



**Muni  
Service Delivery  
Daily Report**

Thursday, October 15, 2009





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	-----------------------

**Runs Not Out and Late Out for Rush Hours**

**10 16 2009 FRIDAY AM Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	1	1	9=1
<b>Kirkland</b>	8	0	0	0	2=1, 10=2, 121=1, 19=2, 28=1
<b>Woods</b>	4	0	1	0	27=1, 44=1, 48=1, 71=1
<b>Potrero</b>	0	8	0	1	EQUIP: 6=1, 7=1, 14=1, 24=1, 30=1, 41=2, 49=1
<b>Presidio</b>	1	0	0	0	5=1
<b>Green</b>	3	0	0	0	L=2, M=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	14	8	2	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0745 HOURS

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	--	--	-----------------------

**10 15 09 THURSDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	9=1 38=3
<b>Kirkland</b>	8	0	0	0	10=3 19=1 28=1 43=1 47=2
<b>Woods</b>	4	0	0	0	30X=1 53=1 54=1 67=1
<b>Potrero</b>	9	0	0	0	7=1 14=2 22=1 30=3 49=2
<b>Presidio</b>	0	3	0	0	1=1 3=1 21=1
<b>Metro</b>	1	0	1	0	KT=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	26	3	1	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>Weekday 10/15/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	1	5	4.5%	49	1	5	2.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	2	0	5.3%	154	4	0	2.6%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	4	8	7.0%	212	8	8	3.8%
<b>Kirkland</b> multi-piece	8		7.9%				
<b>Woods</b> one-piece	2	11	2.3%	251	4	11	1.6%
<b>Woods</b> multi-piece	4		4.0%				
<b>Potrero</b> one-piece	4	3	6.0%	212	7	3	3.3%
<b>Potrero</b> multi-piece	6		6.7%				
<b>Presidio</b> one-piece	1	11	1.9%	174	1	11	0.6%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	2	8	3.0%	146	3	8	2.1%
<b>Metro</b> multi-piece	2		4.1%				
<b>F Line</b> one-piece	2	4	20.0%	33	3	4	7.6%
<b>F Line</b> multi-piece	1		11.1%				
<b>System total</b>				<b>1231</b>	<b>31</b>	<b>50</b>	<b>2.5%</b>

# Accidents

Thu Oct 15, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:01 10/15/09	R OPERATOR PO	30	2	414	49	7053	VAN NESS & EDDY (OB)	FALL BOARDING FRONT DOOR	OB	10:01	11:17	39
				1072238		INSP P. JONES, MEDIC #94, SYSTEM SAFETY*, 6A46*, TRANSPORTED TO KAISER WITH INJURY TO HEAD, NO 799, MANAGER STUART*, VEH DELAY: 01:16						
10:08 10/15/09	R OPERATOR ME	75	3	88	SHUT	1528	280 GATE & OCEAN (IB)	LRV- WATER DEPARTMENT TRUCK COLLISION	IB	19:08		75
				1072365		MRO 4T78 R. MACRAE, MRO 4T41 W. GARCIA, CLAL; IMS6A48, SYSTEM SAFETY OPERATOR DRUG TESTING POST ACCIDENT. OPERATOR WAS FLAGGED THROUGH BY WATER DEPARTMENT PERSONNEL, SIDE OF LRV MADE CONTACT WITH THE RIGHT REAR OF WATER DEPARTMENT TRUCK, MINOR DAMAGE TO LRV, MINOR DAMAGE TO WATER DEPARTMENT TRUCK N/R						
12:59 10/15/09	R OPERATOR PO	30	3	304	14	7022	MISSION & 6TH ST (IB)	STUCK LIFT * & COACH & AUTO COLLIDE (MINOR NO 799)	IB	12:59	14:21	29
				1072306		JONES, P POT SHOP 094 VEH DELAY: 01:22						
13:40 10/15/09	R OPERATOR PO	15	3	325	22	5462	FILLMORE & OAK (IB)	COACH & AUTO COLLIDE	IB	13:40	14:16	29
				1072304		JOMOC, K MINOR NO 799 VEH DELAY: 00:36						

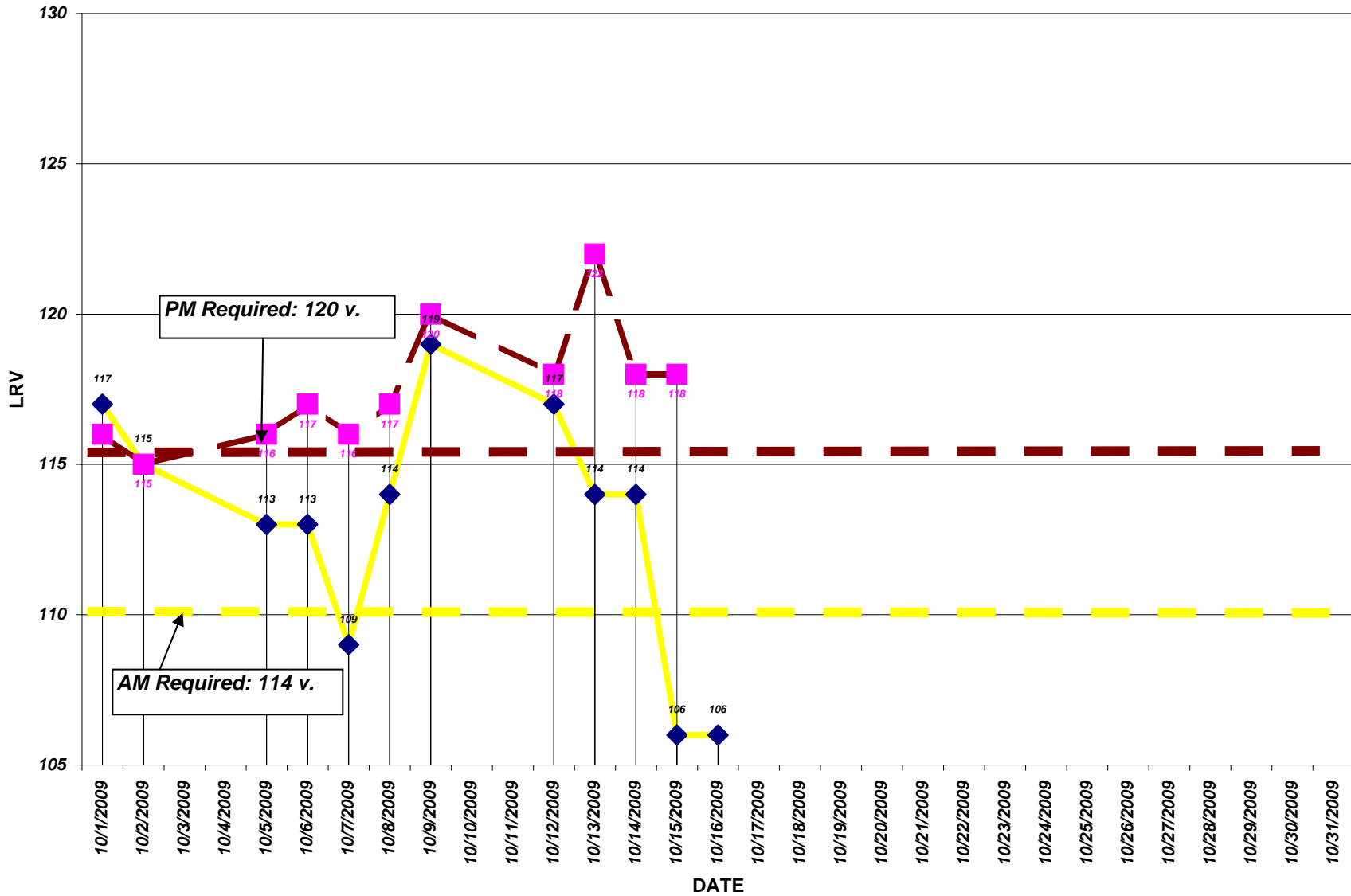
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:13 10/15/09	R OPERATOR WO	40	8	110	26	8418	GENEVA & SAN JOSE (IB)	OPERATOR WITNESSED MOTOR CYCLE ACCIDENT @1230 AND WAS SHAKEN UP	IB	14:13	14:56	29
							<b>1072284</b>	B,WONG TRANSPORTED TO HOSPITAL FROM WOODS DISP* SI WOODS N/R VEH DELAY: <b>00:43</b>				
17:33 10/15/09	R OPERATOR PO	30	0	475	14	7046	MISSION & FOOTE (OB)	COACH & AUTO COLLIDE(MINOR NO 799)	OB	17:33	19:32	29
							<b>1072338</b>	ESPINOSA,T CLAIMS#6A48* VIDEO* VEH DELAY: <b>01:59</b>				
18:37 10/15/09	R OPERATOR KI	17	9	787	47	8210	VAN NESS & FELL (IB)	COACH & AUTO COLLIDE(MINOR)	IB	18:37	19:27	29
							<b>1072337</b>	VELACRUZ,A MINOR NO 799 VEH DELAY: <b>00:50</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
06:57 10/15/09	R OPERATOR PR	30	8	336	41	5446	UNION & COLUMBUS (OB)	BLOCKED NON MUNI PEDESTRIAN ACCIDENT	OB 06:57	07:18	12	LD 06:57	08:58
							1072078		INSP SIGALA & JONES. MGR. ESINOZA *. OB REROUTE 41 & 45 COLUMBUS EPU LEFT TO UNION.311*. MEDIC^S & SFPD ON SCENE. VEH DELAY: 00:21 LINE DELAY: 02:01				
14:56 10/15/09	R MRU 4S49 ME	23	8	40	J	1482	CHURCH STREET & 16TH. STREET (OB)	BLOCKED BY NON MUNI COLLISION, HILD ON BOARD,	OB 14:56	15:25	75	LD 14:56	15:25
							1072285		MEDIC 81,ENG #6, MEDIC CALL #254; POLICE CAD #2083; DISP 159;MGR 4M2,S/B IB-OB FILLMORE;MRO 4T78 R. MACCRAE, SFPD UNITS (D-8-A);(D-41-A) VEH DELAY: 00:29 LINE DELAY: 00:29				
22:36 10/15/09	R OPERATOR ME	86	0	126	J	1510	OCEAN & SAN JOSE AVE. (OB)	BROKEN PANTOGRAPH	OB 22:36	23:02	86	LD 22:36	23:02
							1072373		METRO SHOP, MRU 4S49, 4S24 CLEARED. INSP.GARCIA, INSP.MCCRAY, INSP.MCGEHEE*. RESCUE TRAIN 123/J/1467. OVERHEAD LINE DEPARTMENT TO INSPECT OVERHEAD WIRES. OPERATORS NOTIFIED VIA LSGP*, S/B @ GLEN PARK OB-IB. SENIOR STAFF/SAFETY/RAILS/TRACK & OVERHEAD NOTIFIED VIA UPAGE. INSP.WELLS* D.BANBURY*. RUN 138/M/1529 USED TO COVER OUTBOUND SERVICE FROM EMBARCADERO STATION. SI GREEN 1415 @23:39 VEH DELAY: 01:03 LINE DELAY: 00:26				



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

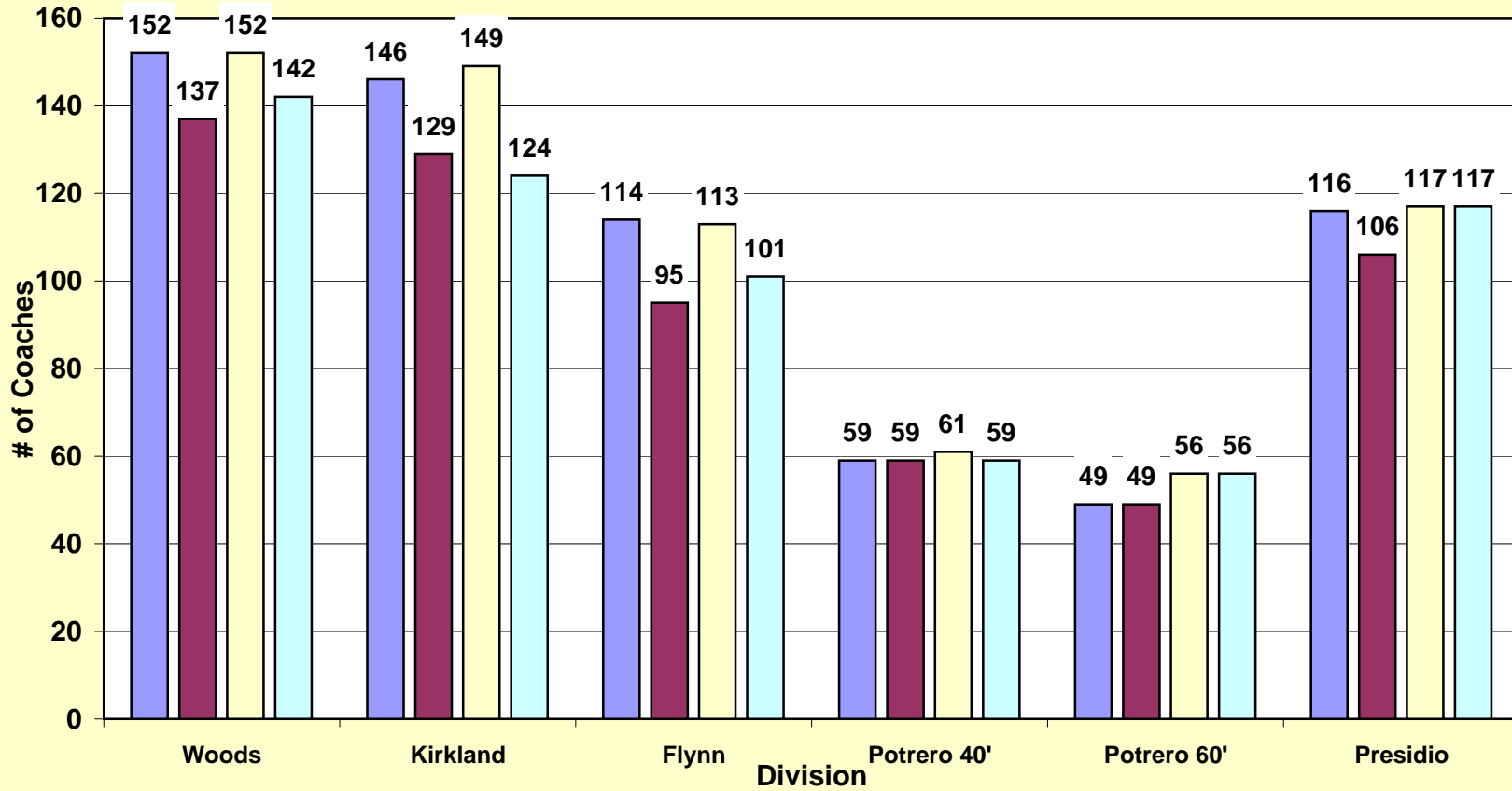
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>October 16, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	4
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	5
LIGHT / MIRROR	0
PANTOGRAPHS	1
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	7
BODY/PAINT/LEAKER	1
FLEET APPEARANCE	0
PARTS	5
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	1
BREDA / VENDOR	0
ENGR / PROJECT	3
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>45</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      October</b>				
<b>16, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>45</b>	<b>10</b>	<b>5</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>106</b>	<b>11</b>	<b>5</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 10/16/09 & 10/15/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/16/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	2	0	1	3	16
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance Holds	29	9	10	48	16	24	49	89	137
Awaiting parts	4	1	0	5	5	5	13	23	28
Radio	0	0	0	0	0	1	0	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	152	146	114	412	59	49	116	224	636
Final a.m. pull-out	137	129	95	361	59	49	106	221	582
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	4	8	0	12	0	0	0	0	12
<b>Afternoon (p.m.) availability</b>									
<b>10/15/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	29	6	11	46	14	26	48	88	134
Awaiting parts	2	1	0	3	5	5	13	23	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	152	149	113	414	61	56	117	225	639
Final p.m. pull-out	142	124	101	367	59	56	117	232	599
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	2	4	6	6
Operator not outs	1	2	0	3	0	1	1	2	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, OCTOBER 15, 2009</b>											
Green	233	56	16	8	17	15	24.0	6.9	3.4	7.3	6.4
Cable Car	133	30	9	3	11	7	22.6	6.8	2.3	8.3	5.3
Potrero	274	65	26	6	20	13	23.7	9.5	2.2	7.3	4.7
Presidio	205	45	14	10	11	10	22.0	6.8	4.9	5.4	4.9
Kirkland	250	55	23	7	18	7	22.0	9.2	2.8	7.2	2.8
Woods	306	63	14	9	26	14	20.6	4.6	2.9	8.5	4.6
Flynn	200	44	17	7	15	5	22.0	8.5	3.5	7.5	2.5
<b>Total</b>	<b>1,601</b>	<b>358</b>	<b>119</b>	<b>50</b>	<b>118</b>	<b>71</b>	<b>22.4%</b>	<b>7.4%</b>	<b>3.1%</b>	<b>7.4%</b>	<b>4.4%</b>

**Summary For The Last 7 Days**

THURSDAY 10 08	1,598	346	129	39	116	62	22%	8%	2%	7%	4
FRIDAY 10 09	1,629	353	142	43	111	57	22%	9%	3%	7%	3
SATURDAY 10 10	1,104	273	116	33	78	46	25%	10%	3%	7%	4
SUNDAY 10 11	1,075	284	127	27	80	50	26%	12%	2%	7%	5
MONDAY 10 12	1,657	363	142	45	111	65	22%	9%	3%	7%	4
TUESDAY 10 13	1,616	365	135	46	116	68	23%	8%	3%	7%	4
WEDNESDAY 10 14	1,616	390	140	53	120	77	24%	9%	3%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.