



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, OCTOBER 16, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	98.1%	7	17	31

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	24	32	33%
CABLE CAR	27	28	4%
WOODS	164	188	15%
KIRKLAND	113	133	18%
FLYNN	103	113	10%
POTRERO 40'	49	50	2%
POTRERO 60'	42	49	17%
PRESIDIO	121	141	17%
TOTAL	757	851	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	24	4	2	18	0
Flynn	198	32	13	6	13	0
Green	224	33	15	9	7	2
Kirkland	203	38	17	7	12	2
Potrero	215	29	10	10	6	3
Presidio	206	35	17	10	7	1
Woods	360	45	14	12	16	3
TOTAL	1,524	236	90	56	79	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:05 10/16/12	182	5	5503	MCALLISTER & POLK (OB)	ACCIDENT COACH & BUS SHELTER, NO INJURY.	05:05	08:12
			1255092	INSP A LEDBETTER; INSP J CLARK RESP. BROKEN RIGHT SIDE MIRROR TO COACH. PRESIDIO 072 WAS UNABLE TO FIX THE MIRROR. OPERATOR 799. RCS 854* FOR TOW. ATLAS TOW IN PRESIDIO. DISP*. SI PRESIDIO N/R [EOR 05:32] VEH DELAY: 00:27			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:52 10/16/12	010	1	5479	CALIFORNIA & 6TH AVENUE (IB)	RENDERING AID	10:52	11:36
			1255162	INSP. C. HALETKY, INSP. J. STUART*, SFFD ENG. 31, MEDIC 54 TRANSPORTED ONE 87 YEAR OLD FEMALE INTENDING PATRON (FELL WHILE APPROACHING COACH) TO SFGH WITH HEAD INJURY, 1M1*, SYSTEM SAFETY*, CLAIMS 6A-46*, VIDEO* VEH DELAY: 00:44			
12:26 10/16/12	154	54	8431	3RD ST & PALOU (IB)	RENDERING AID / MOTOR CYCLIST FELL NEAR THE COACH	12:26	13:05
			1255175	SFPD 3C63; INSP L DAVIS RESP. AID REFUSED, CYCLIST WAS CITED BY THE POLICE. CASE #120-831-608. CLAIMS 6A46*. SYSTEM SAFETY*. MGR M ESPINOZA*. VIDEO*. VEH DELAY: 00:39			
13:12 10/16/12	394	24	5423	3RD ST & PALOU (IB)	TROLLEY POLES / SFPD REQUEST FOR INTERVIEW, SEE TAG #1255175.	11:30	13:46
			1255176	POTRERO 093 CLEARED. INSP L DAVIS RESP. SFPD 3C63 INTERVIEWED THE OPERATOR. VEH DELAY: 02:16			
14:24 10/16/12	087	54	8144	WILLIAMS & 3RD (IB)	ACCIDENT COACH AND AUTO. NO INJURIES.	14:24	15:35
			1255224	INSP E. DENNIS RESPONDED. COACH WAS STATIONED. RIGHT FRONT OF AUTO MADE CONTACT WITH RIGHT REAR BUMPER OF COACH. MINOR DAMAGE TO COACH. MODERATE DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. S/S*. CLAIMS 6A46*. VIDEO*. VEH DELAY: 01:11			
16:53 10/16/12	127	21	5629	HAYES & LAGUNA (IB)	NON INJURY MUNI ACCIDENT, COACH MIRROR / BUS SHELTER.	16:53	17:39
			1255218	INSP. C. HALETKY, SHOP TRUCK #072, S/S*, VIDEO*, CLAIMS #6A45*, NO 799 PER 4M4. SI PRESIDIO 5479 @18:35 VEH DELAY: 01:42			
20:02 10/16/12	444	22	5465	16TH STREET & HARRISON (IB)	VANDALISM (TWO BROKEN WINDOW REAR OF COACH)	20:02	20:27
			1255283	INSP T. ALDANA RESP VIDEO* CLAIMS 6A45* S/SAFETY* VEH DELAY: 00:25			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:41 10/16/12	15	61	59	CALIFORNIA & POWELL (IB)	FALL ALIGHTING / ONE INJURY	09:41 09:41	10:15 10:15
			1255156	MEDIC 85 TRANS 65YRS OLD FEMALE PASSENGER TO CHINESE HOSPITAL FOR LEFT KNEE INJURY. INSP G PINTO CLEARED THE DELAY, WILL INTERVIEW THE OPERATOR AT CALIFORNIA & DRUMM. TWO SHUTTLES USED. SYSTEM SAFETY*. CLAIMS 6A46*. MGR D BANBURY*. VEH DELAY: 00:34 LINE DELAY: 00:34			
16:13 10/16/12	174	F	1859	MARKET ST. & VAN NESS (OB)	BLOCK BY TROLLEY COACH WHEELCHAIR LIFT	16:13 16:13	16:37 16:37
			1255248	INSP.M.MCGEHEE ,MRU 4-S-46 & POTRERO SHOP CLEARED.LSGP*.R/731/47 USED FROM VAN NESS TO CASTRO AS A SHUTTLE.D.PUGLISI*. VEH DELAY: 00:24 LINE DELAY: 00:24			