



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, OCTOBER 17, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,233 | 97.6% | 8 | 21 | 40 |

2. VEHICLES AVAILABILITY

Afternoon Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 114 | 110 | -4% |
| F LINE | 24 | 31 | 29% |
| CABLE CAR | 27 | 28 | 4% |
| WOODS | 164 | 192 | 17% |
| KIRKLAND | 113 | 133 | 18% |
| FLYNN | 103 | 114 | 11% |
| POTRERO 40' | 49 | 49 | 0% |
| POTRERO 60' | 42 | 47 | 12% |
| PRESIDIO | 121 | 141 | 17% |
| TOTAL | 757 | 845 | 12% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 124 | 27 | 6 | 5 | 16 | 0 |
| Flynn | 196 | 30 | 12 | 6 | 12 | 0 |
| Green | 220 | 41 | 23 | 11 | 5 | 2 |
| Kirkland | 205 | 34 | 13 | 9 | 12 | 0 |
| Potrero | 216 | 33 | 12 | 7 | 10 | 4 |
| Presidio | 207 | 27 | 12 | 6 | 8 | 1 |
| Woods | 357 | 54 | 21 | 12 | 20 | 1 |
| TOTAL | 1,525 | 246 | 99 | 56 | 83 | 8 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--|----------------------|----------------|-------|
| | | | | | Action Taken | Start | End |
| 07:25 10/17/12 | 29 | KT | 1431 | KING & 3RD. STREET (OB) | LRV/AUTO COLLISION | 07:25 07:25 | 08:21 |
| | | | 1255306 | LRV/AUTO COLLISION, MRU 4S50, MRU 4S48, MRO 4T55. 5T43.. MGR T. JULIAN, SYSTEM SAFETY, VIDEO, BROEN, SFPD UNITS 3B13A, CASE #120834298, MEDIC: EMR #80 TO SFGH ALL NESCESARY PERSONNEL NOTIFIED LSGP,ADGP, SHUTTLES, SWITCHBACKS AT EMBARCADERO, CHANNEL CLAIMS 6A42, SI METRO EAST N/R [EOR 14:26] VEH DELAY: 07:01 LINE DELAY: 00:56 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 07:55 10/17/12 | 610 | 28 | 8214 | 19TH AVE & ULLOA (OB) | ACCIDENT COACH & AUTO, NO INJURY. | 07:55 | 08:36 |
| | | | | | | | |
| 09:00 10/17/12 | 103 | 21 | 5478 | MARKET & POLK (IB) | FALL ON BOARD / AID REFUSED | 09:00 | 09:02 |
| | | | | | | | |
| 09:00 10/17/12 | 103 | 30 | 5478 | HOWARD & MONTGOMERY (OB) | INTERVIEW FOR INCIDENT AT MARKET & POLK, SEE TAG 1255333. | 09:22 | 09:43 |
| | | | | | | | |
| 09:10 10/17/12 | 102 | 56 | 8501 | WILDE & RUTLAND (OB) | ACCIDENT COACH & AUTO, NO INJURY | 09:10 | 10:00 |
| | | | | | | | |
| 15:11 10/17/12 | 43 | 21 | 5503 | MARKET & FRONT (OB) | OPERATOR INTERVIEW (NO MERIT) | 15:15 | 15:44 |
| | | | | | | | |
| 18:28 10/17/12 | 320 | 71 | 8123 | MARKET ST & 9TH ST (IB) | SFPD REQUEST | 18:32 | 18:46 |
| | | | | | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|----------------------|----------------|----------------|
| | | | | | Action Taken | Start | End |
| 22:23 10/17/12 | 041 | 61 | 60 | HYDE & WASHINGTON (PI) | BROKEN TOW BAR. | 22:23 22:23 | 22:50 22:50 |
| | | | 1255399 | INSP. G. PITTS INTERVIEWED OPERATOR AND CABLE SHOP TRUCK. CABLE SHOP TRUCK STATED THAT METAL FATIGUE CAUSE THE TOW BAR TO BREAK, OPERATOR STATED THAT HIS RIGHT WRIST HURT, MEDICAL AID REFUSED. DISP.* W/C* LOCAL 250A*, DIVISION MANAGER*, SENIOR MANAGER PAGED, S/S *, CLAIM 6A45 *, SI CABLE CAR N/R VEH DELAY: 00:27 LINE DELAY: 00:27 | | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|----------------------|----------------|----------------|
| | | | | | Action Taken | Start | End |
| 07:25 10/17/12 | 29 | KT | 1431 | KING & 3RD. STREET (OB) | LRV/AUTO COLLISION | 07:25 07:25 | 08:21 |
| | | | 1255306 | LRV/AUTO COLLISION, MRU 4S50, MRU 4S48, MRO 4T55. 5T43.. MGR T. JULIAN, SYSTEM SAFETY, VIDEO BROKEN, SFPD UNITS 3B13A, CASE #120834298, MEDIC: EMR #80 TO SFGH ALL NESCESARY PERSONNEL NOTIFIED LSGP, ADGP, SHUTTLES, SWITCHBACKS AT EMBARCADERO, CHANNEL CLAIMS 6A42, SI METRO EAST N/R [EOR 14:26] VEH DELAY: 07:01 LINE DELAY: 00:56 | | | |
| 07:30 10/17/12 | 66 | N | 1529 | KING & 3RD. STREET (OB) | BLOCKED | 07:30 07:30 | 08:20 |
| | | | 1255329 | BLOCKED, MRU 4S50,, MRU 4S27, MRU 4S22, MGRS 4M2 T. JULIAN, MRO 4T55, MRO 4T53 SI METRO EAST N/R [EOR 10:49] VEH DELAY: 03:19 LINE DELAY: 00:50 | | | |
| 11:30 10/17/12 | 20 | 60 | 15 | POWELL & MARKET (OB) | BRAKE CABLE SNAPPED | 10:30 10:30 | 10:55 10:55 |
| | | | 1255300 | BRAKE CABLE SNAPPED, INSP KWONG, CABLE SHOP 665. CABLE MACHENRY. GRIP PULLED FOR TOW IN SI CABLE CAR 24 @11:52 VEH DELAY: 01:22 LINE DELAY: 00:25 | | | |
| 16:47 10/17/12 | 113 | N | 1409 | KING ST & 6TH ST (OB) | NO PERMISSIVE SIGNAL | 16:47 16:47 | 17:12 17:12 |
| | | | 1255383 | NO PERMISSIVE SIGNAL. [LRV2=1446]MRU 4S30, INSP M MCGEHEE, & G PITTS ON SCENE, LSGP & ADGP*, SIGNAL CREW #501 CLEARED. VEH DELAY: 00:25 LINE DELAY: 00:25 | | | |

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