



MUNI

Service Delivery

Daily Report

Saturday, October 17, 2009





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 8

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull- outs: No Operators | Late Pull- outs: No Equipment | Lines affected |
|---------------------------------------|---------------------------------------|--|--|-----------------------|
|---------------------------------------|---------------------------------------|--|--|-----------------------|

Runs Not Out and Late Out for Rush Hours

Morning Report OCTOBER 18, 2009

| | | | | | |
|------------------|---|---|---|---|----------------|
| Cable Car | 1 | 0 | 0 | 0 | 60=1 |
| Flynn | 0 | 0 | 0 | 0 | |
| Kirkland | 0 | 0 | 0 | 0 | |
| Woods | 3 | 0 | 0 | 1 | 48=1 23=1,44=1 |
| Potrero | 0 | 0 | 0 | 1 | |
| Presidio | 0 | 0 | 0 | 2 | |
| Green | 0 | 0 | 0 | 0 | |
| F line | 0 | 0 | 0 | 0 | |
| TOTAL | 4 | 0 | 0 | 4 | |

| |
|--|
| Special Events |
| Emergency Equipment Demand - Reason |
| Division |
| Number of coaches |
| |

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull- outs: No Operators | Late Pull- outs: No Equipment | Lines affected |
|---------------------------------------|---------------------------------------|--|--|-----------------------|
|---------------------------------------|---------------------------------------|--|--|-----------------------|

10 17 09 SATURDAY PM NOLO REPORT

| | | | | | |
|------------------|-----------|----------|----------|----------|-----------------------|
| Cable Car | 1 | 0 | 0 | 0 | 60=1 |
| Flynn | 2 | 0 | 0 | 0 | 38=1 9X=1 |
| Kirkland | 1 | 0 | 0 | 0 | 47=1 |
| Woods | 3 | 0 | 0 | 0 | 54=1 94=1 90=1 |
| Potrero | 0 | 0 | 0 | 0 | |
| Presidio | 5 | 0 | 0 | 0 | 1=1 5=2 31=2 |
| Metro | 2 | 0 | 0 | 0 | L=2 |
| F line | 2 | 0 | 0 | 0 | |
| TOTAL | 16 | 0 | 0 | 0 | |

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

| | Runs Missed | RDO | Missed Runs % | Daily Runs Scheduled | Daily Runs Missed | Daily RDO | Daily Missed Runs % |
|---|-------------|-----|---------------|----------------------|-------------------|-----------|---------------------|
| Missed Service By Division Due To No Regular Day Off (RDO) | | | | | | | |
| Saturday 10/17/2009 | | | | | | | |
| Revised 6/15/09 | | | | | | | |
| Cable Car one-piece | 1 | 2 | 4.5% | 46 | 1 | 2 | 2.2% |
| Cable Car multi-piece | 0 | | 0.0% | | | | |
| Flynn one-piece | 1 | 5 | 2.6% | 117 | 2 | 5 | 1.7% |
| Flynn multi-piece | 2 | | 2.9% | | | | |
| Kirkland one-piece | 1 | 0 | 1.8% | 137 | 2 | 0 | 1.5% |
| Kirkland multi-piece | 2 | | 2.0% | | | | |
| Woods one-piece | 0 | 6 | 0.0% | 160 | 0 | 6 | 0.0% |
| Woods multi-piece | 0 | | 0.0% | | | | |
| Potrero one-piece | 0 | 0 | 0.0% | 142 | 0 | 0 | 0.0% |
| Potrero multi-piece | 0 | | 0.0% | | | | |
| Presidio one-piece | 2 | 12 | 3.8% | 130 | 4 | 12 | 3.1% |
| Presidio multi-piece | 4 | | 4.7% | | | | |
| Metro one-piece | 1 | 7 | 1.5% | 103 | 2 | 7 | 1.9% |
| Metro multi-piece | 2 | | 4.1% | | | | |
| F Line one-piece | 1 | 5 | 10.0% | 30 | 2 | 5 | 6.7% |
| F Line multi-piece | 2 | | 22.2% | | | | |
| System total | | | | 865 | 13 | 37 | 1.5% |

Accidents

Sat Oct 17, 2009

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|-----------------------------|-------|------|-----|------|------|--|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 00:51 10/17/09 | T PRES CAR CLEA PO | 86 | 3 | 109 | 5 | 5591 | PRESISIO YARD | CORNORNER'S CASE | | 01:00 | 03:45 | 36 |
| | | | | | | | 1072666 | INSP T. ALDANA RESP. SFPD 3G3E RESP. CASE # 091-070-559, CLAIMS 6A42* VIDEO* SFFD ENG #10 / MED # 55 RESP. SENIOR MGRS, D. HILL AND J DOUGHERTY RESP, PAGE TO SENIOR MGRS. MGRS, G LOUIE AND D. FRANKS* 36YRS MALE DRUG OVERDOSE, COACH PLACE ON HOLD. VEH DELAY: 02:45 | | | | |
| 08:47 10/17/09 | R OPERATOR PO | 14 | 2546 | 383 | 14 | 7122 | MISSION & 7TH ST (OB) | ACCIDENT COACH/ AUTO | OB | 08:47 | 09:38 | 12 |
| | | | | | | | 1072697 | INSP TUCKER. VIDEO, 6A42* SAFETY* MINOR VEH DELAY: 00:51 | | | | |
| 09:43 10/17/09 | R OPERATOR WO | 30 | 2530 | 17 | 27 | 8133 | 5TH ST & FOLSOM (IB) | ACCIDENT COACH/AUTO MINOR | IB | 09:43 | 10:55 | 12 |
| | | | | | | | 1072711 | INSP TUCKER. MGR ANDREWS *. 6A42 *. SAFETY*. NO INJURY NO 799. MINOR, VIDEO* VEH DELAY: 01:12 | | | | |
| 10:45 10/17/09 | R OPERATOR ME | 23 | | | | | K-T OCEAN BETWEEN ASHTON & JULES | POLICE REPORT THAT AN AUTO HAD MADE CONTACT WITH GUARD RAIL AT ISLAND STOP | | 10:45 | | 12 |
| | | | | | | | 1072757 | NO SERVICE IMPACT. CASE#091-071-494, INSP AREVALO RESPONDS AND MAKES REPORT: MINOR CONTACT. CLAIMS-6A42*, 2W5* | | | | |
| 10:52 10/17/09 | R SFPD ME | 89 | | | | | K-T THIRD ST & SOUTH ST | R.T: POLICE REPORT ACCIDENT: AT 0455 HRS AUTO STRUCK AND MADE MINOR DAMAGE TO GUARD RAIL AT RAMP LEADING TO MUNI PLATFORM | | 10:52 | | 12 |
| | | | | | | | 1072729 | CLAIMS-6A42*. TOM KENNEDY*, F LUM*, REPORTED BY OFFICER TALUSAN | | | | |

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|-----|-----|------|------|-------------------------|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 17:05 10/17/09 | R OPERATOR PR | 39 | 65 | 167 | 21 | 5498 | CABRILLO & 7TH AVE (OB) | ACCIDENT COACH & FIRE HYDRANT | OB | 17:05 | 18:45 | 39 |
| | | | | | | | 1072815 | INSP B. HENDERSON, ENG #31, POLICE #G15D, CASE #09172818, 6A42*, OPERATOR 799, DISPATCHER*, SYSTEM SAFETY*, MANAGER ANDREWS*, P&S TOWED, NO INJURY, N/R PERSIDIO SHOP #091. SI PRESIDIO N/R [EOR 01:25] VEH DELAY: 08:20 | | | | |
| 19:38 10/17/09 | R OPERATOR PO | 10 | 45 | 477 | 14 | 7122 | MISSION & RANDALL (IB) | HIT AND RUN COACH AND TRUCK | IB | 19:38 | 20:40 | 12 |
| | | | | | | | 1072837 | SYSTEM SAFETY*, MTA*, VIDEO REQUEST, CLAIMS* INSPECTOR ESPINOZA, T CLEARED NO 799 VEH DELAY: 01:02 | | | | |

Line Delays \geq 20 Minutes

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|-----|-----|------|------|-----------------------------|--|----------|----------------|----------------|----|
| | | | | | | | | | DI | START | END | CC |
| 14:02 10/17/09 | R OPERATOR GV | 74 | 9 | 171 | F | 1078 | MARKET ST & DUBOCE AVE (IB) | BLOCKED BY MEDICAL EMERGENCY UNITS RESPONDING TO A PEDESTRIAN LYING UNCONSCIOUS ON ISLAND STOP. | IB LD | 14:02 14:02 | 14:25 14:25 | 87 |
| | | | | | | | 1072807 | MEDIC # 73 & ENGINE #6 RESPONDED, INSP L HAYNES ON SCENE, PEDESTRIAN TRANSPORTED UCSF, SS/SAFETY & RAILS* BY PHONE & PAGE, LSGP^S. VEH DELAY: 00:23 LINE DELAY: 00:23 | | | | |

| | Schedul ed | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ |
|--|---------------|----------------------|------------|-----------|---------------------|-------------------|----------------------|-------------|-------------|---------------------|-------------------|
| Full-Time Operators Absenteeism | | | | | | | | | | | |
| Day: SATURDAY, OCTOBER 17, 2009 | | | | | | | | | | | |
| Green | 145 | 36 | 12 | 3 | 11 | 10 | 24.8 | 8.3 | 2.1 | 7.6 | 6.9 |
| Cable Car | 118 | 30 | 9 | 6 | 9 | 6 | 25.4 | 7.6 | 5.1 | 7.6 | 5.1 |
| Potrero | 185 | 36 | 17 | 2 | 10 | 7 | 19.5 | 9.2 | 1.1 | 5.4 | 3.8 |
| Presidio | 159 | 42 | 28 | 4 | 5 | 5 | 26.4 | 17.6 | 2.5 | 3.1 | 3.1 |
| Kirkland | 174 | 32 | 12 | 2 | 13 | 5 | 18.4 | 6.9 | 1.1 | 7.5 | 2.9 |
| Woods | 214 | 51 | 17 | 6 | 17 | 11 | 23.8 | 7.9 | 2.8 | 7.9 | 5.1 |
| Flynn | 145 | 34 | 8 | 6 | 14 | 6 | 23.4 | 5.5 | 4.1 | 9.7 | 4.1 |
| Total | 1,140 | 261 | 103 | 29 | 79 | 50 | 22.9% | 9.0% | 2.5% | 6.9% | 4.4% |

Summary For The Last 7 Days

| | | | | | | | | | | | |
|-----------------|-------|-----|-----|----|-----|----|-----|-----|----|----|---|
| SATURDAY 10 10 | 1,104 | 273 | 116 | 33 | 78 | 46 | 25% | 10% | 3% | 7% | 4 |
| SUNDAY 10 11 | 1,075 | 284 | 127 | 27 | 80 | 50 | 26% | 12% | 2% | 7% | 5 |
| MONDAY 10 12 | 1,657 | 363 | 142 | 45 | 111 | 65 | 22% | 9% | 3% | 7% | 4 |
| TUESDAY 10 13 | 1,616 | 365 | 135 | 46 | 116 | 68 | 23% | 8% | 3% | 7% | 4 |
| WEDNESDAY 10 14 | 1,616 | 390 | 140 | 53 | 120 | 77 | 24% | 9% | 3% | 7% | 5 |
| THURSDAY 10 15 | 1,601 | 358 | 119 | 50 | 118 | 71 | 22% | 7% | 3% | 7% | 4 |
| FRIDAY 10 16 | 1,642 | 379 | 149 | 47 | 118 | 65 | 23% | 9% | 3% | 7% | 4 |

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.