



**Muni  
Service Delivery  
Daily Report**

Wednesday, October 14, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**MORNING REPORT, THURSDAY 10/15/09**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	1	1	<b>38=1</b>
<b>Kirkland</b>	6	0	0	1	<b>10=2; 43=1; 28=3</b>
<b>Woods</b>	4	0	0	0	<b>54=1; 30X=1; 67=1; 29=1</b>
<b>Potrero</b>	1	6	0	1	<b>7=1</b>
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	3	0	0	0	<b>K=1; L=1; M=1</b>
<b>F line</b>	1	0	0	0	<b>F=1</b>
<b>TOTAL</b>	12	6	1	3	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
Report data compiled as of - (TIME) 7:40 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**10 14 09 WEDNESDAY PM NOLO REPORT**

Cable Car	4	0	0	0	59=2 60=1 61=1
Flynn	4	0	0	0	9X=2 38=2
Kirkland	9	0	0	0	1X=1 10=2 19=3 28=3
Woods	11	0	0	0	23=1 26=1 27=2 29=1 36=1 54=2 71=2 48=1
Potrero	9	1	0	0	6=4 14=2 22=1 30=1 49=2
Presidio	0	0	0	0	
Metro	3	0	0	0	KT=2 J=1
F line	0	0	0	0	
<b>TOTAL</b>	40	1	0	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>Weekday 10/14/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	2	6	9.1%	49	3	6	6.1%
<b>Cable Car</b> multi-piece	2		33.3%				
<b>Flynn</b> one-piece	3	7	7.9%	154	5	7	3.2%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	6	5	10.5%	212	10	5	4.7%
<b>Kirkland</b> multi-piece	8		7.9%				
<b>Woods</b> one-piece	7	16	8.0%	251	11	16	4.4%
<b>Woods</b> multi-piece	8		8.0%				
<b>Potrero</b> one-piece	6	0	9.0%	212	9	0	4.2%
<b>Potrero</b> multi-piece	6		6.7%				
<b>Presidio</b> one-piece	1	5	1.9%	174	1	5	0.6%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	3	5	4.5%	146	5	5	3.4%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	3	2	30.0%	33	4	2	10.6%
<b>F Line</b> multi-piece	1		11.1%				
<b>System total</b>				<b>1231</b>	<b>48</b>	<b>46</b>	<b>3.9%</b>

# Accidents

Wed Oct 14, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:12 10/14/09	R OPERATOR PO	17	3	415	22	5428	FILLMORE & UNION (OB)	ACCIDENT COACH & AUTO	OB	09:12	10:05	39
				1072014		INSP V. HOLMES, SYSTEM SAFETY*, MINOR DAMAGE TO LEFT FRONT OF COACH, NO 799 VEH DELAY: 00:53						
09:28 10/14/09	R OPERATOR PR	11	18	31	45	5582	3RD ST & HOWARD (OB)	ACCIDENT COACH & TAXI	OB	09:28	09:57	39
				1072011		INSP L. DAVIS, SYSTEM SAFETY*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:29						
11:28 10/14/09	R OPERATOR GV	72	8	152	F	1057	EMBARCADERO & WASHINGTON (OB)	PCC/AUTO ACCIDENT	OB	11:28	11:46	85
				1072083		4M2 ,SS/STAFF*.INSPECTOR INTERVIEW OPERATOR.R-FORM. SI N/R [EOR 12:14] VEH DELAY: 00:46 LINE DELAY: 00:18						
14:17 10/14/09	R OPERATOR FL	15	2	451	38	6282	VAN NESS & GROVE (PO)	COACH & AUTO COLLIDE	PO	14:17	15:43	29
				1072071		VELACRUZ & GIANG MGR ANDREWS* VEH DELAY: 01:26						
16:04 10/14/09	R OPERATOR FL	15	5	526	9X	6266	BAYSHORE & SILVER (IB)	COACH & AUTO COLLIDE(HIT & RUN)	IB	16:04	16:42	29
				1072092		HENDERSON MINOR NO 799 VEH DELAY: 00:38						
16:22 10/14/09	R OPERATOR FL	15		453	9	9118	POTRERO & 24TH ST (IB)	COACH & AUTO COLLIDE	IB	16:22	17:14	29
				1072096		CHAU,A VEH DELAY: 00:52						

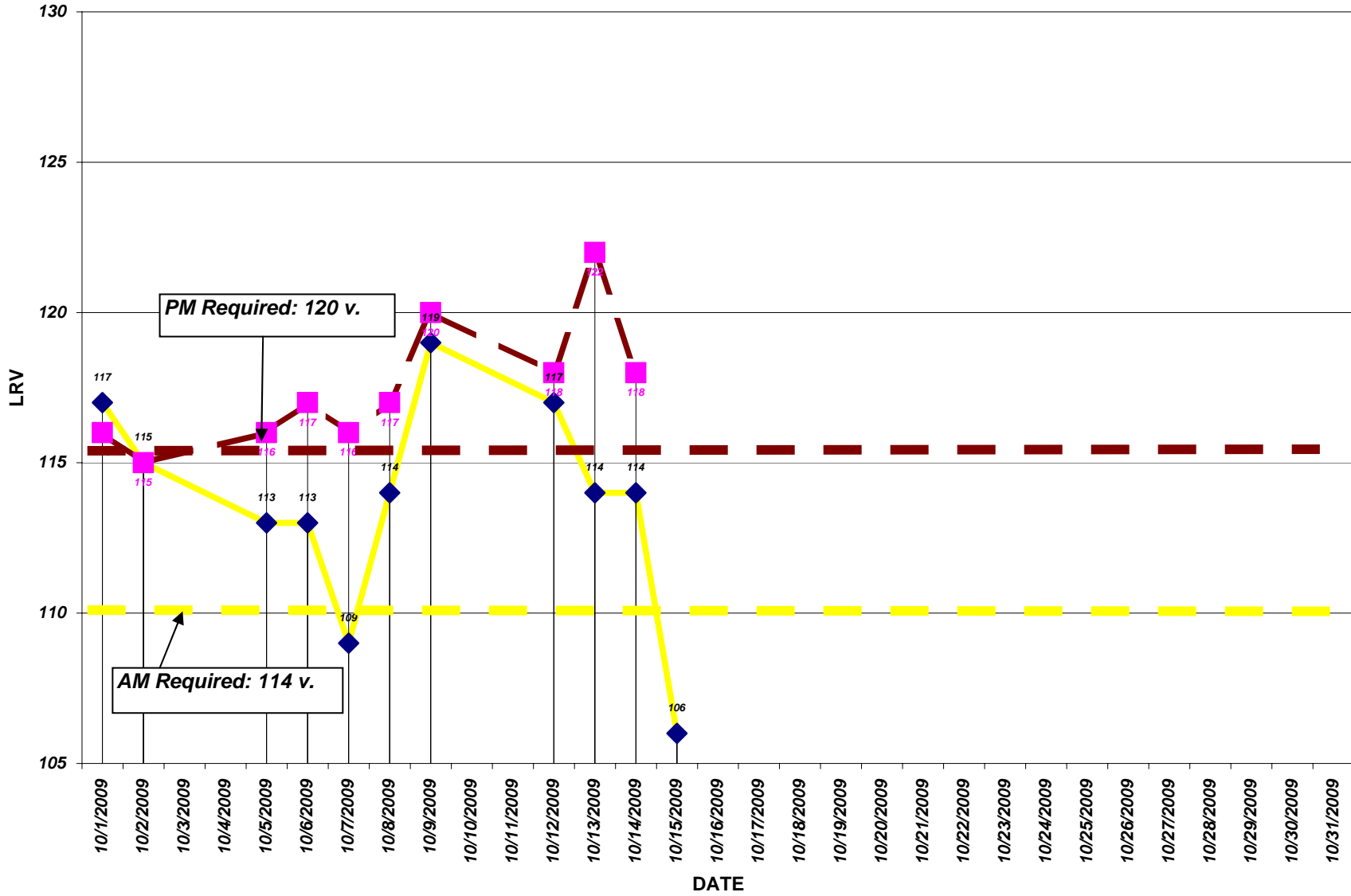
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:03 10/14/09	R OPERATOR KI	30	4	686	43	8358	GENEVA & LONDON (OB)	COACH & AUTO COLLIDE	OB	17:03	17:32	29
							<b>1072099</b>	HENDERSON MINOR NO 799 SAFETY* VEH DELAY: 00:29				
20:48 10/14/09	R OPERATOR WO	30	0	186	44	8194	3RD ST & EVANS (IB)	INTERVIEW(NO BULLET HOLES FOUND	IB	20:48	21:06	29
							<b>1072157</b>	ESPINOSA SFPD#3C13D VEH DELAY: 00:18				
22:32 10/14/09	R OPERATOR WO	25	7	223	52	8511	FOREST HILL STATION (IB)	NON-INJURY ACCIDENT COACH /COACH. STATIONARY COACH STRUCK BY OPERATOR #1143, RUN 216/36/8528, COACH SUSTAINED MODERATE DAMAGE TO LEFTSIDE REAR QUARTER PANEL. SEE ACCOMPANYING TAG#1072164	IB	22:32	23:30	25
							<b>1072165</b>	VIDEO* INSP.ESCOBAR CLEARED. SI WOODS 8507 @00:17 VEH DELAY: 01:45				
22:32 10/14/09	R OPERATOR WO	25	13	216	36	8528	FOREST HILL STATION (OB)	COACH/COACH NON-INJURY ACCIDENT. OPERATOR STRUCK STATIONARY COACH#8511 WHEN PULLING OUT OF TERMINAL. COACH SUSTAINED MODERATE DAMAGE FROM RIGHTSIDE REAR DOOR TO REAR QUARTER PANEL. SEE ACCOMPANYING TAG#1072165	OB	22:32	23:56	25
							<b>1072164</b>	SYS.SAFETY* CLAIMS#6A48* VIDEO* SEN.STAFF* DISP* OPERATOR POST ACCIDENT DRUG TEST & NON DRIVING STATUS PENDING.NEW OPERATOR PULLED COACH INTO YARD. INSP.ESCOBAR CLEARED. SI WOODS N/R VEH DELAY: 01:24				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:00 10/14/09	R OPERATOR CA	26	74	041	61	0052	HYDE BETWEEN PACIFIC & JACKSON (PO)	GRIP STUCK AT THE SWITCH.	PO	19:00	20:35	26
					1072155		INSP BEMNET, SHOP TRUCK 665, CABLE MACHINERY RESP. CABLE SHOP CUT THE GRIP AND TOW CAR # 52 IN. Y. KWAN*, D. HILL*, TWO SHUTTLE RUNING FROM HYDE & BEACH TO POWELL & JACKSON; TWO SHUTTLE RUNNING FRON CALIFORNIA & DRUMM TO CALIFORNIA & VAN NESS. OPERATOR 799. VEH DELAY: 01:35 LINE DELAY: 01:43		LD	19:00	20:43	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

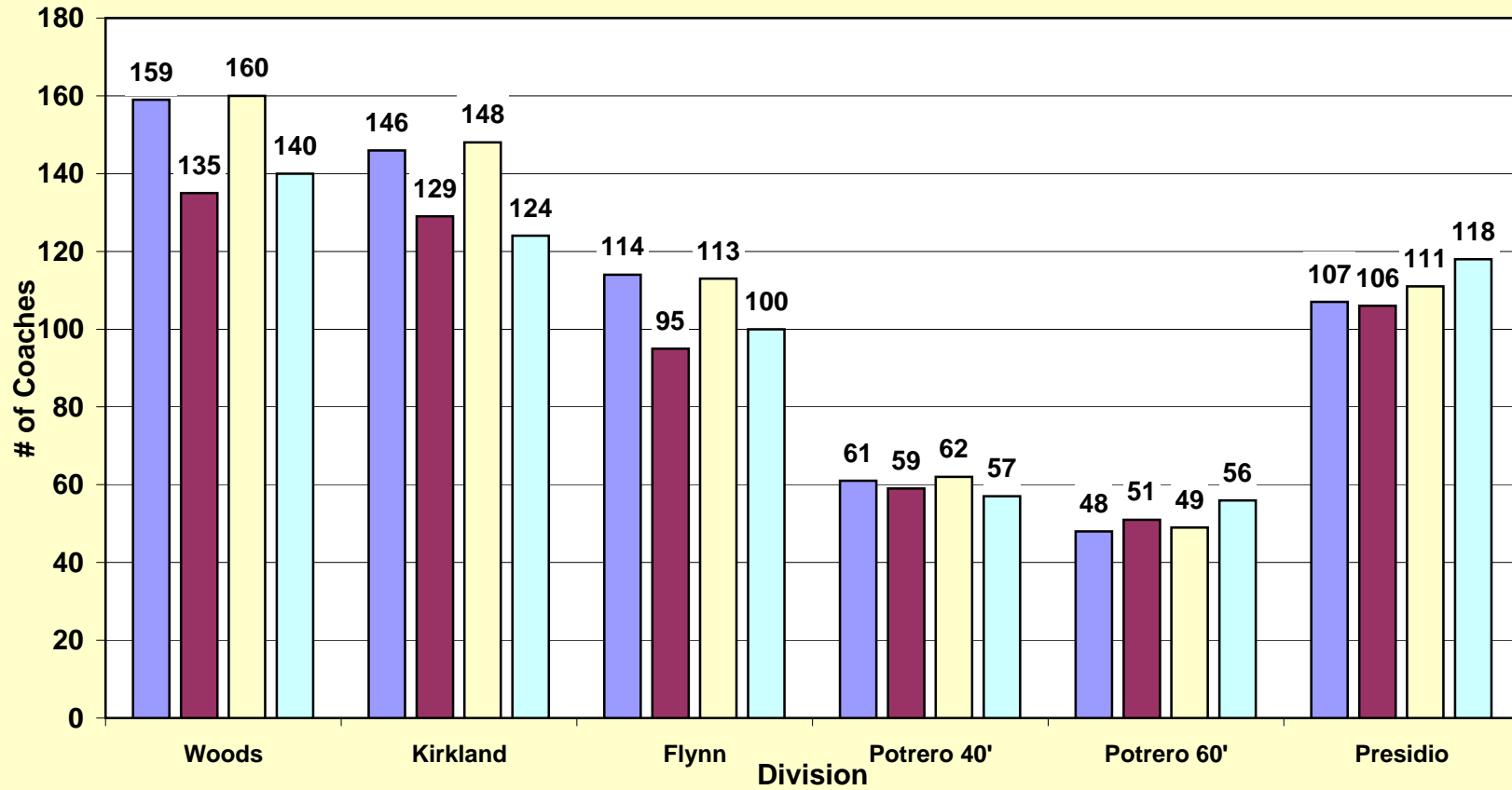
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>October 15, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	7
BRAKE SYSTEM	3
COUPLER	1
DOORS / STEPS	4
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	2
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	2
BODY/PAINT/LEAKER	3
FLEET APPEARANCE	0
PARTS	5
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	3
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>45</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      October</b>				
<b>15, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>45</b>	<b>10</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>106</b>	<b>11</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 10/15/09 & 10/14/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/15/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	2	0	3	5	18
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	22	9	10	41	14	25	58	97	138
Awaiting parts	2	1	0	3	5	5	14	24	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	3	3	4
Equipment available for service @ 7:45 a.m.	159	146	114	419	61	48	107	216	635
Final a.m. pull-out	135	129	95	359	59	51	106	216	575
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	6	7	7
Operator not outs	6	8	0	14	0	1	0	1	15
<b>Afternoon (p.m.) availability</b>									
<b>10/14/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	1	6	0	0	0	0	6
Campaigns / retrofits	4	1	0	5	0	0	0	0	5
Maintenance holds	21	7	11	39	13	24	54	91	130
Awaiting parts	2	1	0	3	5	5	15	25	28
Radio	0	0	0	0	1	0	0	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	160	148	113	421	62	49	111	222	643
Final p.m. pull-out	140	124	100	364	57	56	118	231	595
Reserve fleet usage	0	0	0	0	0	2	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	3	2	1	6	2	2	0	4	10

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, OCTOBER 14, 2009</b>											
Green	238	56	17	8	13	18	23.5	7.1	3.4	5.5	7.6
Cable Car	131	33	8	5	10	10	25.2	6.1	3.8	7.6	7.6
Potrero	279	70	28	6	22	14	25.1	10.0	2.2	7.9	5.0
Presidio	209	39	14	9	11	5	18.7	6.7	4.3	5.3	2.4
Kirkland	253	61	27	8	18	8	24.1	10.7	3.2	7.1	3.2
Woods	303	80	22	10	33	15	26.4	7.3	3.3	10.9	5.0
Flynn	203	51	24	7	13	7	25.1	11.8	3.4	6.4	3.4
<b>Total</b>	<b>1,616</b>	<b>390</b>	<b>140</b>	<b>53</b>	<b>120</b>	<b>77</b>	<b>24.1%</b>	<b>8.7%</b>	<b>3.3%</b>	<b>7.4%</b>	<b>4.8%</b>

**Summary For The Last 7 Days**

WEDNESDAY 10 07	1,620	360	132	46	119	63	22%	8%	3%	7%	4
THURSDAY 10 08	1,598	346	129	39	116	62	22%	8%	2%	7%	4
FRIDAY 10 09	1,629	353	142	43	111	57	22%	9%	3%	7%	3
SATURDAY 10 10	1,104	273	116	33	78	46	25%	10%	3%	7%	4
SUNDAY 10 11	1,075	284	127	27	80	50	26%	12%	2%	7%	5
MONDAY 10 12	1,657	363	142	45	111	65	22%	9%	3%	7%	4
TUESDAY 10 13	1,616	365	135	46	116	68	23%	8%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.