

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, October 15, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>99.1</b>	<b>11</b>	<b>33</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>100</b>	<b>109</b>	<b>9%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>38</b>	<b>-19%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>125</b>	<b>21%</b>
<b>TOTAL</b>	<b>713</b>	<b>798</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	233	58	9	4	29	16
Cable Car	125	28	4	4	12	8
Potrero	238	67	12	6	33	16
Presidio	197	29	8	5	4	12
Kirkland	227	47	10	11	20	6
Woods	375	62	12	6	29	15
Flynn	199	40	11	9	14	6
<b>TOTAL</b>	<b>1,594</b>	<b>331</b>	<b>66</b>	<b>45</b>	<b>141</b>	<b>79</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:47 10/15/10	T SFPD FL	79	307	465	14L	6254	10TH ST & BRYANT (PO)	ACCIDENT, COACH / AUTO, MAJOR TO AUTO NO INJURY, OPER 799	PO	06:47	07:42	35
							1132080	INSP L.DAVIS. SFPD 3B4A, CHP 20084. PAGED OPER 799. INSP K.JOMOC TRANSPORT RESCUE OPER ID #2190 SI FLYNN N/R VEH DELAY: 00:55				
09:24 10/15/10	R OPERATOR CA	14	1192	3	60	28	POWELL & CALIFORNIA (OB)	ACCIDENT, CABLE CAR/PICKUP TRUCK, MINOR, NO INJURIES	OB LD	09:26 09:26	09:39 09:39	14
							1132108	INSP CLEARED. SYSTEM SAFETY*, OP TO BE INTERVIEWED AT HYDE/BEACH TERM. VEH DELAY: 00:13 LINE DELAY: 00:13				
14:27 10/15/10	R OPERATOR PO	24	1827	340	49	7040	GEARY & VAN NESS (OB)	ACCIDENT COACH AND AUTO	OB	14:27	15:17	11
							1132128	INSPECTOR LUM,B: VIDEO *,CLAIMS*,SYSTEM SAFETY * MINOR DAMAGE NO 799 VEH DELAY: 00:50				
15:23 10/15/10	R OPERATOR ME	79	0892	042	N	1509	JUDAH STREET BETWEEN 44TH. AVENUE & 45TH. AVENUE (OB)	OPERATOR REPORTS HE WAS INVOLVED IN AN ACCIDENT. LRV AND AUTO ( HIT & RUN ) AUTO FLED THE SCENE, NO INJURIES.	OB LD	15:23 15:23	15:30 15:30	23
							1132156	[LRV2=1449]INSP. 4-T-40B CHAVEZ RESP. TO INTERVIEW OPERATOR AT THE TERMINAL AT JUDAH STREET AND LAPLAYA. 4-S-30*, NO DAMAGE TO LRV, NO 799, CLAIMS 06-A-40*, SYSTEM SAFETY*, F. ALEJANDRO*, C. CARRILLO*, VIDEO PULL REQUESTED, E. KRETZ*. VEH DELAY: 00:07 LINE DELAY: 00:07				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:32 10/15/10	R OPERATOR KI	18	2444	741	10	8222	2ND STREET BETWEEN MISSION STREET & HOWARD (IB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	IB	15:32	16:32	27
						1132162	INSP. DENNIS (1T60), INSP. ANDREWS (1L2)*, 6A40*, VIDEO*, SYSTEM SAFETY*, VEHICLE RAN STOP SIGN AND MADE CONTACT WITH AUTO, PER (5) WITNESSES, MOTORIST DECLINED TO MAKE A STATEMENT TO THE INSPECTOR. VEH DELAY: 01:00					
21:30 10/15/10	R OPERATOR WO	24	3935	209	29	8401	GRAFTON & GRANADA (IB)	VEHICLE ACCIDENT COACH / BICYLIST	IB	21:30	22:35	36
						1132212	INSP L. WILSON AND A. VELACRUZ RESP. CLAIMS 6A40*, SI SAFETY*, VIDEO* SFPD CASE #100-961-463, UNIT I16E RESP. MEDIC #75 TRANS TO SF KAISER (LEFT SHOULDER PAIN) DISPATCHER* OPERATOR 799 (NON DRIVING) VEH DELAY: 01:05					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:57 10/15/10	R OPERATOR CA	24	0607	09	59	03	POWELL & SUTTER (IB)	PEDESTRIAN COLLISION	IB LD	14:57 14:57	15:40 15:40	12
						1132158	INSP FORSE.MGR. BANBURY*, SYS*, 250A*, SFPD # 3A62, KING AMERICAN # 14 TRANSP OP. WITH RIGHT LEG INJURY TO SAINT FRANCIS HOSP. OP. LOADING UP CAR WHEN A PASSING AUTO GRAZED OP. RIGHT LEG. NEW OP. PULLED IN CAR. TWO SHUTTLES. SI CABLE CAR VEH DELAY: 00:43 LINE DELAY: 00:43					
15:54 10/15/10	T CABLE MACH. CA	12	1745	33	59	24	POWELL BETWEEN CALIFORNIA & PINE (IB)	BUMPER BAR # 795	IB LD	15:54 15:54	16:22 16:22	12
						1131940	INSPECTOR KWONG, J: CABLE CAR SHOP TRUCK 665, CABLE MACHINERY RESPOND, 59 AND 60 LINES SENT AROUND HORN 2 SHUTTLES USED, ALEJANDRO, F., BANBURY, D.* NO 799 PER INSPECTOR KWONG, J. DISPATCHER* SI CABLE CAR 24 @18:34 VEH DELAY: 02:40 LINE DELAY: 00:28					
17:37 10/15/10	R OPERATOR ME	72	0243	068	J	1484	CHURCH STREET & 24TH. STREET (OB)	RENDERING AID TO A MOTHER WHO CAN NOT CONTROL HER MENTALLY CHALLENGED 10 YEAR OLD CHILD.	OB LD	17:37 17:37	18:05 18:05	23
						1131943	INSP. 4-T-40B CAVEZ RESP. AND CLEARED, SFPD UNIT# D-13-D DISPATCHED BUT CALLED OFF, CAD#2783, INSP. 4-C-33B CASTILLO*, (1) ONE MOTORCOACH SHUTTLE USED TO PROVIDE SERVICE FROM METRO TERMINAL TO CHURCH STREET AND DUBOCE AVENUE. SI IN SERVICE TO GREEN N/R [EOR 18:50] VEH DELAY: 01:13 LINE DELAY: 00:28					
17:52 10/15/10	T OPERATOR ME	23	0554	074	J	1475	CHURCH STREET & 24TH. STREET (OB)	BLOCKED BY LEADER RUN 68/J/1484, SEE OCC TAG#1131943	OB LD	17:37 17:37	18:05 18:05	23
						1132184	INSP. 4-T-40B CHAVEZ RESP. AND CLEARED, INSP. 4-C-33B CASTILLO* VEH DELAY: 00:28 LINE DELAY: 00:28					
20:35 10/15/10	R OPERATOR ME	13	3243	080	N	1436	3RD. STREET & 25TH. STREET (PI)	ALTERCATION PASSENGER / OPERATOR ( PHYSICAL )	PI LD	20:35 20:35	20:56 20:56	23
						1132209	[LRV2=1527]INSP. 4-T-79 HENLEY RESP., VIDEO PULL REQUESTED VEH DELAY: 00:21 LINE DELAY: 00:21					
21:12 10/15/10	R OCC OBSERVED ME	88		T,J	L,M,		CENTRAL CONTROL (SMC & ) (IB,OB)	SMC FAILURE (A) & (B)	IB LD	21:05 21:05	21:35 21:35	13
						1132231	DON BANNETT*, YORK KWAN*, LSGP, PHONE TREE, 311*, WEST PORTAL STATION AGENT, 2 SHUTTLES USED, J. HALEY*, J. KELLY*, F. ALEJANDRO*, D. BANBURY*, VEH DELAY: 00:30 LINE DELAY: 00:30					

