDREWS (1L2), SYSTEM SAFETY*, 6A46*, VIDEO*, NO 799, MINOR DAMAGE VEH DELAY: 00:42				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:11 10/11/10	R OPERATOR KI	11	3654	749	43	8344	FORREST HILL STATION (IB)	ACCIDENT, COACH AND AUTO (MINOR)	IB	16:11	17:09	27
						1131423	INSP. NEWMAN (1T67), VIDEO*, SYSTEM SAFETY*, 6A46*, NO 799, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, INSP. ANDREWS (1L2)* VEH DELAY: 00:58					
21:57 10/11/10	R OPERATOR PO	25	3918	471	24	8121	CORTLAND & NEVADA (IB)	ACCIDENT COACH & AUTO	IB	21:57	23:15	25
						1131482	INSP. WILSON CLEARED VEH DELAY: 01:18					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RU N	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:44 10/11/10	R 719/19/8403 KI	17					POLK STREET & EDDY STREET (OB)	SFPD ACTIVITY BLOCKING	OB LD	10:44 10:44	13:32 13:26	27
						1131386	INSP. WILCHER (1T60), RE-ROUTED THE 19 LINE FROM POLK & MCALLISTER STREETS, L-MCALLISTER, R-HYDE TO REGULAR ROUTE. THE 31 LINE RE-ROUTE: OB FROM TURK ST. EPU TO POLK R-POLK, L-EDDY, IB: R-POLK, L-MCALLISTER, R-HYDE, L-MARKET TO TERMINAL THE INBOUND 31 LINE THERE WAS (1) STOP MISSED AND OUTBOUND (4) STOPS MISSED. VEH DELAY: 02:48 LINE DELAY: 02:42					
18:29 10/11/10	R OPERATOR ME	20	1757	141	L	1426	CASTRO STATION (IB)	OPERATOR REPORTS NOISE FROM UNDER CARRIAGE OF THE TRAIN, ( SANDER HOSE )	IB LD	18:29 18:29	18:50	23
						1131468	[LRV2=1542]4-S-51 RESP., 4-S-35 RESP. DRAGGING SANDER HOSE FOUND AND REMOVED. SI IN SERVICE TO METRO EAST 1426 @20:15 VEH DELAY: 01:46 LINE DELAY: 00:21					
19:44 10/11/10	R OPERATOR ME	74	2669	123	N	1473	JUDAH STREET & 25TH. AVENUE (OB)	OPERATOR REPORTS A ELECTRICAL BURNING SMELL IN THE OPERATORS CAB ON CAR#1473 SEE OCC TAG#1131354	OB LD	19:44 19:44	20:10	23
						1131471	[LRV2=1453]4-S-24 RESP., INSP. 4-T-40B CHAVEZ RESP., LSGP*, N-LINE CARS SWITCHBACK O/B TO I/B AT JUDAH STREET AND 19TH. AVENUE. (2) TWO MOTORCOACH SHUTTLES REQUESTED, (1) ACTUALLY USED. SI OUT OF SERVICE TO METRO EAST 1402 @22:51 VEH DELAY: 03:07 LINE DELAY: 00:26					