



**Muni
Service Delivery
Daily Report**

Tuesday, October 13, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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10 24 2009 WEDNESDAY AM NOLO REPORT

Cable Car	0				
Flynn	1		2	1	9X=1
Kirkland	8		1		10=3, 19=1, 28=2, 43=2
Woods	10				23=2, 30X=2, 26=1, 29=2, 44=1, 54=
Potrero	4	9	1	3	OP: 20=1,41=1,49=2.E:6=2,7=1,14=1,
Presidio	0	15		2	3=2, 5=4, 1=4, 4=1, 21=3, 31=1
Metro	5				KT=1, L=1, M=2, S=1
F line	1				F=1
TOTAL	29	24	4	6	

Special Events

Division

REPORT DATA AS OF 0750 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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10 13 09 TUESDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	9=1 9X=4 38=1
Kirkland	5	0	0	0	10=2 28=2 43=1
Woods	10	0	0	0	16X=1 23=1 29=1 36=2 54=1 67=2 71=2
Potrero	0	0	0	0	
Presidio	0	2	0	0	4=1 21=1
Metro	3	0	0	0	N=1 KT=1 L=1
F line	1	0	0	0	
TOTAL	25	2	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>Weekday 10/13/2009</i>							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	4	5.3%	154	2	4	1.3%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	4	5	7.0%	212	6	5	2.8%
Kirkland multi-piece	4		4.0%				
Woods one-piece	5	6	5.7%	251	9	6	3.6%
Woods multi-piece	8		8.0%				
Potrero one-piece	2	2	3.0%	212	3	2	1.2%
Potrero multi-piece	1		1.1%				
Presidio one-piece	0	5	0.0%	174	0	5	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	5	1.5%	146	2	5	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	2	3	20.0%	33	3	3	7.6%
F Line multi-piece	1		11.1%				
System total				1231	25	34	2.0%

Accidents

Tue Oct 13, 2009

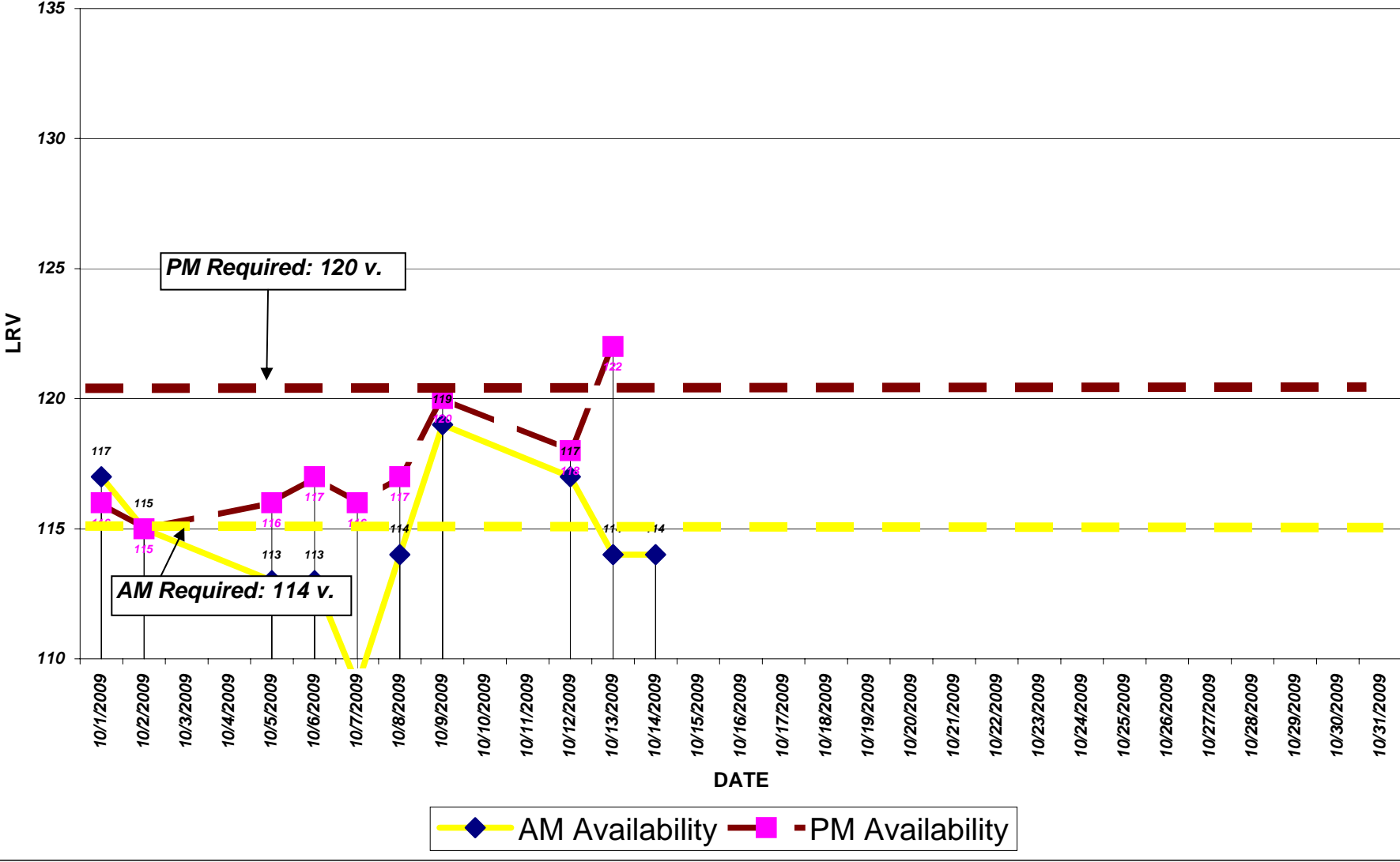
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:33 10/13/09	R OPERATOR FL	11	1934	473	9X	6422	EMBARADERO & DON CHEE WAY (DH)	ACCIDENT COACH & AUTO	DH	08:33	08:59	39
							1071679	INSP L. DAVIS, NO DAMAGE TO COACH, NO 799, SYSTEM SAFETY*, N/R, VIDEO*, COACH PULL ON HOLD FOR BRAKES, BIKE RACK HIT REAR OF AUTO SI FLYNN N/R VEH DELAY: 00:26				
14:02 10/13/09	T MGR. W. TOM	28					TARAVAL & 17TH. AVENUE (IB)	WIRES ON OVERHEAD	IB	14:02	14:02	74
							1071748	SFPD CLEARED LINE DELAY: 00:06				
14:06 10/13/09	T SFPD WO	28		54			BACON & SAN BRUNO (IB,OB)	SFPD ACTIVITY 101 FREEWAY SIGN HANGING DOWN DO TO HIGH WINDS	IB	14:06		29
							1071929	DENNIS, J CLARK MGR ANDREWS*				
15:11 10/13/09	R OPERATOR FL	11	2382	460	9X	6250	FILBERT & COLUMBUS (OB)	VEHICLE ACCIDENT, COACH & TRUCK (HIT & RUN), NO INJURIES, NO DAMAGE, CONTACT MADE ON LEFT OUTSIDE MIRROR.	OB	15:05		29
							1071846	OPERATOR CLEARED, OPERATOR WILL SUBMIT ACCIDENT REPORT AT FLYNN DIVISION.				
16:25 10/13/09	R OPERATOR FL	20	2382	460	9X	6250	FILBERT & COLUMBUS (OB)	VEHICLE ACCIDENT, COACH & TAXI, (HIT & RUN). NO DAMAGE, NO INJURIES.	OB	15:00		17
							1071839	OPERTATOR WAS INSTRUCTED TO CONTINUE IN SERVICE AND FILL OUT ACCIDENT REPORT AT FLYNN DIVISION				
22:34 10/13/09	R OPERATOR ME	77	3070	123	J	1475	SAN JOSE AVE. & RANDALL (OB)	AUTO ON TRACKWAY	OB	22:34	22:49	86
							1071964	MRU 4S49, INSP.MCCRAY & INSP.CONTRERAS CLEARED. RUN 123 USED AS RESCUE TRAIN TO PULL VEHICLE OUT OF TRACKWAY. SFPD. SENIOR STAFF/SAFETY/RAILS/SECURITY* UPAGED. VEH DELAY: 00:15 LINE DELAY: 00:15				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:15 10/13/09	T OPERATOR GV	20	1083	154	F	1051	JEFFERSON ST & JONES ST (IB)	ELECTRICAL SMOKE (REAR COMPARTMENT)	IB LD	08:15 08:15	08:55 08:55	74
							1071838	SENIOR STAFF/SYSTEM SAFETY; 311 CENTER* LSGP; MRU 4S46 RESPONDED; CAR WAS TOWED TO THE MINT YARD. RESCUE CAR 1059; MRU 4S48 & INSP J CASTILLO ASSISTED. 4M2 G WILLIAMS* ^F^ LINE WAS SWITCHED BACK INBOUND TO OUTBOUND @ PIER 39. SI MINT YARD VEH DELAY: 00:40 LINE DELAY: 00:40				
08:26 10/13/09	R CABLE MACHINE	17				59	(IB,OB)	POWELL CABLE DOWN, COMPUTER DO NOT SAY WHY?	IB LD	08:26 08:26	09:20 09:20	17
							1071832	INSP A JAHN, INSP A FORCE, TWO SHUTTLES UTILIZED, MGR Y KWAN* VEH DELAY: 00:54 LINE DELAY: 00:54				
09:45 10/13/09	R INSP F CADELI ME	74	4V1	N/A		1436	METRO YARD ENTRANCE (OB)	DERAILMENT	OB LD	09:45 09:45	10:14 10:14	74
							1071725	SENIOR STAFF/SYSTEM SAFETY; LSGP; 4 M 2 (G WILLIAMS) 4S3, 4S20, 4S50 & METRO SHOP RESPONDED AND ASSISTED; J & K/T LINE WAS SWITCHED BACK OUTBOUND TO INBOUND @ SAN JOSE AVENUE & NIAGARA ST. PCC SHOP 4V1 WAS OPERATING 1436 DURING A RESCUE OPERATION. POST ACCIDENT 799. VEH DELAY: 00:29 LINE DELAY: 00:29				
10:47 10/13/09	R INSP MORELLO PO	14					POTRERO BETWEEN MARIPOSA & 18TH ST (OB)	TREE DOWN ; OVERHEAD WIRE DOWN; OPEN FEEDER B-02	OB LD	10:47 10:47	12:05 12:05	39
							1071793	INSP A. MORELLO, MANAGER ESPINOZA, LINE TRUCK #824, INSP G. LAVIGNE, 33 LINE SWITCHBACK AT 17TH ST & KANSAS OB/IB, 9 LINE TO HELP PICK UP PASSENGERS VEH DELAY: 01:18 LINE DELAY: 01:18				



LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

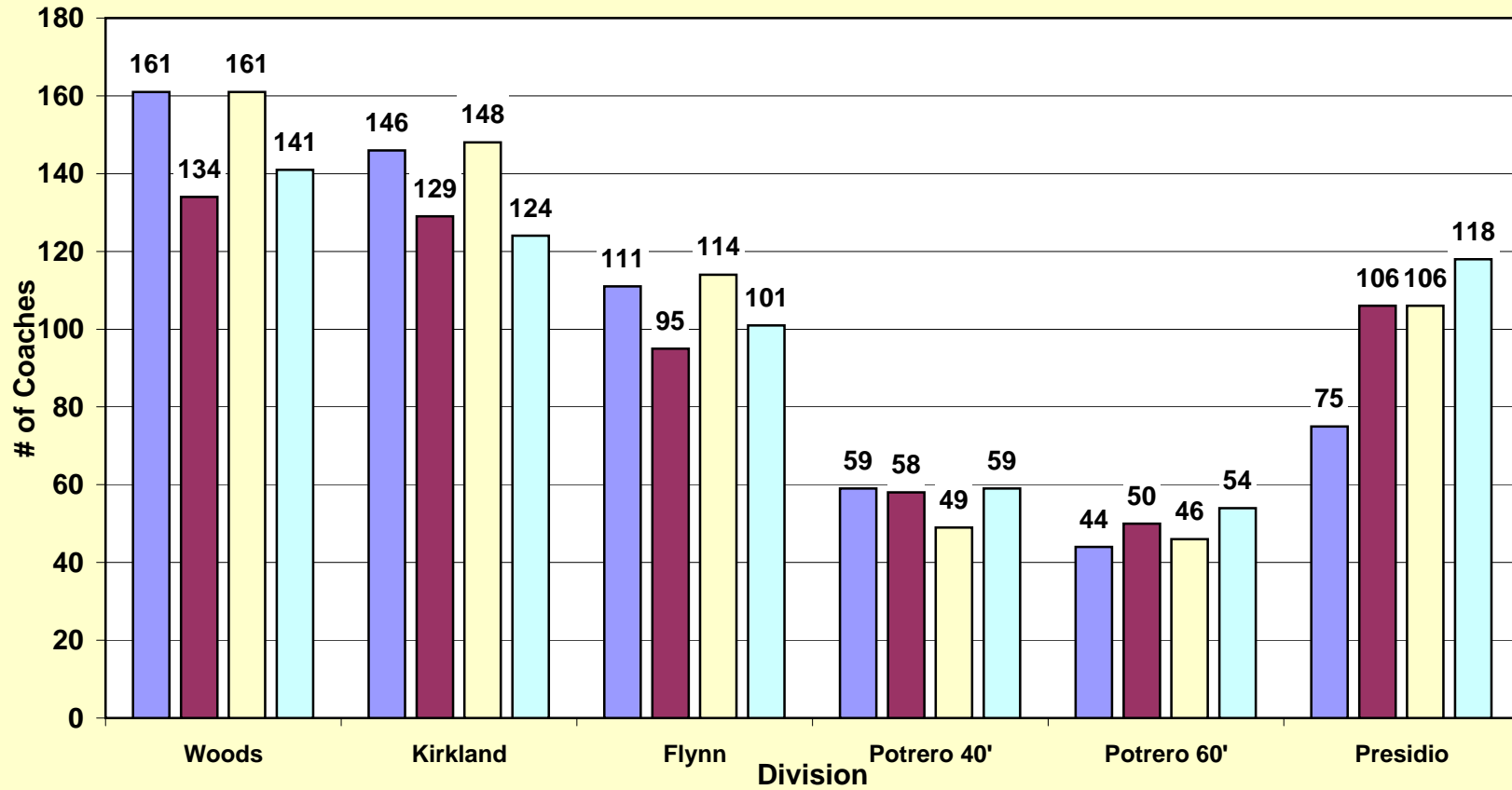
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 14, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	2
LIGHT / MIRROR	0
PANTOGRAPHS	1
PROPULSION	0
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	4
PARTS	0
DESTSIGN / ELECT.	5
ACCIDENT & DERAIL	1
BREDA / VENDOR	0
ENGR / PROJECT	3
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	37

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
14, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	37	11	3	3
Equipment available for service @ 7:30 a.m.	114	10	7	5

Motor & Trolley Coaches Availability
A.M. 10/14/09 & 10/13/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/14/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	1	1	2	4	17
Campaigns / retrofits	4	0	3	7	0	0	0	0	7
Maintenance Holds	20	9	13	42	16	29	90	135	177
Awaiting parts	3	1	0	4	5	5	13	23	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	3	3	4
Equipment available for service @ 7:45 a.m.	161	146	111	418	59	50	75	178	596
Final a.m. pull-out	134	129	95	358	58	50	106	214	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	21	22	22
Operator not outs	7	8	0	15	1	1	0	2	17
Afternoon (p.m.) availability									
10/13/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	1	7	0	0	0	0	7
Campaigns / retrofits	0	1	0	1	0	0	0	0	1
Maintenance holds	20	7	10	37	26	27	59	112	149
Awaiting parts	2	1	0	3	5	5	13	23	26
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	2	0	0	2	2
Equipment available for service @ 5:30 p.m.	161	148	114	423	59	54	106	201	624
Final p.m. pull-out	141	124	101	366	59	54	118	231	597
Reserve fleet usage	13	0	0	13	0	0	0	0	13
Trolley hot body defects	N/A	N/A	N/A	N/A	4	0	2	6	6
Operator not outs	2	2	0	4	0	2	0	2	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, OCTOBER 13, 2009											
Green	236	55	17	9	11	18	23.3	7.2	3.8	4.7	7.6
Cable Car	135	36	13	4	11	8	26.7	9.6	3.0	8.1	5.9
Potrero	280	69	30	4	25	10	24.6	10.7	1.4	8.9	3.6
Presidio	205	33	12	7	9	5	16.1	5.9	3.4	4.4	2.4
Kirkland	253	52	24	7	15	6	20.6	9.5	2.8	5.9	2.4
Woods	307	73	18	9	34	12	23.8	5.9	2.9	11.1	3.9
Flynn	200	47	21	6	11	9	23.5	10.5	3.0	5.5	4.5
Total	1,616	365	135	46	116	68	22.6%	8.4%	2.8%	7.2%	4.2%

Summary For The Last 7 Days

TUESDAY 10 06	1,613	341	117	48	111	65	21%	7%	3%	7%	4
WEDNESDAY 10 07	1,620	360	132	46	119	63	22%	8%	3%	7%	4
THURSDAY 10 08	1,598	346	129	39	116	62	22%	8%	2%	7%	4
FRIDAY 10 09	1,629	353	142	43	111	57	22%	9%	3%	7%	3
SATURDAY 10 10	1,104	273	116	33	78	46	25%	10%	3%	7%	4
SUNDAY 10 11	1,075	284	127	27	80	50	26%	12%	2%	7%	5
MONDAY 10 12	1,657	363	142	45	111	65	22%	9%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.