

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, October 16, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>96.7</b>	<b>26</b>	<b>45</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>57</b>	<b>100</b>	<b>75%</b>
<b>F LINE</b>	<b>19</b>	<b>21</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>64</b>	<b>110</b>	<b>72%</b>
<b>KIRKLAND</b>	<b>63</b>	<b>107</b>	<b>70%</b>
<b>FLYNN</b>	<b>78</b>	<b>104</b>	<b>33%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>45</b>	<b>32%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>40</b>	<b>3%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>120</b>	<b>82%</b>
<b>TOTAL</b>	<b>445</b>	<b>676</b>	<b>52%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	145	43	4	5	20	14
Cable Car	107	30	7	8	11	4
Potrero	171	47	8	4	25	10
Presidio	133	32	13	2	5	12
Kirkland	141	34	6	6	18	4
Woods	229	43	1	5	25	12
Flynn	166	48	14	8	18	8
<b>TOTAL</b>	<b>1,092</b>	<b>277</b>	<b>53</b>	<b>38</b>	<b>122</b>	<b>64</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:10 10/16/10	R OPERATOR WO	17	3724	53	54	8407	HUDSON & 3RD STREET (OB)	ACCIDENT, COACH/AUTO, HIT AND RUN, MINOR, NO INJURIES	OB	12:10	12:22	14
						1132251	INSP. J. CLARK RESP. SYSTEM SAFETY*, VIDEO*. NO OP 799 SI WOODS N/R VEH DELAY: 00:12					
12:34 10/16/10	R OPERATOR WO	11	3624	611	108	8437	HOWARD & BEALE (OB)	ACCIDENT, COACH/TRUCK, HIT AND RUN, MINOR, NO INJURIES	OB	12:40	13:03	14
						1132133	INSP. Y. CHAN CLEARED. VEH DELAY: 00:23					
19:20 10/16/10	R OPERATOR FL	24	3325	537	8X	6288	MARKET & 4TH STREET (OB)	VEHICLE ACCIDENT COACH / CAB	OB	19:20	20:15	15
						1132328	INSP E DENNIS: SENIOR STAFF / SAFETY*, CLAIMS 6-A-50*, VIDEO*, NO INJURIES / NO 799 VEH DELAY: 00:55					
23:02 10/16/10	R OPERATOR ME	85	3251	133	J	1414	CHURCH & 29TH STREET (IB)	LRV/AUTO ACCIDENT (MIRROR TO AUTO)	IB LD	23:02	00:17 23:35	85
						1132322	INSPECTOR 4C50 INTERVIEW OPERATOR. U-PAGE SS/STAFF*, NO 799. 4T40. 4T79*4T41*M.DISP*SHUTTLE CANCELED J-LINE CLEARED. J-LINE SWITCHBACK IB/OB AT 30TH. J-LINE SWITCHBACK OB/IB AT 22ND STREET. SI GREEN VEH DELAY: 01:15 LINE DELAY: 00:33					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:08 10/16/10	T CCO OBSERVED ME	86					EUREKA & SOUTHATCH (IB)	INTRUDERS	IB LD	01:08 01:08	01:34 01:34	20
					1132236		CASTRO AGENT*, 2W5 CLEARED VEH DELAY: 00:26 LINE DELAY: 00:26					
23:02 10/16/10	R OPERATOR ME	85	3251	133	J	1414	CHURCH & 29TH STREET (IB)	LRV/AUTO ACCIDENT (MIRROR TO AUTO)	IB LD	23:02 23:02	00:17 23:35	85
					1132322		INSPECTOR 4C50 INTERVIEW OPERATOR. U-PAGE SS/STAFF*, NO 799.4T40. 4T79*4T41*M.DISP*SHUTTLE CANCELLED J-LINE CLEARED. J-LINE SWITCHBACK IB/OB AT 30TH. J-LINE SWITCHBACK OB/IB AT 22ND STREET. SI GREEN VEH DELAY: 01:15 LINE DELAY: 00:33					