

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, October 14, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>99.1</b>	<b>11</b>	<b>32</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>184</b>	<b>29%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>58</b>	<b>18%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>37</b>	<b>-21%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>124</b>	<b>20%</b>
<b>TOTAL</b>	<b>713</b>	<b>802</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	227	51	9	4	22	16
Cable Car	124	27	4	5	10	8
Potrero	240	62	12	4	32	14
Presidio	194	23	6	6	5	6
Kirkland	228	46	8	9	13	16
Woods	382	64	18	6	27	13
Flynn	195	37	11	7	15	4
<b>TOTAL</b>	<b>1,590</b>	<b>310</b>	<b>68</b>	<b>41</b>	<b>124</b>	<b>77</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:49 10/14/10	R OPERATOR FL	40	2970	460	38L	6287	MARKET & BEALE (IB)	ACCIDENT COACH AND BICYCLIST	IB	07:49	08:17	11
						1131796	INSPECTOR DAVIS, L. CLEARED, CLAIMS *, SYSTEM SAFETY *, BICYCLIST AID REFUSED, LEFT SCENE OPERATOR 57/5/5589 ID 1939 WITNESS INCIDENT VEH DELAY: 00:28					
09:07 10/14/10	R OPERATOR ME	72	0790	51	KT	1488	THIRD ST. & LE CONTE (OB)	ACCIDENT, LRV/AUTO (MINOR)	OB LD	09:07 09:07	09:29 09:29	78
						1131892	HIT & RUN, NO INJURIES, MINOR DAMAGE TO LRV, NO 799, DH TO THIRD ST & ARMSTRONG & INTERVIEWED BY INSP. C. DEBONO & SENT BACK IN SERVICE AT 1000 HRS., INSP. R. AREVALO* R. COLEMAN* SI 3RD ST. & ARMSTRONG 1488 @10:00 VEH DELAY: 00:53 LINE DELAY: 00:22					
18:19 10/14/10	R OPERATOR PO	11	2492	414	33	5442	18TH STREET & GUERRERO STREET (IB)	ACCIDENT, COACH AND AUTO	IB	18:19	18:58	27
						1131989	INSP. ESPINOZA (1T63), 6A40*, VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO AUTO AND COACH, NO 799. VEH DELAY: 00:39					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO C C	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:18 10/14/10	R OPERATOR ME	75		43	J	1468	GLEN PARK (IB)	DISABLED AUTO ON THE J-LINE RIGHT OF WAY (BLOCKING)	IB LD	14:18 14:18	15:00 15:00	23
					1131951		4-S-35 RESP., 2-S-27 RESP., INSP. 4-T-78 MCCRAY RESP., INSP. 4-T-41B CASTILLO RESP., SFPD RESP. LSGP*, PA, RE-ROUTE J-LINES FROM METRO TERMINAL INBOUND OVER THE K-LINE. (2) TWO MOTORCOACH SHUTTLES USED TO BRIDGE SERVICE INBOUND FROM J-LINE TERMINAL TO 30TH. STREET AND CHURCH STREET. AAA TOW TRUCK CLEARED. TOW DESK DISPATCHED TOW TRUCK AND WAS CALLED OFF. OUTBOUND J-LINES S/B O/B TO I/B AT CHURCH STREET AND 30TH. STREET UNTIL CAR WAS CLEARED FROM THE TRACKWAY. S.O.M. F. ALEJANDRO* VEH DELAY: 00:42 LINE DELAY: 00:42					
19:08 10/14/10	R OPERATOR GV	28	0700	171	F	162	EMBARCADERO STREET & GREEN STREET (OB)	LOW AIR	OB LD	19:08 19:08	19:50 19:50	23
					1132024		4-C-55B WILLIAMS RESP., 4-S-24 RESP., 4-S-44 RESP., F-LINE CARS S/B I/B TO O/B AT THE FERRY LOOP. (2) MOTORCOACH SHUTTLES USED FOR SERVICE FROM BEACH AND JONES TO DON CHEE WAY. SI, @ 1950 OUT OF SERVICE TO GENEVA CAR HOUSE, N/R EOR. SI OUT OF SERVICE TO GENEVA CAR HOUSE N/R [EOR 19:18] VEH DELAY: 00:10 LINE DELAY: 00:42					